



Privacy Policy

Mutch Plumbing and Gas Pty Ltd
ABN: 99 685 020 893 | QBCC Licence: 15525701
Brisbane, Queensland, Australia

1. Introduction

Mutch Plumbing and Gas Pty Ltd (“we”, “us”, “our”) is committed to protecting your privacy and ensuring your personal information is handled in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

2. Personal Information We Collect

We may collect personal information including your name, phone number, email address, service address, billing details, and information relating to plumbing, gas, drainage, roofing, or air-conditioning services you request.

3. How We Collect Personal Information

Personal information is collected when you contact us, request a quote, book services, submit website forms, communicate by phone or email, or interact with our website.

4. Use of Personal Information

We use personal information to provide services, prepare quotes and invoices, issue compliance documentation, communicate with customers, meet legal obligations, and improve our services.

5. Disclosure of Information

We may disclose personal information to employees, contractors, suppliers, regulatory authorities, or service providers where required to deliver services or comply with the law. We do not sell or trade personal information.

6. Storage and Security

We take reasonable steps to protect personal information from misuse, loss, unauthorised access, modification, or disclosure. Information is stored securely and accessed only by authorised personnel.

7. Cookies and Website Analytics

Our website may use cookies and analytics tools to improve functionality and understand website usage. Cookies do not personally identify you.

8. Access and Correction

You may request access to or correction of your personal information by contacting us using the details below.

9. Changes to This Policy

This Privacy Policy may be updated from time to time. The latest version will be available on our website.

10. Contact Us

Mutch Plumbing and Gas Pty Ltd

Brisbane, QLD, Australia

Phone: 0411 796 864

Email: info@mutchplumbingandgas.com.au