

QUAL01-01 Quality Policy Statement

Our Vision

Creating success stories through jobs and training

Our Values

Excellence in the services we deliver

Professionalism in how we conduct ourselves

Respect for our stakeholders

Honesty in everything we do

Our services include:

- Employment Services
- Accredited and Non-accredited Training
- Industry Skills Centre
- Community Services

BGT is committed to providing the highest quality services in accordance with the following quality objectives:

- Delivering high quality accredited services
- Valuing and respecting all people in policy and practice
- Maintaining and extending skills and knowledge of every employee
- Providing a financially viable and sustainable service

BGT's Quality Management Systems is based on the following standards:

- AS/NZS ISO 9001:2015
- Group Training Standards for Group Training Companies
- AQTF Training Standards for Vocational Education and Training Systems
- VRQA Guidelines for Vocational Education and Training Providers
- DHHS Human Service Standards
- Australian Accounting Standards
- BGT abides by Government guidelines and procedures for all funded programs and is governed by a Board of Management.

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Document history

Revision date	Department	Description of change
06/01/2023	Finance	Review – remove reference to SaverPlus

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