

BEHAVIOUR MANAGEMENT POLICY
FOR DT COACHING SERVICES LIMITED



DT Coaching believes that children flourish and develop best when their personal, social, and emotional needs are met. We aim to educate children to behave in socially acceptable ways and to understand the effects their behaviour has on those around them.

All staff will provide a positive model of behaviour by treating children, parents/guardians and one another with friendliness, care, and courtesy. We will work in partnership with children's parents/guardians by informing them of their children's behaviour. DT Coaching support behaviour management using positive reinforcements and taking time to understand the child's triggers and resolutions, all behaviour management strategies will be discussed between the relevant DT Coaching team members to ensure all staff are adopting the same approach to supporting the child.

We will not shout or raise our voices in a threatening way and will respond to any child's behaviour in the appropriate manner of our profession. We endeavour to support each child in developing a sense of belonging, so they feel valued, listened to, and appreciated. When managing behaviour that might challenge, DT Coaching will implement the following methods of resolution:

- verbally intervene in a calm manner to inform the child that the behaviour is not acceptable, and to protect the child and others from harm.
- talk to the child at an appropriate level about the situation, moving them away if necessary.
- emphasise the positive behaviour of the child and others around them.
- encourage the child to recognise their actions in an age-appropriate way and support them to learn strategies to enable them to manage and have control over their own behaviour.
- encourage the child to move on from the situation in a positive way.

When the situation is dealt with, DT Coaching staff will not revisit the situation at a later point.

If the behaviour is considered serious enough to cause concern to DT Coaching staff, or if a child causes harm to themselves or another, an Incident Report Form will be completed, and their parents/guardians will be informed. If others are upset or harmed, their parents/guardians will also be informed. Continuous unwanted behaviour from a child may result in the Lead Coach asking the child to leave/be collected from the activity, event or club, for the welfare of other young people and our staff.

Bullying is unacceptable at DT Coaching and our staff will intervene immediately to resolve any such situation. Our staff will talk to the children at their level of understanding to resolve the situation in hand. At DT Coaching, staff, children, and parents/guardians are reminded that everyone is valued must be treated with respect.

In the unlikely situation that a DT Coaching staff member needs to use physical intervention to restrain or remove a child, in the interest of their own or another child's safety, a report will be written, and parents/guardians will be informed.

Policy last reviewed: August 2025

Next review date: August 2026