

Diffuser World, Inc.

4219 N Hwy 91, Suite 1
Enoch, UT 84721

RMA

Today's Date:

RMA#:

Customer Information

Name:

Shipping Address:

Phone:

Email:

Original Order Information- Proof of Purchase Required

Order From:

Reason for Return/Repair:

Order Date:

Name on Order:

Order Number:

Instructions for Diffuser Repair

Include a copy of this completed form in your shipment.

Include original proof of purchase documentation. If not included, a \$60 repair fee is required.

Include all of the original pieces and parts, including all atomizers.

Detach atomizer from the unit and remove oil bottle.

Opened essential oils are nonrefundable. Only include sealed essential oil bottles.

Shipping fees are the responsibility of the sender.

Repairs are typically completed and returned within five business days.

IMPORTANT: If damage is not a manufacturing defect, if you are PAST the warranty period, or if you do NOT have proof of purchase, please include a check to Diffuser World, Inc. for \$60 or pay directly on our website with credit card once we determine if the item is covered under warranty.

Requirements for Return Under 30 Day Money Back Guarantee

Only product purchased from Diffuser World can be considered for a refund.

Shipping and discounts at time for purchase are not refundable.

Shipping charges for all returns are the responsibility of the customer.

All returns expecting a refund must be received in original, non-damaged packaging (preferably unopened), resalable condition, and containing all original contents (instructions manuals, spare parts, electrical cords, accessories, etc.) to avoid a 15% restocking fee.

Items that show any signs of abuse or misuse will not be eligible for refund or exchange.

IMPORTANT: A 15% restocking fee will be assessed to all products that have been used with essentials oils.

Contact Info**Ship to Address**

Phone: 855-276-6277

Diffuser World, Inc.

Email: support@diffuserworld.com

4219 N Hwy 91, Suite 1

Website: www.diffuserworld.com

Enoch, UT 84721

Date Received

Internal Notes

Date Returned