

# QUALITY POLICY

ADDMORE SERVICES LLC is dedicated to providing first class services in the fields of Quantity Surveying, AutoCAD drafting, BIM Modeling, Cost and Project Management.

ADDMORE SERVICES adheres to the industry best practices by following the Companies Quality Management System through Integrity, accuracy, people empowerment and mentoring of junior team members.

To help achieve the best possible customer satisfaction levels, we have implemented and maintained a fully documented Quality Management System based on the internationally recognized standard ISO 9001:2015.

Improving performance throughout the operations has been our priority at all times. We do this by regularly engaging with our external providers, strategic partners and our team.

We encourage our team to consistently meet the companies' objectives by continuously enhancing the knowledge and skills that are required to serve our clients better.

Members of our team are individually responsible for the quality of their work and are encouraged through empowerment, mentoring and dialogue to actively participate in understanding and meeting the needs of the client.

Our Quality Management System is designed to continually improve performance, by understanding the context, identifying and addressing the needs of interested parties, laying Quality Objectives, conducting business risk analysis, complying with all applicable regulatory & statutory requirements and, reviewing its overall effectiveness.

We commit to continually improve our processes, products and services by satisfying our applicable requirements while endeavoring to exceed customer expectations at all times.

Customer satisfaction is our Number one Priority

#### **QUALITY OBJECTIVES**

- To meet the requirements of our Clients
- To treat Quality as our Primary Responsibility
- To make continuous Improvements in our work





## Colin Anthony Addley

President and Managing Member

### ADDMORE SERVICES LLC

05/12/2024

## **Review History**

Review Date	Revision Required	Revision No.	Revision Effective Date	Brief Description of Revision / Reason	Revision Carried Out By	Revision Approved By
05/12/2024	Yes <i>X</i> No	0	05/12/2024	N/A	N/A	N/A

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