

## TERMS AND CONDITIONS

*QUOTES MAY CHANGE DUE TO PRICE INCREASES*

PLEASE MAKE BACS PAYMENTS TO **SUFFOLK CARPET WEAVERS LTD** USING YOUR INVOICE NUMBER AS A REFERENCE.

SORT CODE: 40 – 25 – 31

ACCOUNT NUMBER : 21680331

1. Any prices quoted are fixed for 3 months.
2. Payment of work will be required on date of fitting.
3. It will be at the discretion of Suffolk Carpet Weavers Ltd whether a deposit is required before commencement of works.
4. All goods remain the property of Suffolk Carpet Weavers Ltd until paid in full.
5. Costs are subject to verification or re measure were applicable.
6. Trimmings of doors are excluded as our fitters are not carpenters but we can recommend a carpenter if required.
7. During winter months, ensure the heating is on in the property. Failure to ensure this may cause irreparable damage to floor coverings, which Suffolk Carpet Weavers Ltd cannot accept responsibility.
8. Our quotes are for works detailed only. Any changes or additions to details will be charged accordingly.
9. Our quotes are based on clear work areas, unless otherwise stated. We will help move furniture and remove and uplift existing flooring with an extra labour charge. Suffolk Carpet Weavers Ltd cannot accept any responsibility to damages that may be caused while working.
10. Any cancellation that is less than 48hours prior to fitting may incur a day charge (this will be at SCW discretion). Custom made products cannot be cancelled without full cost being incurred, once the order is being manufactured.
11. Any damages or marks found in or on the floor that have been caused by a fitter, will only be rectified if pointed out to the fitter before they leave.
12. At Suffolk Carpet Weavers Ltd, we make every effort to keep all appointments. If we are unable to keep an appointment, we will contact you to make an alternative appointment.
13. If Suffolk Carpet Weavers Ltd does not measure the areas being fitted but uses the customer's own measurements, Suffolk Carpet Weavers Ltd will not be liable for any errors and replacements will incur a cost to the customer.
14. The customer must check all details on quotes and ensure it is correct before agreeing to it. If changes need to be made after ordering materials, the customer will incur the charge.
15. Quotes are provided on the assumption that the sub-floor is in a good enough condition to accept new flooring. Any remedial work will incur an additional cost.
16. We recommend that any skirtings or painted wood is left for a week to harden off as fitting requires extremely close fitting to these areas and may cause damage to paint. Suffolk Carpet Weavers Ltd will not accept responsibility for any damaged paintwork.
17. Suffolk Carpet Weavers Ltd will need to share your information with third parties to complete the fitting – eg: fitters or carpet cleaners.