



Keeping Common Spaces Cool & Comfortable

We kindly ask that clients help us keep common spaces cool during the hot summer months. Please keep the windows & blinds in the floor lounges closed in the summertime, as well as other periods of warm weather. The window in the elevator lobby should also remain closed when it is hot outside.

Keeping these windows & blinds closed helps reduce heat and humidity from entering the building, making the common areas more comfortable for everyone.

We appreciate your cooperation!

OSCR SUMMER BBQ

Clients, their family members, & staff recently gathered for the annual OSCR Summer BBQ.

A delicious feast was prepared by the Food Services team. The menu included favourites such as Ponderosa beef hip, spare ribs, potato salad & coleslaw, capped off with ice cream for dessert.

Fiddlestix performed while clients enjoyed their meal, which made for a lively & enjoyable summer evening!



HEALTHY LIVING *highlights*

August 4th / 2:30pm
Jacob Moon

August 6th / 2:30pm
Dave Thierry and Troy

August 7th / 1:30pm
Meet the Baby Turkeys

August 11th / 2:30pm
Loralee McGuirl

August 15th / 2:00pm
Kendra G

August 27th / 2:30pm
Patti Payne

August 31st / 10:15am
Brad Boland

Happy Birthday To You!

Aurora B.

Linda S.

Cecelia F.

Inger N.

Kwei T.

Latif N.

Janet C.

Anne S.

Riky M.

Lee R.

Sue R.

Isobel C.

Colette P.

Peter H.

Oscar D.

Jorge B.

Ethelbert O.

Mathilde M.



Staff Spotlight



This month our Staff Spotlight shines on Myla, who is a Personal Support Worker. Myla began her career as a PSW at OSCR in 2014; we appreciate the care & support she has provided to OSCR clients for over 12 years. Say hello to Myla when you see her around OSCR!

Resident Guide Maintenance *Recap:* Work

Hours of Service for Maintenance Work

Daily 8:00 a.m. to 4:00 p.m. OSCR Maintenance staff are responsible for responding to your regular maintenance work orders within 5 business days.

Regular Maintenance Work

Regular maintenance work includes:

- Light bulb replacement
- Toilet/sink drainage issues
- Door repairs

Emergency Maintenance Work

Emergency maintenance work includes:

- Flood (e.g. overflowing toilet)
- Loss of heat or hydro
- Client locked out of suite

Submitting a Work Order for Maintenance Work

Please note- all regular maintenance work requires a written work order. Verbal or personal work order requests, made by clients or staff, will not be accepted. Place your work order at Reception, Monday to Friday, between the hours of 9:00 a.m. to 5:00 p.m.

For after hours maintenance emergencies, or to place a regular work order outside of Reception hours and on weekends, call (905) 827-4139 ext. 156.

Your permission is required to allow staff to enter your suite to complete the work if you are not home. All non-emergency work orders will be attended to in sequential order.



Original.
Social.
Creative.
Recreation!

