# Contract and Health Warranty For Sand Hollow Doodles

#### **General Terms:**

The buyer has three days after receiving the dog to have the dog examined by a licensed veterinarian. If a life-threatening problem is found, return of dog must be arranged in the three days. A signed form from a licensed veterinarian describing the life-threatening problem found must be sent within the three days and dog must be physically returned within seven days. If dog is not physically returned within seven days, buyer assumes all care and expenses of dog and return becomes void. Once dog is received, a refund of dog's purchase price will be given to buyer. If the dog is not examined by a licensed veterinarian in the first three days, the health warranty becomes void.

The genetic disorder warranty covers the dog for the first year of its life. If your dog is found, by a licensed veterinarian, to have one of the following genetic disorders in the first year of its life, the seller will refund dog purchase price. Qualifying genetic disorders include: heart, hip, and eye. Refund of purchase price for genetic defects will be made only when a second opinion from a certified veterinarian for heart and eyes, or OFA (Orthopedic Foundation for Animals) confirmation for hips, and proof of surgery expenses are provided. In the rare case of death, the puppy will be replaced free of charge if within the first year of its life and a necropsy report completed by a certified veterinarian must show the cause of death was caused by a genetic issue. Shipping fees are at the buyer's expense.

Warranties apply to original owner only. Should ownership of dog be transferred at any point, this contract, including the warranties, becomes void.

Seller makes no guarantee that dog will not shed or cause allergic reaction.

Seller can't guarantee a certain coat, color, height, or weight at adulthood. Projections of a dog's coat, color, height, and weight are estimated by the seller, but not guaranteed.

There will be no circumstances in which the Seller will be liable to the Buyer or to any third party for a dog that has experienced any abuse, accident, negligence, or any damages resulting from or in any manner related to the dog.

Viral illnesses are not included in this warranty. Improper bites, infections, or hernias are also not included in this warranty. The Seller guarantees the puppy against fatal viruses for 72 hours. This includes Distemper, Parvo, and Corona. Not covered are Coccidiosis and Giardia, because they are commonly found in puppies and may or may not cause symptoms.

The excitement and surroundings of a new home can cause enough agitation for a dog to show signs of physical and mental stress. This is a reasonable expectation and the buyer's financial responsibility. The seller has done everything possible to avoid and clear parasites. This contract does not include any illness due to the dog ingesting any foreign food, objects, or chemicals. Physical injury or issues whose cause is unknown or may be caused by the environment are also not covered in this contract. All veterinary care and its associated costs are the sole and exclusive responsibility of the buyer.

## All-in-one preventative parasite medications (Sentinel, Trifexis, etc)

Sand Hollow Doodles recommends using extreme caution when considering giving this medication to a young puppy. There seems to be a higher incidence of problems with it. Read up on it for yourself, so you know if it's something you'd like to pursue before you head in to the vet.

If your puppy is given an all in one parasite medication at his first vet visit in the 3 day guarantee timeframe, and has an adverse reaction, we are not responsible for any fees associated with it.

### **Dog Maintenance**

Buyer will be provided a list of all vaccinations received while in the Seller's care. Vaccines will be current when dog is delivered. Buyer understands and commits to keeping up with vaccines throughout the dog's life. Buyers understand proper dog maintenance is required and that buyer is solely responsible for any cost related to these expenses.

## We Love Our Puppy Families and Want Them to Succeed

Sand Hollow Doodle pups are made of the best quality lines. They are bred, though, as family companions. They aren't meant for breeding programs. Please work with your vet to determine the best time to get your puppy spayed or neutered to help keep the unwanted puppy population down.

We love a really cool online training program by Baxter and Bella. Amy Jensen is the owner and has trained puppies and dogs for 15 years. She has created an affordable and home-based training program that trains the family and the puppy together! Please take a minute and check out her website, if you need some help training your new family companion. She has given us a coupon code for our puppy families to receive 25% off the program: SAND HOLLOW. It's easy to use with charts and videos! She is also always available via live chat or a telephone call.

## www.baxterandbella.com

If, for any reason, you ever feel frustrated with or that you cannot keep your Sand Hollow Doodle, please contact us first, so we can help you. We can offer ideas and training tips or we can help find a suitable replacement home. We do our best to help match puppies to their families, and we want to keep our relationship open. If you have questions or problems, please contact us right away. We can help resolve issues. We want to keep puppies out of animal shelters and in loving homes!

## Legalities

In the event a dispute shall arise between the parties to this contract, every effort should be made for the dispute to be handled solely between buyer and seller. If a settlement can't be found, the parties (buyer and seller) agree to participate in at least four hours of mediation in accordance with the mediation procedures of United States Arbitration & Mediation. The parties agree to share equally in the costs of the mediation. Mediation involves each side of a dispute sitting down with an impartial person, the mediator, to attempt to reach a voluntary settlement. Mediation involves no formal court procedures or rules of evidence, and the mediator does not have the power to render a binding decision or force an agreement on the parties. Mediation will be required before any court procedures will be considered.