



## **NRL NT St John Ambulance Policy 2024**

This Policy is developed to assist club administrators, participants and families with understanding of the protocols regarding utilising St John NT ambulance services, associated costs and available cover.

NRL encourages all stakeholders in the game to provide safe and enjoyable environments on training sessions, game days and volunteering activities.

NRL NT does not provide any additional ambulance cover for members.

### **1. Hosting Club/Game Day Manager Responsibilities**

- a. Clear access to the venue for ambulance vehicle(s) and personnel must be available at all times.
- b. Support the staff managing injured/ill member and patient's family.
- c. Inform NRL NT of critical incidents and serious injuries.

### **2. Ambulance Cover**

- a. Member with private health cover may be able to claim through their health fund.
- b. Members with St John NT Ambulance Cover will be covered through their subscription.
- c. Holders of an NT Centrelink Pensioner Concession Card or Health Care Card may not be required to obtain St John NT Ambulance Cover.
- d. If none of the above are applicable for the member who required ambulance transport, registered players and insured personnel can submit a claim through Howden's Insurance.

### **3. Information & Support**

St John NT Ambulance Cover- [St John - Ambulance Cover \(stjohnnt.org.au\)](https://stjohnnt.org.au)

Howden Insurance [NRL - How to make a claim | Howden Australia \(howdengroup.com\)](https://nrl.com.au/howden)

NRL NT will provide any necessary assistance to members submitting a claim through Howdens.