



BOYS & GIRLS CLUBS
OF THE ANTELOPE VALLEY

If You Suspect It, Report It.

A mandated reporter is an individual who is legally required to report any suspicion of child abuse or neglect to the relevant supervisors or authorities. A cornerstone policy of the Boys & Girls Club of America and our Antelope Valley Boys & Girls Club is for our staff to comply with Penal Code Section 11166 of the Child abuse and Neglect Reporting Act. Not only as staff members are we here to help our club members from suspected abuse, but to support and have information on other possible resources regarding mental health, crisis counseling, and other accessible learning centers for wellbeing topics. It is good to remember that some of the following helplines are not intended just for children but also have resources for parents and adults. Please be aware that other helplines and programs are available for almost any need; there is never a better time to reach out than the present.

National Child Abuse Hotline

800-422-4453 ; Childhelp.org

- Dedicated to preventing child abuse with professional crisis counselors answering the call 24/7
- Services include crisis intervention, information, and referrals to thousands of emergency, social service, and support resources
- They can assist with what are the signs of abuse, how to report, what comes next, and more
- Online resources for kids, parents, and teachers on defining child abuse, prevention, helpful links and more
- All calls are anonymous and confidential and there is an online chat service available 24/7

Child Safety Helpline

866-607-7233 ; bgca.org/about-us/child-safety

- A helpline provided through the Boys and Girls Club of America partnering with Praesidium
- Provides a helpline for employees, parents, and children for reporting suspicious or inappropriate behavior regarding children
- All calls are anonymous

Crisis Text Line

Text Club to 741741 ; Crisistextline.org

- The Crisis Text Line in partnership with the Boys and Girls Club of America to support those in crisis
- Free 24/7 support just by texting CLUB or HOME to 741741
- Purpose is to take someone from a hot moment and deescalate to a cool calm and come up with an action plan
- Can initiate a "Live Rescue" which alerts emergency services to the texter's location
- There is no definition of crisis; you can text in with any struggling thoughts



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Department of Mental Health Helpline

800-854-7771 ; [Dmh.lacounty.gov/get-help-now/](https://dmh.lacounty.gov/get-help-now/)

- 24/7 helpline that serves as the primary entry point for mental health services for LA County Department of Mental Health
- Have 3 different options when calling the helpline including, Access Center, Emotional Support, and Veteran Line
- Access center is open 24/7 for mental health screening, referrals to service providers, and crisis counseling,
- Open 9am-9pm the emotional support line provides active listeners and the veteran line offers mental health support and connections to government programs

UCLA Center of Excellence

[Wellbeing4la.org/](https://wellbeing4la.org/)

- Provides an online learning center for individuals to get more information on how to balance their wellbeing
- Has a fellowship designed to support the growth and wellbeing of professionals working with young children and families.
- Helps expand the reach of preventative care through online training courses

PROTECTING CHILDREN IS A RESPONSIBILITY WE ALL SHARE

National Child Abuse Hotline 800-422-4453

Provides free 24/7 access for adults and youth to professional child abuse crisis counselors who offer crisis intervention and confidential referrals.

Child Safety Helpline 866-607-7233

Praesidium provides employees, volunteers, parents, and youth with anonymous helpline for reporting of suspicious or inappropriate behaviors regarding children.

Crisis Text Line Text CLUB to 741741

Provides free 24/7 access for adults and youth to confidential support with professional crisis counselors.

Department of Mental Health 24/7 Helpline at 800-854-7771

more information can be found here <https://dmh.lacounty.gov/get-help-now/>

UCLA Center of Excellence (COE) Training

Registration takes less than 3 minutes. The website has an introduction video on its home page <https://www.wellbeing4la.org/>

DMH Triage and Referral linkage form, which can be done in partnership with the School Counselors

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