

Speedyfit Limited

Wi-Fi Connectivity Disclaimer

This disclaimer applies to all installations carried out by Speedyfit Ltd and any specialist divisions thereof, including Parkhouse Air Conditioning.

Where an air conditioning heat pump system includes Wi-Fi or smart-home connectivity, this functionality is dependent upon third-party equipment and services, including the customer's broadband connection, Wi-Fi router, local network, mobile device, software applications and, where applicable, third-party smart-home platforms.

For this reason, Wi-Fi connectivity cannot be guaranteed as part of the air conditioning installation or the manufacturer's equipment warranty, except where a specific fault is identified with a manufacturer-supplied Wi-Fi component that is covered by the manufacturer's warranty.

Speedyfit Ltd FGAS engineers are responsible for the professional installation, commissioning and operation of the air conditioning heat pump system. Connecting the equipment to the customer's home Wi-Fi network, mobile devices, applications or third-party smart-home systems does not form part of the standard installation service.

Where practical, our engineers may provide reasonable assistance with the initial Wi-Fi setup; however, this is provided as a courtesy and successful connection cannot be guaranteed.

The customer remains responsible for ensuring that a suitable and stable Wi-Fi network is available, together with any necessary passwords, compatible mobile devices, applications, user accounts and third-party smart-home equipment.

We cannot accept responsibility for connectivity issues resulting from Wi-Fi signal strength, router configuration, broadband availability, network security settings, changes to third-party applications or services, software or firmware updates, replacement routers, passwords or other equipment outside our control.

Any subsequent Wi-Fi, app or smart-home connectivity issues should, in the first instance, be referred to the relevant equipment manufacturer, internet service provider or smart-home service provider.