

AV TECHNICIAN

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| Classification | Non-Exempt |
| Compensation | Hourly |
| Reports to | Communications Department Manager |
| Date | April 2021 |

JOB DESCRIPTION

Summary/Objective

The Audio-Visual Installation Technician is responsible for the installation and support of complex audio/visual systems in a variety of customer environments. We are seeking a candidate with skills and abilities to install, diagnose and service audio visual equipment. The ability to work independently or as part of a team to install and troubleshoot AV systems is required.

Essential Functions:

1. Perform comprehensive onsite audio-visual equipment installation, including low voltage wiring, trim-out, equipment rack setup, plasma/LCD projectors and projection systems, media rooms, audio hardware and speakers, control systems.
2. Perform cable pulls, diagnosis structural/room interior for efficient and optimum installations, terminate audio and video cables
3. Install control systems
4. Install video conferencing systems
5. Assist with structural installation of displays, screens, speakers, theatrical lighting, and projectors
6. Responsible for maintaining and upgrading systems as needed
7. Maintain daily communication with Lead Installation Technician, Project Manager, and Installation Manager on status of projects and task lists
8. Travel to off-site locations as part of system installation
9. Participate in industry training sessions, seminars, and conventions
10. Maintain professional work appearance and outstanding customer interaction

Competencies:

1. General AV knowledge in Commercial application
2. Ability to read Blueprints and Schematics
3. Understanding of Networked AV and Cloud based IT/AV Systems
4. Experience with Video Conferencing Systems helpful but not required



5. Must have a valid driver's license and pass MVR background check
6. Strong customer service orientation
7. Energetic, self-starter with a positive attitude
8. Must have excellent organizational, communications, and project management skills
9. Must have strong written and verbal communication skills
10. Ability to work on feet for long periods of time
11. Ability to lift heavy items
12. Professional appearance
13. Must be able to pass a background check

Work Environment: Employee will be required to go to active job sites which may be under construction. Accordingly, employee may be exposed to outdoor conditions, uneven ground, and other construction site conditions.

Physical Demands: The employee must be able to lift and/or move up to 60 pounds, be able to climb ladders up to 25 feet tall and be able to work in small spaces and on uneven surfaces. The employee is frequently required to stand, walk, reach with hands and arms, climb or balance and stoop, kneel, crouch, or crawl.

Position Type/Expected Hours of Work: This is a full-time position. Will routinely work 40 or more hours per week.

Travel: As necessary

Required Education and Experience: High School graduate or greater

Preferred Education/ Experience/ Training in the following General safety, CPR, Ariel Lift, Fall Protection, Scaffolding usage. CTS/ CTSI.

EEO Statement: Parkway is an EEO Employer.