

IVAPM Pain Management Forum Policies

To help ensure all attendees have a pleasant Forum experience, we ask you to please read through and abide by our Forum policies and attendee guidelines. When you register for and/or attend an IVAPM event, you agree to the following terms, which constitute an agreement between you and the IVAPM. This policy is binding upon all registrants and attendees, including, but not limited to, their agents, employees, guests, and representatives who may attend an IVAPM event.

Event Policies and Guidelines

- All attendees must be registered for the IVAPM event or have a guest badge.
 - Event guest badges for friends or family who are not affiliated with the veterinary industry can be purchased at the Registration Desk.
 - Attendees, guests, exhibitors, sponsors, media, staff, and all others associated with the event must wear their name badge at all times throughout the Forum. You may not enter any part of the Forum without a name badge.
 - Please be respectful and do not disrupt presentations, sessions, speakers, workshops, or special events.
 - During the Q&A portion of sessions, please keep to the topic at hand and save very specific cases or questions for individual follow-up with the presenter after the session. Please move to the microphone so everyone can hear your question.
 - The recording or transmission of any educational session, presentations, demos, or videos without written permission from the IVAPM is strictly prohibited.
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Event Code of Conduct

The IVAPM is dedicated to providing a safe and productive environment for everyone attending our events, as reflected in the [IVAPM Core Values](#). We believe that a community where individuals feel uncomfortable or threatened is neither healthy nor productive, and will not be tolerated. The IVAPM expects all event attendees to use professional behavior and treat each other with kindness and civility. We expect participants at any IVAPM event to abide by this Code of Conduct in all venues, including ancillary events and official and unofficial social gatherings.

Therefore, the IVAPM prohibits intimidating, threatening, harassing, discriminatory, or demeaning speech and/or conduct at our events. This policy applies to attendees, speakers, staff, volunteers, media, venue staff, guests, and exhibitors. Event participants violating these rules may be reprimanded or expelled from the Forum at the discretion of IVAPM leadership.

Harassment of event participants will not be tolerated in any form. Harassment includes, but is not limited to, offensive gestures or verbal comments, inappropriate or intimidating behavior and language, unwelcome jokes or comments, stalking, offensive images, photography without permission, sustained disruption of talks or

other events, inappropriate physical contact, and unwelcome attention. Participants asked to stop any harassing behavior are expected to comply immediately.

If any event participant or exhibitor engages in harassing behavior, the IVAPM leadership may take any action they deem appropriate. If needed, the IVAPM reserves the right to expel anyone from current and future IVAPM events. The IVAPM will have no liability in connection with such an expulsion, and there will be no refund or compensation of any kind associated therewith.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact IVAPM staff, who will work with appropriate IVAPM leadership and local law enforcement to resolve the situation.

We value your attendance and want to make your experience as productive and professionally stimulating as possible.

Cancellations and Refunds

Cancellation for the 2027 Pain Management Forum must be received in writing via email at events@ivapm.org. In-person registration cancellations received by **Monday, February 1, 2027** will receive a refund minus a \$75.00 administrative fee. Cancellations received after Monday, February 1, 2027 will not be eligible for refunds; however, they can be transferred to the registration for future events.

Please note: If you cancel your Forum registration, it does not constitute cancellation of your hotel reservation. You will need to cancel your hotel reservation separately.

Food Allergies

The IVAPM will work closely with the venue to create menus that can be enjoyed by all attendees while keeping in mind the most common food allergies and restrictions, including vegetarian and vegan options and nut and seafood allergies. If you have a food allergy or dietary restriction, please include this on your Forum registration.

Americans with Disabilities Act Accommodations

If you need special accommodations for a disability or special need, please note this when registering for the Forum under the ADA section or email [the IVAPM Forum team](#).

Children in Sessions

Children are welcome to walk in the Exhibit Hall with their parent/guardian as long as they are supervised and in the public areas of the Forum space. Children are not permitted in the educational session rooms. Children are also not to participate in meals unless the parent/guardian has purchased a Guest Pass or Guest Ticket for

that child. If children are left unsupervised or are causing a disruption, we may require the parent/guardian to move them out of the Forum space.

Animals at the Forum

The IVAPM supports the humane use of animals for exhibition and teaching purposes in accordance with existing federal, state, provincial, and local animal protection laws. If animals are to be used for exhibition or workshops, every effort should be made to ensure there is a benefit to the use of live animals as compared to alternatives such as video, models, etc. In the event that it is decided that live animals will be required, they must be used and housed in such a way that they are free from distress and their welfare needs must be met.

Any animals not related to the exhibition or workshops are limited to attendee, speaker, and exhibitor service and emotional support animals only. The IVAPM complies with requirements for service animals, as defined by the Americans with Disabilities Act, for dogs who are trained to do work or perform tasks for people with disabilities.

For any animals who are not service animals:

- All animals must be under their handler's control at all times, preferably leashed, as verbal control may not always be effective in some circumstances. They must not be distracting to other attendees or speakers. No animal may be at the food buffets or in workshops unless they are coordinated by the IVAPM for participation in the Workshop. Handlers will be asked to remove their animal from the event if they cannot follow the Forum Policy or if they pose a risk to others. We ask that attendees and exhibitors respect the health and wellbeing of other attendees, some of whom may have allergies or other health issues that animals may impact.
- Every venue is different when it comes to allowing animals onsite, depending on federal, state, and local regulations, as well as the hotel or Forum venue space requirements. Attendees must check directly with the hotels to ensure they are pet-friendly and must follow all hotel policies. Attendees also agree to follow all Forum venue policies relating to animals onsite and must contact the IVAPM Forum team in advance planning to bring a service animal to the Forum. Paperwork, including emotional support animal certification documentation, may need to be submitted before the Forum in order for the animal to come onsite. Thank you for your cooperation.

Consent to Use Photographic Images

Registration and attendance at, or participation in, the IVAPM Pain Management Forum and other activities constitute an agreement by the registrant to IVAPM's use and distribution (both now and in the future) of the registrant or attendee's image or voice in photographs, video, electronic reproductions, marketing efforts, and materials, and audiotapes of such events and activities, including those uploaded and used on the Forum App.