

Your Online Choices

District Home Care Ltd – Respecting Your Privacy and Preferences Online

At District Home Care Ltd, your privacy matters. We want you to feel confident in how your information is collected, used, and stored when you visit our website or interact with us online. This page outlines your rights and choices when it comes to your online experience with us.

1. Cookies and Tracking Technologies

Like most websites, we use cookies and similar technologies to improve your experience. These may help us:

Remember your preferences (like accessibility options)

Understand how you use our site

Provide relevant content and services

Your Choice:

You can accept or reject cookies when you visit our site.

You can also change your preferences at any time by clicking the “Cookie Settings” link at the bottom of our pages.

You may disable cookies through your browser settings. Please note that doing so may affect how some parts of our website function.

2. Personal Information You Share With Us

You may choose to provide information when:

Submitting a contact form

Signing up for newsletters or updates

Providing feedback

We only collect the information you choose to give us and use it solely for the purposes explained at the time of collection (e.g. responding to your query).

Your Choice:

You can choose whether to share personal details with us.

You can ask us to update or delete your information at any time by emailing: [insert contact email].

3. Marketing and Communication Preferences

If you sign up to receive updates or newsletters, we'll only send you information you've consented to receive.

Your Choice:

You can unsubscribe at any time using the link in our emails.


You can contact us to update your preferences or opt out altogether.


4. Your Rights Under UK Data Protection Law

You have the right to:

- Access a copy of your personal data
- Correct inaccurate information
- Request that your data be deleted
- Object to or restrict how we process your data

To exercise any of these rights, please contact our Data Protection Lead at:

 info@districthomecare.co.uk

 01483 721515

5. Third-Party Services and Links

Our website may link to trusted third-party websites (such as the NHS or charity partners). Please be aware that these sites have their own privacy policies and we encourage you to review them before providing any personal data.


6. Keeping Your Data Safe

We are committed to protecting your privacy. Any data you provide is stored securely and only accessed by those who need it to support you or improve your online experience.

7. Contact Us

If you have questions about your online choices or how we handle your information, we're here to help.

 Email: info@districthomecare.co.uk

 Phone: 01483 721515