



Clean Energy Solutions Program Portfolio

2026

Clean Energy Solutions Portfolio

2026 Program Information

January 1st, 2026 – December 31st, 2026

For offerings within the ComEd Energy Efficiency Program, ComEd customers who have not opted out are eligible to participate regardless of whether they are served by ComEd or an alternate retail electric supplier (ARES). ComEd-owned facilities are not eligible to participate in the ComEd Energy Efficiency Program.

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Retail

Program Details

ComEd offers residential customers rebates and discounts on select ENERGY STAR® certified appliances and energy-efficient home products. Visit [ComEd.com/Retailers](https://www.comed.com/Retailers) for a list of participating retailers. Look for the ComEd “Lower Price” sticker on the shelf (see image below) to find discounted products or ask a participating retail salesperson for more information. Customers can also shop and compare energy-efficient appliances and products online with Efficient Choice at [ComEd.efficientchoice.com](https://www.comed.com/efficientchoice.com).



To learn more about ComEd rebates and discounts on eligible appliances and home products, customers can speak to a representative in-person at scheduled Retail In-Store Engagement events in their community. The calendar of dates is available at [ComEd.com/RetailEvents](https://www.comed.com/RetailEvents).

ComEd offers customers several types of rebates and discounts on appliances and home products:

1. **Instant Discount** – the price includes the incentive at Retail. ComEd worked with the retailer to include the discount in the price, so no added steps are needed. The selection of products with instant in-store discounts may vary throughout the program year.
2. **Instant Coupon** – customers may apply for a coupon to apply the incentive at the time of purchase (when an instant discount is not offered). There are two ways to apply for instant coupons: (1) visit the ComEd website before heading to a store: [ComEd.com/Instant](https://www.comed.com/Instant), or at participating retailers look for signage with a QR Code and follow the steps. Customers are prompted to provide their ComEd residential account number or residential address when reserving the Instant Coupon online. Instant coupons are sent to customers by text message and are only offered at select retailers and for select products.
3. **Post Purchase Rebate** – when an appliance or home product does not include an instant discount, customers may apply for the incentive after their purchase by completing an online or paper application. Customers may submit their rebate application by ONE of the following methods:
 - Online: Visit [ComEd.com/Rebates](https://www.comed.com/Rebates) to complete an online application
 - E-mail: Download an application at [ComEd.com/Rebates](https://www.comed.com/Rebates) and e-mail it to Rebates@ComEd.com
 - Mail: Download an application at [ComEd.com/Rebates](https://www.comed.com/Rebates) and mail it to:
ComEd Rebates
1902 Reston Metro Plaza
Reston, VA 20190
4. **Limited Time Offers (LTOs)** - Limited Time Offers, online sales through e-commerce marketplace platforms/retailers, are offered on occasion and may be available to select income eligible (IE) and/or market rate (MR) customers during the year. Offers are generally sent to customers through email, direct mail, or through other methods of marketing. If a customer does not receive a direct invitation to take part in the LTO, they are not eligible for that offer, but they may be eligible for future offers.

Customers may only receive one incentive from ComEd per product: a rebate, instant discount, an instant coupon, or take part in a Limited Time Offer. Product(s) must be "new" to qualify for a rebate, instant coupon, or

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instant discount. Refurbished or products being “re-sold” do not qualify for ComEd rebates (i.e. Amazon, eBay, etc.) as those products may have already been incentivized.

List of Available Rebates

2026 REBATE OFFERINGS

PRODUCT	REQUIREMENTS	MARKET RATE DISCOUNT	INCOME ELIGIBLE DISCOUNT	INCENTIVE MECHANISM
Advanced Power Strip	-	N/A	\$13	Instant Discount
Air Purifier	ENERGY STAR Standalone unit	\$50	\$75	Rebate; Instant Discount
All-in-One Washer + Electric Dryer	ENERGY STAR ≥4.4 cubic feet	\$250	\$350	Rebate; Instant Coupon
All-in-One Washer + Heat Pump Dryer	ENERGY STAR ≥4.4 cubic feet	\$350	\$550	Rebate; Instant Coupon
Clothes Washer	ENERGY STAR	\$40	\$150	Rebate; Instant Coupon
Dehumidifier	ENERGY STAR	\$45	\$75	Rebate; Instant Discount
Electric Clothes Dryer	ENERGY STAR ≥4.4 cubic feet	\$40	\$150	Rebate; Instant Coupon
Heat Pump Clothes Dryer	ENERGY STAR ≥4.4 cubic feet	\$200	\$300	Rebate; Instant Coupon
Induction Cooktop & Ranges	Non-Portable Non-Dual Fuel	\$100	\$150	Rebate; Instant Coupon
Low-Flow Showerhead	WaterSense labeled	\$8	\$9	Instant Discount
Room Air Conditioner	ENERGY STAR	N/A	\$75	Instant Discount
Smart Plug	-	\$6	\$7	Instant Discount
Smart Thermostat	ENERGY STAR	\$75	\$100	Rebate; Instant Coupon
Weatherization: Door Sweep/Seal, Weatherstripping, Spray Foam Insulation, Caulking	-	\$5	\$8	Instant Discount

Income Eligible

Deeper discounts are available to income eligible customers on select products via instant discount and rebates. Income-eligible instant discounts are only at participating retail locations within zip codes where at least 60% or more of the households are at or below 80% Area Median Income (AMI) or any participating charity stores, like Goodwill, Salvation Army and others. Income-eligible rebates are available to customers with a total household income at or below 80% Area Median Income (AMI). The customer can qualify for a higher rebate by self-validating their (1) household size and (2) total income. For more information visit: [ComEd.com/IncomeEligible](https://www.comed.com/IncomeEligible).

LTOs for income eligible customers are generally free or have lower copays than similar offers to market rate customers. Income eligible LTOs may have higher incentives than listed in the table above.

Products Rebate Requirements

- Purchases must be made by **December 31, 2026**. To receive a rebate, purchases must be new and purchased in Illinois, and the buyer must demonstrate having paid the applicable Illinois sales tax and use tax. The purchase must be installed within ComEd’s service territory.
- Rebate application must be postmarked no later than **60 days** from purchase or by **February 28, 2027**, whichever comes first, and be accompanied by a legible copy of the entire sales receipt.

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- Customers will receive a rebate check in approximately 4 weeks from ComEd after their rebate application is approved.
- Rebate eligibility and terms and conditions can be found at ComEd.com/Rebates

Product Purchase Limits

- Room Air Conditioners are seasonal measures and only offered from approximately May to September at participating IE retailers (in-store and online).
- Purchase limit of 2 ENERGY STAR air purifiers and dehumidifiers per residential customer per year.
- Purchase limit of 1 ENERGY STAR washer, heat pump clothes dryer, all-in-one washer electric dryer, all-in-one washer heat pump dryer, and smart thermostat per residential customer per year.
- Purchase limit of 1 induction cooktop/range per residential customer per year. Induction cooktops and ranges do not need to be ENERGY STAR certified.
- Rebate eligibility and terms and conditions can be found at ComEd.com/Rebates

Program Benefits

- ENERGY STAR certified appliances and home products can help you save energy and money without sacrificing performance. By using less energy, these products also help reduce greenhouse gas emissions that contribute to climate change.
- Appliances account for nearly 20% of the average household's energy use. A comprehensive package of ENERGY STAR certified appliances can save up to \$80 a year in energy costs compared to standard appliances.
- ENERGY STAR smart thermostats allow you to monitor and control the temperature in your home remotely, from your smart phone or other web-enabled device. Also, smart thermostats save energy and maximize comfort by automatically adjusting the temperature of your home to meet your preferences and activities while saving energy and money.
- ENERGY STAR certified electric clothes dryers deliver superior efficiency and performance by incorporating advanced features using 20% less energy than standard models.

ENERGY STAR Retail Products Platform

The ENERGY STAR Retail Products Platform (ESRPP) is a national collaborative midstream initiative of energy efficiency program sponsors, retailer partners, and other key stakeholders, facilitated by the Northwest Energy Efficiency Alliance. The ESRPP is based on the concept of improving program effectiveness by developing a national level structure for program delivery and engagement with retailers. The ESRPP allows participating sponsors to offer incentives to a select group of national retailers and buying groups to influence the purchasing, stocking, and promotional activities in select product categories. This program design streamlines energy efficiency programs with retailers, making them less complex and more cost-effective.

As a continued sponsor of ESRPP, ComEd plans to incentivize the following product categories for 2026: Clothes Washers, Freezers, Refrigerators, Televisions, Heat Pump Water Heaters, and Induction Cooktops.

Product Distribution

The Product Distribution program distributes energy efficiency products through three distribution channels: schools, Community Action Agencies (CAA) and other partner organizations, and food banks and food pantries.

- School Kits are offered through 5th grade teachers. The teacher, school (principal) or school district may sign up. Each teacher receives draft lesson plans and other online resources to educate students, including a virtual performance that focuses on electricity and natural gas (energy) and water conservation. The program culminates with the 5th grade teacher distributing energy efficiency kits to students and their families to save energy at home.
- IE Kits are provided to qualified income eligible customers that visit participating CAAs, another partnering organization or by invitation to qualify through portal (event-based or digital invitation). ComEd customers who meet current eligibility requirements will receive a kit by mail a couple of weeks after qualifying.
- Food Banks and pantries provide energy efficiency products such as weatherization measures for distribution to ComEd's customers when shopping for food.

Program Details

School Kits

ComEd, in partnership with Nicor Gas, delivers the School Kit offering to Market Rate (MR) schools. For 2026, the kits include the following (subject to change):

- Window Insulation Kit (5-Pack)
- 0.3W LED Night Light (qty 3)
- Bathroom Aerator (1.0 GPM) (qty 2)
- Kitchen Aerator (1.5 GPM) (funded 100% by Gas utilities)
- Low-Flow Showerhead (1.5 GPM)
- Shower Timer
- Closed Foam Weatherstripping Roll (17') (qty 2)
- Self-Adhesive Door Sweep (qty 2)
- Smart Plug
- Plumbers Tape 30"
- Domestic Hot Water Pipe Insulation (3') (qty 2)
- Card with links to digital instructions to support installation

Each 5th grade teacher receives an energy efficiency curriculum, including workbooks, draft lesson plans, and access to an online portal with additional games and activities for students. The teacher shows a virtual presentation (open to grades 3 - 5) with professional actors that focus on energy, water, and natural gas conservation and safety. Fifth grade students receive their FREE energy-saving kit to install in their home with the help of a parent or guardian.

- Third and fourth grades are eligible to participate in the presentation but will not receive an energy efficiency kit.
- The program reports measurable savings from the distribution and installation of energy efficient products provided in the kits, including:
 - Therms or kWh saved by installation of energy-efficient kWh and gas saving devices contained in kits.

Income Eligible (IE) Kits

ComEd, in partnership with Nicor Gas, Peoples Gas, and North Shore Gas, are helping income eligible customers and their families save energy and money. Residential customers may contact their local CAA to apply for financial assistance including Low Income Home Energy Assistance Program (LIHEAP). Customers seeking an IE Kit outside the existing CAA partnership are invited via email or event sign-up to submit a request through the IE Kit online portal. Qualifying customers will receive a free kit that contains energy efficiency products, educational information, and an installation booklet. A kit will typically be mailed directly to the eligible customer's home. In-person kits may be available at a limited capacity. For additional information, visit www.comed.com/IncomeEligible.

The IE kits include the following:

- **Joint IE Community Kit** (subject to change)
 - V-Seal Weatherstripping Roll (17') (funded 100% by Gas utilities)
 - Window Insulation Kit (5-Pack) (funded 100% by Gas utilities)
 - Closed-Foam Weatherstripping Roll (17')
 - Outlet Gaskets (qty 4) (funded 100% by Gas utilities)
 - Switch Gaskets (qty 4) (funded 100% by Gas utilities)
 - Rope Caulk (30') (qty 2)
 - Self-Adhesive Door Sweep (qty 2)
 - Bathroom Aerator (1 GPM) (funded 100% by Gas utilities)
 - Kitchen Aerator (1.5 GPM) (funded 100% by Gas utilities)
 - Low-Flow Showerhead (1.5 GPM)
 - Shower Timer (funded 100% by Gas utilities) (qty 2)
 - 0.3W LED Night Light (qty 3)
 - Smart Plug
 - Plumbers Tape 30"
 - Domestic Hot Water Pipe Insulation (3') (qty 2)
 - Card with links to digital instructions to support installation & an online satisfaction survey.
- **ComEd Only IE Community Kit** (subject to change)
 - 0.3W LED Night Light (qty 3)
 - Closed-Cell Foam Weatherstripping Roll (17') (qty 2)
 - Self-Adhesive Door Sweep (qty 2)
 - V-Seal Weatherstripping Roll (17')
 - Rope Caulk (30') (qty 2)
 - Domestic Hot Water Pipe Insulation (3')
 - Card with links to digital instructions to support installation & an online satisfaction survey.

Food Bank

Food Banks and pantries product distribution occurs in various methods:

- ComEd supplies free energy-saving products directly to local food pantries and food banks for distribution to their patrons.
- Organizations outside of the Feeding America network can also order free products so that the program has the widest possible reach in all low-income communities throughout the service territory.
- Products may also be distributed through partner organizations' community events throughout the program year. Previous events have included return to school, holiday meals, festivals, and other opportunities to engage and partner with community organizations and leaders.

Available Products

The following products may be available (subject to change):

- 0.3W LED Nightlight Closed-Foam Weatherstripping Roll (17')

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- Self-Adhesive Door Sweep
- 7-Plug Advanced Power Strip
- Rope Caulk (30')
- V-Seal Weatherstripping Roll (17')
- Smart Plug
- Domestic Hot Water Pipe Insulation (3')

Program Benefits

School Kits

- The program is **free** for qualifying ComEd customers.
- The educational resources (school kits) are correlated to the Illinois Learning Standards (ILS), Common Core State Standards (CCSS), and Next Generation Science Standards (NGSS).
- The School Kit program supports children, families, and schools in their efforts to learn about energy efficiency and conservation.
- School Kits are offered via Partners for Energy Efficiency (PFEE) by ComEd in partnership with Nicor Gas.

Income Eligible (IE) Kits

- Free kits are made very accessible to IE customers who qualify for financial assistance through a local CAAs or partner organization. This method will be utilized to distribute ComEd only kits exclusively (not the joint-utility kits).
- Products in the kit help customers lower their energy bills.
- Inside their kit, IE customers can learn more about ComEd offerings to save money and reduce their carbon footprint. Kit recipients can also navigate to Energysavingkits.org for more information on the products, including product installation videos.
- IE Kits are offered either (1) through the Partners for Energy Efficiency (PFEE by ComEd in partnership with Nicor Gas, Peoples Gas, and North Shore Gas or (2) by ComEd only.

Food Bank

- The participating food banks' ability to reach and serve the area's most financially vulnerable residents makes them the perfect partner for distributing energy-saving products to people who need them on an impactful scale.
- This program makes energy efficient products available at the same places where income eligible ComEd customers can access food, reducing the number of trips so ComEd customers can spend more time and money on other important parts of life.
- ComEd's strong partnership with Feeding America food banks and their network of food pantries, along with an extended network of local organizations, helps spread access to education and resources for IE residents to start conversations about energy efficiency.

Residential New Construction

Residential New Construction consists of two offerings for 2026: Affordable Housing New Construction (AHNC) and Electric Homes New Construction (EHNC). The AHNC Program offering provides technical support and incentives for whole-building energy efficiency for new construction and major renovation projects to reduce the energy burden for income eligible households by lowering their potential monthly energy costs. The program supports developers in building or providing major renovation to affordable housing buildings, including both single and multi-family projects. Incentives are based on the square footage of income eligible tenant areas, while upgrade requirements apply to the full building. The Affordable Housing New Construction offering is delivered in partnership with Nicor Gas.

The EHNC Program promotes high performance all-electric homes that allow ComEd customers to stack the benefits of all-electric energy efficiency, demand-response, electric vehicles, solar, and new rate structures. The Program works with local builders and Home Energy Rating System (HERS) raters to ensure that new homes exceed the requirements of the state's energy code for increased energy savings.

Program Details

Affordable Housing New Construction (AHNC):

- ComEd, in coordination with Nicor Gas, is helping to improve the energy performance of new and majorly renovated affordable housing developments.
- The Passive Building Pathway pilot, a component of the Affordable Housing New Construction program, provides enhanced support for affordable housing developers to pursue Passive House Institute U.S. (PHIUS) Certification and achieve deeper savings. For 2026, the PHIUS Pilot is full, and we continue to support PHIUS projects through the Affordable Housing offering.
- ComEd works with developers to:
 - Provide expert energy efficiency guidance.
 - Offer financial incentives for implementation of an integrated bundle of electric and natural gas energy conservation measures.
- To qualify, the development must include eligible units that are targeted to households at or below 80% of area median income (AMI).
- Projects must meet the high-performance energy efficiency/requirements of the **ComEd Multi-Family Standard**, and then incentives are calculated using \$/gross square footage of eligible living space:
- For additional information and eligibility requirements, visit www.comed.com/ways-to-save/for-your-business/incentives/new-construction-residential

Electric Home New Construction (EHNC):

- The program promotes high performance all-electric homes that allow ComEd customers to stack the benefits of all-electric energy efficiency, demand-response, electric vehicles, solar and new rate structures.
- ComEd offers tiered incentives to builders for installing a bundle of high-performance energy efficiency measures which include air source heat pumps (ASHP), heat pump water heaters (HPWH), air sealing, ENERGY STAR® certified appliances, whole house ventilation. The tiers are structured as follows:
 - **< 800 sq. ft.** = \$3,000 incentive
 - **800 – 1,500 sq. ft.** = \$4,000 incentive
 - **>1,500 sq. ft.** = \$5,000 incentive
 - An additional \$200 is offered to home energy raters to perform QC function.
- Single-family, townhome, duplex, 2-4 flats, and detached accessory dwelling units are eligible.
- The program works with local builders and Home Energy Rating System (HERS) raters to ensure that new homes exceed the requirements of the state's energy code for increased energy savings.

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- For additional information and eligibility requirements please visit [the Residential New Construction page on ComEd.com](#).

Program Benefits

Affordable Housing New Construction (AHNC)

- Lower utility bills and improved comfort for income eligible households.
- Decreased tenant turnover.
- Reduced operations and maintenance expenses.
- Deliver higher energy savings over the current Illinois Energy Conservation Code baseline.
- Meet environmental requirements for organizations like the [Illinois Housing Development Authority at ihda.org](#).

Electric Home New Construction (EHNC):

- All-electric homes contribute to a clean and resilient energy future.
- Air sealing and smart wall construction techniques deliver better protection against cold, heat, drafts, moisture, pollution, and noise. An energy-efficient home is more durable and designed to make occupants feel more comfortable.
- All-electric homes provide a lower carbon footprint than high performance gas-heated homes, with increasing benefits over time as generation shifts toward lower carbon sources.

Home Heating & Cooling

ComEd offers heat pump incentives to ComEd residential customers that replace existing equipment with qualifying, high-efficiency air source heat pumps, mini-split heat pumps, and geothermal (ground source) heat pumps. Incentives are offered via two channels: Midstream and Downstream.

Program Details

Measures including air source heat pumps and ductless mini-split heat pumps, are offered through a distributor (midstream channel) and installed by a heat pump trained contractor (HPTC). Midstream incentives are provided in the form of an instant discount at the time of installation or service.

Geothermal heat pumps are offered by EESPs to residential customers and are downstream measures (incentives paid to customers through the participating EESP). Downstream Geothermal Heat Pump incentives are offered through a Geothermal and ICC certified Service Provider. A pre-application is required to qualify.

Midstream

Midstream incentives are only available to HPTCs through a participating distributor.

2026 MIDSTREAM INCENTIVE OFFERINGS

Product & AHRI Efficiency Requirements	Heating Capacity Tons	Without ENERGY STAR® Smart Thermostat	With ENERGY STAR Smart Thermostat
Air Source and Centrally Ducted Heat Pumps			
Tier 1: ≥15.2 SEER2; ≥9.4 EER2; ≥8.1 HSPF2	<2.5 tons	\$900	\$975
	≥2.5 tons	\$1,400	\$1,475
Tier 2: ≥17 SEER2; ≥9.4 EER2; ≥8.5 HSPF2	<2.5 tons	\$1,500	\$1,575
	≥2.5 tons	\$2,000	\$2,075
Ductless and Mixed Use Mini-Split Heat Pumps			
≥17 SEER2; ≥9.4 EER2; ≥9 HSPF2	<1.5 tons	\$500	\$575
	≥1.5 tons	\$1,000	\$1,075

Air Source Heat Pumps and Mini-Split are only incentivized through participating distributors to HPTCs who have completed ComEd's training requirements (six online training models and a manufacturer training).

- Customers do not complete an application for the Midstream channel. Incentives are paid to the distributor who may pass some or all to the qualifying HPTC who in turn may pass some or all the incentive to the customer in the form of an invoice credit at the time of sale.
- Heating Pump systems offered through the Midstream channel must be installed within the ComEd Service Territory.

Downstream

Downstream incentives are available to customers through the Residential HVAC EE Service Provider network. For residential geothermal heat pump installations, contact a contractor enrolled in the [ComEd Service Provider](#) network.

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Equipment	Type/Rating	Incentive Amount
Geothermal (ground source) Heat Pump System (including loop)	Contact a contractor enrolled in the <u>ComEd Service Provider</u> network. All ground source heat pump projects must receive pre-approval.	Up to \$6,000 per home (\$1,000/ton) on ≥ 16.0 EER
Geothermal (ground source) Heat Pump Indoor Unit Replacement	Contact a contractor enrolled in the <u>ComEd Service Provider</u> network. All ground source heat pump projects must receive pre-approval.	\$800 on ≥ 17 EER \$1,200 on ≥ 20 EER

- The Home Heating and Cooling program removed all downstream measures (e.g., tune-up, ECMs) except for Geothermal in 2023.
- To receive ComEd Home Heating & Cooling incentives for qualifying heat pump equipment, installations must be completed by a ComEd HPTC (midstream) or a ComEd Service Provider for geothermal (downstream).
- Customers may access the participating EESP and Distributor list at ComEd.com/heatingcooling to locate a certified ComEd Residential Service Provider to complete their geothermal heat pump system services.
- Purchase and installation of qualified equipment must occur on or after January 1, 2026, through December 31, 2026.
- Typically, geothermal customers will receive their incentive in the form of an instant discount from the Geothermal Energy Efficiency Service Provider performing the installation and work. In those rare instances that the EESP does not provide the customer with an instant discount, the program team will reach out to the EESP and encourage them to provide the customer with the discount. Geothermal heat pumps require pre-approval; customers are required to work with a Geothermal and ICC certified ComEd Service Provider.
- All applications must be postmarked/submitted within 60 days (about 2 months) of installation. Applications must be accompanied by a legible copy of the sales receipt/invoice and AHRI certificate if applicable.

Program Benefits

The incentives available through the Home Heating and Cooling program are intended to help offset the upfront cost of high-efficiency heat pump equipment which will increase comfort, reduce energy consumption, and save on utility bill costs.

Home Energy Report (HER)

Home Energy Reports is an opt-out only behavioral-based program which provides approximately 2.1 million residential customers with information on how they use energy within their households. A paper report is mailed to customers up to six times per year. Email reports are sent monthly.

Program Details

- All print reports include a neighbor comparison. Additional items on a print report can include personalized energy-efficiency tips, information on additional ComEd energy efficiency offerings and promotions, and a year to date comparison against the previous year.
- Customers who have provided a valid email address(es) will receive a monthly emailed Home Energy Report (eHER) in addition to the paper report(s).
- Emailed Home Energy Reports include additional tips and ComEd energy efficiency offerings that are otherwise not included in the print reports to avoid repeating behavioral strategies between print and email.
- Home Energy Report customers are auto-enrolled by ComEd's implementation contractor, Oracle.
- Customers receiving Home Energy Reports are auto-enrolled to receive Weekly Usage Reports and High Usage Alerts; ComEd residential customers not receiving Home Energy Reports can also enroll in *High Usage Alerts* and/or *Weekly Reports* via My Account.
 - *High Usage Alerts* – Alerts customers when their energy use is trending higher compared to the same bill cycle of the previous year.
 - *Weekly Reports* – Allows customers to stay up to date with their energy usage. Every week customers who sign up will receive an email comparing their weekly usage to the previous week, along with other information.
 - Following a bill cycle, customers will see a similar report comparing the latest bill to the previous one.

Program Benefits

- Reports leverage social norms to drive customer adoption of energy efficient behaviors.
- Customers are encouraged to visit <http://www.ComEd.com/MyAccount> to access additional online energy management tools, including:
 - *Bill Forecast* – View projected bill
 - *Bill Comparison* – Compare latest bill to previous bill or last year's bill
 - *Neighbor Comparison* – Compares usage to homes within a 1-mile radius that have similar size, building type and heating type
 - *Energy Use Detail* – Detailed display of energy cost or usage by year, billing cycle or day
 - *Green Button Download* – Detailed download of energy usage and cost
 - *What Uses Most* – Ranks top electrical end uses contributing most to energy bill
 - *Tips* – Suggestions to reduce energy consumption, including low cost and no cost tips, seasonal tips, and tips that feature ComEd rebates.

Home Energy Savings

Through the Home Energy Savings (HES) program, ComEd provides income eligible (IE) single-family residential customers with Home Energy Assessments (HEA) that include free products. Certain qualifying customers may also receive a comprehensive weatherization retrofit. Assessments are completed in-home. IE customers that complete an in-home HEA are also assessed for weatherization opportunities and may be prioritized to receive a Retrofit. Those that are eligible to be served through the Illinois Home Weatherization Assistance Program (IHWAP) may have their information shared with their local Community Action Agency (CAA) for follow up. The HES services are closely linked through a centralized intake process and coordinated customer journey. Single-family homes include single-family detached, vintage homes, manufactured homes, condo units, townhomes, two-flats, and duplexes.

The goal of this offering is to engage customers in a process of home improvement and continuing education, where customers are making informed, fact-based choices about their energy consumption to gain control over their energy usage and costs. The offering aims to identify and serve those customers that can most benefit from energy efficiency services.

Program Details

In-home HEA

- During the enrollment process, the customer answers questions about the number of people in their household and their household income which, along with zip code, allows the program to determine whether the customer is income eligible. IE is defined as a household with income less than 80% of Area Median Income (AMI).
- All income eligible customers receive services free of charge.
- The HEA offering for IE customers is a visual home walk-through led by an Energy Advisor (EA) to educate customers about energy efficiency, deliver savings through direct install (DI) or delivery¹ of energy efficient products, and provide recommendations to other programs for further savings and educate customers about financial assistance offerings.
- During the assessment, EAs perform a room-by-room examination of customers' homes to look for energy efficiency opportunities. They may replace light bulbs, install low flow water fixtures, upgrade thermostats, install pipe wrap, and provide other direct install measures (e.g., door sweeps, furnace filters and shower flow reducers) as appropriate.
- During an in-home appointment, the EA will also screen to determine whether the customer would potentially qualify for a retrofit.
- A customized report is generated for the customer that summarizes the installed energy saving products, free tips and recommendations on how to make a home more efficient, as well as information about other available programs.

Retrofits

- Within Retrofits, some projects are funded solely by ComEd and our Northern Illinois gas utility partners (Nicor Gas, North Shore Gas and Peoples Gas). Other retrofit projects are funded jointly by participating northern Illinois utilities and braided with funding from the Illinois Department of Commerce and Economic Opportunity (DCEO) through the Illinois Home Weatherization Assistance Program (IHWAP).

¹Furnace filters may be delivered.

C&I PROGRAM IMPLEMENTATION

- This offering is available for both owned and rented homes. Tenants must receive permission from their landlord.
- Households with income at or below 80% AMI may be eligible for non-braided Retrofits if the home meets additional eligibility criteria.
- Braided IHWAP projects are delivered in partnership with northern Illinois' network of Community Action Agencies (CAAs) for customers with households with income up to 200% of the Federal Poverty Level (FPL). For braided IHWAP, measure pricing and program rules are set in place and monitored by DCEO. Priority is given to eligible clients with young children, elderly occupants in the home, and/or people with disabilities in the home.
- Upgrades are completed by Energy Efficiency Service Providers (EESPs) or CAA-approved contractors.
- Measures include insulation, air sealing, ventilation and certain health and safety measures. Braided IHWAP projects also include HVAC/mechanical replacement. Central air conditioning, gas furnace, or boiler repair and replacements are available for non-braided projects for emergency situations only.

Program Benefits

In-home HEA

- Increasing energy savings for the customer via DI energy savings measures.
- Energy savings lead to lower energy bills.
- EAs provide IE customers with energy efficiency education during the in-home appointment.
- Screening customers to determine if they are eligible for deeper services.
- Partnering with community-based organizations (CBOs) to reach customers through trusted relationships.

Retrofits (including braided IHWAP projects)

- Increasing savings and comfort for the customer via energy saving measures.
- Energy efficiency upgrades lower energy bills.
- Air sealing and ventilation measures can lead to enhanced indoor air quality.
- Screening customers to determine needs to pair them with best-fit services.
- Partnering with CBOs to reach customers through trusted relationships.
- Certain health and safety issues that are identified can be addressed to enable the energy efficiency project to move forward.

Multi-Family Energy Savings

Multi-family Energy Savings (MFES) serves income eligible properties, including properties owned or managed by a Public Housing Authority (PHA). The offering provides streamlined program administration, marketing, outreach, intake, assessments, project scoping, and project execution for multi-family property types.

Income eligible and public housing owners/managers who complete weatherization and other energy efficiency improvements enjoy reduced operating costs, increased occupancy rates, and improved property value. Additionally, building tenants experience increased comfort and reduced energy costs.

MFES also offers free and discounted improvements for eligible properties in coordination with the Illinois Home Weatherization Assistance Program (IHWAP). IHWAP provides supplemental funding for income-eligible properties to access affordable energy services and increase the comfort of their properties. Improvements may include air sealing, attic and wall insulation, and heating or cooling equipment repair or replacement. Community Action Agencies (CAAs) complete custom projects through IHWAP and combine utility dollars with funding from the Illinois Department of Commerce and Economic Opportunity (DCEO).

For more information visit [Multi-Family Energy Savings Program](#) on ComEd.com.

Program Details

- To participate in this program, property owners/managers either complete the form on the program's online intake tool or reach out via phone. During intake, it is determined if the property is considered income eligible or public housing.
- Each participating property owner/manager is assigned a Project Lead that serves as their main point of contact and works with them throughout the lifecycle of the project.
- The Project Lead also coordinates and manages all projects for the property owners/managers..
- A portion of projects are performed in coordination with local CAAs and delivered through IHWAP. These projects combine utility dollars with funding from DCEO.
 - The agency path includes custom projects for properties that complete major renovations of multiple systems and meet the minimum qualifications necessary for IHWAP funding.
 - Customers deemed eligible to participate through the agency path are routed during the intake process to CAAs that have capacity to serve the customer.
 - There are also braided projects that originate with the CAA, and not through the customer intake center (via online intake tool or phone).

Eligibility

- Multi-family building must be in ComEd territory.
- Multi-family building must be Income Eligible, public housing, or eligible for IHWAP.
 - To qualify for the Income Eligible (IE) component of the MFES program, multi-family properties must be located in an income eligible census tract, based on density of population with household incomes at or below 80% Area Median Income (AMI), or meet secondary qualification criteria outlined in IL Policy Manual
 - Illinois Home Weatherization Assistance Program (IHWAP) is available for certain qualifying multi-family building owners who provide housing to income-eligible residents. To receive services, at least two-thirds (66%) of the building's units must be occupied by income-eligible tenants.
- Multi-family building must have 3 or more units. All Public Housing properties are eligible, regardless of size.
 - Public housing projects must obtain project approval from the Public Housing Authority executive staff. Building managers cannot approve projects.

C&I PROGRAM IMPLEMENTATION

- Only property owners and managers can participate in this program. Individual tenants cannot sign up for this program on their own.
- Property owners and managers whose buildings are designated as income-eligible and/or public housing may qualify for free measures and deeper rebates for comprehensive energy-efficiency retrofits, including funding to address health and safety issues that enable the energy efficiency project to move forward.

Program Benefits

- Free assessment of the property.
- Installation of free high-efficiency products, such as LEDs, water saving devices and thermostats for tenant and common area spaces.
- MFES offers fully funded weatherization services such as attic insulation and air sealing, crawl space and wall insulation, duct sealing etc.
- Rebates on HVAC, variable speed drive (VSD) motor upgrades and appliances (co-pay by property owner/management required).
- Health and safety funding is available for income eligible and public housing property types.

Whole Home Electric

The Whole Home Electric (WHE) offering refers to ComEd's initiative to convert or upgrade income-eligible single family and multi-family homes and buildings, as well as buildings owned by Public Housing Authorities, to highly efficient electric technologies.

The program replaces fossil fueled appliances and heating and cooling systems and inefficient electric systems with high-performance electric appliances and systems, at little or no cost to the customer. Prior to 2024, the program was referred to as "Go Electric". This is a limited offering available to customers based on several home and income-based criteria. Prior to 2025, the electric resistance heating (ERH) components lived within the Home Energy Savings (HES) and Multi-Family Energy Savings (MFES) offerings. As of January 1, 2026, these components have shifted to the WHE offering.

Program Details

- After initial screening and intake, an assessment is performed by a specialized energy advisor to determine the home/building's readiness to electrify end uses and upgrade HVAC equipment. During the assessment, the energy advisor will take note of the existing heating and cooling equipment, all existing fossil fuel appliances, the electrical panels, and additional energy-saving opportunities like direct install measures and weatherization.
- Projects will only proceed for homes where the upgrades are expected to result in energy bill savings. Customers that proceed with electrification upgrades may experience increased electricity bills, but overall average annual energy costs should be lower because customers will be using less to no gas or propane in their home. Potential upgrades/measures include:
 - Electrification measures:
 - Air source heat pumps
 - Hybrid heat pumps
 - Heat pump water heater
 - Heat pump or standard electric clothes dryers
 - Electric or induction cooktops
 - Health and Safety measures (i.e., any measure that is done to mitigate a health and safety condition that reasonably represents a potential risk of harm to a person or property and limits the ability for the project to move forward safely.) Examples may include:
 - Permitting costs
 - Electric panel upgrades
 - HVAC security cage
 - Other energy saving measures such as:
 - Weatherization measures:
 - Air sealing
 - Duct sealing
 - Insulation
 - Direct installation measures:
 - ENERGY STAR® certified LEDs
 - Programmable thermostats or smart
 - WaterSense® certified faucet aerators and showerheads Hot water pipe insulation
- All measures are fully funded for income-eligible single family customers. Multi-Family building owners and Public Housing Authorities may be assessed a copay for certain measures, but projects will have no cost for tenants.

Eligibility

Single Family

- To qualify, customers must be a single-family customer (2 units or less) in the ComEd service territory. Renters are not eligible at this time.
- Single-family detached homes, townhomes, and duplexes are eligible.
- Customers must be at or below 80% of Area Median Income.
- In some instances, a customer may qualify for a hybrid heat pump or partial electrification of their home if they are not a good fit for a full electrification project due to existing equipment, modeled bill impacts, or other factors.
- The pre-project scoping and savings calculations must demonstrate net positive energy bill impacts for the customer.
- Assessment findings must indicate customer is a good fit for electrification upgrades.
- Accounts tied to completed projects are automatically transitioned to ComEd's All-Electric Space Heat Rate if they are not already on that rate.

Multi-Family

- To qualify, customers must be a multi-family customer (3 units or more) in the ComEd service territory or building must be owned or operated by a Public Housing Authority.
- Building units must have individual gas and electric meters.
- Only property owners, managers, and Public Housing Authorities can participate in this program. Individual tenants cannot sign up for this program on their own.
- Properties must be located in a designated IE Census Tract in accordance with the Illinois Policy Manual. If the property does not fall in a designated IE Census Tract, then alternative methods for determining income eligibility are pursued.
- In some instances, tenant units may be partially electrified if they are not a good fit for a full electrification project due to existing equipment, modeled bill impacts, or other factors.
- The pre-project scoping and savings calculations must demonstrate net positive energy bill impacts for the tenants.
- Assessment findings must indicate building is a good fit for electrification upgrades.
- Certain projects require coordination with ComEd's New Business team to verify that new electrical load can be supported by existing infrastructure. This process may extend project timelines and could result in additional costs to the property owner based on the findings.
- Accounts tied to completed projects are automatically transitioned to ComEd's All-Electric Space Heat Rate if they are not already on that rate.

Program Benefits

- Potential to reduce or eliminate natural gas or propane bills.
- Customers save energy and can expect a reduction in energy bills with the implementation of proposed program measures.
- Enhanced home and building comfort.
- All-electric living promotes less air pollution and a healthier tomorrow for future generations.
- Funding available to improve the electrical safety inside of the home or building through upgrades to the electrical panel and electrical outlets in order to accommodate the increased load of the appliances.

ComEd Marketplace

For Awareness

- The ComEd Marketplace closed on 12/31/2024.
- The Marketplace homepage has been updated with messaging to direct customers to [ComEd's Efficient Choice](#) and [EE Retail Program](#) sites as alternatives to gaining access to the same rebates and incentives on popular energy savings products, e.g. smart thermostats, air purifiers, advanced power strips, and water-saving products.
- The ComEd Marketplace homepage will tentatively be removed from ComEd.com on 3/31/2025.

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Standard

The Standard Program provides monetary incentives to customers on a “Standard” fixed or per-unit basis. Standard offers incentives for common energy-efficiency improvements.

Program Details

Standard offers incentives for common energy-efficiency improvements which can include:

- Indoor and outdoor lighting equipment, including networked lighting and LED streetlights
- HVAC equipment (e.g., variable speed drives, chillers, roof-top units)
- Commercial appliances
- Industrial and laboratory equipment
- Compressed air equipment
- Energy Management Systems (EMS)

Measure Examples

CATEGORY	MEASURE EXAMPLE	INCENTIVE*
Lighting	Indoor LED fixtures	\$.80/watt reduced
HVAC	Chillers	\$7-\$10/IPLV improvement per ton
HVAC	VSD on HVAC Fan or Pump	\$225 per HP
Energy Management Systems	Automated: equipment scheduling, temperature setback, demand control ventilation, etc.	\$0.25-\$0.70 per sq. ft. conditioned space. • Requires 3+ control strategies
	LED Refrigerated Display Case Lighting for Open Refrigerated Display Cases	\$24 per linear foot

**Incentive rates effective January 1, 2026 and subject to change*

- Incentives are paid on a per-unit basis as per examples above and can cover up to 90% of project costs, except for projects in Select Communities which can cover up to 100% of the project cost.
- All ComEd commercial and industrial customers, including public, are eligible with the exception of opted out accounts.
- Projects with incentives of \$10k or greater require a pre-application in order to participate.
- Projects with incentives less than \$10K and Dx Tune Up measures do not require a pre-application.
- Incentives are primarily promoted through Energy Efficiency Service Providers (EESP); these are vetted contractors who are trained on the Standard program and use it to sell and install eligible technologies.
- 2026 additional incentives available are as follows:
 - Kickstart Incentive – up to 30% for private sector customers and 40% for public sector customers if all deadlines are met. See the [Standard Incentive Fact Sheet](#) for details.
 - 20% – Select Communities
 - 10% – Made in Illinois
- Download the [Standard Incentive Fact Sheet](#) for more details.
- For the full list of Standard incentives, visit the [Standard Offering Facts page on ComEd.com](#)
- For additional information visit <https://www.comed.com/WaysToSave/ForYourBusiness>

Program Benefits

- Straightforward prescriptive incentive calculation for an extensive list of measures and system types.
- Applications can be completed online via [Comed.com/StandardOnlineApp](https://comed.com/StandardOnlineApp) or sent via email for processing.
- Customers can choose to self-install or to use an EESP.
- Customers can receive incentive payments directly or assign them to their EESP.
- The offering has a single network of EESPs divided into three Tiers based on performance. EESPs participating in the network receive additional benefits like program and technical training, dedicated support staff, and access to co-brandable marketing materials.

Small Business

Small Business Program offers private and public sector small business customers cost-effective turn-key energy efficiency retrofit and replacement services. These customers are typically underrepresented in energy efficiency programs due to limited staff and resources, lack of capital, and leased instead of owned facilities. To qualify for the program, private businesses and public facilities must have an electrical peak demand under 500 kW. Customer categories include, but are not limited to, warehouses, office, retail, restaurant, public libraries, police & fire stations, and K-12 schools.

Program Details

- Private and public ComEd customers with <500 kW peak demand are eligible, excluding opt-out accounts.
- The program conducts a Request for Qualifications (RFQ) at least once per year for contractors interested in joining the closed Energy Efficiency Service Provider (EESP) network. The RFQ process includes a detailed application and a rigorous interview process. In addition to the regular incentives, the following promotional incentives are available in 2026:
 - The Kickstart campaign offers up to 30% in additional incentives for private sector customers and up to 40% in additional incentives for public sector customers, subject to limitations and meeting submission deadlines. Stackable with the Select Communities and Made in Illinois incentives. [Download the Small Business Additional Incentive Fact Sheet](#) for more details.
 - Select Communities campaign offers 20% additional incentives, with a \$20,000 cap per customer account for customers located in eligible towns and zip codes. Stackable with the Kickstart and Made in Illinois incentives.
 - Made in Illinois bonus offers 10% additional incentives for eligible equipment at least 50% manufactured and/or assembled in Illinois (excluding packaging and installation). \$10,000 cap per customer account, and stackable with the Kickstart and Select Communities incentives.
 - NOTE: Kickstart, Select Communities and Made In Illinois additional incentives are stackable for a maximum combined 60-70% in additional incentives. All 3 campaigns are offered while funds are available and are subject to cap limitations.
- Incentives are calculated based on a per unit or watts reduced basis.

Measure Examples

CATEGORY	MEASURE EXAMPLES	INCENTIVES*
Lighting	New LED fixtures	\$0.90 /watt reduced
	LED Grow Lights	\$90.00/unit
Non-lighting	Energy Efficient hand dryers	\$300/unit
HVAC	Early replacement for air cooled AC	\$250-\$500 /ton
Refrigeration	EC motors for coolers & freezers	\$435 /motor
	Low/No Anti-Sweat Heat Doors for Coolers & Refrigerators	\$150-\$250 /door
Thermostats	Advanced and programmable	\$325-\$450 /unit
VSDs	VSD for HVAC Fan or Pump	\$225-\$250/HP
Compressed Air	No-loss Condensate Drains	\$575/unit
	High Efficiency Air Nozzle	\$90/unit

**Incentive rates effective January 1, 2026 and subject to change*

For additional information, visit: [Savings for Your Small Business or Public Facility](#) on [ComEd.com](#).



Program Benefits

- Small Business authorized service providers complete free energy assessments identifying a comprehensive list of recommended energy efficiency improvement opportunities for eligible private and public commercial customers. A Full report with pricing information and energy savings is provided to customers.
- Incentives are available for lighting, lighting controls, HVAC, compressed air, refrigeration, and building envelope measures. Incentives typically cover 50%-75% of the total project cost.
- Reduces customer's bottom-line, their environmental impact and carbon footprint.
- The free assessments, incentive applications and project installations are completed by a closed network of 75 trained Service Providers. Incentives are paid directly to the Service Providers, reducing the customer's project cost.

Custom

The Custom Program identifies and implements site-specific and unique cost-effective energy efficiency opportunities that are not available via other portfolio offerings. Incentives are customized on a per kWh basis and calculated for each customer project. Measures include process efficiency improvements that save energy.

Program Details

- All private and public customers are eligible to participate except for >10 MW opted out accounts.
- Customized incentives are based on verified savings.
- Contractors, EESPs, or customers submit a pre-application to confirm offering eligibility before providing an incentive estimate.
- Requirements are discussed and technical assistance is provided to estimate the savings and incentives to help move projects forward.
- Measures include process efficiency improvements; IT equipment upgrades; process cooling; compressed air; VFDs on large motors; free cooling systems; refrigeration improvements; wastewater treatment plants; combined heat and power; and other measures, including a permanent equipment installation that not covered elsewhere in the portfolio.
- Measurement and verification plans may be required for certain projects.
- For additional information, visit the [Custom Incentives Offering page](#) on [ComEd.com](#).

Program Benefits

- The Custom offering provides incentives that range from 7 to 18 cents per kWh saved depending on the project. Certain upgrades to water and wastewater treatment facilities can earn up to 21 cents per kWh saved.
- Customers participating in the Custom offering could benefit from incentives, energy cost savings, technical support, improved operations, positive sustainability goal impacts, and application assistance.

C&I New Construction

The New Construction Program offering provides technical assistance and financial incentives to building owners, developers, and design team to encourage building design that exceed industry-standard practices and Illinois Energy Conservation Code requirements. Eligible project include both new construction and major renovations. Support includes whole-building energy modeling and project guidance during the pre-design or early design phases, enabling participants make informed decisions that deliver significant long-term energy and cost savings.

Program Details

All private and public customers are eligible to participate except for >10 MW opted out accounts. The New Construction Program offering is delivered in partnership with Nicor gas utilities. This offering offers two paths for customers to engage in the program:

- **Best Practices Path:** Streamlined approach for faster moving projects. Incentives are calculated on a per square foot basis for incorporating the measure packages, with additional incentives available for optional advanced measures
- **Performance Path:** Customized approach and energy savings/incentives are calculated by comparing the energy model for the design to the baseline energy code.

Path	Building Type	Incentive Rate		Design Incentive
		Electric*	Gas	
Best Practices	Multi-Family and Assisted Living	Measures are incentivized at \$0.08/gross square feet (gsf) of multi-family space with additional incentives available for optional advanced measures.		Design firms can earn \$5,000 plus 5% of the owner's incentive for the accurate submission of design workbooks for each building type.
	Office	Measures are incentivized at \$0.09/gross square feet (gsf) of office space with additional incentives available for optional advanced measures.		
	Office Interior	Measures are incentivized at \$0.06/gross square feet (gsf) of office interior space with additional incentives available for optional advanced measures.		
	Parking Garage	Measures are incentivized at \$0.04/gross square feet (gsf) of parking garage space with additional incentives available for optional advanced measures.		
	Retail and Grocery	Measures are incentivized at \$0.09/gross square feet (gsf) of retail space with additional incentives available for optional advanced measures.		
	Warehouse and Industrial	Measures are incentivized at \$0.09/gross square feet (gsf) of warehouse space with additional incentives available for optional advanced measures.		
Performance	All building types	\$0.07/kWh	\$0.35/therm	High Performance Design Incentive is available for projects that achieve high-performance certification/credits. • Achieve Certification – \$5,000 • Electric Building – Projects meeting the program's Electric Building requirements are eligible for additional \$10,000 incentive. • Energy modeling and documentation – \$5,000 plus 5% of the owner's incentive.

*Incentives for electric savings above 5 million kWh are paid at a reduced rate.

For additional information and eligibility requirements, visit ComEd.com/NewConstruction.

Program Benefits

- Provides comprehensive energy solutions for new construction and major renovation projects in the Commercial, Industrial, and Public sectors.
- Drives building design by offering both technical assistance and financial incentives for energy conservation measures.
- Provides access to technical experts and energy modeling services at no cost to the customer.
- Saves energy and lowers operating expenses through implementation of recommended measures.
- Owners receive financial incentives to offset costs of beyond-code equipment; design firms also receive incentives to be fully engaged in the design process.

Outreach Service Provider

Outreach Service Provider (OSP) is a segment-based outreach to support C&I Program Offerings. Savings attributed to OSP efforts are counted in program offerings. Outreach Service Providers (OSPs) provide outreach and support to customers interested in participating in the C&I energy efficiency portfolio. OSPs represent the full C&I portfolio to customers with an emphasis on providing the best fit for the customer's application.

Program Details

- OSPs are responsible for outreach to specific segments of the ComEd customer base:
 - **Private Sector** includes the Agriculture, Commercial Real Estate, Grocery, Industrial, Healthcare/Labs, State/Federal, National Key Accounts, Private Colleges and Universities, and Telecom market segments.
 - **Public Sector** includes customers in Local/Municipal/County/Government entities, Public Colleges and Universities, Water and Wastewater Treatment Plants.
 - While managed outside the auspices of OSP in the Public School Carbon Free Assessment offering, K-12 outreach is still engaged and aligned with other OSP outreach when relevant to training, program content, marketing, etc.
- OSP engagement efforts include, but are not limited to, identifying customers, growing project pipeline, building customer relationships in coordination with LCS and External Affairs, consulting with customers on energy needs, scheduling and attending facility assessments, assisting customers with applications, making program referrals, signing customers up for Business Energy Analyzer and other relevant tools, planning/attending events and webinars to educate customers. All outreach activities are entered in Salesforce to manage and track customer engagement across teams and to track program participation and pipeline.
- OSP marketing efforts are largely coordinated with ComEd Marketing and include, but are not limited to, segment-specific marketing collateral, advertising, promotions, etc. to help better promote the ComEd Energy Efficiency Portfolio and educate customers on the many energy-savings opportunities available to them. A segment-specific marketing campaign strategy is employed to increase awareness and participation in the targeted private and public segments, which includes coordination across all program offerings to streamline the customer experience. Events are largely coordinated by the OSP vendor after being approved by the ComEd team.

Program Benefits

- Drives long measure-life kWh savings by targeting specific private and public vertical markets via dedicated, experienced outreach.
- Optimizes and provides guidelines for lead management, kWh pipeline tracking, and forecasts.
- Integrates various elements of the C&I energy efficiency portfolio into one cohesive customer-facing outreach organization to meet or exceed kWh goals with minimal overlap or confusion.
- Drives integrated marketing and event coordination between market segments and program offerings.
- Facilitates cross-promotion with other Clean Energy Solutions offerings.

Public School Carbon Free Assessment (PSCFA)

Public Schools Carbon-Free Assessment (PSCFA) is a no-cost option to all public schools in the ComEd service territory providing a roadmap to plan their decarbonization journey. PSCFA offers guidance on becoming carbon-free in energy usage as well as the ability to apply for grants. PSCFA program was created as a result of the Illinois Climate and Equitable Jobs Act (CEJA) passed in September 2021. As part of this legislation, public schools can receive a carbon-free assessment from ComEd at no cost. This free, non-interruptive assessment includes an inspection of the building envelope and mechanical insulation. PSCFA also determines the infrastructure and estimated costs needed for electrification, the building's solar energy potential, and opportunities to save energy and reduce costs.

Program Details

- PSCFA is no-cost to public schools in the ComEd service territory.
- All Public Schools in ComEd territory are eligible for the PSCFA through December 31st, 2029.
- Schools in Environmental Justice Communities are given priority status for assessment requests.
- Assessments can be requested online at ComEd.com/PSCFA as well as by calling [855-433-2700](tel:855-433-2700) or emailing BusinessEE@ComEd.com.
- To qualify for a grant under Section 5-40 of the School Construction Law, a public school district must submit a copy of a PSCFA report (if a PSCFA has been performed) or request the PSCFA and submit a copy of the report as soon as it becomes available.
- The assessment involves collecting information through questionnaires and a 4-6 hour site visit per building. After the site visit, engineers develop a comprehensive report with costs, savings and potential funding for all opportunities identified and present to the district within 4-6 weeks.

Program Benefits

- Comprehensive assessment that identifies measures and opportunities targeting:
 - Energy efficiency operational improvements, capital equipment upgrades and related EE incentives
 - Electrification strategy for existing gas fired equipment
 - Mechanical insulation and building envelope upgrades
 - Total potential for on-site solar generation
 - Conversion of existing District owned fleet fossil fuel vehicles to electric
 - Operational and organizational changes required to achieve WELL certification
 - Estimating costs of electrical infrastructure upgrades required to support electrification
 - Potential third party local, state, and federal funding resources
- Eligibility to apply for some school construction and Solar grants

Retro-Commissioning (RCx)

The Retro-Commissioning (RCx) program provides customers with a fully-funded engineering study to help business and public-sector customers optimize operations of existing building systems to reduce energy usage while continuing to maintain desired environmental conditions. Common energy conservation measures focus on control of HVAC and lighting using building automation systems. Typical participants include commercial office buildings, hospitals/health care facilities, and higher education buildings. RCx study options include RCx Flex and Monitoring-Based Commissioning (MBCx). Each conducts an engineering study identifying ECMs. Additionally, RCx includes a Virtual Commissioning (VCx) option which offers free identification of energy-saving measures and remote technical assistance for implementation. VCx focuses on smaller customers in which smart meter interval usage data is used to remotely identify operational savings opportunities. RCx also claims savings and provides incentives to eligible participants of the Building Operator Certification (BOC) training.

Program Details

OPTIONS	BUILDING SIZE	BUILDING ANNUAL ENERGY USAGE	PEAK DEMAND	INCENTIVE	DURATION
Retro-Commissioning Flex (RCx Flex)	Any	> 0.5 GWh	> 100kW	Fully-funded study covering the costs of engineering services. Performance-based incentive up to implementation cost (\$0.04/kWh for all verified savings). Average incentive is \$2,500.	6-15 months
Monitoring Based Commissioning (MBCx)	Greater than 150,000 ft ²	> 3 GWh	> 100kW	Fully-funded study covering the costs of monitoring software and engineering services. Performance-based incentive up to implementation cost (\$0.04/kWh for all verified savings).	18+ months
Virtual Commissioning (VCx)	Any	Any	< 500 kW	Free identification of energy-saving measures and remote technical assistance for implementation.	3 months

- Additionally, the program offers training reimbursement for Building Operator Certification (BOC). Eligible participants managing buildings 50,000 sq.ft. and above will receive tuition reimbursement upon successful completion of BOC Level 1 or Level 2 training value at \$1,400 per participant. A labor incentive is also available to offset the time commitment of completing the training.
 - **BOC Level I: Building Systems Maintenance** course provides building operators with knowledge and skills enhancement in the key activities associated with energy efficient building operations, including HVAC controls, common opportunities for operational improvements and building scoping for energy efficiency. Total time commitment is approximately 75 hours, including project work; typically, eight full day, in-person sessions or 16 half day, online sessions.
 - **BOC Level II: Improving Building Operational Performance** course prepares building operators to evaluate the operational performance of a building with a focus on improving energy efficiency. Optimizing HVAC control systems is highlighted with an emphasis on equipment sequence of operations and functional testing. Operators learn how to collect and analyze building data and apply this knowledge through a five-part project series completed between class sessions. Total time commitment is approximately 60 hours, including project work; typically, seven full day, in-person sessions or 14 half-day, online sessions.
- Nicor Gas participates financially through sharing costs for studies which produce verified therms in addition to kWh.
- For additional information, visit the [Retro-Commissioning offering page](#) on [ComEd.com](#).

Program Benefits

- Implementation of low-cost operational improvements are often possible for customers who cannot pursue energy efficiency projects requiring large capital investments.
- A range of offering options and incentives, in the form of paid engineering studies, provides a path to entry for a wide range of customer types and sizes.
- RCx is complementary to capital investments in energy efficiency retrofits or upgrades.
- For RCx Flex and MBCx, the fully-funded engineering study provides customers with recommendations for low-cost energy conservation measures (ECMs) that have an average simple payback of 18 months or less, making this an easy entry to the energy efficiency portfolio.
- For RCx Flex only, in return for the study, the customer agrees to implement a minimum dollar amount of recommendations.
- Virtual building optimization for smaller facilities is available through the VCx option.
- Building Operator Certification training is included under the RCx offering. This training teaches customers best practices for operating buildings efficiently.

Industrial Systems

The Industrial Systems program assists industrial customers to optimize and/or identify energy efficiency measures to improve the performance of the systems or processes and lower operating costs. The program offers a no-cost, comprehensive assessment of a facility's operational equipment, including refrigeration, compressed air, process cooling, water, and wastewater systems. During the assessment, an energy efficiency expert will provide customized recommendations and solutions tailored to your specific facility and circumstances.

Program Details

- Assists industrial customers to optimize and/or identify energy efficiency measures to improve the performance of the following systems or processes:
 - Compressed air
 - Process cooling
 - Industrial refrigeration
 - Water and Wastewater treatment plant
 - Process efficiency for heating and cooling in production systems
- Offers no-cost industrial systems studies with requirements as follows:
 - Compressed air: Greater than 200-HP. Customer must implement at least \$15,000 in improvements identified in the report.
 - Compressed Air Fix-It-Now: Greater than 25-HP. Customer must repair one leak per 5-HP of operating compressors. Program pays for identification and repair of leaks and other standard compressed air measures. Standard compressed air measures will include the standard incentive after implementation of measures.
 - Compressed Air Fix-It-Now plus Monitoring: Greater than 25-HP. Customer must install a monitoring system to maintain optimal operation of compressed air system.
 - Industrial refrigeration: Greater than 100-HP. Customer must implement at least \$15,000 in improvements identified in the report.
 - Industrial Refrigeration Fix-It-Now: Program pays for the identification and implementation of lower cost measures with a standardized workbook.
 - Industrial Refrigeration Fix-It-Now plus Monitoring: Customer must install a monitoring system to maintain optimal operation of their industrial refrigeration system.
 - Process Cooling: Greater than 100-Tons. Customer must implement at least \$15,000 in improvements identified in the report.
 - Process Cooling Fix-It-Now: Program pays for identification and implementation of lower cost measures with a standardized workbook.
 - Process Cooling Fix-It-Now plus Monitoring: Customer must install a monitoring system to maintain optimal operation of their process cooling system.
 - Water and Wastewater Treatment: Greater than 100-kW peak demand. Customer must implement at least \$15,000 in improvements identified in the report.
 - Water and Wastewater Treatment Fix-It-Now: Program pays for identification and implementation of lower cost measures with a standardized workbook.
 - Process Efficiency: Customer must implement at least \$15,000 in improvements identified in their report.
- Studies are conducted by a closed network of service providers that are qualified to participate in the offering. However, for Compressed Air Fix It Now, a contractor can be qualified for the offer but does not need to be in the closed network.
- Provides incentives for identified opportunities found during the study.
- All ComEd business customers, including public, are eligible except for opted out accounts.
- Energy Management Information Systems (EMIS) for large customers over 15,000,000 kWh who can implement a system to manage energy usage as it relates to production for the manufacturing operators.

C&I PROGRAM IMPLEMENTATION

- For additional information, visit the [Industrial Systems page](#) on [ComEd.com](#).

Program Benefits

- Provides industrial customers with system studies and immediate, or Fix It Now, solutions.
- A study typically identifies approximately 25% in energy savings for total energy use of an industrial system.
- Customers receive a 100% funded study with the information and analysis necessary to move forward on energy efficiency measures.
- Compressed Air Fix It Now meets an immediate need for most industrial customers to have their compressed air leaks fixed.
- Customers receive incentives as follows:
 - Implement measures as identified in the study at \$0.18/kWh for all projects except for wastewater treatment projects.
 - Implement blowers with controls measures as identified in the study at \$0.21/kWh for all wastewater treatment projects. All other wastewater treatment projects will be at \$0.18/kWh.
 - Fix compressed air leaks identified in the leak survey at up to \$115/leak.
 - Implement any standard compressed air measures at the standard incentive per the standard program for compressed air measures such as high efficiency nozzles, no loss condensate drains, filters, etc.
 - Quarterly incentive for savings from monitoring systems for compressed air systems.

Instant Discounts

Instant Discounts offers commercial, industrial, and public sector customers point-of-sale discounts on qualified lighting, HVAC equipment, fork truck, and industrial battery charger products that are sold through participating distributors.

Program Details

- Purchasers can verify customer and product eligibility through participating distributors using a full-service webtool. The webtool reimburses distributors for incentives instantly provided to eligible purchasers.
- For electrification incentives with fork trucks, distributors validate original fuel type in an incentive portal to qualify for the enhanced electrification incentive. Fleet incentives are also available for purchases of 10 or more fork trucks.

Measure Examples

CATEGORY	MEASURE EXAMPLES	INCENTIVES
LIGHTING		
Linear LED	TLED Type A, B, A+B, C, signage	T8/5 2ft/4ft/U-bend LED \$7 T5-HO LED \$7 TLED Signage \$7 TLED Type C \$10
ENERGY STAR®, DLC®, UL lamps and fixtures	DLC Interior/Exterior Fixtures < 500W, Pin-based lamps, Decoratives < 310 Lumens	Decoratives < 310 lumens \$6 Screw-in HID LED mogul up to 100W \$25 Screw-in HID LED mogul > 100W \$55 Screw-in HID LED Medium \$25 4-Pin LED \$10 2-Pin LED \$10 DLC Fixture up to 60W \$30 DLC Fixture > 60 - 120W \$80 DLC Fixture > 120 -200W \$160 DLC Fixture > 200- 300W \$300 DLC Fixture > 300- 500W \$500
LED Exit Sign	Retrofits, New	\$5-\$20/kit, sign
FORK TRUCK AND INDUSTRIAL BATTERY CHARGERS		
High Frequency Battery Chargers	≥ 89% efficiency (lead acid/lithium-ion)/ 3-year warranty/3 phase	\$500/charger
Lithium-Ion Fork Trucks	Fuel-Switch from Fossil Fuel Non-Fuel switch	<36v up to \$8,000 >36v - 48v up to \$15,000 >48v up to \$20,000 <36v up to \$1,700 >36v - 48v up to \$3,000 >48v up to \$4,000
HVAC		
Rooftop Unit, non-Heat Pump	Unit size/SEER/IEER	High Efficiency: \$75-\$90/ton Ultra High Efficiency: \$150 -\$180/ton
Air Source Heat Pumps	Unit size/IEER	<5.4 tons High Efficiency: \$1200/system <5.4 tons Ultra High Efficiency: \$1,400/system
Mini-Split Heat Pumps	Unit Size	>5.4 tons \$180-\$270 /ton <5.4 tons High Efficiency: \$1,000/system
Variable Refrigerant Flow Multisplit Systems	Unit size/COP/IEER/EER	\$1400/ton
Packaged Terminal Air Conditioner/Heat Pump	Unit size/EER	\$75-\$120/ton

Program Benefits

- Instant Discounts offers point of sale incentives that go to the purchaser when buying qualified equipment from a participating distributor.
- Customer learns of high efficiency options when ordering/re-ordering LED lighting and highly efficient HVAC and electric fork truck technology including industrial battery chargers.
- Participation is easy for the customer as all paperwork is completed by the distributor – the customer simply agrees to purchase.
- Distributor receives a fixed incentive amount per unit sold, based on sales reports submitted to ComEd.
- Program targets contractors and end customers who purchase eligible equipment for installation at active ComEd business customer locations.
- All ComEd commercial customers, including public, are eligible, with the exception of opted out accounts.
- This program intercepts end users and contractors at their common product purchasing channel (distributors) providing a convenient and simple process for receiving incentives for higher efficiency choices.
- Distributor pays the incentive to the purchaser and reports all sales and purchaser contact information for evaluation purposes. Program reimburses distributors for valid transactions.
- Program is comprised of a closed distributor network representing lighting, HVAC, and fork truck technology.
- Instant Discounts currently has 160 distributors located throughout the ComEd territory participating in the program including:
 - 129 lighting distributors
 - 12 Industrial Forklift & Battery Charger distributors
 - 19 HVAC distributors
- For additional information, visit the Instant Discounts page on ComEd.com.

Illinois Commercial Food Services

The Illinois Commercial Food Services offering provides instant discounts to the purchaser when buying qualified commercial food service equipment utilizing channels including manufacturers, manufacturer representatives, distributors, and dealers of food service equipment. This is a joint utility program available through the state of Illinois and includes Ameren Illinois, Nicor Gas, People's Gas and North Shore Gas. Customers benefit by receiving incentives for both qualifying electric and qualifying natural gas measures.

Program Details

- Upstream and midstream instant discounts go to the purchaser when buying qualified commercial food service equipment utilizing channels including manufacturers, manufacturer representatives, distributors, and dealers of food service equipment.
- Customers benefit by receiving incentives for both qualifying electric and qualifying natural gas measures.
- Customers learn of incentive options through outreach from the implementation contractor or when purchasing the equipment from the manufacturer, dealer, or distributor.
- Program targets contractors and end customers who purchase eligible equipment for installation at active ComEd business customer locations as well as active customers for the other utilities.
- All utility commercial customers, including public, are eligible with the exception of opted out accounts.
- For additional information, visit: www.il-foodservicerebates.com.

Incentive Offerings

Category	TRM Measure Name
Cooking Equipment	Combination oven
	Commercial Steam Cooker
	Induction Cooktops
	ENERGY STAR® Convection Oven
	ENERGY STAR® Fryer
	ENERGY STAR® Griddle
	ENERGY STAR® Hot Food Holding Cabinet
	Automatic Conveyor Boiler
	Deck Oven
Refrigeration	Commercial Solid and Glass Door Refrigerator
	Commercial Solid and Glass Door Freezer
	Ice Maker
Sanitation	Q-Sync Motor for Walk-in Cooler
	ENERGY STAR® Dishwasher
Other	High Efficiency Pre-Rinse Spray Valve
	Kitchen Demand Ventilation Controls (Demand-Controlled Kitchen Ventilation or DCKV) On-Demand Package Sealers

Program Benefits

- The program implementation team provides a public website for the Illinois Commercial Food Service Program that lists measures, incentive amounts, participating suppliers, and their contact information, and contains a qualifying products list for download. Both customers and participating suppliers can use this website as a resource (see below).
- The distributor receives a fixed incentive amount per unit sold, based on sales reports submitted to ComEd. The distributor applies the incentive to the cost, benefiting the end-use customer, and receives a fixed SPIF amount for the sale from ComEd.
- Program is comprised of a closed supplier network.
- For additional information, visit www.il-foodservicerebates.com.

Strategic Energy Management (SEM)

Strategic Energy Management (SEM) is a holistic, long-term program focused on operations and maintenance as well as behavioral and cultural aspects of how an organization uses energy. SEM helps organizations embed energy efficiency into their operations and company culture. SEM provides tools, coaching, and technical resources to support customers' energy goals through a year-long series of workshops and one-on-one coaching. It draws on principles of continuous improvement and organizational change and integrates Lean, Six Sigma, and other cost savings and operational excellence initiatives. SEM provides incentives for behavioral energy savings as well as operational measures.

Program Details

Customers join a highly collaborative cohort of customers with a yearlong commitment to workshops, shared learnings, and other on-site activities. Some cohorts provide a joint approach with natural gas utilities.

- All ComEd commercial, industrial, and public customers are eligible, with the exception of opted out accounts.
- The program provides incentives for behavioral energy and operational savings.

For additional details visit ComEd.com/SEM.

ACTIVE COHORTS FOR 2026:

- Alumni (Private and Public sector customers with at least one year of previous SEM engagement)
- K-12
- Higher Education
- Municipalities/Community
- Healthcare
- Retail
- Mixed Commercial and Industrial
- Industrial Refrigeration
- Wastewater Treatment Facilities
- Concierge
- DOE 50001 Ready

Program Benefits

- Helps organizations embed energy efficiency into their operations and company culture. Efforts ultimately allow organizations to establish energy policies, improve operating efficiencies, and build budgets for energy efficiency efforts.
- Increases awareness of energy use leading to increased energy savings, particularly from low/no-cost behavioral and operational changes.
- Develops an energy model that correlates to key site parameters.
- Identifies capital measures that support other offerings in the portfolio.
- Customers can participate in all other portfolio offerings including Standard, Custom, and Industrial Systems.
- Customers receive incentives based on annualized energy savings using the developed energy model for the customer site starting at \$0.04/kWh and up to \$0.08/kWh for first and second year participants; for third year and beyond, private sector \$0.06/ kWh and public sector \$0.08/ kWh
- Incentivized energy savings from other programs are removed from the energy model savings.
- Customers can receive engagement milestone incentives per the offering requirements.

Facility Assessments

Facility Assessments program identifies energy saving measures (capital cost and operational) and provides information on available financial incentives for energy efficient equipment upgrades and retrofits. The free Facility Assessment is a tool that helps customers take the first step toward making their facility more efficient by identifying opportunities to participate in the various programs within the EE portfolio. When scheduled, an approved energy engineer will either conduct an in-person or virtual Facility Assessment to identify energy-efficiency opportunities and provide a report detailing potential energy efficiency projects. Assessments save energy annually and lower operating expenses through implementation of recommended measures.

Program Details

- Private and public commercial customers (> 500 kW peak demand) are eligible to request a Facility Assessment with the exception of opted out accounts.
- The assessments involve an initial site visit (in-person or virtual) where an engineer collects data about the facility operation. After the site visit, the engineer compiles all the opportunities with their estimated savings, costs, incentives, and simple paybacks into a report that is presented to the customer.

Program Benefits

- Helps customers save energy annually and lower operating expenses through implementation of recommended measures.
- Customers receive a report detailing energy efficiency projects that can be started immediately. Each recommendation will include estimated energy savings, cost savings, project cost, potential incentives, and simple payback.
- Customers can request an assessment at ComEd.com/FacilityAssessment.

Energy Usage Data System (EUDS)

Energy Usage Data System (EUDS) is a customer facing online tool that is accessed outside of ComEd.com and aggregates whole building electricity use for buildings with multiple (4+) accounts.

Additionally, EUDS supports several industry certifications and awards requiring whole building use including LEED and ENERGY STAR® awards.

Program Details

- To sign up for the Energy Usage Data System, customers complete an [Enrollment Form](#) and submit using the completed form to EnergyUsageData@ComEd.com.
- For additional information, please visit ComEd.com/EnergyUsageData

Program Benefits

- Enables customers to aggregate energy usage for all accounts in a building so benchmarking can be performed to determine whole building energy performance.
- Assists customers in meeting requirements of City of Chicago and City of Evanston benchmarking ordinance and other financial programs.
- Allows building managers to connect to and send/receive data with ENERGY STAR® Portfolio Manager®, which can then be used by ComEd for customer targeting.
- Building managers can also:
 - View their portfolio of buildings
 - Create data requests for aggregated whole building data
 - Verify the units in the building(s)
 - Visualize whole building usage data
 - Determine whole building energy performance

Energy Doctor

ComEd Energy Doctor is a customer support service focused on responding to customer inquiries—primarily high bill concerns after a customer receives a High Usage Alert—through personalized, data-driven analysis. The Energy Doctor team reviews individual electricity usage data, develops clear visualizations and graphs to explain consumption patterns, and helps customers understand drivers such as weather, seasonal behavior, and changes in usage. Each response includes practical, tailored energy-saving tips to help customers manage future bills, improve energy efficiency, and feel confident in their electricity usage. The service also plays a key role in de-escalating complaints submitted to the ICC, Better Business Bureau, Attorney General, CUB, and ComEd management.

Program Details

Customers can email Energy.Doctor@ComEd.com directly with energy-related inquiries that will be answered by a ComEd engineer. The responder has 2 business days to email the customer back. If the customer has a MyAccount linked to their email address, the response can include an analysis of the customer's AMI data along with tips to save energy.

Program Benefits

- Improved customer experience
- Assists customers in saving energy which should impact the High Usage Alert offering

Business Energy Analyzer (BEA)

Business Energy Analyzer (BEA) provides business and public customers with access to 30-minute interval electric usage data, load disaggregation profiles, data visualization tools, and energy efficiency recommendations. The Business Energy Analyzer program consists of a free, opt-in tool that enables commercial and industrial customers to leverage their energy usage information to gain greater insight and control over their electricity use. The tool serves an important customer education function by providing customers with access to interval data and analytic tools to track their energy usage, optimize energy consumption, and identify immediate low-cost and no-cost energy saving opportunities.

Program Details

- Provides algorithms that identify customers with high savings potential due to increased energy usage during hot weather events compared to peers, and inefficient shutdowns (suboptimal equipment scheduling) compared to peers.
- Program savings are determined by a statistical comparison of energy usage by customers engaged with the platform vs. similar customers who are not engaged for small and medium customers and site-specific analysis for large customers.

Program Benefits

- Provides customers with interval data and analytic tools to track their energy usage and identify opportunities to optimize their energy consumption.
- Provides customers with access to interval data and analytic tools to track their energy usage, optimize energy consumption, and identify immediate low-cost and no-cost energy saving opportunities.
- Visualizes energy usage to make it easy for customers and users to understand and take action on energy efficiency opportunities.
- Generates leads for other energy efficiency offerings serving business and public customers.
- Customers can access the tool within My Account or at ComEd.com/BEA.
 - ComEd admins including LCS and EA can access the tool at this [link](#) via SSO.
 - ComEd contractors can access the tool at this link: [Energy Advisor Portal](#)

Business & Customer Support

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TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

QA/QC Program

QA/QC is a portfolio support program providing independent field, desktop, and virtual inspections for the programs in the Energy Efficiency Portfolio. The QA/QC Team consists of a third-party vendor who, in addition to inspecting a sampling of the program operations, provides monthly inspection results to the ComEd Program Managers and respective ICs in regularly scheduled scorecard meetings. The QA/QC Program serves as a driver for program safety, quality, and customer satisfaction giving both ComEd and the program ICs a clearer, quantitative view into program operations, opportunities, and challenges. The QA/QC program is not intended to replace the IC's own QA/QC activities or obligations.

Program Details

- The QA/QC Team collaborates with the IC and the ComEd PM to establish inspection criteria that reflect program design, field execution, and evolving areas of focus.
- Using program-specific inspection approaches, the QA/QC Team conducts field, desktop, and virtual inspections.
- Each program IC's own inspections they provide, along with the ComEd QA/QC vendor's data, is accessible in the QA/QC Dashboard.
- Monthly or quarterly dashboard discussions are held with the IC and ComEd PM to review results, emerging trends, and notable observations
- The scorecards present unbiased and quantitative insights
- intended to support meaningful dialogue, highlight opportunities, and promote consistent program delivery rather than serve a punitive purpose.
- Escalation reports are triggered in response to high areas of concern with health & safety, potential fraud, or customer satisfaction and are tracked through resolution.

Program Benefits

- Provides ComEd Program Managers with actionable insights into how programs are executed across the portfolio.
- Enhances visibility into operational quality while surfacing trends, risks, and emerging issues.
- Identifies leading practices observed through field and desktop reviews.
- Supports informed decision-making and continuous improvement discussions.
- Aligns expectations for field execution while allowing flexibility in how findings are interpreted and applied.

Market Development Initiative

The Energy Efficiency (EE) Market Development Initiative (MDI) reflects our deep commitment to the communities we serve. As part of ComEd's Economic and Workforce Development portfolio, MDI plays a critical role in aligning energy efficiency with broader economic mobility and community development goals. MDI supports the expansion of energy efficiency programs but also contributes to local economic growth by increasing employment, stabilizing career pathways, and fostering small business participation within the clean energy economy. From cutting-edge job creation to local business development, clean energy provides the keys to meet real market demand, support contractor capacity, and create a more reliable talent pipeline. The initiative offers four focus areas which are training and development, vendor resources for small and local businesses, support for service providers, and community collaboration.

Program Details

- Training and development focus on empowering community members who have traditionally been excluded from energy efficiency and clean energy opportunities to participate actively by gaining the skills needed to be employed in these emerging sectors. This focus area targets the unemployed, opportunity youth, incumbent workers, veterans, and justice-involved individuals.
- Vendor resources focus on the development of small and local businesses who have traditionally been excluded from energy efficiency by introducing them to procurement opportunities within the ComEd EE Portfolio; thereby increasing portfolio spend with local businesses.
- Resources for service providers focus on providing the tools and resources needed for local contractors seeking to become Energy Efficiency Service Providers (EESPs), as well as low-performing or inactive existing EESPs to participate fully in ComEd's EE portfolio offerings. This focus area is a gateway for businesses with varying levels of experience and expertise to learn and receive the assistance needed to incorporate EE successfully into their business models.
- Community collaboration's main goal is to be a vessel through which MDI connects with local communities to further the progress of the three other MDI focus areas and the education of ComEd's EE offerings.
- For more information, visit ComEd.com/MDI.

Program Benefits

- Increases contracting opportunities for local individuals and businesses interested in the EE Industry
- Provides training to help participants gain needed skills and abilities to work in the EE space and earn BPI Certifications
- Enables business growth with career and business opportunities
- Enhances engagement opportunities and participation within the communities we serve
- Increase the inclusiveness of the ComEd EE supplier workforce

Energy Efficiency Service Provider (EESP) Network

The Energy Efficiency Service Provider (EESP) Network helps streamline and enhance the EESP experience to increase participation and drive projects, as well as provide ways for EESPs to convey feedback to continuously improve the program.

Program Details

Contractors, distributors, engineering and/or design firms that service residential, commercial, industrial or public-sector customers can become an EESP via ComEd.com at [Energy Efficiency Service Providers](#).

- To apply to a new offering's network, contractors can complete an application and send to JoinEESPNetwork@ComEd.com.
- Visit [Energy Efficiency Service Providers](#) to access the [application](#).
- Most networks have open enrollment, i.e., you can apply and be accepted at any time, if you meet the requirements
- Some offerings conduct periodic requests for qualifications or proposals (RFQ/RFP), such as Small Business, RCx, Whole Home Electric.
 - Applying via the general application will ensure you are sent the RFQ/RFP when it is released
- All program offerings require
 - Signed EESP/contractor participation agreement
 - Compliance with ComEd marketing rules
 - ICC certification and annual renewal (as applicable)
- Other requirements may be specified by program offering

Program Benefits

The Energy Efficiency Service Provider (EESP) Network benefits EESPs (ultimately benefitting program-offering teams via increased participation) by allowing them to:

- Market themselves as official ComEd EESPs, trained in the processes and procedures of the ComEd Energy Efficiency Program.
- Promote their company using provided ComEd marketing materials.
- Have their business listed in a directory of EESPs on the ComEd website.
- Apply for energy-efficiency incentives on behalf of the customer—offering them an attractive turnkey solution.
- Receive program-specific training and technical support on measures, processes, and other topics.
- Attend webinars to stay informed on relevant topics.
- Receive informative newsletters featuring case studies and important updates.
- Connect directly with outreach personnel for guidance and assistance.
- Qualify for awards and recognition.

Clean Energy Solutions Call Center

The EE (Energy Efficiency) Call Center offers education and awareness of Energy Efficiency programs and connects customers with specialists that could further assist customers sign up for offerings.

Program Details

Call Handling

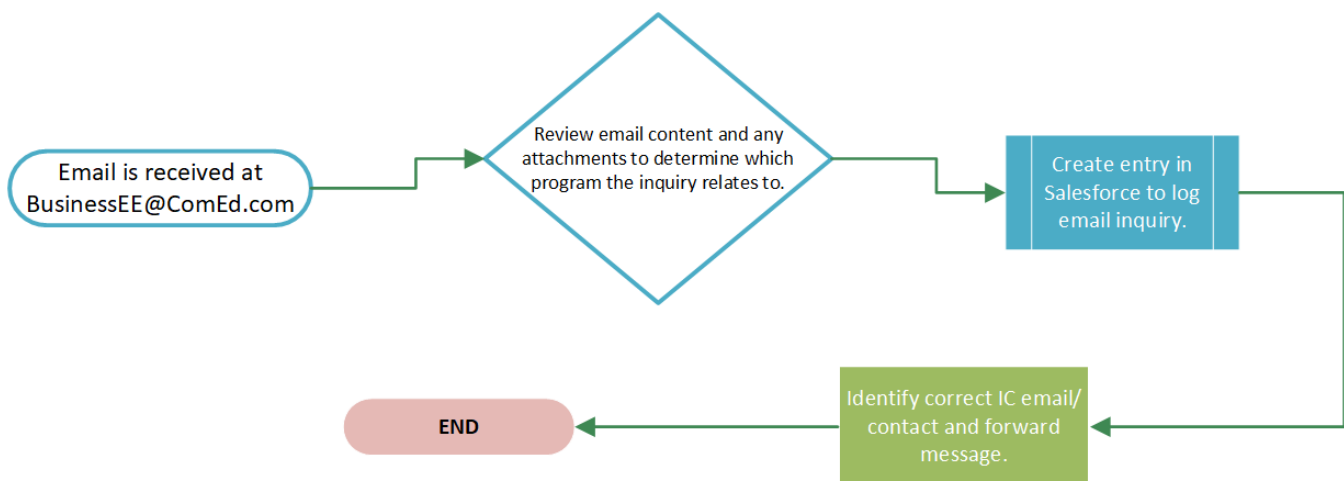
ComEd currently operates a single toll-free phone line (“Energy Efficiency hotline”) at (855) 433-2700, serving as the main point of contact for customers seeking information or wishing to participate in all ComEd Energy Efficiency program for our Residential, Commercial & Industrial (C&I), and specific programs/ offerings such as Market Development Initiative (MDI), and Business Energy Analyzer. Customers may dial this number directly or connect to the Energy Efficiency hotline through the ComEd IVR system by calling 1-800-EDISON-1.

The call center is staffed with dedicated teams, including both primary Customer Service Representatives (“CSRs”) and back-up staff, to handle daily inbound customer inquiries for both the Residential and Income Eligible and C&I phone calls to the ComEd owned Energy Efficiency hotline at (855) 433-2700. Both teams are cross trained to assist when necessary to handle call volume to avoid missed or abandoned calls.

The vendor’s call center infrastructure is staffed and maintained in a manner that allows the vendor to meet typical call volume fluctuations due to ComEd program demands and published marketing & outreach efforts. This includes temporary increases in staff to accommodate spikes in call volume or special campaigns with prior notice being provided by ComEd Program Manager(s). The ComEd Program Manager provides the vendor with recurring marketing updates and other information regarding planned marketing events and efforts which may impact call volumes.

Email Support

The CES Call Center supports the triage process for Business and C&I emails. All incoming emails are efficiently reviewed, logged, and forwarded to the appropriate implementing contractor within 24 business hours. Emails received Friday or one (1) day before a holiday are forwarded the next operating business day.



TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Call Center Days and Hours of Service

The vendor maintains a staffed, dedicated customer service call center during normal business hours of 8:00am to 5:00pm (Central Time), Monday through Friday.

- The call center is closed on the following ComEd designated holidays:
 - New Year's Day
 - Martin Luther King Jr. Day
 - Memorial Day
 - July 4th
 - Labor Day
 - Thanksgiving
 - The day after Thanksgiving
 - Christmas Eve
 - Christmas Day

Service Level Agreements (SLAs)

To ensure that ComEd's customer service metrics are upheld, the vendor provides regular reporting on the status of the customer service center. Definitions and calculations for call center metrics include:

Metric	Calculation	Target
Service Level	Number of calls answered within 30 seconds divided by number of calls offered	85%
Abandon Rate	Number of calls abandoned divided by number of calls offered	3%
Attendance (Reliability)	Total number of CSRs in attendance divided by Total number of CSRs scheduled	N/A
Average Handle Time – Talk	Total talk time divided by Total number of calls handled	N/A
Average Handle Time – Hold	Total hold time divided by Total number of calls handled	N/A
Average Handle Time – Wrap	Total wrap time divided by Total number of calls handled	N/A
System Reliability	Percentage of time operating systems were functioning	N/A
Calls to Voicemail metrics	Number and percentage of calls to voicemail within normal business hours.	N/A
Voice Mail Service Level	24-hour voicemail return percentage (excluding those without sufficient contact information)	N/A
Calls answered	Total calls answered at CSR level	N/A
Calls offered	Total calls offered	
Average speed of answer	Total amount of wait time divided by the total amount of calls received.	30 seconds
First Call Resolution (FCR)	The total number of calls resolved correctly on the first attempt divided by the total number of calls in a calendar month. FCR will be measure in a rolling 3-day period (5 days total) When evaluating an interaction's FCR, the vendor will note if the same caller has called 2 days prior to or 2 days after the call-in question. Multiple calls within a rolling 3-day period will count as 1 negatively impacted FCR interaction. *Note calls received during the weekend and power outage related calls are excluded.	N/A

Program Benefits

The CES Call Center supports Energy Efficiency Program offerings including:

- Residential
- Low income
- Commercial & Industrial
- Business Energy Analyzer (Starting Q2 2026)
- Market Development Initiative (MDI)

Green Button Connect

Green Button Connect (GBC) allows a consumer to authorize a third-party service provider to receive direct access to their Green Button Usage Data (i.e., electricity usage data). GBC eliminates the need for the consumer to repeatedly login to the utility and download the usage files. Authorized third-parties will analyze the customers usage data and provide a service or a product back to the customer.

Program Details

Authorized third-parties will analyze the customers usage data and provide a service or a product back to the customer. Example third parties include companies specializing in data analytics and energy efficiency. Authorizations can be revoked at any time by the consumer.

Onboarding

Prospective Green Button third-parties will reach out to ComEd by filling out the [online web form](#) on the [Green Button Connect page](#) via the [Innovation and Technology section](#) at ComEd.com. This initiates the third party's onboarding process.

Program Benefits

- Green Button Connect enables reduced energy consumption.
 - Analysis of electricity usage data can help ComEd customers make better informed decisions about managing their energy to save money.
- Through GBC residential, commercial, and industrial customers can authorize ComEd to provide access to customer energy usage data in a secure and user-friendly electronic format.
- Green Button Connect is an easy way for ComEd customers to share their electricity usage data in a standardized format with the approved third-party providers of their choice.

Green Button Download

The Green Button initiative is an industry-led effort that responds to a White House call-to-action to provide utility customers with easy and secure access to their energy usage information in a consumer-friendly and computer-friendly format.

Program Details

Customers can securely download their own detailed energy usage via [Green Button Download](#) in the [Green Button Connect page](#) at ComEd.com. Customer can access up to 24 months of interval data.

Green Button Download is consistent with current privacy and security practices, since customers must first authenticate themselves on ComEd My Account with a login and password before they see and download their own information.

Program Benefits

- Green Button Download allows our customers to view 30-minute interval electricity usage information from the ComEd website, in a common consumer- and computer-friendly format.
- Customers can securely access their personal energy use data.
 - Customers can download their own energy consumption data directly to their own computer, and if they choose, upload their own data to a third-party application.

Anonymous Data

One of the key impacts of AMI technology is the availability of interval energy usage data, which can support the development of new products and services and to enable the market to deliver greater value to customers. Requestors can now access anonymized interval energy usage data in 30 minute intervals for all zip codes where AMI meters have been deployed – see the [Anonymous Data FAQs](#) for more details. This service is being offered in accordance with and subject to the limitations of ComEd's Tariffs and the Illinois Commerce Commission's Order in Docket No. 13-0506.

Program Details

The Anonymous Data Service includes a maximum of 24 months of 30-minute interval energy usage data. There is a fee associated with each request, based on the number of months requested and the granularity of the data provided (five- or nine-digit ZIP codes).

Registration and Accessing Data

Requestors will have to review and sign the Anonymous Data Agreement and Registration Forms. The forms are available at ComEd.com/ADS. These are editable PDF files. Requestors will have to complete each document and return via email to EnergyDataService@ComEd.com

Once ComEd receives the forms, ComEd will send the requestor an invoice for charges to access the ADS files (up to 24 months of interval data) as requested.

A 50% discount is available to: educational institutions, grant-based researchers, government agencies or 501(c).

Once payment has been confirmed, the requestor will receive an email to access the Anonymous Data via SharePoint. From the email, the requestor will need to click the Open button.

The link will only work for the direct recipient(s) of the shared message. Requestor will only have 35 days to access the data.

Only the email address submitted on the Anonymous Data Registration Form will be able to access the file/folder which was shared. The requestor will be able to view and download files as needed.

Program Benefits

- Anonymous data can be used by non-profits, research firms, municipalities, retail electric suppliers, educational institutions, and private businesses as they develop innovative solutions that deliver greater value to our customers.
- ComEd supports requestors by providing secure access to anonymized data.
- Requestors securely access customer anonymized interval energy usage data in 30-minute intervals.

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Green Power Connection Team and Digital Solar Toolkit

The Green Power Connection (GPC) Team and the Digital Solar Toolkit (DST) work in tandem to provide commercial and residential customers assistance and resources at any point during their solar journey, whether customers are simply interested in solar or they already in the process of installing solar. Customers can contact the GPC team via email or phone, while the DST, which is a collection of online resources with informational self-help tools, can be accessed via the ComEd.com site.

Program Details

The Green Power Connection (GPC) Team

Tier Support Levels

Tier 1: Customer Care

When a commercial or residential customer calls ComEd and requests information about solar, the ComEd Care Center has been trained to direct customers to www.ComEd.com/Solar.

For electric vehicle/Beneficial Electrification program inquiries, the ComEd Care Center has been trained to direct customers to ComEd.com/CleanEnergy.

Customer Care: BCST

If the customer has questions beyond this initial step, the customer will be forwarded to the ComEd Business Customer Support Team (BCST) at 1-877-4COMED1 (1-877-426-6331). BCST has been trained further on solar and EVs/BE program offerings, and are able to answer questions and cover topics that can be found throughout the ComEd website's landing pages, as well as some reliable outside source websites.

Tier 2: GPC

Solar Tier 2

If the customer has questions beyond what BCST can answer, the customer will be forwarded to the GPC team at our toll-free number: 1-800-TALKGEN (800-825-5436), or an email request is sent to the group's inbox at GPCTeam@ComEd.com. GPC topics with existing and potential solar customers range from those that want to hear more about how solar works and the details of the solar installation process, to those who own and operate solar at their home or business and are having trouble understanding their Net Metering credited bills.

GPC also serves as single point of contact for solar customers and will reach out to other departments to coordinate resolution of issues. GPC regularly works with DER Interconnection, Billing, AMI & Meter investigations, ESSD/CSPD, New Business, Marketing, eChannels, Customer Care, Regulatory/Rates, Legal, Project Management, and IT to resolve customer issues. GPC also partners with Large Customer Services and External Affairs to provide personalized support to commercial customers as well as municipalities and other large entities.

EV/BE Tier 2 & 3

- **Residential:** For more complex Residential inquiries, BCST will transfer the call to the BE Implementing Contractor at 888-871-0345 (aka the "Program Hotline") or will send via email to ComEdEVRebates@icf.com.
- **Commercial/Industrial/Business or Public Sector:** If the customer is Commercial, Industrial, Business, or Public Sector, BCST will transfer the call to GPC at our toll-free number: 1-800-TALKGEN (800-825-5436), or an email request is sent to the group's inbox at EVS@ComEd.com.
- EV/BE questions and topics covered with customers include: details about rebate eligibility, explanation of EV charging installation process/steps, how to request service upgrades, understanding anticipated energy demands of onsite charging, and rate plans that align with EV charging.

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

- The GPC team will hand off to, or coordinate with, the BE Program team and other internal departments as needed to assist customers and provide them personalized support, to connect customers with the right teams, and to resolve any issues.

Hours of Operations

The GPC Team contractors staff the phone line during the business hours of 9:00am to 4:00pm (Central Time), Monday through Friday, excluding the following ComEd designated holidays: New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, the day after Thanksgiving, Christmas Eve, and Christmas Day.

Call Volume

- Annual call volume: ~12,000 calls with >90% answered live
- Average call duration: 10 minutes
- Annual Emails: ~4,500 with >95% returned within 2 business days
- Annual Voicemails: ~400 with >80% returned within 2 business days
- The team also handles an additional ~6,000 inquiries related to EV/BE programs annually.

Metrics

The service level goals for the team for these types of inquiries are as follows:

- 80% of calls answered live
- 80% of emails responded to within 2 business days
- 80% of voicemails returned within 2 business days

Automated and Manual Notifications

GPC sends thousands of proactive notifications to customers who have begun their solar journey that are automated through CC&B and other systems.

These automated notifications include but are not limited to:

- Interconnection application status updates
- Solar Update Notifications (SUNs) through Oracle
- Solar Pre-Welcome Kits
- Solar Ready Premise instructions
- Annual rollover credit expiration reminders

GPC also provides several manual proactive services to customers. These notifications include but are not limited to:

- Solar Welcome Kits (10,000-15,000+ per year)
- 0 kWh exported to the grid notices
- Looking for gaps in Net Metering contracts and correcting for customers

Digital Solar Toolkit (DST)

The Digital Solar Toolkit (DST) is a collection of online resources with informational self-help tools for customers interested in solar as well as those already in the process of installing solar.

Our main two webpages are www.ComEd.com/Solar and www.ComEd.com/MyGPC where customers can easily navigate to find out more information regarding private solar, community solar, helping to decide which option is the right fit for them, as well as find information about the rebates and incentives for installing solar and/or battery storage.

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Through these webpages, customers can also navigate to our private solar calculator and community solar calculators. The two solar calculators are a great first step and one-stop-shop for residential and commercial customers to receive personalized reports on the estimated costs of installing a solar project sized to offset their annual electricity usage, incentive eligibility, and payback period – or to understand their potential savings and benefits of community solar. The report pages for both calculators provide helpful links to next steps and cross-promotion links to other programs (such as energy efficiency).

There is also a comprehensive list of solar related FAQs and sample Net Metering bills available on the site and via www.ComEd.com/solarFAQ. In addition, we provide information for income-eligible customers to participate in solar through IL Solar For All programs and ComEd's Give-A-Ray program (www.ComEd.com/GiveARay).

Customers can also navigate via the Developers & Contractors section to find resources and useful information on the Interconnection Application and Net Metering processes, and access the ICC's list of certified contractors.

Program Benefits

- Commercial and residential customers can contact the Green Power Connection (GPC) Team at any point during their solar journey regarding questions, concerns, or issues.
- The GPC team also supports Beneficial Electrification (BE) inquiries related to electric vehicles (EVs), for rebates on EV charger installations (available for Residential and Commercial customers), and for rebates on fleet electric vehicles (available for Commercial customers).
- By calling or emailing the GPC team, customers can connect with a solar or EV subject matter expert (SME) to discuss further. The SME can help the customer navigate and understand next steps and processes.
- Commercial and residential customers can utilize the Digital Solar Toolkit (DST), a collection of online resources with informational self-help tools, to help them make educated decisions throughout the process by visiting www.ComEd.com/Solar or www.ComEd.com/MyGPC.
- Commercial and residential customers interested in learning more about EVs and BE program offerings can utilize the EV Toolkit and other online resources available at ComEd.com/CleanEnergy.

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Transportation Electrification & Flexible Load Management

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TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Central AC Cycling

The Central AC Cycling program allows customers to earn up to bill credits from June 1 - September 30, while also reducing energy usage during the hottest days of summer. ComEd cycles customers' central air conditioning compressor for a limited time. Cycling can occur any day of the week, up to a 12-hour continuous period, between 9 a.m. and 9 p.m., May 1 – October 31. Customers may participate in the program utilizing a direct load control (DLC) switch ComEd can install at their home.

Program Details

- An AMI meter and central AC unit are required to participate in AC Cycling.
- Customers are ineligible to participate in AC Cycling if they are enrolled in Peak Time Savings
- The AC Cycling season takes place between May 1st and October 31st, and customers earn credits from June through September.
- For more information, visit the [AC Cycling FAQs](#).

Program Benefits

- Each year from June – September, AC Cycling customers are incentivized for their participation in the program
 - 100% customers allow ComEd to curtail their air conditioner load for the duration of the event and are compensated \$10/month, up to \$40/year.
 - 50% customers allow ComEd to cycle their air conditioner on and off for 15 minutes, every 15 minutes. These customers earn \$5/month, up to \$20/year. In 2024, this option was no longer available for new customers. Existing customers are grandfathered.
- Customers historically have not noticed a major change in temperature while saving on their bill.

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

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Peak Time Savings

Peak Time Savings program offers enrolled customers an incentive to use less energy. ComEd will credit the customer's energy bill when energy use is reduced during Peak Time Savings Summer Hours - typically occurring for a few hours between 10:00am and 5:00pm – when most air conditioners are on, stores are open, and factories are running. Historically ComEd has announced one to two Peak Time Savings Summer Hours during the summer season, which runs between May 1 and October 31.

Program Details

- An AMI meter is required to participate in Peak Time Savings.
- Customers are ineligible to participate in Peak Time Savings if they are enrolled in Central AC Cycling, Net Metering, Community Solar or RMUD.
- The Peak Time Savings season takes place between May 1st and October 31st every year.
- The corresponding tariff associated with Peak Time Savings is Rider PTR. The Rider is currently scheduled to expire on 06/01/2028.
- For more information, visit the [Peak Time Savings FAQs](#).

Program Benefits

- During Peak Time Savings Summer Hours, customers can earn \$1 for every kWh saved relative to typical usage at similar conditions.
- Customers are advised on what actions to take during a Peak Time Savings event to maximize savings.
- There is no penalty for inaction during an event.

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Residential Hourly Energy Pricing

Hourly Pricing is an electric supply rate that allows customers to purchase electricity at the hourly market price. By shifting some energy use to lower-priced hours, customers could save money on their monthly bills. Participants have saved an average of 15 percent on their energy supply costs compared to ComEd's default fixed-price rate.

Program Details

- Hourly Pricing allows residential customers to opt-in to Rate BESH (Basic Electric Service – Hourly), which charges them the real-time hourly market prices for their usage.
- Hourly Pricing is required by statute since 2007, and it is required to be administered by a third-party vendor.
- Residential customers not billing with an alternative retail electric supplier are eligible for Hourly Pricing.
- There is no participation fee or contract.
- Customers can leave Hourly Pricing at any time, but if they do, they will not be able to rejoin the program for 12 billing periods following their termination from the rate.

Program Benefits

- Hourly Pricing may help customers save money on their monthly bills by encouraging customers to shift some of their energy use to lower-priced hours and reduce energy use during the peak periods, which is when rates can typically be higher.
- By reducing energy usage during higher-priced hours and estimated peak hours, participants help reduce energy demand overall and reduce the release of emissions that contribute to global warming.
- Hourly Pricing offers participants a variety of tools and resources to help them access their data and to manage their energy usage and costs. Resources include:
 - **My Hourly Pricing Account:** Participant portal providing access to interval usage data, performance history, and ability to update alert preferences.
 - **Monthly performance reports:** Email providing a comparison of performance on Rate BESH versus what the customer would've paid on Rate BES.
 - **Hourly Pricing Alerts:** Notify participants when the real-time prices are trending high or when electricity demand is expected to be high the following day.
 - **Rates Comparison Widget:** MyAccount tool that leverages customer's historical usage data and provides forward-looking projections of energy costs on Rate BESH.
 - **Dedicated program support specialists**

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Delivery Time-of-Day (DTOD) Program

The Delivery Time-of-Day (DTOD) program was launched in January of 2026 and offers customers the flexibility to manage their energy costs by adjusting their usage according to different time periods throughout the day. By shifting electricity consumption to off-peak hours, participants can benefit from lower rates and optimize their energy savings.

Program Details

The DTOD rate divides the day into peak and off-peak periods. Electricity used during off-peak hours is billed at a reduced rate, encouraging customers to shift activities such as laundry, dishwashing, or electric vehicle charging to these times. Customers can access their time-of-day usage data and monitor performance through the participant portal.

For more information, visit the [DTOD FAQs](#).

Current DTOD Pricing Periods

<i>Morning</i>	<i>6 a.m. – 1 p.m.</i>	<i>\$\$</i>
<i>Mid-Day Peak</i>	<i>1 p.m. – 7 p.m.</i>	<i>\$\$\$</i>
<i>Evening</i>	<i>7 p.m. – 9 p.m.</i>	<i>\$\$</i>
<i>Overnight</i>	<i>9 p.m. – 6 a.m.</i>	<i>\$</i>

Customers enrolled in the DTOD rate have the **option** to register up to two qualified electric vehicles (EV) for a \$2 per month EV credit per vehicle for a maximum of 24 consecutive billing periods.

Program Benefits

- Helps customers save money by using electricity during lower-priced off-peak hours.
- May supports grid reliability by reducing demand during peak periods.

Smart Meter Connected Devices

The Smart Meter Connected Devices (SMCD) service launched in December 2014 to provide customers (single family residential and commercial) the opportunity to access their energy use data in near real-time. The SMCD service allows customers to purchase and register a Home Area Network (HAN) device or “smart device” to the Advanced Metering Infrastructure (AMI) meter or “smart meter” at the customer’s premise.

Program Details

Once the meter and the device are joined together, usage data is streamed every few seconds from the smart meter to the smart device.

The smart device uses a ZigBee radio which is internal to the smart device and the smart meter. The radio signal from the smart meter is broadcast on a secure, encrypted wireless channel which can only be accessed by the smart device.

To be eligible for the SMCD service, the compatible device needs to be plugged in and turned on, and within 50 feet of range from the electric meter.

Program Benefits

- Allows customers to access their energy usage data in near real-time.
- Customers can better understand how much electricity they use
- Customers can take control of their electricity use
- Customers can make changes that can help them manage their electric bills
- Customers can access program information and register at ComEd.com/SMCD

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Voluntary Load Reduction (VLR)

ComEd's Voluntary Load Reduction (VLR) program offers all commercial, industrial, or public sector customers incentive payments for reducing electric demand when there is high demand on ComEd's system. Incentives vary depending upon market and/or system conditions.

Program Details

ComEd Voluntary Load Reduction (VLR) program is available to non-residential customers and offers financial rewards for reducing electricity use during peak usage period.

- This program is strictly voluntary. If a customer cannot participate there are never any penalties.
- Incentives will vary depending upon market and/or system conditions.
- A minimum of 10 kW of potential peak hour load response is all that is required to participate.
- Participants consist of customers with a demand usage ranging from 45 MW to 10 kW.

Program Benefits

- Provides relief to the grid during periods of high electric demand
- Enables customers to receive incentives for temporarily reducing their electric demand
- For additional information, please visit [ComEd.com/VLR](https://www.comed.com/VLR)

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Mandatory Load Reduction (MLR)

The Mandatory Load Reduction (MLR) program is open to commercial and industrial retail customers that agree to respond with load reduction when ComEd or ComEd's third-party provider call a load reduction event. This program became available in 2025.

Program Details

Interested customers can enroll directly with ComEd or as part of a group of nonresidential participants acting collectively through a common representative ("group"). Events will be called, typically during times of high load, and those customer notifications will use language provided by ComEd for that purpose. Each participant or participating group will enter into a customized mandatory load reduction agreement containing terms which ComEd and the participant or group mutually agree are necessary to accommodate such participant's or group's operating limitations and requirements and to provide for payments consistent with the nature of the load reduction provided by such participant or group.

Program Benefits

- Provides relief to the grid during periods of high electric demand
- Enables customers to receive incentives for temporarily reducing their electric demand

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Residential EV Charger and Installation Rebate Program

The program provides rebates to residential customers who purchased and installed Level 2 (L2) EV chargers on or after February 1, 2024.

Program Details

- Chargers are required to be “smart,” ENERGY STAR® certified, and NRTL certified.
- Applications must be submitted by an [Electric Vehicle Service Provider \(EVSP\)](#) in the network; only projects installed by an EVSP will be eligible for a rebate.
- Applications must be submitted by an EVSP within 90 calendar days of charger installation
- Customers will receive the rebate value in the form of an on-invoice deduction in the amount of the anticipated rebate from the final invoice provided by the EVSP.
- Customers who identify as either low-income (those with incomes either at or below 80% of the statewide median), live in an Equity Investment Eligible Community (EIEC), or live in a Low-Income Community (LIC) are considered LI/EIEC/LIC Customers.
- Single-family and multi-family property tenants who have a residential ComEd account qualify for rebates under the Program (for commercial accounts, refer to the EV Make-Ready Rebate Program).
- As a condition of receiving a Program rebate, ComEd requires the customer seeking a rebate to be enrolled in one of the available time-variant rate options for a minimum of three years:
 - **Option 1 – ComEd’s Basic Electric Service Hourly Pricing**
A time-variant rate provided by ComEd. For more information about ComEd’s hourly rate, and how to enroll, visit [Electric Vehicles - ComEd’s Hourly Pricing](#).
 - **Option 2 – ComEd’s Delivery Time-of-Day Pricing**
Delivery Time-of-Day (DTOD) is a variable price for the delivery of electricity with four different pricing periods. For more information on DTOD, and how to enroll, visit [Delivery Time-Of-Day Pricing \(DTOD\)](#).
 - **Option 3 – A time-variant rate provided by an Alternative Retail Electric Supplier (“ARES”)**
A time-variant rate provided by an ARES. Find more information about available ARES in ComEd’s service territory here: [List of Suppliers](#). When selecting this option, customers must let ComEd know to confirm that the ARES rate selected is eligible for this program. Notify ComEd at comedeвреbates@icf.com.
- The following supplemental application materials are required to receive a rebate:
 - EV charger specifications sheet
 - Dated EV charger invoice showing a balance of \$0
 - Photo of installed EV charger
 - Photo of EV charger serial number
 - Photo of EV charger showing installation location
 - Emails or bills demonstrating the customer meets the rate requirement
 - Rebate authorization form signed by the customer

More information can be found at [Electric Vehicle Charger and Installation Rebate | ComEd - An Exelon Company](#).

Program Benefits

- As of 1/1/2026, ComEd provides up to \$1,000 for a Base Customer Rebate and up to \$2,500 for an LI/EIEC/LIC Customer Rebate.
- Program rebates cover EV chargers and installation costs including, but not limited to, contractor labor, conduit, cables, fasteners, mobile chargers, and electric panels; chargers are only eligible if they meet the above requirements and are associated with installation work.

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

C&I/Public Sector EV Make-Ready Program

The Business and Public Sector EV Make-Ready program provides incentives for the make-ready work, on either side of the ComEd meter, that enables the installation of electric vehicle charging stations.

In this program “make-ready” includes the secondary line from transformer to the charging station’s stub (does not include charger). About 70% of the program funds are reserved for customers that are part of Equity Investment Eligibility Community (EIEC) or Low-income Community (LIC).

The program does not rebate charger costs, only infrastructure.

Program Details

- In order to qualify for a rebate, projects must be completed, and applications must be submitted within 60 calendar days of project completion.
 - Completed projects are defined as EV chargers installed, energized, networked, and open for safe use by the intended users.
- Rebate reservations may be available pending availability of funding.
 - Multi-family customers, public sector customers, commercial customers with small fleets, and public charging projects may be eligible to apply for a rebate reservation. Projects for these customer sectors must be located in a LIC/EIEC to be eligible for a rebate reservation. **As of March 9, 2026, rebate reservations are closed.** Customers granted a rebate reservation will have project funds reserved for six months or until December 31, 2026, whichever comes first.
- Multi-family projects are accepted if the customer has a commercial account.
- Customers are encouraged to use an [Electric Vehicle Service Provider](#) in the network, but must use a contractor that has an active Electric Vehicle Charging Station Installer Certification from the Illinois Commerce Commission (ICC) install their project’s EV chargers to qualify for a Program rebate.
- Documentation required to apply for rebate:
 - Paid/zero-balance itemized contractor invoice with project details sufficiently detailed to differentiate make ready costs from other costs.
 - Installed EV charger spec sheet, dated EV charger receipt(s), site photo(s), installed EV charger photo(s), and EV charger(s) serial number(s) photo(s).
 - EV charger installer’s ICC docket number proving they had an active Electric Vehicle Charging Station Installer Certification from the ICC at the time of EV charger installation.
 - Additional documentation may be requested as part of the application review and approval process.
- Any make-ready work for public EV chargers shall require:
 - Equipment must maintain at least a minimum of 97% uptime reliability standard, consistent with current National Electric Vehicle Infrastructure (NEVI) Standards and Requirements.
 - EV chargers must meet NEVI Standards and Requirements communication protocols, ISO 15118, and Open Charge Point Protocol (OCPP).
 - Eligible projects must include at least two (2) ports per site.
 - Proof that the customer’s chargers’ information has been added to an EV charger-finding application.
 - Proof that public outreach has been performed in the development of the project.

More information can be found at [Business & Public Sector Make-Ready Rebate Program | ComEd - An Exelon Company](#).

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Available rebates:

CHARGER TYPE FOR PROJECT	LEVEL 2 (L2) CHARGER	DIRECT CURRENT FAST CHARGERS (DCFCS)	TOTAL 3-YEAR PER-ENTITY FUNDING CAP
LIC/EIEC Customer Rebate	Up to \$7,500 per port	Up to \$675 per kW, with a minimum of 50 kW per charger, and maximum rebate of \$500,000 per project	\$5,460,000 (20% of the Program's LIC/EIEC budget)
Base/Non-LIC/EIEC Customer Rebate	Up to \$5,000 per port	Up to \$450 per kW, with a minimum of 50 kW per charger, and maximum rebate of \$500,000 per project	\$1,170,000 (10% of the Program's non-LIC/EIEC budget)

Customers who are eligible for the Low-Income Community/Equity Investment Eligible Community (LIC/EIEC) rebate levels are defined as follows:

- A Customer who is located in a low-income community and/or primarily services in a low-income community.
- A Customer who is located in an Equity Investment Eligible Community ("EIEC"), and/or predominantly services in an EIEC.
- A Customer who demonstrates through attestation, at the time of application submission, that over 50% of the driving done by the business fleet vehicles using the make-ready infrastructure applying for a rebate through the Program serves LICs and/or EIECs.
- All public charging projects, regardless of the project's location (LIC/EIEC vs. non-LIC/EIEC eligibility does not impact rebate levels for public charging projects – only budget availability).
- Title 1 Schoolwide Schools as defined by IllinoisReportCard.com.
- Non-profit Hospitals and Health Systems as defined by the Illinois Health and Hospital Association.

Program Benefits

- Offset EV charging make-ready costs for Business and Public Sector customers
- Simplify the path to electrification adoption

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

C&I/Public Sector Electric Vehicle Purchase

The ComEd Business & Public Sector EV Rebate Program will run through 2028 with the goal of distributing more than \$70 million in rebates for light-, medium- and heavy-duty electric cars, trucks, and buses. Business and public sector customers can take advantage of rebates to purchase or lease new, pre-owned, and repowered battery electric vehicles.

Program Details

ComEd partners with vehicle dealers and original equipment manufacturers to offer pre-approved rebate vouchers—equal in value to the standard rebate—that can be applied at the point of purchase for new, pre-owned, and repowered vehicles. A post-purchase rebate option is also available for new, pre-owned and repowered vehicles sales made outside the dealer network; customers may still receive a rebate by submitting their application within 60 days of purchase/lease and delivery.

More information can be found at [Business & Public Sector Electric Vehicle Rebate Program](#).

EV Rebate Amounts:

VEHICLE TYPE	BASE REBATE	LI/EIEC CUSTOMERS REBATE*
Fleet Vehicles, Class 1-2 Light duty	\$0	\$7,500 -10,000
Fleet Vehicles, Class 3-6 Medium duty	\$7,500-50,000	\$15,000-100,000
Fleet Vehicles, Class 7-8 Heavy duty	\$62,500-75,000	\$125,000-150,000
Transit Bus >=30'	\$70,000-100,000	\$200,000
K-12 School Bus >=35'	\$120,000-130,000	\$220,000-240,000

***LI/EIEC Customers:** While all applicants may be eligible for a rebate, those applications who meet at least one of the following requirements will be considered for the higher, LI/EIEC rebate amount:

- A customer who resides in a [low-income community](#) and/or primarily serves a low-income community.
- A customer who resides in an [Equity Investment Eligible Community \(EIEC\)](#), and/or predominantly services an EIEC.
- A customer who demonstrates through attestation that over 50% of the driving done by the vehicle applying for a rebate is in an LI or EIEC or serves LI/EIEC Customers.
- Chicago Transit Authority when seeking rebates for transit buses.
- Title 1 Schoolwide Schools as defined by IllinoisReportCard.com
- Non-profit Hospitals and Health Systems as defined by the Illinois Health and Hospital Association.

Program Benefits

- Offer C&I/Public Sector customers financial incentives on electric fleet vehicles, including school and transit buses, that are registered in the state of Illinois.
- Higher incentive values are provided to customers that are located in or primarily serve LI/EIEC communities.

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Residential Electric Vehicles Toolkit

The EV Toolkit is a service that provides residential customers with the tools and resources necessary to make better informed EV related decisions - no matter where they are in their journey. Whether the customer has just started researching about EVs or if they already own one – the EV Toolkit serves an all-in-one resource to prepare them. The EV Toolkit includes various web pages linked from ComEd.com/EV that feature tools and resources for customers as they navigate the transition from gas to electric vehicles (EV).

Program Details

- The EV Toolkit includes various web pages linked from ComEd.com/EV that feature tools and resources for customers as they navigate the transition from gas to electric vehicles (EV).
- ComEd has a license agreement with CLEAResult to offer the various EV tools and resources that support the EV Toolkit and to keep the content updated with the latest information.
- Find us at ComEd.com/EV and for questions about EVs - email an EV specialist at EVSmart@ComEd.com.

Program Benefits

- Customers can learn about the benefits of an EV (fuel cost savings, environmentally friendly, lower maintenance costs)
- Provides educational resources to learn the basics about electric vehicles, the different types of EVs (all electric, hybrid) and chargers (Level 1 vs Level 2), range considerations, etc.
- Obtain a personalized fuel cost savings estimate by switching from their current gas vehicle to an electric vehicle that they are interested in.
- Access to review the latest EV brands, models and charging options that are available to choose from in the market.
- Learn about the available incentives and rebates currently available (see [Electric Vehicle Charger and Installation Rebate](#))
- Learn about available Federal and/or State Tax credits
- Offers a tool to locate public charging stations by zip code or by map.
- Learn about Rate Options for EVs (fixed rate vs hourly pricing)

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Fleet Electrification Assessment (FEA)

The ComEd Fleet Electrification Assessment can help customers plan their critical transition to electric vehicles through a comprehensive assessment to identify vehicles and charging infrastructure to meet their fleet's needs. Transitioning to electric fleet vehicles offers a wide array of benefits for businesses of all sizes, both public and private, including lower maintenance and operating costs, improved working conditions for employees, and better air quality in their community.

The FEA is intended to provide personalized electrification advisory services to an organization to support a transition to electric vehicle fleets. ComEd will provide a plan for the most effective fleet electrification process for the organization.

Program Details

Depending on a C&I customer's current level of interest there are 4 engagement options. The self-service option is available through the ComEd website. The Express & Comprehensive options involve site specific consultation by an engineer. The Readiness Review option is for customers that need informed guidance on their proposed electrification plans when they may not need or want a comprehensive assessment.

Customer Resources for Fleet Electrification Assessments

What is the Customer's Interest Level in Fleet EVs?



Curious -
What is it?

Exploring –
Some interest

Planning -
High Interest

Service to Customer				
	Self Service – ComEd Fleet EV Calculator	Express FEA	Fleet Electrification Readiness Review	Comprehensive FEA
Total Cost of Ownership		√		√ ¹
Charging Plan/Service Impact	√	√	√	√ ²
Infrastructure Costs				√
Investment Cashflow				√
Vehicle Model Recommendation	√	√		√ ³
Vehicle Model Comparison	√			√ ³
Funding Sources	√	√	√	√ ⁴
Utility/Environmental Impact Analysis	√	√		√ ⁵
Site Specific Consultation		√	√	√ ⁶

Details:

- 1- Includes depreciation, financing, carbon & downtime costs above charging infrastructure, maintenance & fuel costs
- 2- Includes layout and location of chargers, detailed expected electric service impacts
- 3- Includes replacement plan based on current fleet models, operations and ROI.
- 4- Includes analysis of existing customer model groups and selects best fit vehicles.
- 5- Included in multi-year cash flow analysis.
- 6- Verification of utility equipment & site conditions.

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Requirements to Start

- Contact information, including your ComEd commercial account number

Throughout the process we will require:

- Current fleet composition and vehicle replacement strategy
- Fleet operation requirements
- Preferred EVs for fleet use (Note: a fleet is considered one or more vehicles)
- Charging requirements

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

- Access to facilities and personnel knowledgeable on the daily fleet operations

Visit [Fleet Electrification Assessment on ComEd.com](https://www.comed.com/fleet-electrification-assessment) for more information.

Program Benefits

- Provides C&I customers a roadmap for planning their transportation electrification journey depending on their current level of interest.
- Builds pipeline for EV Fleet & Make-Ready Rebate Programs.

TRANSPORTATION ELECTRIFICATION & FLEXIBLE LOAD MANAGEMENT

Fleet Electrification Toolkit

The Fleet Electrification Toolkit provides business customers with the tools and resources necessary to support their fleet electrification journey:

Program Details

- The Fleet Electrification Toolkit is located at: ComEd.com/EVBiz
- ComEd has a license agreement with CLEAResult to offer the various EV tools and resources that support the Fleet Electrification Toolkit and to keep the content updated with the latest information.
- Find more at ComEd.com/EVBiz. For questions about EVs email an EV specialist at EVSmart@ComEd.com.

Program Benefits

The information on the [EVBiz page](#) is divided in digestible sections.

- The *Overview* section includes:
 - The “Your Roadmap to Drive” guide that provides:
 - Benefits of fleet electrification in terms of fuel cost savings and carbon reduction
 - A Fleet electrification roadmap that provides a high-level overview of the 5 stages involved in installing the necessary charging infrastructure for your business; these cover Project Initiation, Planning, Design, Scheduling, and Construction.
 - An overview of Electric vehicle charging infrastructure and equipment needs.
 - Options for purchasing electricity and how to manage and optimize electricity used for charging.
 - An “[Interactive EV Load Capacity](#)” map that helps customers identify potential sites for Electric Vehicle (EV) Charger Installation for fleet electrification, workplace charging, and public charging.
- The *Vehicle Models & Savings* section provides:
 - A directory of available and pre-production models of light, medium, and heavy-duty electric vehicles
 - An Advanced Fleet Conversion Savings estimator and charging planner.
- The *Commercial Charging Equipment* section includes:
 - A directory of Level 2 and 3 DCFC Commercial Charging Equipment.
- The *Incentives, Rebates, & Grants* section provides
 - A list of the incentives and rebates currently available from ComEd, Federal and State programs for Electric vehicles, chargers, and infrastructure.
- The *Commercial Rates* section provides:
 - An overview of basic rate options for the Supply and Delivery Sections of a monthly commercial electric service bill.
- The *Commercial Case Studies* tab shows:
 - What other businesses have undertaken in terms of scope, results, lessons learned, and more regarding fleet electrification.

Community of the Future

The Community of the Future is a collaborative effort between ComEd and the communities we serve to identify, develop, execute, and evaluate projects and programs that facilitate the clean energy transition and climate resilience. Our implementation prioritizes safety, energy equity, public health, and economic opportunity.

Program Details

To ensure community involvement, Advisory Councils were created for the city of Rockford and Chicago's Bronzeville neighborhood to provide ComEd with valuable insight into community dynamics. These insights will help identify unrecognized neighborhood assets and opportunities to collaborate on other projects in the community. The Advisory Councils consist of local stakeholders with expertise in sustainability, community relationships, government affairs, education, real estate development, food insecurity, health and wellness, and entrepreneurship. Each Community of the Future model represents an important step in ComEd's commitment to creating a more carbon-free future, with innovation being at the forefront of our work. By addressing the issue of accessibility to advanced sustainable technology, the Community of the Future team works collaboratively to be a catalyst for positive community outcomes and innovation.

Program Benefits

- Advances equitable decarbonization and climate resilience by piloting and scaling advanced energy technologies in partnership with communities
- Strengthens community resilience and preparedness through projects focused on reliability, beneficial electrification, DERs, and new technologies
- Improves access to clean energy solutions while prioritizing energy justice, affordability, and inclusion in historically underserved communities
- Builds trusted, long-term community partnerships through advisory councils and asset-based engagement models
- Enhances ComEd's role as a technical leader and community partner, deepening relationships across the service territory