

BUSINESS CONTINUITY MANAGEMENT POLICY

The long-term business success of **DSI FZE and its branches in Saudi Arabia (SB KSA), Mexico (DSI MEX) and Brazil (SB BRA)** depends also on our ability to continue operating in the event of an emergencies, disasters, IT intrusions, or other events beyond the control of DSI Group or its employees.

DSI FZE and its branches are committed to ensuring effective Business Continuity Management (BCM) by dedicating appropriate time and resources to planning for and mitigating the impact of such events. Our goal is to maintain essential services and activities within the shortest possible timeframe, with minimal disruption and cost.

DSI FZE and its branches will comply with all applicable laws, directives, and regulations in the countries where they operate. The integrated quality management system of DSI FZE is designed to comply with and exceed the requirements ISO 9001:2015, ISO 45001:2018, ISO 14001:2015 and ISO 22301:2019.

We are committed to:

- Ensure availability of resources to meet the requirements of this policy.
- Conducting Business Impact Analysis (BIA) to assess critical activities, services, functions, supply chains, and partnerships, and identifying the potential impacts of disruptive incidents.
- Developing and implementing effective Business Continuity Strategies and Plans to protect and recover our critical operations.
- Setting, monitoring, and reviewing the key performance indicators of our Business Continuity Management System (BCMS) to ensure alignment with business goals.
- Ensuring the governance of our BCM programme with appropriate oversight and review mechanisms.
- Establishing Incident Management frameworks that adopt an all-hazards approach, ensuring timely response and recovery actions for any incident.
- Continuously improving the effectiveness of the BCMS through regular reviews, exercises, and performance assessments to ensure ongoing suitability and effectiveness.
- We recognise climate change as a significant factor influencing our business continuity. We are committed to identifying and assessing the impacts of extreme weather events, rising sea levels, and other climate-related disruptions on our operations.
- Our organisation integrates climate resilience into our business continuity plans, ensuring preparedness for both short-term disruptions and long-term climate risks affecting supply chains, infrastructure, and service delivery.
- We consider climate-related needs and expectations of our stakeholders, aligning our business continuity strategies with global efforts to mitigate and adapt to climate change.

The commitments listed are in addition to our basic obligation to comply with Schoeller-Bleckmann policies. Management will demonstrate leadership by fostering a culture of resilience and risk awareness across the organisation. All employees will be encouraged to understand, support, and implement this policy as part of their daily responsibilities.

This policy shall be regularly reviewed to ensure ongoing suitability.



President
Claudio Tigre Maia



Head of Global QHSE
Carlo Amedeo