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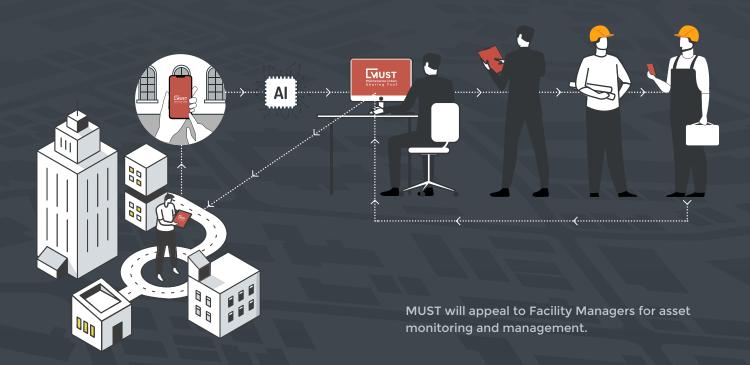
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MUST_MAINTENANCE URBAN SHARING TOOL

Active involvement of users in the maintenance of built heritage

MUST is a participatory digital tool for the maintenance and management of a built-up environment. It supports the area maintenance services manager, ranging from a single apartment house to a complete building system.

MUST improves the monitoring process to extend the life cycle of the built-up environment by planning inspections and prompt interventions that avoid the waste of resources.



SIMPLE AND IMMEDIATE NOTIFICATION

Failure reporting using Artificial Intelligence

To describe the fault:

- Two clicks
- Two pictures
- Two #tags

For correct notification:

• Artificial Intelligence for fault recognition

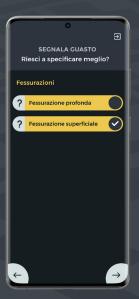












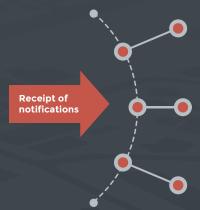
NOTIFICATION WORKFLOW

Read, validate and manage the notification

MANAGEMENT DASHBOARD AND FEATURES:

- Web access
- Notification reading
- · Notification validation
- Reporting
- Notification management
- · Intervention cost estimate
- Consumption monitoring
- Detail sheets
- Notification history

NOTIFICATION MANAGEMENT



VERIFICATION

User errors are deleted and faults are updated if there are new tags

MANAGEMENT

Inspections or interventions are scheduled, if necessary

INSPECTION

INTERVENTION

TERMINATION

The manager can close the notification if it is found to be incorrect and does not require intervention



BENEFITS

Valid support for asset management and enhancement

MANAGEMENT

- Constantly updated database showing asset conservation status
- Monitoring of malfunction development
- Prompt re-programming of inspections and interventions

COST-EFFECTIVE

- Balancing the annual maintenance budget
- Greater management efficiency, promptness and suitability for inspections and interventions

USER SATISFACTION

- Realignment of system and sub-system performance
- Satisfactory and prompt response to user needs

YOUR NEEDS, YOUR MUST

MUST for DSH2030 - Digital Sustainable Harbour 2030 - Facility Management for the Old Port of Genoa



MUST for DSH2030 is the tool that:

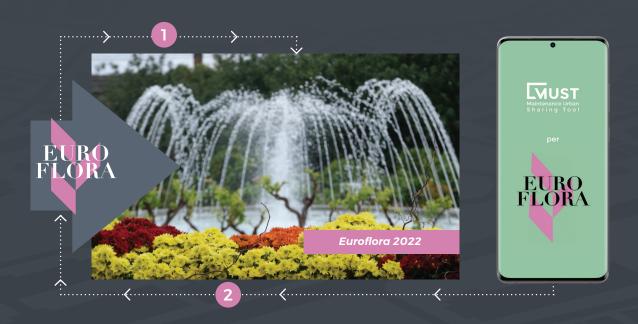
- Creates a digital twin of the Porto Antico of Genoa
- Monitors failures and critical issues on building facades and street fixtures
- Plans inspections and interventions
- Monitors the state of building conservation
- Monitors consumption
- Extends the life-cycle of an asset
- Guarantees suitable performance levels

www.digitalsustainableharbour.it



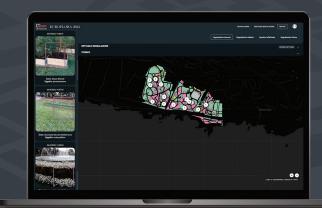
YOUR NEEDS, YOUR MUST

MUST for EUROFLORA, a monitoring tool at the service of special events



MUST for EUROFLORA becomes a strategic application for:

- Promptly managing failures occurring during the event
- Guaranteeing user safety
- Ensure event enjoyment and success



PROPOSAL

Choose the right plan for you

Some examples

APARTMENT BUILDING ADMINISTRATORS

Managing a building or a building system is a complex operation requiring constant supervision of building maintenance and integrity. MUST provides immediate notifications from unit owners, guaranteeing prompt response.

EVENT AND TRADE SHOW

Group events of varying types require speedy correction of faults and recurring system component anomalies to ensure event success and user safety. With MUST, the event manager can quickly contact operators, thus ensuring appropriate problem-solving.

RETAIL AND SHOPPING

This sector generally has scattered points of sale. This situation requires tools, such as MUST, which give the central manager a constantly updated performance status picture of the entire asset.

PUBLIC ADMINISTRATIONS

Public Administrations have widespread and assorted assets in terms of properties, typical features and structural characteristics etc.

MUST guarantees immediate overall control of the entire asset, allowing quick assessment and risk assessment of the most vulnerable areas.

Costs

CONFIGURATION

The application may be configured to fully responds to requirements for asset flows and distribution.

CUSTOMISATION

MUST is a one-size-fits-all tool that is applied to each client's express needs.

ANNUAL FEE

User-only licences are marketed by calculating parameters such as:

- Number of apartments/flats
- Usable area
- Number of commercial premises



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