



WeDriveU[®]

Shuttle
Quick Start Guide



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Quick Start



Get the App: Download the Tripshot app



Sign-up Corporate: Via Tripshot using your corporate email

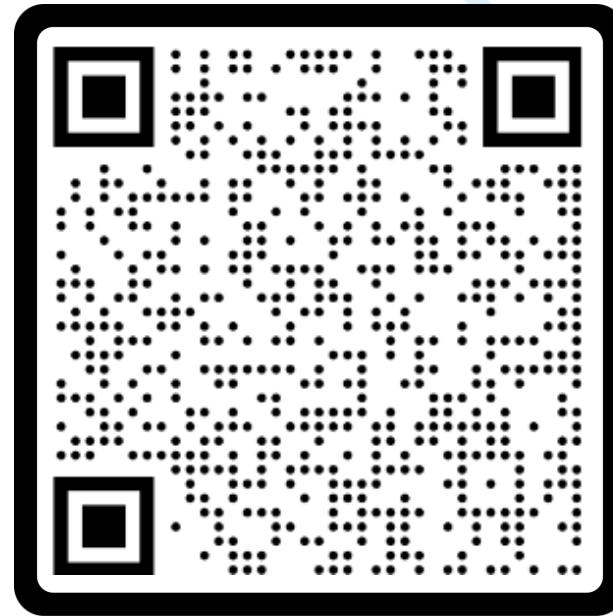


Prepare: Understanding our boarding policy and process



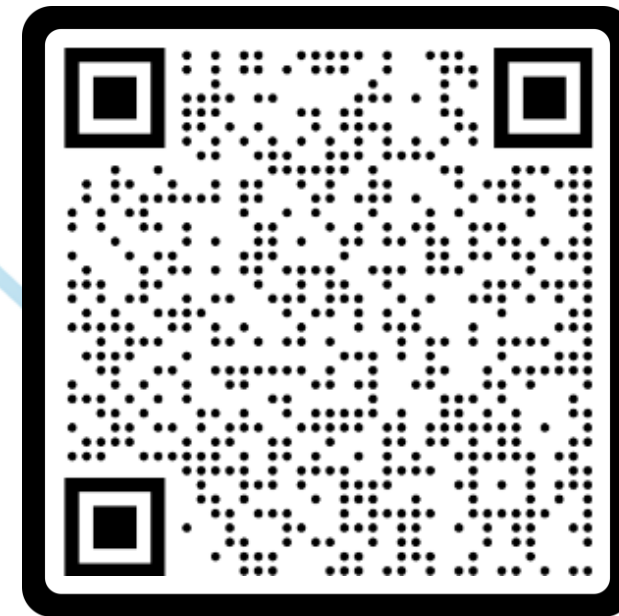
Get assistance: Email watconnector@wedriveu.com

Download WeDriveU's Shuttle App Powered by Tripshot



Corporate Sign-Up

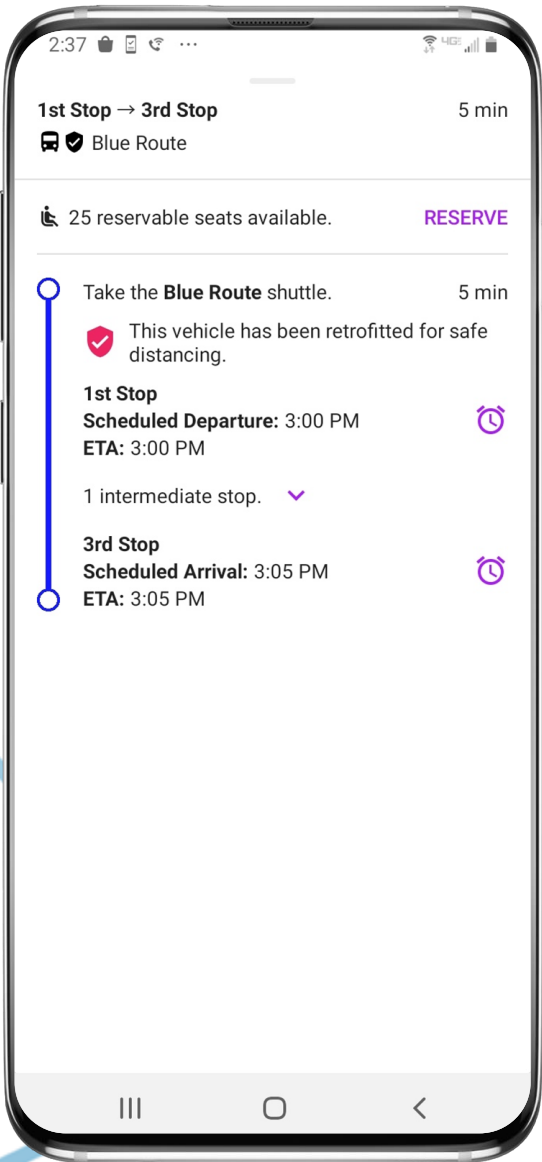
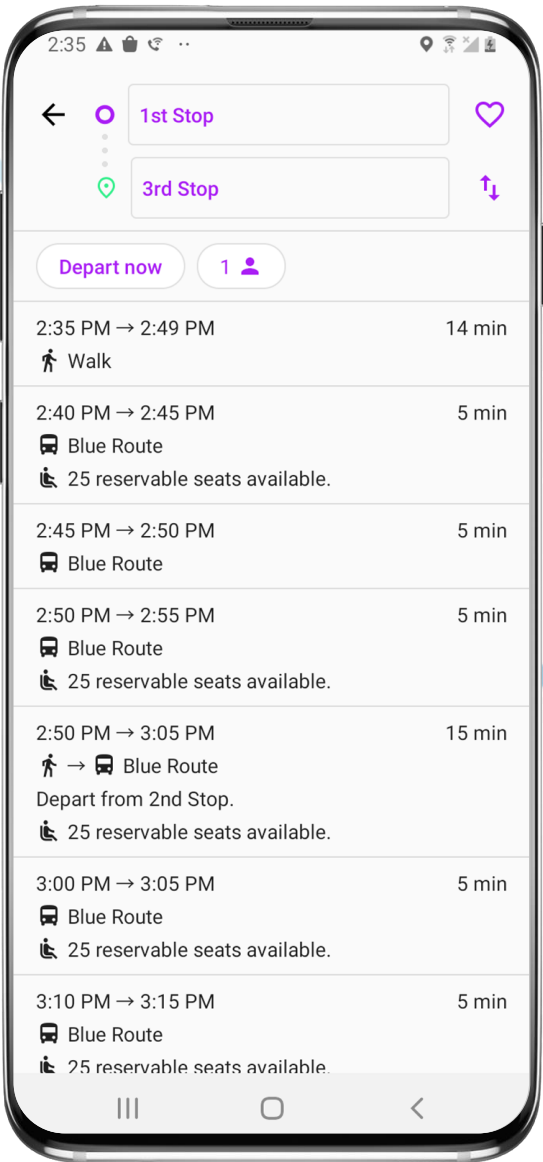
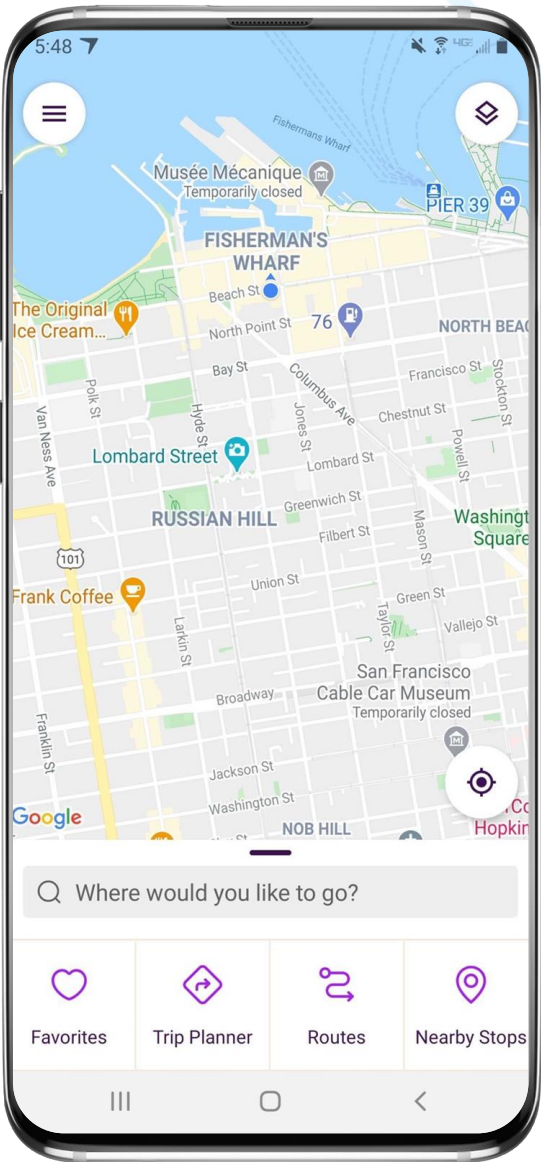
1. Download: the Tripshot Rider app using the QR Code on this page
2. Enter your Service Name: **«Pleasant»**.
3. Sign Up using your **corporate email**
4. Verify your corporate email prior to finalize setup
5. Upon first logging in, Tripshot will request access to your location and to send you notifications. **Click Allow.**



Trip Planner

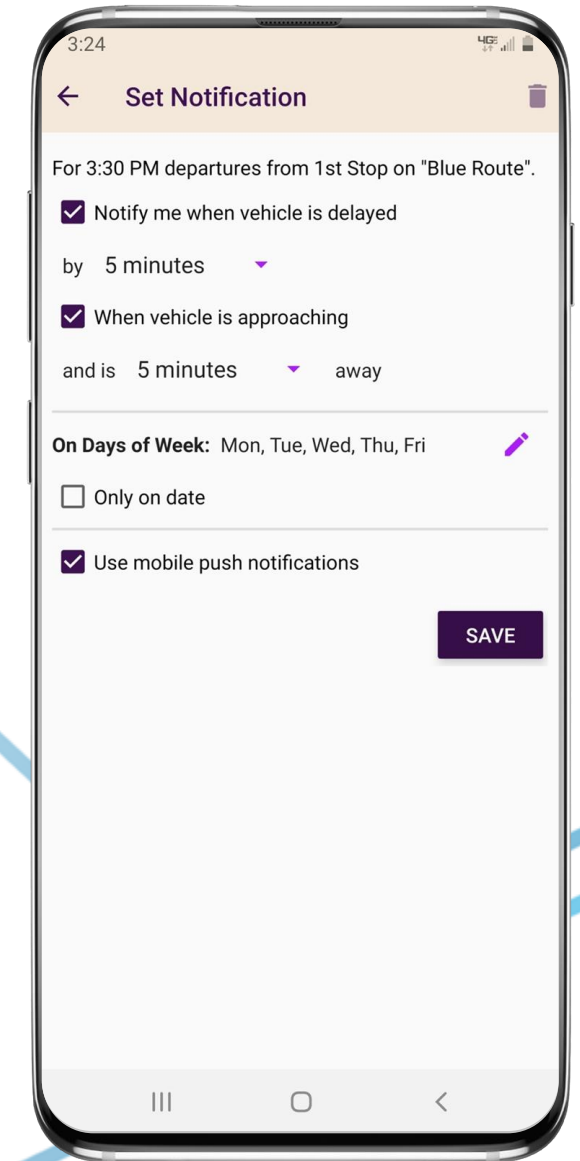
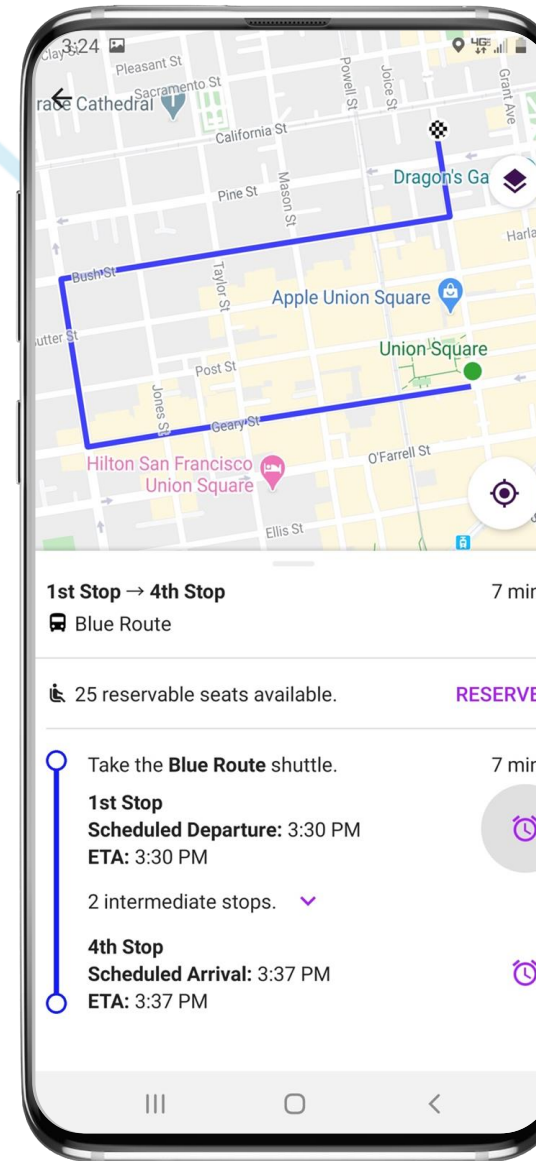
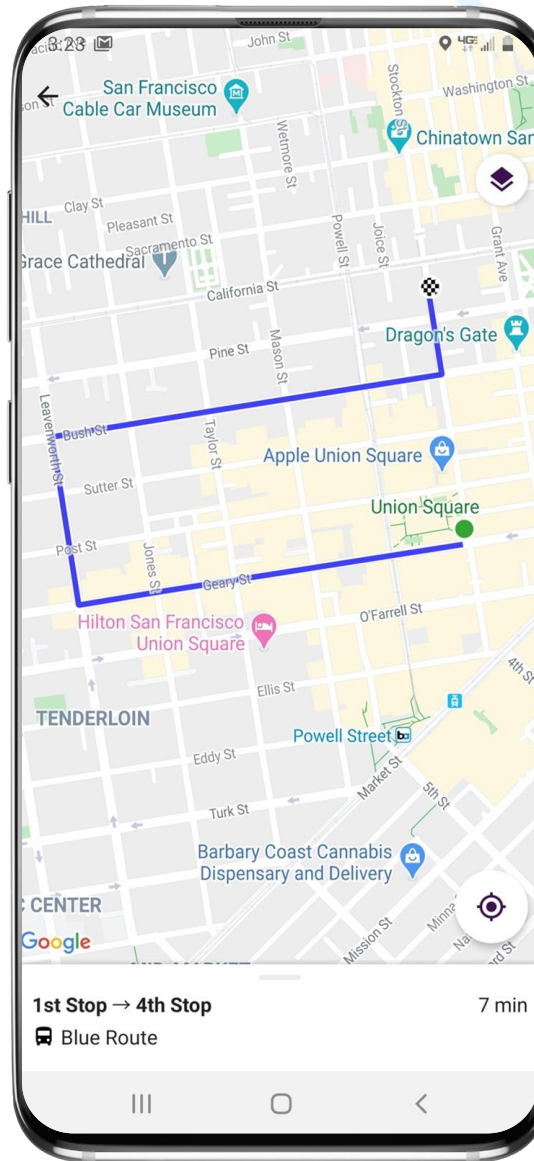
From the Home screen there are three ways to find your route and get travel information:

- 1. **Select Trip Planner** – to see options from your current location to your destination.
- 2. **Select Routes** – to see all your route options.
- 3. **Select Nearby Stops** – to see stops near your current location.



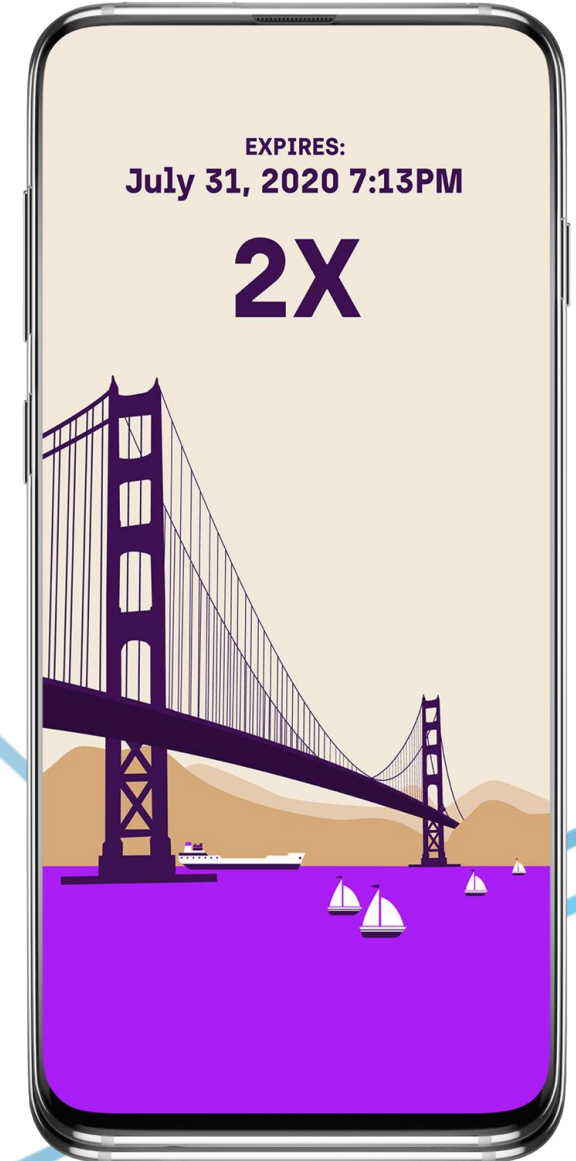
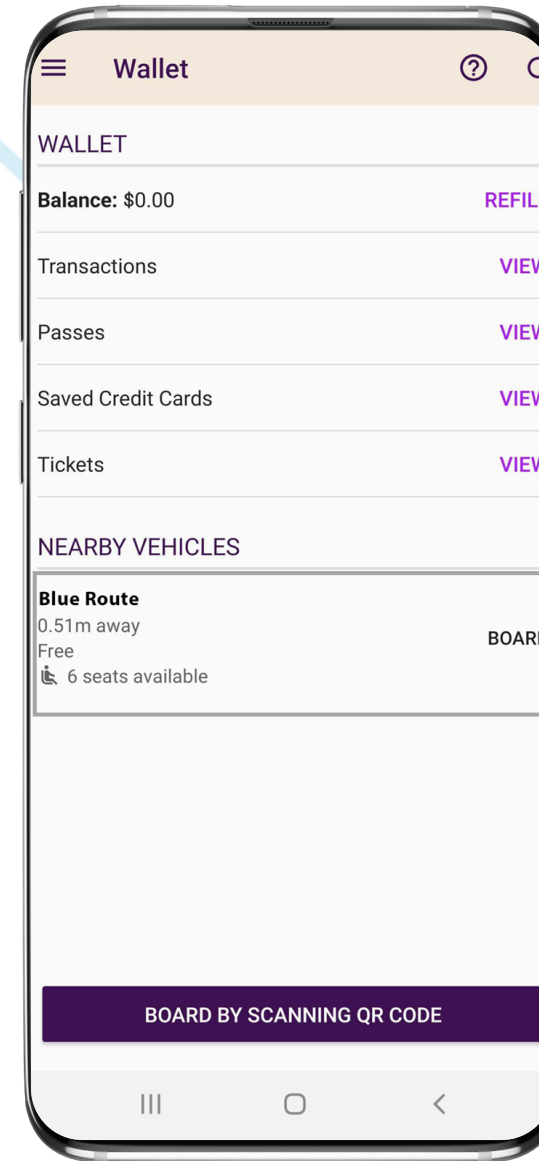
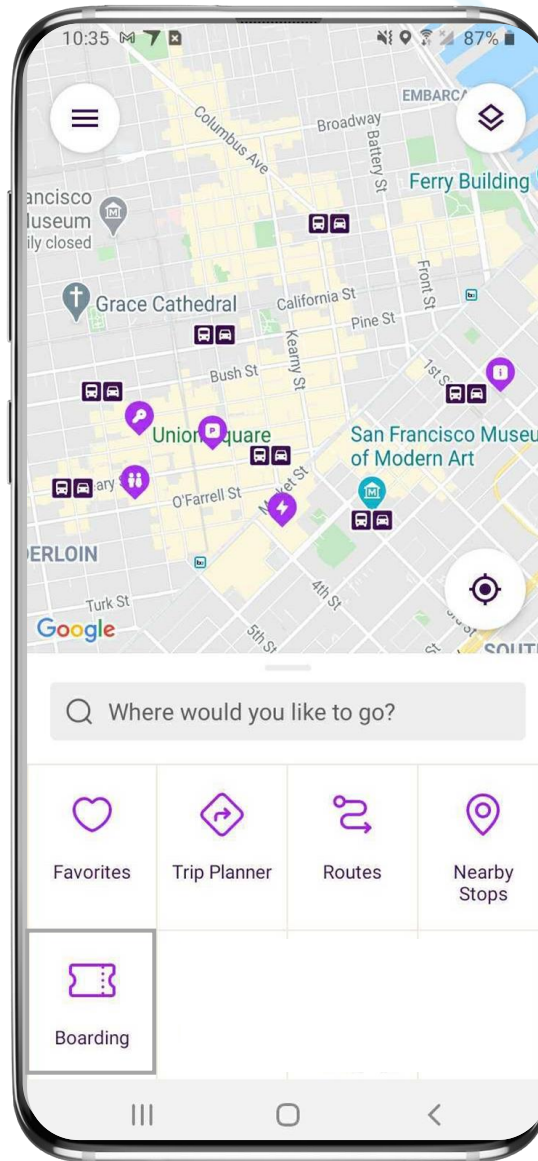
Set Up Notifications

1. Subscribe to receive True-Time® push location notifications about your shuttle.
2. On your route map **swipe from the bottom** to reveal the trip details.
3. Set a notification by choosing a departure time, then **tap the alarm icon**.
4. Edit your **notification settings and Save**.



Board Your Vehicle

1. From the Home screen navigate to **Boarding**.
2. As your vehicle approaches it will appear under **Nearby Vehicle** and your route will populate on the screen.
3. Select **your vehicle** to generate a digital boarding pass. **Click Board** when asked to confirm.
4. To board **show your pass** to the driver.



Watertown Connector Pleasant

Watertown Mews

- Main Lobby

Watermills/Avers:

- Inbound: Watermills side
- Outbound: The Aver side

Harvard Square:

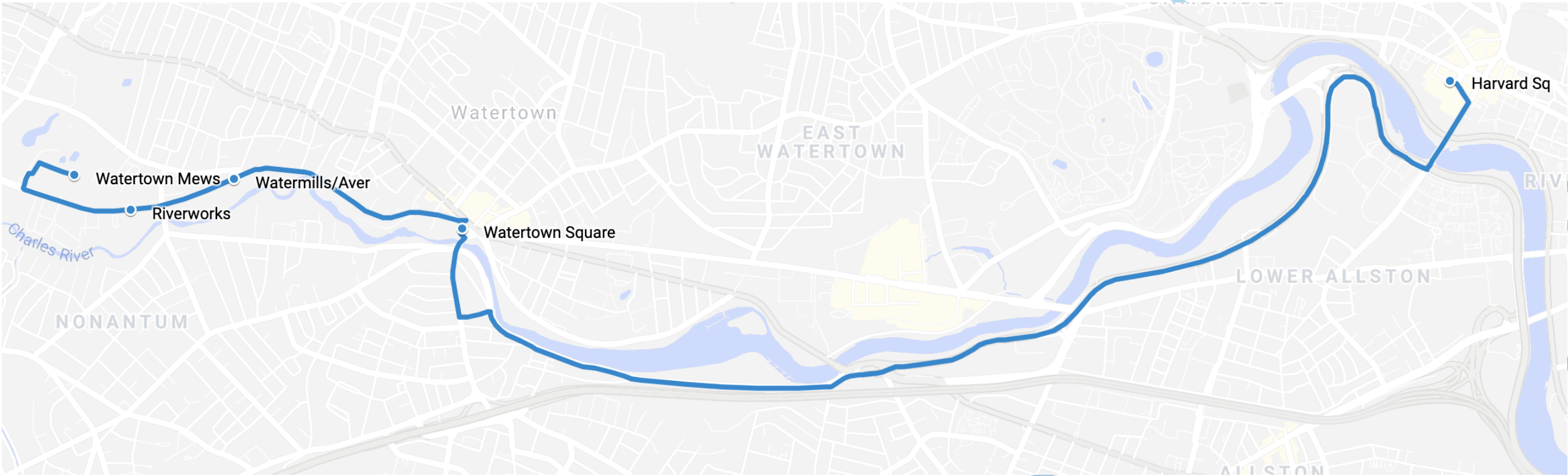
- 1 Bennett St Cambridge

Riverworks:

- 480 Pleasant St

Watertown Square:

- Watertown Square Terminal (Bus Shelter)



Harvard Square Stop

Address:

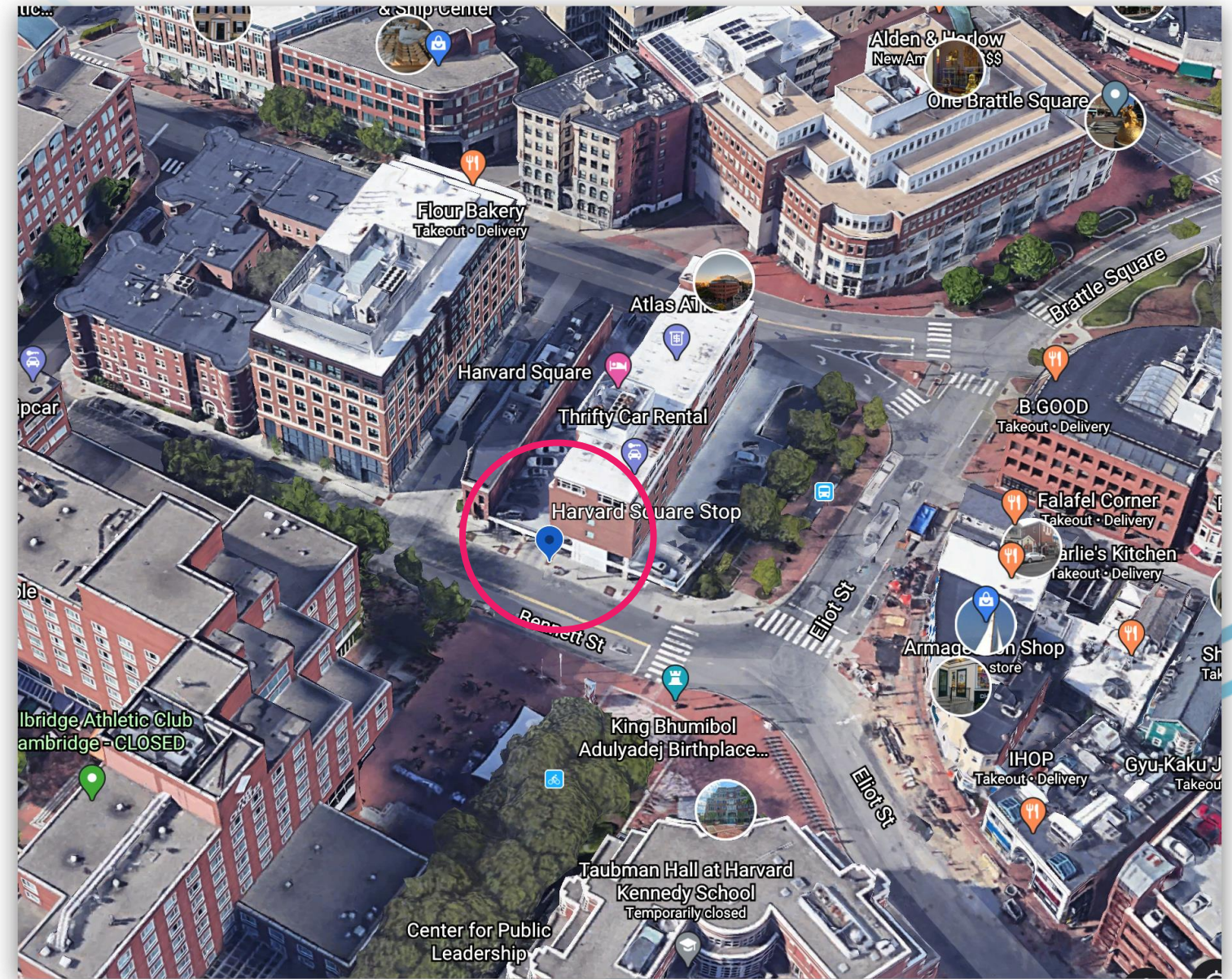
- 1 Bennett Street Cambridge, MA

Location Details:

- Across from the Charles Hotel and directly behind the Harvard Square Hotel's parking garage

Transit Connections:

- MBTA Red-Line
- Various MBTA bus lines
- Blue Bikes
- MBTA Commuter Rail via Porter Square



Watertown Square Stop

Address:

- 9 Galen Street Watertown MA

Location Details:

- Across from the Steward Office Park, utilizing the bus terminal inside of the MBTA bus shelter

Transit Connections:

- Minor transfer point for MBTA bus services
 - Needham Junction
 - Harvard Station
 - Central Square
- Blue Bikes



Rider Etiquette

- 1. Arrive Early to the Stop:** Stick to the schedule, get to the stop five minutes early. Shuttle will depart on time!
- 2. Be Kind to Others:** Turn down the volume of music/calls, don't eat or drink on-board, and offer up the empty seat next to you
- 3. Identify Yourself:** Please present your boarding pass to the driver upon boarding to the driver.
- 4. Don't Forget Your Stuff:** Look around and bring your personal items with you when you exit the shuttle (including trash). Email watconncetor@edriveu.com if you have a lost & found item
- 5. Thank Your Driver!** They make your commute a breeze!

Frequently Asked Questions

How do I log into Tripshot?

Enter the service name and sign up using your [company email address](#)

What if I have an issue logging in?

Reach out to watconnector@wedriveu.com

What if I don't have an Android or iPhone device?

Reach out to watconnector@wedriveu.com

How will Tripshot help me plan my daily commute?

Tripshot will always have the latest shuttle schedules and route information. The Rider app provides a Trip Planner to view all route options, access to shuttle real-time location, and ability to set intelligent notifications if a vehicle is arriving or delayed.

Is the vehicle location accurate and real-time?

Yes, Tripshot collects GPS data approximately every second from the shuttle.

Are the Tripshot delay notifications and ETAs reliable?

Yes, Tripshot notifications are reliable. Tripshot utilizes Google Maps Traffic Data for stop ETA's and factors in traffic, accidents, and construction.

Are dogs allowed?

Yes, small dogs must be kept on leashes and on your lap.

How many companies participate in the Watertown Connector – Pleasant St.?

The Watertown Connector – Pleasant St. is a shared shuttle service between several Watertown employers and residential buildings; you may be sharing your ride with employees and residents of Watertown Mews, Riverworks, Watermills at Bridgepoint, The Aver, and possibly others as the system continues to expand.

Questions? Feedback? Ideas?

watconnector@wedriveu.com