

# HOME HCC Comfort CLUB

We agree to provide you with our complete precision tune-up, professional cleaning and safety inspection, either annually (heating only) or semi-annually as described below for your heating and air conditioning equipment during the term indicated.

## BENEFITS:

- Lower utility bills
- Extended equipment life
- Fewer Repairs
- Improved capacity
- 10% discount on new equipment
- 10% discount on repairs
- Priority customer status
- One day replacement
- Inflation protection
- Agreement is transferable
- 24-hour emergency service
- Never an overtime charge
- Improved Safety
- Service Today or You Don't Pay

(Service within 24-hours or diagnostic fee is waived)

## Precision tune-up procedures include:

- Clean and adjust burner assembly
- Clean ignition assembly
- Clean & examine heat exchanger
- Monitor flue draft
- Monitor refrigerant pressure
- Test starting capabilities
- Test safety controls
- Clean or replace standard air filters
- Inspect blower components
- Measure for correct air flow
- Tighten electrical connections
- Measure volts/amps
- Lubricate all moving parts
- Adjust thermostat calibration
- Inspect evaporator coil if accessible
- Clean condenser coil
- Clean condensate drain
- Measure temperature difference
- Adjust gas pressure
- Adjust pilot
- Monitor a/c and heating cycles



1056 Rockledge Lane  
Neenah, WI 54956  
**920-757-1190**

## YOUR PASS

to front-of-the-line  
top-priority service!

### CUSTOMER:

Name		
Street Address		
City	State	Zip
Phone - Daytime		Evening
E-Mail		

### LOCATION:

Name		
Street Address		
City	State	Zip
Phone - Daytime		
Phone - Evening		

EQUIPMENT	BRAND	AGE	MODEL #	SERIAL #

ACCESSORIES	BRAND	AGE	MODEL #	SERIAL #

☐ Air Conditioning / Heating    ☐ Heating Only    ☐ Air Conditioning Only

### TERMS OF AGREEMENT:

Good Value	Better Value	Best Value
<input type="checkbox"/> ONE YEAR	<input type="checkbox"/> TWO YEAR	<input type="checkbox"/> THREE YEAR
Investment	Investment	Investment
\$ _____	\$ _____	\$ _____
+ tax: _____	+ tax: _____	+ tax: _____
# of tune-ups _____	# of tune-ups _____	# of tune-ups _____
OTHER: <input type="checkbox"/> One System Monthly \$ _____		
<input type="checkbox"/> Two Systems Monthly \$ _____ <input type="checkbox"/> Three Systems Monthly \$ _____		

### PAYMENT INFORMATION:

☐ Credit Card    ☐ Cash    ☐ Check

Credit Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_

Check # \_\_\_\_\_

**X** \_\_\_\_\_  
Company Approval Date

**X** \_\_\_\_\_  
Customer Approval Date

See reverse side for  
additional terms  
and conditions.

## HOME COMFORT CLUB AGREEMENT FOR YOUR HEATING & COOLING SYSTEM

A Home Comfort Club Maintenance Agreement is a seasonal tune-up and professional cleaning of your heating and/or air conditioning equipment. An annual check-up is performed on your furnace and a separate annual check-up is performed on your air conditioner. The maintenance agreement includes the cost of labor to perform the clean and check of your equipment. These clean and check calls will be performed Monday-Friday during normal working hours of 7:30am to 4:30pm. The maintenance agreement does not include repair (labor or part) for any problems detected during the tune-up or emergency calls. It does include priority scheduling of emergency service calls.

### Benefits of a Home Comfort Club Maintenance Agreement

**Convenience** - Between work, family, friends, sports and hobbies, the last thing you have on your mind is having the heating and air conditioning equipment serviced. A busy life style leaves less time for the inconvenience of any emergency repair on your heating and air conditioning equipment. Having a maintenance agreement means we will call and remind you that it is time to service your heating and air conditioning equipment and schedule a maintenance call at your convenience. And having your equipment professionally maintained may also prevent the inconvenience of major repairs.

**Peace-of-Mind** - You can think of a number of alternatives for spending your hard-earned dollars, than on major heating and air conditioning equipment repair. Our maintenance agreement requires certain components to be checked and others to be cleaned. A professional cleaning may prevent component damage from clogged or dirty filters and coils. And the inspection may detect problems which could cause major component failure if not serviced.

**Extended Equipment Life** - Heating and air conditioning equipment represents a significant investment for most homeowners. Having equipment serviced and cleaned extends its life expectancy in the same way servicing a car extends its life expectancy. Equipment that is properly maintained will continue to operate over a longer period of time, postponing the necessity of investing in new equipment.

**Maintain Equipment Efficiency** - Heating and air conditioning equipment that is clean and free of clogged filters and coils operate at peak efficiency. Our maintenance agreement includes cleaning the condensing unit coil and indoor coil as needed, ensuring that equipment operates at its maximum efficiency. You save money on utility bills by having clean equipment.

**Discount on Emergency Service** - As equipment ages, the wear and tear on parts may cause a unit to require emergency service. A Home Comfort Club Maintenance Agreement allows you to receive a 10% discount on parts required to get the unit in operating condition. Having a Home Comfort Club Maintenance Agreement insures you will be billed our standard rate instead of overtime or double time rates.