Swampy & Angel Pty Ltd trading as

Kim’s Listening

Counselling Service

ABN 17 638 218 309

**CLIENT CONSENT FORM**

**Counselling** is a private process that helps you address your concerns, understand yourself better, and develop effective coping skills. It is a partnership with a trained therapist who supports you in reaching your personal goals. You may discuss sensitive or difficult topics, which can sometimes feel challenging. While counselling often leads to positive outcomes, the experience and results can vary for each person. Your therapist is there to guide and support you in every step of the way.

**CONFIDENTIALITY:** All interactions with Swampy & Angel Pty Ltd trading as Kim’s Listening Counselling Services are strictly confidential. This includes your appointments, session content, progress, and records. You may request in writing that the counselling staff release specific information about your counselling to you, it will not be shared directly with a third party. Your privacy is our priority, and your information is securely protected. Hard copies are kept locked and securely protected, online information is safeguarded with two-factor authentication, separate from government websites and the Medicare system. Swampy & Angel Pty Ltd trading as Kim’s Listening protects your information with the utmost care, treating it as if it were our own.

**EXCEPTIONS TO CONFIDENTIALITY:**

• Your counsellor may consult with supervisors to provide the best possible care. These consultations are for professional and training purposes and will be de-identified to protect your privacy.

• If there is evidence of clear and imminent danger of harm to self and/or others, a counsellor is legally required to report this information to the authorities responsible for ensuring safety.

• Australian and Queensland law requires that staff of Counselling Services who learn of, or strongly suspect, physical or sexual abuse or neglect of any person under 18 years of age, must report this information to child protection services.

• A court order issued by a judge may require Swampy & Angel Pty Ltd trading as Kim’s Listening Counselling Services staff to release information contained in records and/or require Kim Stanton of Kim’s Listening to testify in a court hearing. You will be notified if this is requested.

We appreciate prompt arrival for appointments. Please notify Swampy & Angel Pty Ltd, trading as Kim’s Listening on mobile 0423 133 857 if you will be late. 48-hour notice of cancellation allows us to use the time for others and will not incur a fee. ***If this is not provided the full fee will be charged that you will be responsible for. Please contact me as soon as you know, there is no issue too big or small that we can’t find an answer.***

**I have read and discussed the above information with my Counsellor. I understand the risks and benefits of counselling, nature, and limits of confidentiality, and what is expected of me as a client of this Counselling Services.**

*Signature of Client \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kim Stanton*

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*Kim’s Listening Counselling*

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