



SCROSOPPI FOOTBALL CLUB

SCROSOPPI FC REFUND POLICY

All refunds and their respective amounts are at the sole discretion of the Club Management.

This policy only applies to registration fees paid directly to the Scrosoppi FC either online or in-person by credit card, e-transfer, or cheque. No fees will be paid in cash.

The refund policy is to allow a reasonable period following registration for parents/players to withdraw from the program.

All refund requests must be made in writing to the club management and submitted by email. Please allow 4-6 weeks for refunds to be processed. An administrative fee of \$50 will be charged on approved refunds.

Scrosoppi FC will not be responsible for any monies paid to a team, team coach or team official, and Scrosoppi FC will not provide such refunds.

Scrosoppi FC will not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and will not entertain requests for any such refunds.

RECREATIONAL LEAGUE REFUND POLICY

There will be no refund/transfer of registration fees from 14 days before the program start date. Refunds requested before the above-stated deadlines will be processed, minus the club's administrative fee.

If a uniform has been received by the player, it must be returned in good condition before a refund will be considered.



A paid registration fee shall be fully refunded if Scrosoppi FC is unable to field a team or provide a suitable program alternative. No administrative fee shall be withheld in this case.

A paid registration fee will be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of season-ending injury occurrence. Medical documentation and a written incident report shall be provided. Any refund requested due to the player's season-ending injury will be considered at the club's sole discretion.

A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred or moves to another city, province, or country (proof of transfer documentation required). Any refund requested due to a family transfer or move will be considered at the sole discretion of the Club.

There will be no refund/transfer for a registration fee if a player is suspended or expelled from Scrosoppi FC under the Club's discipline policy or code of conduct rules.

CAMPS & CLINICS REFUND POLICY

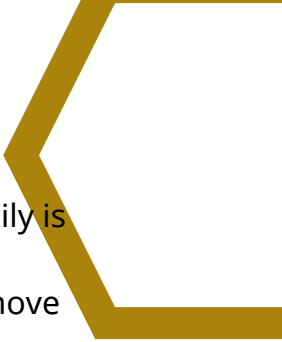
There will be no refund/transfer of registration fees from 14 days before the start of the camp or clinic

Refunds requested prior to the above-stated deadlines will be processed, minus the club's administrative fee

A paid registration fee shall be fully refunded in the event that Scrosoppi FC is unable to operate the camp/clinic or provide a suitable program alternative. No administrative fee shall be withheld in this case.

A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of season-ending injury occurrence. Medical documentation and a written incident report shall be provided. Any refund requested due to a player's season-ending injury will be considered at the sole discretion of the club.





A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred or moves to another city, province, or country (proof of transfer documentation required). Any refund requested due to a family transfer or move will be considered at the sole discretion of the Club.

There will be no refund/transfer for a registration fee if a player is suspended or expelled from Scrosoppi FC under the Club's discipline policy or code of conduct rules.

GRASSROOTS & COMPETITIVE PLAYER REFUND POLICY

There will be no refund/transfer of registration fees for any Acceptance Fee made for any and all programs.

There will be no refund/transfer of registration fees from 14 days before the program start date.

Refunds requested prior to the above-stated deadlines will be processed, minus the club's administrative fee.

A paid registration fee shall be fully refunded if Scrosoppi FC is unable to field a team or provide a suitable program alternative. No administrative fee shall be withheld in this case.

A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of season-ending injury occurrence. Medical documentation and a written incident report shall be provided. Any refund requested due to a player's season-ending injury will be considered at the club's sole discretion.

A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred or moves to another city, province, or country (proof of transfer documentation required). Any refund requested due to a family transfer or move will be considered at the sole discretion of the Club.



A paid registration fee shall be partially refunded (pro-rated) if a player is accepted into a higher-level high-performance program (i.e., NDC, REX, TFC Academy, Overseas academy). Any refund requested due to a player promotion will be considered at the sole discretion of the Club.



There will be no refund/transfer for a registration fee if a player is suspended or expelled from Scrosoppi FC under the Club's discipline policy or code of conduct rules.

After accepting a place in the Grassroots and Competitive programs through the registration and payment process, there is no refund at any point thereafter if a player or parent disagrees with the player's coach, team, or tier placement.

As a convenience to its members, Scrosoppi FC offers payment plans for its Competitive players. It may be the case that depending on the timing of the withdrawal of a player on a payment plan, there may still be an amount owing to Scrosoppi FC.

