



PARTNERS
in Exceptional Care

2025 Annual Report

Board President Message

Deanne Hughes, PEC Board President



As we reflect on the accomplishments of 2025, I am incredibly proud of the continued impact Partners in Exceptional Care (PEC) has made in supporting patients, families, and healthcare providers throughout our community. This year has been marked by meaningful initiatives that strengthen our commitment to enhancing comfort, access, and quality care across the region.

One of the ways PEC continues to make a difference is by providing essential supplies to Med/Surg patients, helping make their hospital stay more comfortable and supportive during recovery. These small but meaningful touches reflect our dedication to patient-centered care and improving the overall experience for those we serve.

We also remained committed to strengthening our volunteer program by hosting three annual volunteer education sessions, with 43 volunteers in attendance. These sessions were thoughtfully developed based on DNV guidelines, ensuring our volunteers are well-equipped with the knowledge and tools needed to provide safe, high-quality support within our healthcare environment.

In addition to supporting patient care and volunteer development, PEC proudly completed two beautification projects that enhance both healing and community connection. Through a grant from Trees Forever, we planted 32 trees across the Clarinda Regional Health Center campus, creating a more welcoming environment for patients, visitors, and staff. This project also included hosting Clarinda's Arbor Day celebration on April 25th. We also celebrated the completion of a fully remodeled Wellness Roots Garden, with a ribbon cutting held on May 21, 2025. This refreshed space will continue to serve as a place for education, wellness, and community engagement for years to come.

None of these accomplishments would be possible without the generous support of our donors, the dedication of our volunteers, and the strong partnerships we share within our community. Thank you for being an essential part of our mission. Together, we continue to make a lasting difference.

Partners in Exceptional Care's Mission Statement was amended September 12, 2024, by its Board of Directors. The mission of the Partners in Exceptional Care organization is to provide support to Clarinda Regional Health Center through volunteered time and fundraising efforts to enhance the health and welfare of the communities it serves.

2025 Board of Directors

Deanne Hughes - President
Brittney Hill - Vice President
Rita Shull – Secretary/Treasurer
Melissa Garner
Erin Kirsch
Bonny Williams
Kathy Boysen – CRHC BOT Representative

Partners in Exceptional Care Liaisons

Jennifer McCall, Director of Community Engagement and Grants

Bailey Clubb, Manager of Volunteer Services and Committees

2025 Accomplishments

Beautification Committee

- ❖ Recruited 5 additional committee members for a total of 19 members.
- ❖ Planted and maintained flowers and shrubs at the Business Office, Villisca Family Health Center, Bedford Family Health Center, Clarinda Mental Health Center, Rehabilitation and Sports Medicine Center, Founder’s Corner, CRHC’s Main Campus, and Nature Trail.
- ❖ Displayed pink ribbons, pinwheels, and bows in October for Breast Cancer Awareness Month at the Business Office, Villisca Family Health Center, Bedford Family Health Center, Clarinda Mental Health Center, Rehabilitation and Sports Medicine Center, and CRHC’s Main Campus.
- ❖ Decorated planters at the Business Office, Villisca Family Health Center, Bedford Family Health Center, Clarinda Mental Health Center, Rehabilitation and Sports Medicine Center, Founder’s Corner and CRHC’s Main Campus with winter greenery.

Capital Campaign Committee

- ❖ Implemented fundraising efforts for “A Taste of Exceptional Care” Campaign in support of the cafeteria and dining room remodel.

Fresh Eats Program

- ❖ Recruited 7 new volunteers for a total of 40 Fresh Eats volunteers.
- ❖ 49 Clients
- ❖ Delivered 5,772 meals

Gift Shop Committee

- ❖ Purchased merchandise for Partners Gift Shop.
- ❖ Completed inventory of merchandise in June.
- ❖ Held garage sale June 24th with 49 transactions and \$1,486 in sales.
- ❖ Re-opened the Partners Gift Shop – Online Store in July.
- ❖ Hosted Holiday Showcase October 29 & 30 with \$7,692 in sales.
- ❖ Participated in Chamber Holiday Open House November 20 with gross sales of \$1,087.
- ❖ Participated in the Spirit on the Square Christmas Market in December.

Golf Tournament Committee

- ❖ Recruited 6 additional committee members for a total of 12 members.
- ❖ Planned event for August 28, 2025.
- ❖ Hosted 40 teams, 32-hole sponsors, and 8 tent sponsors.
- ❖ Raised \$32,000 with \$30,000 of the proceeds donated to the Dietary Department for a cafeteria and dining room remodel project and \$2,000 to purchase a Sharps Disposal Kiosk.

Jr. Cardinal Backpack Program Committee

- ❖ Packed 45 meals weekly for the Elementary and Middle School students during the 2024/2025 school year totaling 720 meals.
- ❖ Packed 40 meals weekly for the Elementary and Middle School students during the 2025/2026 school year totaling 640 meals.
- ❖ Raised \$5,081 from generous donations.

Membership Committee

- ❖ Welcomed 8 new members with Membership Packages.

Platinum Ball Committee

- ❖ Recruited 5 additional committee members for a total of 12 members.
- ❖ Planned event for March 8, 2025, with DJ-Danny Atkins for entertainment.
- ❖ Sold 211 meal tickets.
- ❖ Raised \$25,000 with proceeds to be used to update CRHC gardens and beautification areas.

Scholarship Committee

- ❖ Recruited 4 new committee members for a total of 10 members.
- ❖ Awarded \$3,500 in scholarships in 2025.
 - Awarded \$1,000 Annette Nelson Memorial Scholarship to Callie King.
 - Awarded \$1,000 Partners in Exceptional Care Scholarships to Keegan Hull and Mayson Hartley.
 - Awarded \$500 CRHC Scholarship to Ashton Willis.

Additional Volunteer Positions

- ❖ Recruited 7 new Clinical Volunteers for a total of 8 volunteers.
- ❖ Recruited 1 new Patient Navigator Volunteer for a total of 4 volunteers.
- ❖ Recruited 4 new Popcorn Volunteers for a total of 8 volunteers.
- ❖ Recruited 1 new Sprouts Garden Volunteer for a total of 4 volunteers.

Annual Meeting

- ❖ Held Annual Luncheon on April 24th at Westminster Presbyterian Church.
- ❖ Hosted approximately 55 members.
- ❖ Awarded Bonny Williams 2024 Volunteer of the Year.
- ❖ Recognized PEC Board Members.
- ❖ Recognized volunteers for hours of service. Top 10 based on number of hours volunteered: 10-Ivan Reents, 9-Debbie Goecker, 8-Becky Shum, 7-Bruce Bjorn, 6-Connie Warren, 5-Nicole Tuecke, 4-Dee Hughes, 3-Karen Marsh, 2-Randy Davison, and 1-Curt Isaacson.

Quarterly Newsletter

Quarterly Newsletters were delivered to approximately 600 households in 2025.

2025 Fundraisers

- ❖ Rada Cutlery – Ongoing sale
- ❖ Founders Corner Brick Fundraiser – Ongoing
- ❖ Geneva Distributing Linen Sales – October 8 with \$8,980.23 in gross sales
- ❖ Scrubs on Wheels – March 26 gross sales \$6,823 & July 2 \$5,941 gross sales
- ❖ Giving Tuesday – December 2025 – Proceeds of \$1,500 were designated towards the cafeteria and dining room remodel.
- ❖ Collective Goods – June 9-10 gross sales \$3,031 & December 16-17 \$4,325 gross sales

Partners in Exceptional Care Impact



Financial Reports as of December 31, 2025

**Partners in Exceptional Care
Statement of Financial Condition**

	12/31/2025	2025
Assets		
Cash and Equivalents		\$353,866.03
Marketable Securities		\$358,532.31
Accounts Receivable		\$2,446.71
Total Assets		<u>\$714,845.05</u>
Liabilities		
Accounts Payable		\$0.00
Total Liabilities		<u>\$0.00</u>
Equity		
Total Equity		<u>\$714,845.05</u>

January 1, 2025, through December 31, 2025

Income:

Backpack Program	\$4,361.00
Grants	\$0.00
Donations	\$38,380.79
Membership Dues	\$325.00
Investments	\$3,578.53
Other Income	\$12,263.52
Special Events Income	\$227,415.48
Gift Shop	\$122,654.86
Cost of Goods Sold	\$77,077.66
Gross Profit	\$331,901.52

Expenses:

Operation	\$21,811.54
Other Expenses	\$105,967.47
Special Project Expenses	\$90,251.24
Total Expenses	\$218,030.25

Net Ordinary Income: \$113,871.27

Clarinda Regional Health Center (CRHC) Updates:

As Clarinda Regional Health Center (CRHC) continues to grow and evolve, I want to begin by sincerely thanking each of you for the vital role you play in our mission to *Advance Exceptional Care*. Your generosity—through both your time and your fundraising efforts—has a direct and lasting impact on the patients, families, and communities we serve. Simply put, we could not do this without you.

Over the past year, CRHC has continued to build on our strong foundation, shifting from expansion to optimization—enhancing access, strengthening services, and improving the overall patient experience.

Here are a few key areas of progress:

- **Expanded Access:** We continue to add providers and specialty services, increasing access to timely, high-quality care closer to home.
- **Enhanced Cancer Care Services:** Growth in infusion services, expanded diagnostics including PET/CT, and strengthened care coordination are allowing more patients to receive cancer care locally.
- **Technology & Innovation:** Investments in imaging, virtual care, and patient communication tools are improving safety, efficiency, and personalization of care.
- **Community Engagement:** Health fairs, school partnerships, wellness initiatives, and outreach programs continue to expand our impact throughout the region.

Looking ahead into 2026, we are excited about several key initiatives:

- **Retail Pharmacy Launch** – Improving access, convenience, and continuity of care
- **Expanded Mental Health Services** – Addressing a critical and growing need in our community
- **Continued Growth in Specialty Services** – Keeping more care local and reducing the need for patients to travel

We also celebrated several significant milestones this past year:

- Successful DNV Accreditation Survey
- Achievement of ISO 9001 Certification
- Recognition as a 4-Star CMS Hospital and among the top-performing rural hospitals in the region

Through it all, our team of over 430 employees continues to deliver exceptional care—providing more than 60,000 visits across our clinics and Emergency Department and projecting over 1,000 admissions this year. Your continued support helps make this impact possible every day.

Projected for Jul 2025 - Jun 2026	
ER Visits	4,719
Clinic Visits	59,506
PT/OT/ST Visits	17,445
Surgeries	1,095
Admissions	1,015
Radiology Testing	18,070
Lab Testing	150,026

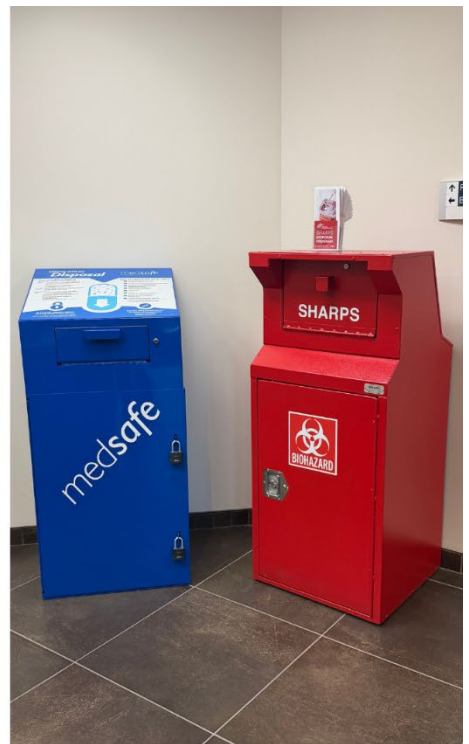
As we look ahead, we are incredibly excited about the future—and we are grateful to have you alongside us every step of the way.

Thank you for your continued support, your generosity, and your unwavering commitment to CRHC.

With sincere appreciation,
Chuck Nordyke
President & Chief Executive Officer

Thank You!

Partners in Exceptional Care would like to thank all our volunteers for going above and beyond to help improve the health and welfare of the communities Clarinda Regional Health Center serves. We could not accomplish the activities we do without your help.



Supporting projects that make a difference, including our Infusion Garden, Med/Surg Garden, Wellness Roots Garden, scholarships, and a Sharps Disposal Kiosk.

A heartfelt thank you to everyone who helps bring these projects to life and continues to support care, comfort, and growth in our community.



HAPPY NATIONAL



Volunteer Week!

April 19th - 25th, 2026

PATTY ANDRESEN
CONNIE BAHN
EMMA BARNETT
SHARI BARR
ED BEATTY
NIKKI BERGGREN
VANESSA BISSELL
AMBER BIX
BRUCE BJORN
DANIE BLAKE
PAT BOGDANSKI
EMILY BONTRAGER
MARY BOSWELL
KATHY BOYSEN
JEANINE BRADLEY
CAROL BREHMER
DARLA BROOKE
MAGGIE BROWN
DESTINI BUCKHAHN
MARJORIE BURNS
MIKE BUTT
BECKY BYLAND
JOHN BYLAND
DAVE CALHOON
KATIE CARTER
JEFF CLARK
KERRY CLARK
KRYSTAL CLARK
JOY COLEMAN
ALEXA CONNELL
LEAH COSTON
HEIDI DAVIS
ANN DAVISON

JUSTINE DAVISON
LAUREN DAVISON
RANDY DAVISON
LOIS JEAN ELLISON
DAVE FAST
DALE FULK
EMILY FURST
MELISSA GARNER
ANGELA GARRISON
TAYLOR GLASSGOW
ANNDEE GLIDDEN
DEBORAH GOECKER
AMY GRAY
CHLOE GUSTAFSON
EMILEE HAFFNER
LISA HAFFNER
MADDIE HARTLEY
ROGER HARTMAN
NATAUSHA HARVEY
ERIN HASH
JAMES HASH
KATE HEUER
DIANE HIGGINS
BRITTNEY HILL
TYLER HILL
SANDY HOOKHAM
KATHY HOPKINS
DEE HUGHES
CURT ISAACSON
GABRIELLE JACKSON
MORGAN JOHNSON
JESSICA KANE
MARION KENAGY

KIMBERLY KENDALL
CALLIE KING
ERIN KIRSCH
GAIL LACOX
KATIE LOWRIE
SYDNEY MARCKMANN
KAREN MARSH
ROB MARSH
JENNIFER MCCALL
BRI MCCUEN
AMBER MCKINNON
LINDA MEIER
JADON MILLER
MARCY MILLER
VICKY MOORE
PAUL MORGAN
KELLI MULL
VENITA MULLER
LINDA NAVEN
ROSALIE NEUMEYER
CHUCK NORDYKE
JOY NORDYKE
BARB NOTHWEHR
LARA NOTHWEHR
BECKY PARKER
SHIRLEY PULLEN
STACY PULLIAM
EVELYN RANK
IVAN REENTS
SUE REHWALDT-HAYS
CONNIE RICHARDSON
AMY ROOP
KAREN RUNYAN

DONNA SCARLETT
MEGHAN SCHAEFFER
MILTON SCHRAM
TINA SCROGGIE
TESSIE SEARL
ALLISON SEDERBURG
RYANNE SHATAVA
RITA SHULL
KELLI SHULTZ
BECKY SHUM
HELEN SMITH
KYSA SMYSER
SKYLEE SORENSEN
CLAIRE SOUTH
NANCY STOTTS
LINDA SUNDERMAN
KIRBY SYBERT
PATTY THOMPSON
JOY TUNNICLIFF
JOHN VEACH
MICHELLE WALTER
BECKY WALTERS
BRUCE WALTERS
CONNIE WARREN
BRYAN WHIPP
BONNY WILLIAMS
HANNAH WILLIAMS
ASHTON WILLIS
TRUDI WISE
EMILY WOOD
NANCY WOODARD
ROBIN WRIGHT
MARIE YOSHINAGA



220 ESSIE DAVISON DRIVE | CLARINDA, IOWA 51632 | CLARINDAHEALTH.COM | 712-542-2176 |