

### Call to Order

The Board Chair called the meeting to order and confirmed there were no changes to the published agenda.

**Action:** None required; agenda accepted as presented.

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### Request for Forum (Public Comment)

The Board Chair opened the Request for Forum. No community members requested to speak.

**Action:** None required.

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### Changes to Agenda

No changes were requested.

**Action:** None required.

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### Consent Agenda

Trustees have reviewed and discussed the items of the consent agenda and no questions were brought forward.

Regular Board of Trustees – 10/27/2025

Quality Council Report -11/7/2025

Quality Reporting – 11/14/2025

Organizational Scorecard

Grievance and Service Recovery Report

HQIC

Safety Scorecard

Compliance Scorecard

Chart Review Findings

Infection Prevention -11/18/2025

Partners in Exceptional Care (PEC) Board Meeting – 10/9/2025

**Action:** Motion made by **Bryan Whipp** and seconded by **Kathy Boysen** to approve the consent agenda; motion passed unanimously.



## Education – FY2025 Audit Review

JR Chaney from Midwest Data discussed the importance of cybersecurity, highlighting the growing threats such as phishing, ransomware, and AI-based attacks. They emphasized the need for security policies and employee training, mentioning that 90% of breaches are due to human error. The presentation covered various security measures in place, including firewalls, SentinelOne for endpoint protection, and simulated phishing attacks.

**Action:** Trustees acknowledged the importance of board education on cybersecurity as presented by JR Chaney from Midwest Data, with no further questions raised.

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## Medical Staff Executive Committee Report

Dr. Mahoney reported that the Medical Staff Executive Committee reviewed and approved appointments, reappointments, privilege evaluations, one resignation, and the month's policy crosswalk. These items were presented for Board approval as part of required credentialing and privileging oversight, and trustees were provided the [attached policy crosswalk](#) and credentialing recommendations for review.

**Action:** Motion made by **Bryan Whipp** and seconded by **Kathy Boysen** to approve all Medical Staff recommendations; motion passed unanimously.

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## Financial Report

John and Emilee reported that October was the strongest revenue month so far, with high outpatient volumes. Also discussed the status and impact of Medicaid DPP funds.

**Action:** Motion made by **Jeff Clark** and seconded by **Bryan Whipp** to approve the monthly financial report and check register as presented; motion passed unanimously.

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## Quality, Patient Safety & Regulatory

Lisa reviewed the organizational scorecard, highlighting key metrics such as outpatient and inpatient falls, HIPAA reportables, patient satisfaction, and readmissions. They also discussed infection prevention and medical record delinquencies.

**Action:** Quality will continue progress on current initiatives and provide updates to the Board as appropriate; No approval required.

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## Clinic Updates

Amy Roop provided updates on new providers joining our medical staff, including Dr. Amy Bingham for Women's Health services in specialty clinic and Dr. Keller for psychiatric services in the mental health clinic. Also mentioned the success of the chronic care management program that is now through Vital Health Links.

**Action:** Discussion only; no action needed

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## Clinical Report (CNO)

No report

**Action:** No action needed

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## Operational Report

Tyler Hill, COO, discussed the progress of the community pharmacy and professional office building projects. They mentioned the upcoming Board of Pharmacy review and the installation of shelving and equipment.

### Asbestos Abatement

The board reviewed bids for asbestos abatement in the building.

**Action:** Motion made by **Jeff Clark** and seconded by **Bryan Whipp** to approve the bid from McGill for floor tile and mastic removal, with work to begin after the first of the year.

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## CEO Report

Chuck reported that development of the 2026 strategic initiatives has begun, with Safety and Quality remaining the foundational priorities that will guide all organizational efforts. As part of this planning, the organization will evaluate opportunities to leverage technology and artificial intelligence to enhance patient safety, operational efficiency, and overall performance.



Chuck also noted that the strategic plan will address current legislative issues impacting rural healthcare, as well as expanded community engagement efforts to strengthen visibility and partnerships throughout the region.

Additionally, Chuck reported strong usage and results from the past two years of Wellness Programs and discussed how the 2026 program is being redesigned to improve usability and increase participation. The updated program will include initiatives supporting employee wellness, with a focus on fitness, mental health resources, and preventive care.

**Action:** Discussion Only; no action required.

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## Announcements

The next Board of Trustees meeting is scheduled for December 23, 2025, with the Finance Committee meeting on December 16, 2025.

**Action:** None required.

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## Adjournment

A motion was made and seconded to adjourn the meeting at 6:11pm. With no further business, the meeting concluded.

**Action:** Meeting adjourned.

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## Attendees

Dale Fulk, President	Chuck Nordyke	Tyler Hill
Bryan Whipp, Vice President	Maggie Brown	Em Haffner
Jeff Clark, Secretary Treasurer	Amy Roop	John Byland
Kathy Boysen, Trustee	Lisa Haffner	Bri McCuen
Rob Marsh, Trustee	Dr. Mahoney	Erin Hash
JR Chaney		





Signature

Dale Fulk, President



Signature

Jeff Clark, Secretary Treasurer

