Ordering School Lunches Has Never Been Easier!

Faith West Academy has partnered with Crave-It Nutrition to deliver a faster, easier, and tastier school dining experience.

With Crave-It Nutrition via the LunchTime platform, you can easily and conveniently preorder & add funds to your student's account to pay for lunches and snacks, anytime, from any device. **A Preorder is necessary to guarantee your student receives a meal. Funds must be available in the account for your student to make onsite purchases.** Menus can be viewed through your school's mobile app.

*Preorders are due 2 days prior to the day of service. Ex: Order by Sunday 11:59pm for Tuesday

Create Your Account Today!

Order faster! Download the app.

- ☑ **Go To: www.schoolpaymentportal.com** (please bookmark this page)
- ☑ Click the **Parent Login** button to enter the portal.
- ☑ To create a new account, click the **Create Account** button.
- ☑ Fill in the required information, and click the **Create Account** button when finished.
- ☑ Once the account has been successfully created, click the **Login Page** button
- ☑ Once an account has been successfully created, click the **Parent Login** button to log in and access the account.

Note: First time users will be asked to verify their email address. An email with a code will be sent to the email address used to create the account. If you don't see the email, please check your spam folder.

Getting Started

New Users:

- To get started, click **Student Access & Cafeteria Account** at the top of the page, then click **Add Student.**
- Enter the **Zip Code of the school** that the student attends. Schools that match the zip code provided will be shown.
- Click the **Select** button to the left of the school that the student attends.
- Enter the required information and click on the **Continue** button.
- Verify the information and click **Add Student.**

Returning Users:

- To get started, **Log In** to your existing Lunchtime account.
- Connect your account to the new school using the **school Zip Code.**
- To finish connecting your account, you must update your student list by removing and then re-adding your student(s).
- Once connected, any remaining balance from last year will appear.

Add a Payment Source

Once a student has been added to the account, click the **New Saved Payment Source** button to add a payment method. This allows you to fund your LunchTime account and enables your student to begin making onsite meal and snack purchases.

Questions? Crave-It can help!

Please email billing@craveitnutrition.com for the following:

- Food or Policy Questions
- Missed/late orders, credits, cancellations, or changes
- Technical Support
- Help navigating the site or placing orders
- Staff Discount: If you're a staff member, email us after creating your account to request your discount and we'll apply it to your profile.

LunchTime accounts do not allow a negative balance. Please keep balances positive to ensure full menu access.

Thank you for participating in our school meal program!

Scan for Step-by-Step Help!