



QUALITY POLICY 2025/26

The objective of Super Poly Ltd is to service an assortment of industry sectors, including the healthcare and catering sectors as well as the cleaning and janitorial industry. Most of our products are globally sourced from factories with whom we have long established relationships. These relationships have been built upon strong and professional working partnerships, where trust, reliability and consistency of supply is embedded. Thus, ensuring we meet our key purpose of satisfying customers and encouraging them to return to us time and time again to supply what they need.

To achieve these objectives, the organisation will maintain an effective and efficient Quality Management System (QMS) based upon the requirements of ISO 9001:2015.

As such, Julian Ernst, Sam Ernst and Eddie Nixon (Directors) of Super Poly Ltd are committed to the following:

- Maintaining a strong customer focus, analysing the causes of any complaint or problem, and taking appropriate action to prevent recurrence.
- To supply quality affordable consumer products whilst ensuring compassion, care and trustworthiness for all stakeholders including safeguarding the planet.
- Identifying risks to the business, setting key objectives to mitigate these and reviewing progress through management reviews and audits
- Selecting and working closely with suppliers and supporting them to improve their services, therefore enabling Super Poly Ltd to provide quality products at competitive prices.
- Recruiting employees with the required skill sets to support the functions of the business and training and supporting them accordingly.
- Providing a safe working environment which promotes the wellbeing of all employees
- Ensuring that all employees are aware of the Quality Policy and are committed to the effective implementation of the Quality Management System
- Ensuring that the organisation complies with all necessary regulatory and legal requirements.

The continual improvement of the organisation's Quality Management System is fundamental to the success of the business and must be supported by all employees as an integral part of their daily work.

Signed by: Julian Ernst / Sam Ernst /Eddie Nixon

Position:

Date: 04/02/2026

Version 1.2

Dated 09/8/2022.

Review Date 31/07/2024

Next review 31/07/2025