

QUAL01-01 Quality Policy Statement

OUR VISION
Creating success stories through jobs and training
OUR VALUES
Excellence in the services we deliver
Professionalism in how we conduct ourselves
Respect for our stakeholders
Honesty in everything we do

Our services include:

- Employment Services
- Accredited and Non-accredited Training
- Property Management
- Community Services

BGT is committed to providing the highest quality services in accordance with the following quality objectives:

- Delivering high quality accredited services
- Valuing and respecting all people in policy and practice
- Maintaining and extending skills and knowledge of every employee
- Providing a financially viable and sustainable service

BGT's Quality Management Systems is based on the following standards:

- AS/NZS ISO 9001:2015
- Quality & Education Standards (ISO 9001, RTO, GTO, VRQA)
- Community & Client Safety Standards (Social Services Standards, Child Safe Standards, DHHS agreements)
- Corporate & Governance Standards (Accounting Standards, Privacy, ACNC, Corporations Act)
- Workforce & Workplace Standards (OHS, Fair Work, NES, Equal Opportunity, Awards)
- BGT abides by Government guidelines and procedures for all funded programs and is governed by a Board of Directors.

BGT is committed to continual improvement of the quality management system

Document History

Document Control			
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Reviewed by	Management Accountant	Revision Date	03.10.2025
Approved	BIPC/CEO	Review Date	03.03.2026
Document History			
Revision Date	Department	Description of Change	
03.01.2023	Finance	Review – remove reference to SavePlus	
03.10.2025	Finance	Transfer to new template, slight wording changes to align to policy manual	