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Complaints Procedure

If our services have not met your expectations or you believe that you have been unfairly treated, please contact your Funeral Director in the first instance.

In the unlikely event that we are unable to resolve the problem between us then please refer the matter to :

Mr Ian Gatensby email iangatensby@yahoo.co.uk

Company Directors: **G. F. Fisher M.B.I.E. • Tracy Millar, Ian Gatensby.**

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