Best Practices for Youth-Serving Organizations

- 1. The organization has a mission and strategic plan to guide all activity.
- 2. The organization's leadership ensures that there are fiscal management, communication, and data-collection systems in place to strengthen program and service delivery.
- 3. The organization recruits and supports the staff members required to operate programs in accordance with the mission and strategic plan.
- 4. The organization ensures that the basic needs of young people are met: shelter, food, clothing, health care, and physical and emotional safety.
- 5. Program staff, facilities, and activities contribute to making the program site a safe, welcoming, and positive environment.
- 6. Programs are culturally competent, sensitive to the specific needs of youth, and build upon the proven capacities of youth participants.
- 7. Programs encourage the involvement of parents and other caregivers.
- 8. Programs promote caring, healthy relationships between youth and adults.
- 9. Programs insure accessibility of services, especially to those most in need.
- 10. Youth workers and other adults articulate, model, and reinforce appropriate responses, positive problem-solving skills, and clear norms about healthy behavior.
- 11. Programs provide experiences to build competencies, confidence, life skills, and social support systems for young people guidance on their path to the future.
- 12. Youth have a meaningful role in the design, implementation, and evaluation of programs.
- 13. Youth-serving staff members are well-trained, mentored, and supported with sufficient resources for success in carrying out their tasks.
- 14. Programs are regularly evaluated through formal and informal methods.





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