

LEPAGE & SONS TERMS & CONDITIONS

COLLECTION:

- Place carts curbside by 6:00 a.m. on your Collection Day.
- Ensure cart openings face the street.
- Keep carts at least 3 feet apart.

HOLIDAY SCHEDULE: Collection Days will be delayed by one day if a holiday—New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day—falls on or before your Collection Day.

RESIDENTIAL BILLING FREQUENCY: Services are billed in advance every two months. No refunds are issued for prepaid amounts.

COMMERCIAL BILLING FREQUENCY: Services are billed monthly for the current month of service.

COMPOST BILLING: Customers who elect compost service will be billed one-time annually, with payments processed in March of each calendar year.

PAYMENT DUE DATE: Payments are due within 30 days of the invoice date.

LATE FEES: A fee of \$10.00 or 1.5% of the outstanding balance (whichever is greater) will be applied to account balances unpaid after 30 days.

RETURNED PAYMENTS: Returned payments incur a \$45.00 processing fee. Customers are liable for all associated legal and collection fees.

EXTRA TIP CHARGE: A \$9.00 fee per additional tip will be charged for overfilled trash carts or extra bags placed beside the cart.

RECYLCING CONTAMINATION FEE: A \$14.00 fee will be charged each time non-recyclables are observed in the recycling collection.

CANCELLATION: A 30-day notice is required for cancellation. A standard \$54.00 Pull-Can Charge applies for cart retrieval upon cancellation.

IF YOU’RE MOVING: Customers are responsible for transferring or cancelling service when moving. Billing continues until the Company is notified.

RETURNING CARTS: All equipment provided by LePage & Sons, Inc. remains company property. Customers must maintain the equipment and are liable for loss or damage beyond normal wear and tear. A \$100.00 fee per cart will be charged for intentional damage or failure to return equipment.

ITEMS NOT ACCEPTED: Includes but is not limited to: Fluorescent/H.I.D. Bulbs, Oil, Oil Filters, Chemicals, Paint, Treated Timber/Lumber, Infectious or Hazardous Waste, Asbestos, Tree Stumps, Hot Ash, Fireworks, or any Rechargeable, Button Cell and Lead-acid Batteries.

BULK ITEMS: *Call or Text 763-757-7100 to schedule a bulk item pickup.* Additional fees may apply.

Examples: Appliances, Electronics, Televisions, Mattresses, Box Springs, Large Furniture

CUSTOMER SAVINGS

AS A THANK YOU TO OUR CUSTOMERS

RESIDENTIAL CUSTOMERS

Receive 1 FREE month for each person
you REFER to LePage & Sons!

ROLL-OFF CONTAINERS

Receive 10% Off Your Roll-Off Order

TRANSFER STATION

Receive a 15% Discount at our Transfer
Station in Bethel

Scan the QR code for more information:

