



261 Wallace Run Road
Beaver Falls, PA 15010
Phone: (724) 843-9373
Fax: (724) 843-1042

www.valleywasteservice.com

January 1, 2026

Dear Ambridge Borough Property Owner and Resident:

We are pleased to inform you that Valley Waste Service, Inc. has been awarded the 5-year contract to provide residential solid waste disposal and recycling services to Ambridge Borough. The contract is effective January 1, 2026 through December 31, 2030. **Service under this contract is mandatory for all residents of single family dwellings, duplexes, triplexes and apartment buildings with 3 units or less.**

We extend a welcome to all customers. We are a local family-owned company which has been proudly serving area residents for many years. **You can call or Text 724-843-9373 then choose option 1, send an email to customersvc@valleywasteservice.com, or chat with us on the website www.valleywasteservice.com.** The Customer Service Dept. is available Monday through Friday 8am – 4:30pm.

Please read and keep these guidelines. Landlords, please ensure that your tenants get a copy so they are informed.

Basic Curb Service: Weekly collection of Solid Waste, Bulky Waste, and Bi-weekly recycling collection. This is **per individual residential unit** for material generated from within the service address. Solid waste and recyclables should be placed at the curb the night before your scheduled pick up day. Both will be picked up the same day.

SEE ENCLOSED STREET LIST FOR YOUR SOLID WASTE AND RECYCLING PICKUP DAY.

PLEASE NOTE: YOUR RECYCLING WILL BE PICKED-UP EVERY OTHER WEEK. SEE ENCLOSED CALENDAR

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 am to 4:30 pm and Saturday 8:00 am to 11:30 am. This facility will accept pick-up truck and small dump truck loads of construction, demolition and municipal solid waste materials. Vehicles will be weighed on our scales and there will be a **fee** for the disposal of materials. No hazardous or residual waste is accepted in the transfer facility.

In addition to our residential service, we provide a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 30 yards in capacity.

We appreciate the opportunity to provide prompt, reliable service for you.

Best Regards,

VALLEY WASTE SERVICE, INC.

Douglas Vogel

Douglas Vogel
Vice President

PLEASE KEEP THESE IMPORTANT GUIDELINES FOR REFERENCE.

CURB SERVICE: Place your bags or garbage cans at the curb within 5 ft. of the roadway the night before your scheduled collection day. **All trash must be bagged.** Containers should be watertight, metal or plastic, with tight fitting covers and handles. Each container should not exceed 96 gallons in size or 50 pounds in weight; bags should be at least 3 mils thick and not exceed 50 gallons or 50 pounds in weight. **DO NOT USE GROCERY BAGS, PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES.** Any items placed out in this manner will not be collected. **We assume no liability for replacement of any cans or lids.**

IDENTIFICATION and WEATHER: Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make bags or containers visible to the driver. In winter months, please remove snow from the area where you place your containers and have a reasonably clear approach path for both the driver and truck. **It is highly recommended to close lids and use garbage bags in containers. Drivers will not reach into the containers to remove loose items that are frozen to the bottom.**

ITEMS INCLUDED THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household Solid Waste - Includes garbage, refuse, rubbish, including but not limited to, all table and kitchen waste, discarded personal items and consumer items, grass clippings, shrub pruning's, and hedge clippings. **Rubbish does not include construction debris (from construction done via hired contractor), dead animals, stable matter, and leaf waste.**
- ✓ Recyclables – Refer to Recycling chart. Place items directly in your recycle bin (NO PLASTIC BAGS).
- ✓ Bulky Waste - Furniture and furnishings, plumbing fixtures and other household items generated from within the address. **Contact Customer Service at least 24 hours in advance of your collection day for pick-up of large appliances and furniture.**
- ✓ Mattress/box springs: For our workers' protection, mattresses must be wrapped in plastic and taped securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs and fleas.
- ✓ Carpets, rugs and padding must be cut into sections no longer than 4 ft. in length, securely rolled and tied and not over 40-lbs. **Please contact Customer Service if you have more than six (6) bundled sections.**
- ✓ White Goods - Metal appliances such as stoves, hot water tanks, refrigerators, washers, dryers and dishwashers will be picked up every other Friday of each month. **Appliances that contain refrigerants must have a tag attached certifying that the refrigerant has been removed,** this includes refrigerators, freezers, air conditioners, dehumidifiers, ice makers and water coolers. **Contact Customer Service 24-hours in advance to schedule pick-up of any white good item.**

MISSED PICK-UP: ALL REQUESTS FOR MISSED COLLECTION MUST BE MADE WITHIN 24-HOURS OF COLLECTION DAY.

LOOSE DOGS: We will not collect garbage where property owners allow their dogs to run loose on collection day. Please have your pet(s) inside on your collection day.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets, in a hard plastic container with a tight fitting lid **taped** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal in heavy paper and tape shut. **Please protect our workers!**

ITEMS NOT INCLUDED AND THAT WILL ONLY BE PICKED UP FOR AN ADDITIONAL PRE-PAID FEE (including but not limited to): **Contact Customer Service 24 hours ahead to schedule and for rates and handling instructions.**

- ✓ Items that require more than one person to lift. Small sized building materials, refuse caused by repairs and in small quantity.
- ✓ Water softeners- emptied of salt, liquids and other chemicals.

ITEMS THAT WILL NOT BE PICKED UP THROUGH RESIDENTIAL SERVICE (including but not limited to):
These items will be accepted if placed in a roll-off dumpster. Please call Customer Service for sizes and rates.

- ✓ Large building materials, refuse caused by repairs, remodeling, demolition and/or construction of any structures.
- ✓ Paving materials, stones, sand, dirt, sod, concrete, 55-gal drums, grease drums and large vehicle parts.
- ✓ Bushes, shrubs & other vegetation with soil attached to root system, tree trunks or tree limbs more than 3" in diameter or 48' in length.

ITEMS NOT ACCEPTED AND WILL NOT BE PICKED UP State Regulations prevent us from accepting the following:

- ✓ Pressurized cylinders such as propane/oxygen tanks, gun ammunition, explosives, fireworks, fire extinguishers, or any material that may be considered volatile, radioactive, infectious or toxic including flammable liquids.
- ✓ Any liquids - paints, solvents, oils, gas, kerosene, antifreeze, pesticides/herbicides, pool chemicals, and other dry chemicals.
- ✓ All tires, ALL BATTERIES, all asbestos and any devices containing mercury.

HOLIDAYS: We close in observance of the following 6 holidays:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 (one) day later that week.
If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.

To print your own collection day calendar go to www.valleywasteservice.com, click on "Print a Schedule".

There is NO CHANGE to your collection days during the following weeks:

Martin Luther King Jr. President's Day Good Friday Easter Juneteenth Columbus Day Veterans Day

PRIVATE DRIVES: The owner(s) of private road(s) or driveway(s) are required to sign a waiver of damages provided by Valley Waste Service holding harmless the municipality and Valley Waste Service for any damage that may occur on the private road(s) or driveway(s) in the course of solid waste and recycling collection.

SERVICE AND MOVING CHANGES: Please notify our office at least two weeks in advance if you are moving. If you are going to have large quantities of trash when you are moving, please contact us so that special collection arrangements can be made.

Visit us at www.valleywasteservice.com for service news, announcements, upcoming holiday schedules, for these guidelines and a personalized collection day calendar, as well as up-to-date information for any scheduling change due to severe weather. If you are interested in receiving text alerts, please contact our customer service team or text 724-843-9373.

Employment opportunities are listed under the Career tab on the website.