



Due to the nature of the year-long commitment and limited rosters, refund requests after June 15 will be considered only for the following reasons:

- Player moving out of the area (more than 50 miles).
- Severe injury or illness that prevents the player from participating for the remainder of the season (requires note from a physician).
- Player cannot be placed or is removed from a team.

Refund request submitted prior to June 15:

- Any request for refund submitted prior to June 15 will be eligible for a 75% refund of the total yearly fees. For those individuals selecting payment plan, the first payment will be non-refundable. Individuals who pay the entire year's fees will be eligible for a 75% refund.

Refund requests submitted after June 15 will only be considered if they fit the extreme circumstances listed above and will be issued on a pro-rated basis.

#### Purpose

The CFCA Refund Policy defines the circumstances under which Chattanooga FC Academy (CFCA) will grant a prorated refund of CFCA fees and outlines the steps that must be taken to request consideration.

The goal of the Refund Policy is to ensure the continued financial solvency and efficient operation of CFCA as a 501(c)(3) non-profit organization with fixed expenses that are set at the beginning of a season. CFCA will publish this Refund Policy on the Fees page of [ChattanoogaSoccer.com](http://ChattanoogaSoccer.com) so families understand the Refund Policy before they commit.

Additionally, families have the option to purchase additional protection from a third-party insurance carrier that goes above and beyond the standard Refund Policy.

#### Refund Request Process

All requests for a refund of the CFCA Club fees must be submitted in writing and must be signed by one or more of the player's parents or legal guardians listed in their child's (children's) CFCA registration record. A copy of the signed refund request must be submitted to the player's Director of Coaching, Club Treasurer, and Director of Operations. Refund requests must include supporting documentation.