

Ad Copy



Vice President, Integrated Client & Community Care and Chief Operating Officer VHA Home HealthCare

VHA Home HealthCare (VHA) is a not-for-profit charitable organization that has been a cornerstone of care, compassion and transformation in our communities for over a century. As one of the largest not-for-profit providers of publicly-funded home care in Ontario, our team of over 3,000 homecare specialists provide personal support, nursing, rehab and community support services in Toronto and the GTA as well as in London, Kingston, and Ottawa. Fueled by a passion for research and innovation, our commitment to advancing the homecare sector has served as a driving force in our continued growth and operational excellence.

VHA is proud to partner with leading health institutions to enhance integration across the sector. We actively participate in multiple Ontario Health Teams and integrated care initiatives with hospitals, social support agencies and primary care teams. Our Purpose, **Care at home. Delivered with heart. Led by science.** speaks to our focus on continuous improvement in the provision of person-centered care coupled with a future-focused, data-driven approach. Since 2009, VHA has invested in building research capacity to study the best and safest ways to deliver home care that result in preferred outcomes, timely access and an efficient health system. We are accredited with Exemplary Standing by Accreditation Canada and a Registered Nurses' Association of Ontario Best Practice Spotlight Organization. Blending a culture that embodies care and compassion for our clients and one another while fostering meaningful partnership and innovation, VHA is leading the future of health and independence at home.

Vice President, Integrated Client & Community Care and Chief Operating Officer

Reporting to the President and Chief Executive Officer, the Vice President, Integrated Client & Community Care and Chief Operating Officer (VP, COO) will provide strategic and operational leadership to client care and operations within VHA, ensuring that departmental activities are fully aligned with the organization's purpose, first principles and strategic priorities.

The role is accountable for translating organizational strategic priorities into clear, actionable operational plans, while driving service excellence, system efficiency, and measurable advancements in client and staff quality, safety, and performance. Through strong collaboration with senior leaders

and cross-functional teams, the role fosters a culture of continuous improvement, accountability, and integrated care delivery. A central focus is placed on effective and data-informed resource planning, staff and service provider engagement and operational optimization to support high-quality, person-centered care. While supporting business growth and new program development, the role places greater emphasis on core operations, advancing care models, and ensuring performance targets and service obligations are consistently met. As the leader of a large, diverse and regionally-dispersed team caring for varied client populations with wide range of needs and preferences, the ability to cascade organizational values and priorities is key. The VP, COO plays a key role in relationship management, sector thought leadership and supports system transformation in home and community care.

Ideal Candidate

The Vice President, Integrated Client & Community Care and Chief Operating Officer (VP, COO) will possess progressive experience in health care leadership with a minimum of 5-years at the senior level. A Master's Degree in a relevant field is required and a Registered Health Care professional is preferred.

Additional experience and skill set:

- Strategic leader with demonstrated ability to inspire a shared vision, a passion for excellence, and to lead diverse teams to successful goal attainment
- Excellent business knowledge using a data-informed approach to support the critical analysis of business options and the development and implementation of business strategies
- Demonstrated financial acumen including effective management of complex budgets and sound contributions to RFPs and grant applications
- Resource/results leader with proven ability to achieve benchmark targets within available resources and to leverage opportunities for business benefit (financial management, quality improvements, labour relations)
- Change manager with demonstrated ability to lead, drive and sustain change successfully
- Strategic thinker who critically and creatively identifies opportunities for improvement and progress
- Prioritizes safety and quality of care by integrating them into every aspect of operations
- Demonstrates leadership in person-centered care, working collaboratively with client partners and understanding and meeting the unique needs and expectations of clients and their families
- Supports learning and development of others through active coaching and mentoring
- Engages effectively and responsively with Board members, sharing updates on key priorities and supporting Board committees as appropriate
- Upholds ethical practices in all operations, including transparency, honesty, and integrity,
- Demonstrates a commitment to diversity, equity and inclusion
- Facilitates the prevention, management and/or resolution of conflicts and resolves interpersonal conflicts swiftly and constructively

To Apply

To express interest in this exciting opportunity, please submit your cover letter and resume, in confidence, to <https://www.miramsbecker.com/vp-integrated-client-and-community-care-chief-operating-officer> . For additional information contact Hayley Becker at hayley@miramsbecker.com.

VHA Home HealthCare and Mirams Becker Inc. are equal-opportunity employers committed to an inclusive, barrier-free recruitment and selection process. We respect, encourage, and celebrate diversity. We are committed to providing accommodations throughout the recruitment process. If you require accommodation, please notify us and we will work with you to meet your needs.