

FAQ'S

PLEASE READ CAREFULLY

01 REGISTRATION

Q: How do I enrol my child for the new school year?

A: Returning students: You will be prompted to update your details online during registration. If nothing changes, your child will automatically be considered registered with the 2027 fees applied.

Students that are new or transferring to another Advtech school: You will need to complete the full online registration and confirm your details.

02 PAYMENT TERMS

Q: When are fees due?

A: On or before the 1st of each month (in advance). Additional extra charges for ad-hoc aftercare, transport, or music lessons are billed separately and must be paid in the month they are charged.

Q: Can I choose different payment terms for tuition and services (aftercare, boarding, transport, music)?

A: No - only one payment term per child. Annual, 10-monthly or 12-monthly.

Q: Can I change my payment term later?

A: Yes, once per academic year before the 31st of January 2027.

Q: What if I choose the annual payment term but do not pay in full by 31st January 2027?

A: It will switch to the 12-month plan (Grade 12: 10-month plan) with January & February instalments due immediately.

Q: What if my child joins after 1st February?

A: Only the 12-month plan is available.

03 BILLING

Q: If my child starts after school opens in January, when does billing start?

A: Fees will be charged from 1st of January for the whole academic year.

Q: If my child joins after 1st of February, will fees be charged for days attended and when is the first payment due?

A: Only the 12-month payment plan is available. Fees for the month will be charged at the full monthly amount (not by the day). The first monthly payment due date is based on the child's start date.

04 CANCELLATIONS

Q: How do I cancel my child's place at school

A: Notice of cancellation must be provided to the school in writing and is subject to the notice periods

Q: What are the notice periods?

- Tuition: 3 months

- Fixed services: 1 month

- Application, enrolment fees, ad-hoc services & levies: Non-refundable

Q: What's the last date to cancel for 2027 to avoid penalties for 2027?

A: 5 October 2027.

Q: What's the last date to cancel for 2027 during the 2027 academic year?

A: 31 July 2027.

Q: What happens if I cancel after 1st of August 2027 or leave after 1st of November 2027?

A: You will be charged for the full year up until 31st of December.

Q: Are fees adjusted if my child leaves mid-month?

A: Fees for the month will be billed at the full monthly amount (not by the day). The last monthly payment due is based on the child's leaving date and required notice period.

05 FIXED SERVICES

Q: What are fixed services and when do I select these for my child?

A: Fixed services include aftercare, clubs, etc. are available for selection at the start of each year or when the student first joins the school.

Q: When can I make changes to the fixed services?

A: Requests for changes to fixed services during the year must be communicated to the school by the 1st working day of each month/1st day of the start of the term.

Q: Can I drop or cancel a fixed service during the year?

A: Cancellations of fixed services during the year are subject to the cancellation rules if dropped without a change.

Q: How many changes are allowed per year?

A: Only one change is allowed per child per month/term

06 PAYMENT METHODS

Q: How can I pay my fees?

A: Debit orders: Choose from the 1st, 15th, or 25th of the month.

EFT: Required for annual payments and to replace any rejected debit orders.

Only one payment method is allowed per child's account.

Q: How will I know how much to expect to be deducted for the monthly debit order?

A: The debit order processed is the amount reflecting as current on the monthly account statement.

Q: How do provide the banking details to use for the debit order?

A: You are required to provide the banking details and proof of account during the online registration process if debit order is chosen.

Q: Which bank account do I pay EFT payments to the school for fees?

A: The banking details are on the school's annual price list and available on the school website. This is different from the bank account used for payment of application and enrolment fees.

Q: What reference must I use when making EFT payments?

A: The student number assigned to your child's account (SD100XXXX) must be used as a reference for your account to be updated for receipt of payment therefore, one payment is required per child.

07 SIBLING DISCOUNTS

Q: Do you offer sibling discounts

A: Yes! If two or more siblings are enrolled in the same school brand or at The Bridge schools at the same time, tuition (excluding all other service fees) discounts apply from the second child onwards. The child in the lower grades will receive the higher discounts:

1st child (Grade 12): no discount

2nd child (Grade 8): 5%

3rd child (Grade 5): 10%

4th child (Grade 3): 15%

5th child (Grade 2) onwards: 15% (maximum)

Q: Can my child get both a bursary and a sibling discount?

A: No - only the highest value applies per child.