

When you make a booking with Gecko Windsurf School you agree with all the terms and conditions stated by Gecko Windsurf (which later can be called GWS).

It's important you are familiar with our **terms and conditions** before the agreement. When you book we will state that you have read our terms and conditions as well as the information on our website.

## ORGANISATION

**Gecko Windsurf School**

[www.geckowindsurfschool.com](http://www.geckowindsurfschool.com)

geckowindsurf@gmail.com

+34 673985474 Calls & whatsApp

## WEBSITE and PUBLICATIONS

Pictures and information are offered by partners, cooperating- and professional photographers and licensed pictures of the internet.

It could be the picture and location or accommodation do not actually match. This could be, because of the difference in time, season, weather, or because of the difference between the many rooms or accommodation on locations.

Gecko Windsurf isn't responsible for any of these differences. Possible mistakes in our advertisement, website or promotional material, we will try to recover on our website, but mistakes can always happen. Please tell us so we can correct it. No rights are reserved to this information.

## PRIVACY

When you fill out a form, request information, enrol for the newsletter or when you book a course or holiday we need your information.

When you reserve your spot in a course/holiday through the form online we only need to know your name and your date of birth to confirm legal participation. When the process of booking continues we will need more information.

Your information details will be confidential and treated with care. We will not share your information with third parties. Our website can sometimes track your choices and clicks on our pages, we will only use this information to improve our website and service. The information will not be shared with any other site or third party!

## PRICES

Our prices may vary between bookings, depending on season, demand and fluctuation. It could also happen that we offer last-minute options or a promotion. We try to keep prices as low as possible to let as many people enjoy the good life. This is what we aim for. Most actual prices you will find on the links at our [website](#)!

## BOOKING AND RESERVATION

When you fill out the form on the website or Facebook you will reserve a spot in one of our courses/holidays. This is not a definitive position and this is not a booking yet.

To confirm your reservation we will continue the process of booking by email and/or phone. Your booking will be definitive from the moment we receive your first downpayment and your agreement with our terms and conditions.

## PAYMENTS

The downpayment is at least 30% of the price. You can pay this immediately after the booking got confirmed by us. The rest of the budget can be paid within 2 weeks before arrival. If you book within 2 weeks before the start of your course/holiday we ask you to make a downpayment of 100% of the total sum.

If you wish to pay the last part on arrival at your windsurf course with us you can ask this in your booking.

## CANCELLATION

When you cancel 31 days or more ahead of the start date of your course/holiday, you will get your money back minus administrative costs(€10,-). Cancellations less than one month ahead you will get back 80% of your total sum, until one week ahead. If you cancel 7 days ahead of your course/holiday you get 50%, of the total sum, back.

Cancellations we accept by email or phone. We accept any cancellation which has been announced within 5 days after the reason for cancellation occurs. Only then, with annulation insurance and with reasonable cause, you are entitled to a (partial)refund of your travel costs.

Gecko Windsurf only can take care of cancellation if it is handed in by the main-responsible booker, by phone or by email. Any travel companions aren't necessarily responsible and therefore can not report the cancellation

Gecko Windsurf will always try to find a proper and comfortable solution, but never can be held responsible for your cancellation.

## INSURANCE

Be smart and check if watersport activities are covered in your travel insurance. The school will have insurances for use of teaching and equipment use of students.

As our client, you are aware that there are risks involved in our activities. Taking part in our windsurf course is completely at your own risk. As a participant of our windsurf course you agree with this statement (terms and

conditions) during the booking, not to put the organisation nor cooperative schools responsible for any damage whatsoever, occurred, by any cause.

Taking part in our windsurf course can only continue after signing and therefore agreeing to this statement by all of the participants in the booking.

## **DEPOSIT**

Depending on the location and accommodation, we might ask for a cash deposit at arrival, this is our safety tool in case (accidental) damage occurs. We will inform you in the booking process if so. You will get your deposit back immediately at checkout.

## **MAIN RESPONSIBLE BOOKER**

The person booking the course/holiday, also if this is booked for more than one person, is the main responsible booker.

## **UNDERAGED BOOKINGS**

Persons under 18yr are considered underaged, when you book and you are under the age of 18 years you agree and state that there is an approval of parents/custody parents. In any case, we are not responsible for the underaged participants and always have the right to 'forbid' participation.

## **ACCOMMODATION**

The prices for accommodation are included in the course price, this price is based on shared rooms. In case the accommodation has an option for single rooms, an additional price will be asked, if this occurs this will be on the website.

As participant in our courses/holidays you are always responsible for any damage, to materials, the organisation or third parties involved in the course, that occurs by the participant. Also, you are as participant always responsible for any damage, caused by participant, on the accommodation, furniture and area.

## CHANGES

After we confirmed booking and down payment has been done. You can make changes to your stay until 3 days before arrival, as far as changes are possible. For these changes, we charge €5,- changing-administration costs + potential costs which may occur because of the change.

If you want to change anything during our stay with us, that is possible. Just ask us on the spot and we inform you of the costs and possibilities on the spot.

## CANCELLATION BY ORGANISATION

Courses when there is a well-found reason, based on the rightful ground, Gecko Windsurf can cancel or move the course until a couple of days after the planned beginning. Keep this in mind!

## TRAVEL INFORMATION

After we received your down payment and confirmation we will send you about 7 days before arrival your travel information papers. Here you can read all the information concerning your travel and holiday. If you want to receive these documents by post (if possible within time and sending time) we charge you €20,- administration-/print-/paper-/transport-costs.

You need to check your tickets and vouchers for having the correct information on them. If this information is incorrect please contact Gecko Windsurf as soon as possible.

## TRAVEL DOCUMENTS

It is illegal to travel with an invalid passport or id-card. In some countries you can travel with a passport having at least some months left after the end of your trip. It is your responsibility to be informed and aware of this, as it is your responsibility to have the correct travel documents. Gecko Windsurf can't be held responsible for this.

If you don't have a nationality from any European Union country, you have to check with an embassy from Spain if you need a visa.

## **BEHAVIOUR**

Any misbehaviour, not following the direction of the organisation can dismiss you from participation without a refund.

This is always the decision of the organisation.

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## **UNHAPPY OR COMPLAINTS**

If you have any complaints about the trip, holiday, course or if you are unhappy with the accommodation, you need to inform us immediately on location. Or contact us directly by phone, this way, we can immediately take action. When you tell us afterwards it's often too late to improve or change the situation, so please inform us on time!

## **LANGUAGE**

We don't speak nor write mother tongue English, therefore, in case any mistake occurred in the spelling and grammar, please inform us so we can improve.

Communication can take place in English, Dutch or Bulgarian.

v1.0

If you want to read our Terms & Conditions again you can download them by clicking the link on [the bottom of our website or contact page.](#)

We hope to meet you soon!