

# FAQ'S

***Q: Is this a Weber brand product?***

A: No, it is a CAMPAQUIP product. Weber®, and Q™ are registered trademarks of Weber-Stephen Products Co. Campaquip is not in any way affiliated with Weber-Stephen Products Co.

***Q: Can I use 2 half plates to make a full plate?***

A: No, the half plates rest directly against the manifold which means there is no gap between the plates to allow airflow through the BBQ causing a gas build up which is dangerous.

Campaquip has developed a plate that has sufficient gaps around the outside of the plate and manifold, as well as centre holes which allow for the airflow mentioned above. These holes also allow for excess fats and oils to drain. Not only is our plate safe but you are able to cook with the lid up or down without compromising your cook.

***Q: I have a Weber breakfast or premium plate. Why should I buy your full plate?***

A: Those plates are typically slow to heat as they only sit on top of the grate plate. There is no direct flame therefore heat must be transferred from one plate to another. This method results in extra gas usage, extra heating time and the lid must be closed to completely heat the plate.

You need direct heat to a plate to cook successfully and quickly; Our CAMPAQUIP full plate allows you to do just that. Our patented full plate gives you extra griddle space to cook a family size breakfast.

***Q: Do I have to cook with the lid down while using the CAMPAQUIP full plate?***

A: No. The CAMPAQUIP full plate is safe to cook with the lid up or down. Our full plate was developed for over 2 years to ensure the correct volume of metal is used to manufacture it which will accept and retain heat from the burners.

***Q: Is there enough ventilation around the plate when using it?***

A: Yes. The plate was designed and tested to Australian Standard AS/NZ4557. Copies of the test reports are available on request.



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***Q: Will the flame go out with this plate?***

A: No. It is designed with ample spaces as well as a hole in the middle of the plate which allows for sufficient airflow.

***Q: Will the BBQ overheat with the lid down?***

A: No. Our tests were carried out with the lid down. Campaquip has run a BBQ for over 2 hours with the lid down and there was no damage.

***Q: Does the plate sit over the grill plate?***

A: No. It is designed to fit in to the position of the grill plate.

***Q: What can I cook on the CAMPAQUIP Full plate?***

A: The CAMPAQUIP Full plate can be used to cook anything you wish! Using a CAMPAQUIP full plate allows you to cook lid up or down and allows you to prepare your BBQ according to your preferences.

Some examples of what can be cooked using the CAMPAQUIP Full plate: Bacon, Eggs, Pancakes, Burgers, Steak, Chicken, Sausages, Fish, Grilled Vegetables, Fried Onions and more...

***Q: Will it damage my grill?***

A: No. The CAMPAQUIP full plate has been developed & tested for over 2 years and more than 100 hours. This testing includes use with heat on one barbeque covering all areas of concern such as heat, fumes, flame, Carbon Dioxide, with lid up & lid down, and more.

***Q: What do I have to do before I use the plate?***

A: We recommend that you lightly brush the plate with cooking oil and heat well before you start cooking.

***Q: Does it have a non-slip finish***

A: The finish is cast iron, porcelain enamel which is for protection from rust.

***Q: Is it easy to clean?***

A: Yes, the CAMPAQUIP full plate is porcelain enamelled for easy cleaning. Our plate is also dishwasher safe.



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**Q: Will it rust?**

A: No, undamaged the CAMPAQUIP full plate will not rust as it is porcelain enamelled. Only if, somehow you damaged it, it would potentially rust. However, even with rust your plate would not deteriorate for many years.

**Q: How do I clean the plate?**

A: For a quick clean between uses we recommend the following:

1. Scrape off any hard waste on the plate with a plastic or wooden spatula.
2. Wipe off any fat or oil with a paper towel.
3. Wash with hot soapy water.
4. Rinse with clean water.
5. Dry with a paper towel or clean cloth.
6. For tougher dirt, a liquid BBQ cleaner or BBQ wipes can be used. Can be cleaned in dishwasher as well.
7. Once clean, lightly coat with cooking oil and store in a dry area or put back into the BBQ.

**Q: Can I store my CAMPAQUIP full plate in my Weber grill with the grate plate?**

A: Yes, it is possible to store the CAMPAQUIP full plate in your Weber grill. You can put the grate over this plate and close the lid.

Please note that we recommend you place a piece of cardboard, or some form of protectant between the two pieces to prevent damage.

**Q: What Weber models do you have a CAMPAQUIP full plate for?**

A: Our current product line produces full plates to fit:

- Weber BABY Q Series (Q100, Q120, Q1000, Q1200)
- Weber Q Series (Q200, Q220, Q2000, Q2100)
- Weber FAMILY Q (Q300, Q310, Q320, Q3000, Q3200, Q3600).

**Q: Where can I buy a CAMPAQUIP full plate?**

A: Currently, the best place to purchase a CAMPAQUIP full plate online via our website [www.campaquip.com.au](http://www.campaquip.com.au), Ebay & Amazon. We do have a few retailers who stock our products as well. For a list of these please contact us on [sales@campaquip.com.au](mailto:sales@campaquip.com.au).

