



**i-team®**

[i-teamglobal.com](http://i-teamglobal.com)

# Our sustainability journey

Raising the bar





## Foreword

# Let's keep building it together

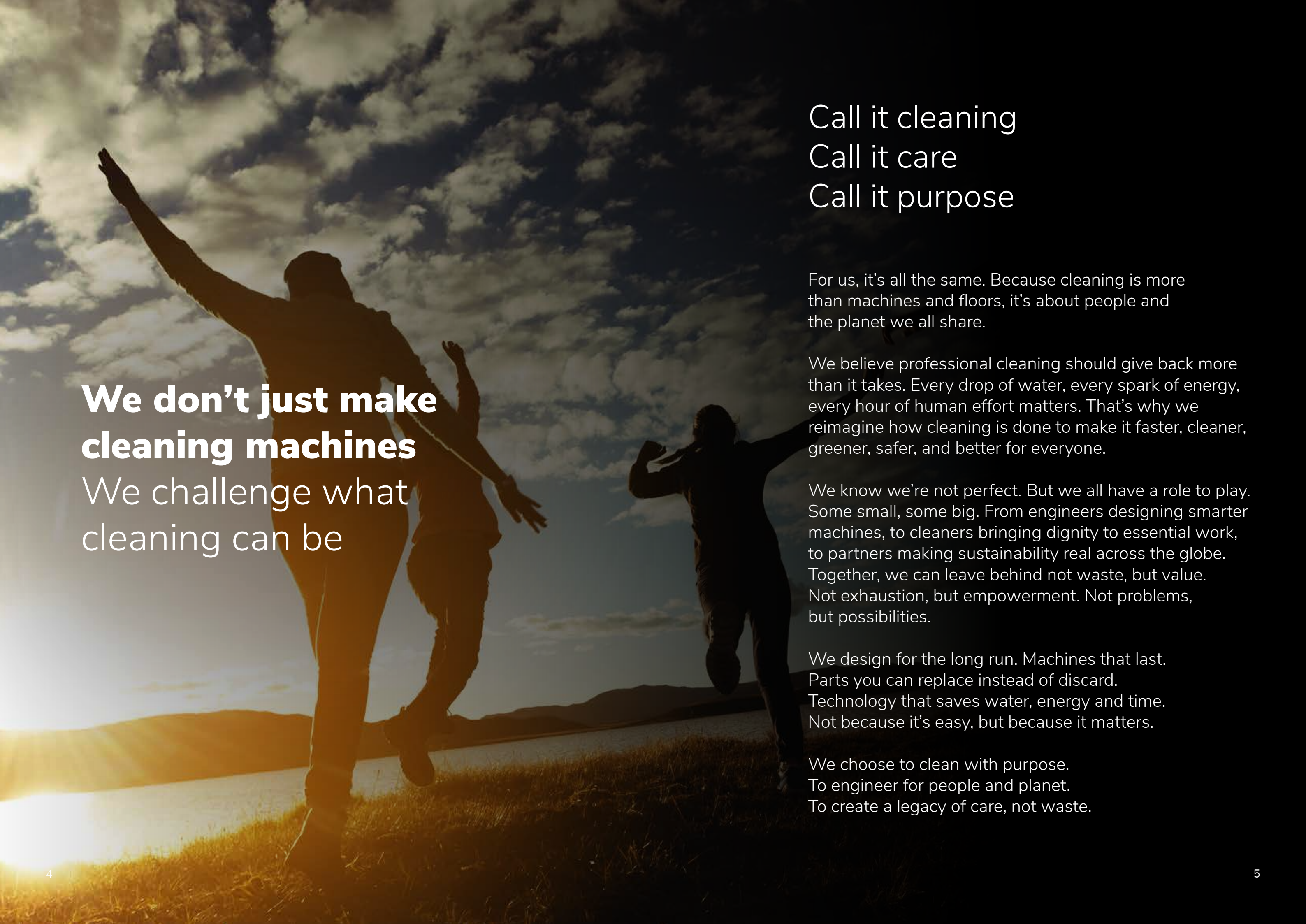
At i-team Global, we've always believed that real innovation doesn't just make things smarter. It makes them better. For people. For businesses. For the planet.

We design tools that help cleaners do their work faster, safer and with more pride. From the ergonomics of the i-mop to the simplicity of our newest machines, everything we create is made with humans in mind. But our impact goes far beyond product design. Every clean space made possible by an i-team solution means better hygiene and better health - in schools, hospitals, offices, and public places across the world.

Through our i-partner network, we reach over 70 countries. That means we don't just work for people, we work with them: thousands of local teams, trainers, partners and end-users who all believe in doing things differently. Better. And now, we're taking that even further. From reducing waste and emissions to offering safer jobs and supporting communities, we're putting our values into action across every part of the business. Whether it's our journey towards B Corp certification, our preparation for CSRD reporting, or initiatives like Made Blue and We Support: we're proud to show the world what i-team stands for.

Because sustainability, for us, is not a trend. It's a mindset. A commitment. A shared direction. The pages you're about to read give you a glimpse into where we stand, what we value, and where we're going. I'm proud of the steps we've taken, but even more excited about what's ahead. Because the future of cleaning is not just cleaner. It's fairer, smarter and more sustainable.

Let's keep building it. Together.



## **We don't just make cleaning machines**

We challenge what  
cleaning can be

Call it cleaning  
Call it care  
Call it purpose

For us, it's all the same. Because cleaning is more than machines and floors, it's about people and the planet we all share.

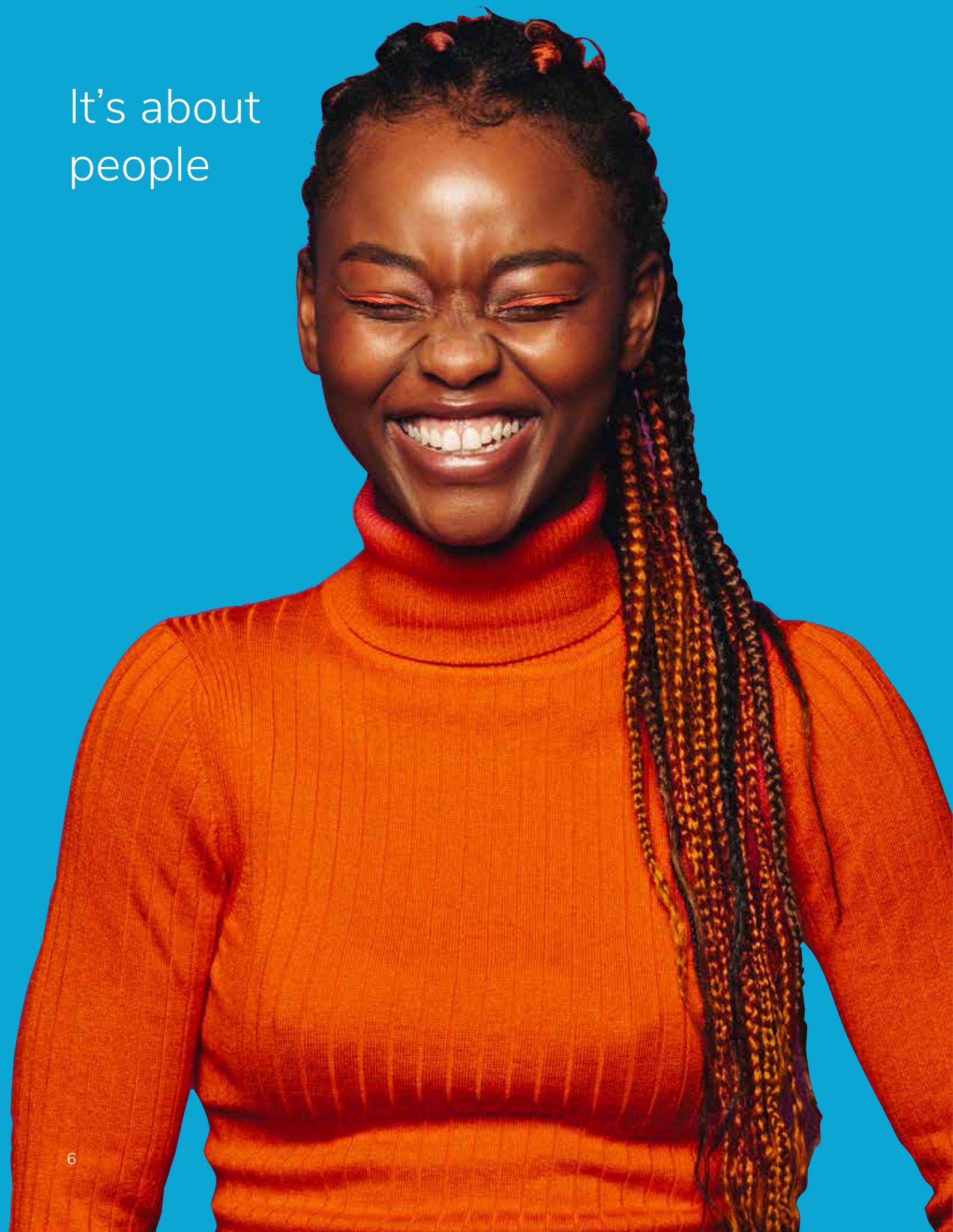
We believe professional cleaning should give back more than it takes. Every drop of water, every spark of energy, every hour of human effort matters. That's why we reimagine how cleaning is done to make it faster, cleaner, greener, safer, and better for everyone.

We know we're not perfect. But we all have a role to play. Some small, some big. From engineers designing smarter machines, to cleaners bringing dignity to essential work, to partners making sustainability real across the globe. Together, we can leave behind not waste, but value. Not exhaustion, but empowerment. Not problems, but possibilities.

We design for the long run. Machines that last. Parts you can replace instead of discard. Technology that saves water, energy and time. Not because it's easy, but because it matters.

We choose to clean with purpose.  
To engineer for people and planet.  
To create a legacy of care, not waste.

It's about  
people



## From cleaner to hospitality host

The building wakes up. Lights click on.  
The first coffee warms the air.

Samira checks her cleaning routine for the day. She is one of about **231,000 people** who clean in the Netherlands. Cleaning teams feel the squeeze with around **15,600** open roles. Most cleaners are women and the average age is about 47. Roughly one in three is **55+**. Sick leave in cleaning companies is around **6%**. These numbers affect real days and real bodies. They also shape service.

The same pattern shows up worldwide. Low-back pain is common and can affect about one in two workers. Shoulders and wrists often hurt after many repetitive moves. Sprays and some disinfectants can trigger breathing problems. Wet work and irritants can lead to hand dermatitis. These are not opinions. Multiple studies report the same picture.

**i-team believes cleaning is about people. Technology should carry the repetitive load so people can focus on care and welcome. We need this change because teams are understaffed, the workforce is aging, and strain is high. If we keep the same methods, the pressure grows. If we design the work for people, the work becomes lighter and the service gets better.**

**Co-bots handle long, repetitive passes on big floors. Ergonomic, cable-free cleaning tools cut push and pull. Smart dosing reduces mist and skin contact. Data makes quality visible, so the day runs calm and clear.**

**Now Samira's role shifts. She is present in the space. She notices what guests need. She resets a room before the next meeting. She answers a question with a smile. The co-bot keeps the meters moving. She brings the human touch.**

**Start simple. Give co-bots the square meters. Give people the moments that matter.**

**We do not replace people. We free them to do what only people can do.**

**Less repetition. More hospitality.**

# Five ways to clean with purpose



We design, develop, manufacture, market and support patented i-team systems built around five essentials every cleaning operation needs.

Our vision is simple: engineering that respects people's time, protects their health, and reduces our footprint. Long-lasting, modular products that are easy to service and designed to use fewer resources. So every clean leaves the world a little better, every cleaning shift feels lighter, and every cleaning professional is free to focus on what matters most.

In short: liberating the cleaner.



faster

## Time well spent.

We engineer intuitive, modular tools that cut steps (not corners) so teams move smarter, finish sooner, and free up time for what matters.



cleaner

## Healthier spaces, every day.

Our products lift more soil, remove more residue, and help improve indoor hygiene. Raising the standard of clean where people live, work and heal.



greener

## Less in, more out.

We design for efficiency: less water, less energy, fewer consumables and products built to last with parts you can replace. Lower impact without compromising results.



safer

## Designed for real-world use.

Ergonomic controls, stable handling, clear sightlines and smart safeguards help reduce risk and fatigue. Safety by design, so people can do their best work confidently.



better

## Made for people, not just places.

We design tools that elevate the work and the cleaner. By teaming professionals with co-bots, we take the strain and repetition out of the job and free time for what matters most: service, care and the guest experience. This is how cleaning elevates the guest experience and helps people grow.

# When less is more

## Turning cleaning into measurable impact

At i-team Global, we believe that every drop of water, every watt of energy, and every component we design matters.

When it comes to reducing our environmental footprint, our products are our greatest lever for change. And no product makes a bigger difference than the i-mop. In 2022, the i-mop family (Lite, XL, XXL) represented 82% of our revenue, which means every upgrade we make here has the power to create massive global impact.

## Saving water where it matters



Independent research (Sitemark, 2023) shows the i-mop uses **81% less water** on average compared to conventional cleaning methods. That's not just a statistic. That's hundreds of millions of litres saved each year. And through our partnership with the Made Blue Foundation, every litre used by active i-mops is matched with a litre of clean drinking water for communities in need.

## Cutting energy use



The i-mop consumes around **35% less energy** per minute than a comparable market model. And we're not stopping there. The 2024 i-mop upgrade targets an additional 30-50% efficiency gain, combining smarter engineering with longer-lasting brush motors.

## Built to last



Our **modular, serviceable** design means parts can be replaced individually, extending the life of each unit and reducing waste. Even consumables get the sustainability treatment: our diamond pad system is made from 100% recycled materials and delivers more mechanical cleaning power, which means less water, less energy, and fewer chemicals.

B SMART  
B CLEANER  
B GREEN  
B PROUD

BE PART OF  
SOMETHING  
BETTER

B CORP

## About B Corp

### Better business

B Corp is a global certification for companies that meet high standards of social and environmental performance, accountability, and transparency. The 'B' stands for 'Benefit', meaning benefit for all stakeholders, not just shareholders. It's not about being perfect. It's about being committed to progress and proving it with evidence.

For i-team Global, that makes perfect sense. We've always believed that business should make life better for people and the planet. What B Corp adds is a clear, credible framework to measure, compare, and keep raising the bar.

Certification means looking at every part of how we work, from governance to product design to worker well-being, and showing the impact we create. It's a process of asking better questions, making smarter choices, and keeping ourselves accountable.

In July 2025, we became an official B Corp. But it doesn't stop once you certify. Every three years, the standards get tougher. In 2028 we'll go through our next assessment, under a new rulebook, with the same goal we have today: to keep proving that better isn't just what we make. It's how we work, every day.



# Our green journey

## Raising the bar

**1992**

Frank van de Ven enters de market

**2006**

Developed a line of high filtration vacuums with a patented modular design for circularity

**2014**

Official launch of the i-mop

**2015**

Joined the Made Blue initiative donating 1 litre for a liter of water in third world countries

**2019**

Started building the new BREEAM certified World Logistics & Inspiration Center at Flight Forum, Eindhoven

**2022**

Ron van de Ven appointed ESG Ambassador

Joined the UN Global Compact

Started work on becoming CSRD compliant

Silver EcoVadis rating for i-team Global Group

**2023**

Raising the bar  
Two years of improvements, data gathering, and big & small changes.

From better governance to greener products.

Completed Scope 1 and 2 of the Green House Gas protocol.

Spraywash Tablets are Ecolabel certified

Launch of the buy back and refurbisch program

**2025**

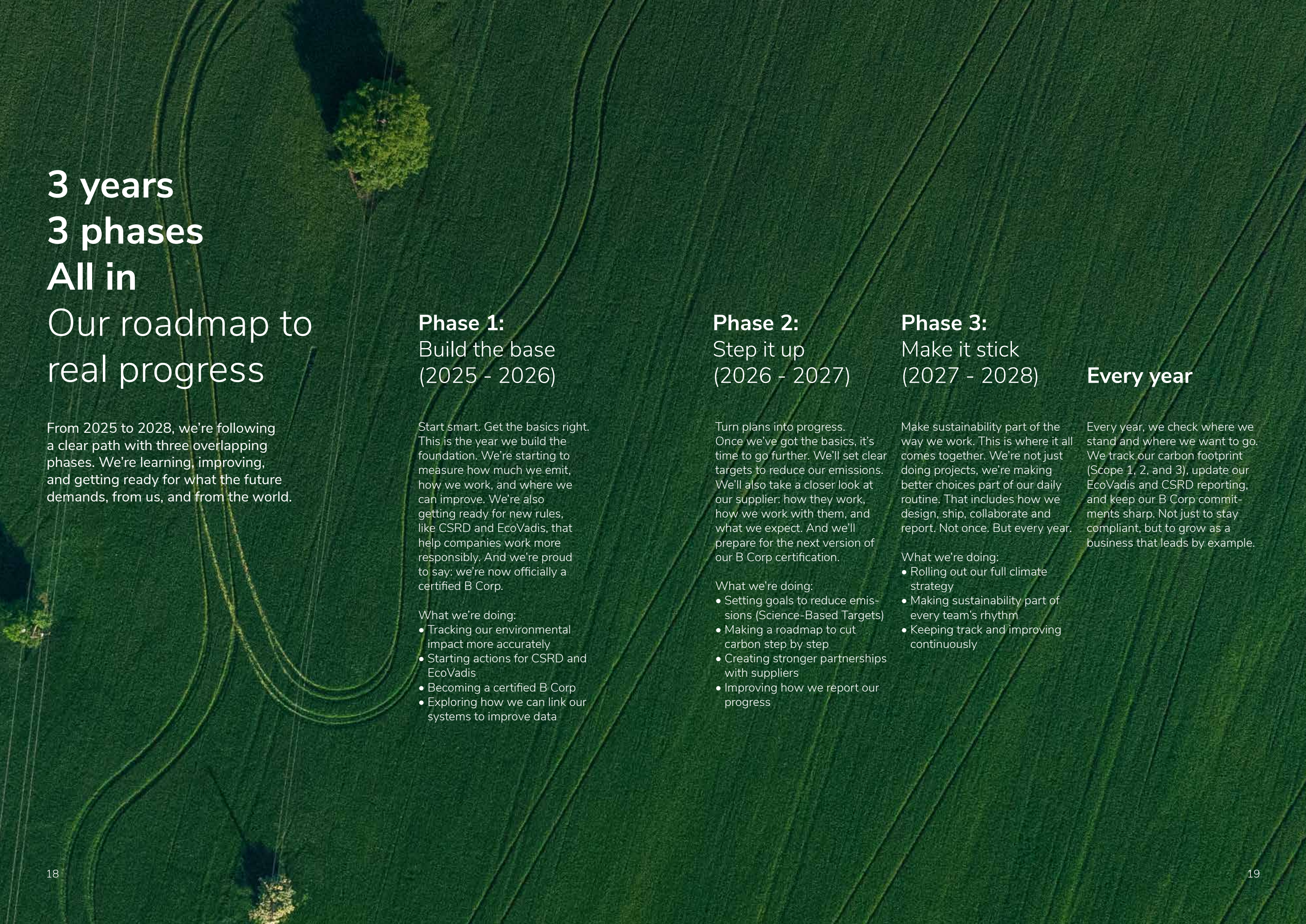
Certified B Corp with 91.5 points

**2026**

**2028**

New B Corp standards, new goals.

Target: recertify in 2028 with an even stronger score.



# 3 years 3 phases All in Our roadmap to real progress

From 2025 to 2028, we're following a clear path with three overlapping phases. We're learning, improving, and getting ready for what the future demands, from us, and from the world.

## Phase 1: Build the base (2025 - 2026)

Start smart. Get the basics right. This is the year we build the foundation. We're starting to measure how much we emit, how we work, and where we can improve. We're also getting ready for new rules, like CSRD and EcoVadis, that help companies work more responsibly. And we're proud to say: we're now officially a certified B Corp.

- What we're doing:
- Tracking our environmental impact more accurately
  - Starting actions for CSRD and EcoVadis
  - Becoming a certified B Corp
  - Exploring how we can link our systems to improve data

## Phase 2: Step it up (2026 - 2027)

Turn plans into progress. Once we've got the basics, it's time to go further. We'll set clear targets to reduce our emissions. We'll also take a closer look at our supplier: how they work, how we work with them, and what we expect. And we'll prepare for the next version of our B Corp certification.

- What we're doing:
- Setting goals to reduce emissions (Science-Based Targets)
  - Making a roadmap to cut carbon step by step
  - Creating stronger partnerships with suppliers
  - Improving how we report our progress

## Phase 3: Make it stick (2027 - 2028)

Make sustainability part of the way we work. This is where it all comes together. We're not just doing projects, we're making better choices part of our daily routine. That includes how we design, ship, collaborate and report. Not once. But every year.

- What we're doing:
- Rolling out our full climate strategy
  - Making sustainability part of every team's rhythm
  - Keeping track and improving continuously

## Every year

Every year, we check where we stand and where we want to go. We track our carbon footprint (Scope 1, 2, and 3), update our EcoVadis and CSRD reporting, and keep our B Corp commitments sharp. Not just to stay compliant, but to grow as a business that leads by example.

# Sustainability lingo

## The basics

Heard the words, not sure what they mean?  
You're not the only one. Here's a short guide to  
help you decode the terms that keep popping up.  
No blah blah, just basics.

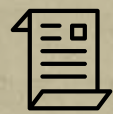


### Laws & frameworks

**CSRD**  
Corporate Sustainability Reporting Directive.  
A new EU law that tells companies what they have to report on when it comes to sustainability.

**ESRS**  
European Sustainability Reporting Standards.  
The actual rules under CSRD. Think of it as the reporting checklist.

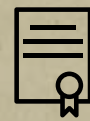
**SBTi**  
Science Based Targets initiative. A global group that checks whether your climate goals actually align with science.



### Reporting made simple

**Double Materiality**  
A fancy term for asking two questions: What impact do we have on the world? What risks does the world bring to us?

**Carbon footprint**  
A way to measure how much greenhouse gas we emit as a company.



### Labels & certifications

**B Corp**  
A label for companies that balance profit with purpose. You need to meet high social and environmental standards, and recertify every 3 years.

**EcoVadis**  
A scorecard that rates how sustainable your company really is. Based on policies, actions and results.

**FSC**  
A label on paper and wood products that proves they come from responsibly managed forests.

**ISO 14001**  
The international standard for managing your environmental impact.



### Climate terms you keep hearing

**Scope 1 / 2 / 3**  
**The 3 levels of emissions.**  
Scope 1 = from your own buildings/cars.  
Scope 2 = from your electricity.  
Scope 3 = from your supply chain and product use.

**Net zero**  
The goal to reduce emissions as much as possible and balance out what's left.

**Circular economy**  
A way of working where waste doesn't exist, because everything gets reused, repaired or recycled.

# When green turns grey.

## What is greenwashing?

Sustainability is trending, and that's a good thing. But not everything with a leaf on the label is as clean as it claims to be. Greenwashing is when companies make themselves look eco-friendly, without backing it up with real action.

Think fluffy claims like *100% natural*, *planet-first* or *carbon neutral*, but with no data, no transparency, and no real change under the hood.

Sometimes it's unintentional. Often, it's not. Greenwashing misleads customers, slows down progress, and gives real changemakers a harder job.

At i-team, we believe in washing green instead. That means making products that last, reducing water usage from the start, and being honest about what we're doing and where we can improve.

Sustainability shouldn't be a spin cycle. It should be something you can see, measure, and trust.



## WE-support

Fundraising, the fun way

What's a better way to raise money than turning it into a party? WE-support organises high-end fundraising events that not only create unforgettable experiences, but raise real funds for amazing causes, from Made Blue to Bambanani. All donations go directly to the charities, while our team and partners come together to make magic happen. Because together, everybody achieves more.



# Charitable causes Giving back globally and locally

At i-team Global, giving back has never been a side project. It's part of who we are. Long before we started measuring our footprint, we were already supporting causes that matter. For our region, our planet, and the communities that need it most. Through three independent foundations, we're able to make a real, lasting impact. Not just with donations, but with time, attention, and trust.



## i-support

For the most vulnerable,  
close to home

i-support funds local projects in Eindhoven and Veghel that focus on the well-being of young people and the elderly: often those who need a little extra support. From community sports to youth work and elderly care, i-support backs small local initiatives with big heart. No long procedures, just trust, human contact, and the drive to make a difference. The foundation is financed by i-team Global as a way to give back to the region where it all started.

# Made Blue

## From clean floors to clean water

What if every floor you cleaned could also help someone drink, wash, and stay healthy for a day? That's exactly what happens with the i-mop. This compact machine uses just 18 litres of water on average per workday and for every i-mop sold, we donate that same amount of clean drinking water to communities where access is still a daily struggle. A litre for a litre. According to global standards, that's enough for one person's basic water needs for a full day.

The idea was born back in 2015, when i-team founder Frank van de Ven met Machiel van Doorn of Made Blue at InterClean. The i-mop had just entered the market. So had Made Blue. A water-saving product met a water-giving mission. And something clicked. Fast-forward ten years, and that simple idea has turned into something massive:

- Over 1.7 billion litres of clean drinking water donated
- More than 23,000 people with access to a lifetime water supply
- New projects underway in places like Malawi and Southeast Asia

### More than 1.7 billion litres and counting

To date, i-team has donated over 1.7 billion litres of water, helping more than 23,000 people gain access to clean water. Not just for a day or a week, but for life. With every new i-mop in use, the total keeps rising.

The donations fund local water infrastructure: taps, wells and piping systems built and maintained by communities themselves, with guidance from Made Blue. These systems aren't just sustainable in theory. They're designed to last 10 to 15 years, using locally available parts that can be fixed and maintained without external support.

### Ownership and dignity

Access to water should be a human right. But that doesn't mean it's free. Made Blue works with women-led savings groups in each village, where every woman contributes a small monthly amount.

That money stays in the community, helping fund repairs and expansions, and ensuring the water keeps flowing long after the initial system is built. This model of local ownership and circular investment means the impact doesn't stop, even if the partnership were to end tomorrow. It's not just infrastructure. It's resilience.

### The ripple effect

What started as a product partnership has grown into something much bigger. Today, more and more i-partners around the world are joining the Made Blue mission in their own way, proving that a shared purpose can ripple outward. It's not just about donations. It's about showing what's possible when companies lead with values.

### Tap into change

Instead of serving bottled water, we've installed Made Blue taps at our HQ in Eindhoven. These smart systems filter, cool, and carbonate regular tap water, turning it into delicious still or sparkling water. The water flows straight from the local supply into the tap, and comes out fresh and ready to drink - perfect for refilling a glass or carafe. No plastic bottles. No transport. No glass waste. Just clean, local water, served with intention. It's a simple change, but one that saves resources and sparks awareness with every sip.

And we're not alone. More i-partners and hospitality venues in our network are joining the Made Blue mission. Tapping filtered water, telling the story, and turning a simple sip into something meaningful.

Since 2015  
i-team has  
**donated over  
1.7 billion liter  
of clean  
drinking water  
in developing  
countries**



# On the move

## Driving change together

Sustainability is part of the choices we make every day. That includes how we get from A to B. Choosing electric mobility means fewer emissions, less noise and a healthier way to travel.



### The Electric Mobility Plan

With our Electric Mobility Plan, every colleague can lease an electric car or bike at a favorable rate. No complicated checks, no hassle. More than half of our team is now on the move: quietly, cleanly and with a smile. Because green choices should be easy (and fun).

### Cleaner journeys, bigger impact

Mobility is one of the key areas where we can make a difference. By switching to electric transport, we reduce emissions, cut noise pollution and show that sustainable travel is possible for everyone. And it doesn't stop at cars: e-bikes are making daily commutes healthier, quicker and cleaner too.

Every ride on a bike, every kilometer in an EV, every choice for cleaner energy brings us closer to the kind of company we want to be. One decision at a time, we're moving forward.



# i-team at Flight Forum

## Building for a better future.

When you visit i-team Global at Flight Forum in Eindhoven, one thing stands out. Every square meter was designed with purpose. The World Logistics & Inspiration Center brings together everything i-team stands for, innovation, connection and care for people and the planet.

### Innovation and impact under one roof

Certified for the future

The World Logistics & Inspiration Center was designed according to the highest sustainability standards, earning both BREEAM® Excellent and Outstanding scores. From the start, the goal to create a space that performs beautifully, works efficiently and inspires everyone who walks through the door.

More than 3,000 solar panels cover the roof. Generating enough energy to power the entire site. Smart lighting follows natural daylight to reduce energy use, while heat pumps and underfloor heating keep the building comfortable year-round. Even rainwater doesn't go to waste. It's collected, filtered through a Hydraloop system, and reused across the site.

### Sustainability in every detail

Design with purpose

Inside and out, sustainability guided every choice. The building materials were selected for their low environmental impact, and the design promotes biodiversity with green roof sections where insects and birds can thrive. There's even room to grow herbs and vegetables for the on-site restaurant.

Air quality was another priority. Advanced airflow technology, powered by the i-air system, delivers fresh air exactly where it's needed, saving energy and keeping people healthy. The result is a workspace that feels light, open and alive; a place where innovation can truly breathe.

### Smarter movement

Cleaner future

Outside, the focus on clean mobility continues. The center offers over 150 parking spaces, including 50 EV chargers and plenty of room for electric bikes. After all, this is the Netherlands where everyone loves to bike.

### A home for our community

A place to reach the world

With 9,000 m² of warehouse, 7,500 m² of inspiration and event space, and 2,500 m² of offices, the new complex is a hub that connects i-team's global network while keeping sustainability front and center.

Located just minutes from Eindhoven Airport and close to major highways, the site is built for connection. Not only between people, but between continents. The new logistics center brings products from our factories together under one roof, so we can prepare mixed orders and ship them faster, smarter and with fewer transport movements.

Flight Forum reflects our belief that sustainability touches all of us. After all, it's about how we live, work and move together.



### Flight Forum at a glance

- Total area**
  - 9,000 m² warehouse
  - 7,500 m² inspiration & event space
  - 2,500 m² offices
- Energy**
  - 3,000 solar panels
  - Energy-neutral (and close to energy-positive)
  - Smart lighting that follows daylight
- Water**
  - Rainwater collection & reuse via Hydraloop
  - Efficient heating and cooling with heat pumps

- Biodiversity**
  - Green roof zones for insects and small wildlife
  - Plans for herbs and vegetables for the restaurant
- Mobility**
  - 156 parking spaces
  - 50 EV charging stations
  - Dedicated e-bike parking
- Air quality**
  - Advanced airflow system powered by i-air
  - Clean air exactly where people need it
- Certification**
  - BREEAM® Excellent & Outstanding



# People Planet Prosperity

Three pillars, One purpose.

Our sustainability approach rests on three pillars: caring for **people**, protecting the **planet**, and growing **prosperity** with purpose.

**People**  
Caring for those who  
create a cleaner world

People are at the heart of everything we do, from the engineers designing smarter tools to the cleaners who bring them to life in schools, hospitals, and workplaces around the world. We design products that protect cleaners' health, create safer jobs, and build pride in their work. At our offices and factories, we focus on well-being through healthy lunches, safe workplaces, and sports and training opportunities. Across our network, initiatives like the i-gathering, i-academy, and We Support bring our global community together to learn, share, and give back.

**Planet**  
Caring for the world  
we all share

Every decision we make, from materials to mobility, is an opportunity to reduce our footprint. Our machines are built to last, with replaceable parts, recyclable materials, and modules that fit across models. Partnerships like Made Blue help us turn savings into impact: every litre of water used by an i-mop is matched with a litre of clean drinking water for communities in need. We're also investing in renewable energy, water-saving systems, and eco-friendly facilities that keep us moving toward a cleaner, smarter future.

**Prosperity**  
Fueling growth  
with purpose

For us, prosperity is about more than numbers. A healthy business gives us the power to innovate, grow, and make a lasting difference for people and planet. Our global partner network drives sustainable growth, allowing us to reinvest profit into new technologies, training, and circular design. Because when business grows the right way, everyone benefits. And that's how we keep creating value that lasts.



**i-team®**

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