

Please read below terms and conditions associated with the Comfort Guarantee that you'll need to know.

TERMS & CONDITIONS :

1. The 100 night Comfort Guarantee is valid on selected Utopia mattresses and entitles you to exchange your original mattress for another of equal or higher value.
2. The Utopia mattress purchased must be slept on for a minimum of 30 nights and not more than 100 nights from date of delivery or collection, this will allow for settling of the mattress and for your body to adjust to the new mattress. The Comfort Guarantee is not applicable if the 100 nights have passed.
3. This Comfort Guarantee is valid at original store of purchase (only), for a **ONCE_only** exchange. Proof of purchase must be shown by way of the original store invoice by the original purchaser named on the invoice. Adequate Photo Identification must be presented to confirm identity.
4. The comfort guarantee which includes a premium mattress protector is available at a cost of \$129. Any mattress protector selected of greater value will incur payment of the difference. This waterproof mattress protector must be used on the mattress at all times to ensure the mattress is hygienic and free of stains.
NOTE: Any mattress that is returned damaged or soiled in any way may not be accepted or covered under the Comfort Guarantee.
5. The re selected mattress for exchange must be of the same size as purchased and of equal or greater value in price. If the reselected mattress is of greater price than the original, the difference in standard normal retail pricing (not sale price) must be paid in advance.
If the reselected mattress is lesser in price than the original mattress price, there will be NO refund of the difference, nor will there be any entitlement to a full refund.
6. A \$149 change over fee is payable which covers the cost of local ground floor delivery, handling and administration. This amount must be paid prior to the product exchange taking place. Local delivery is set at a limit of 10ks from store of purchase, other areas may incur additional fees. Country and regional customer locations must arrange their own freight at own cost.
7. Utopia mattresses that are not supported adequately by a suitable base, custom made, special sizes or purchased as ex display (floor stock) are exempt from the Comfort Guarantee offer.
8. The mattress supplier or Dreamland store reserves the right to refuse a comfort exchange should any of the terms and conditions not be met or adhered to.

***All mattresses returned will be recycled or donated to charity.**

SLEEP COMFORTABLY ON SELECTED UTOPIA MATTRESSES KNOWING IT'S BACKED WITH A "100 NIGHT" COMFORT GUARANTEE.



100 Night

COMFORT GUARANTEE

Sleep comfortably with our "100 night" Comfort Guarantee.

At Dreamland, we are confident in our Utopia brand, so much so that if you're not completely happy with the comfort level of your Utopia mattress...we'll exchange it!



Dreamland
WHERE DREAMS ARE MADE