

# PRIVACY STATEMENT

This Policy applies to Family Loans of Temple, and it governs any and all data collection and usage by us. Through the use of [www.familyloansoftemple.com](http://www.familyloansoftemple.com), you are consenting to the data collection procedures expressed in this Policy. Notice on the website there is no application to fill out. We ask for the very basic information when you wish to contact us.

We collect non-public information about you as a client or former client from the following sources:

- Information we receive from you on applications, documents, other forms.

- Information about your transactions with us, our affiliates, or others.

- Information we receive from consumer reporting agencies.

We keep this information as long as it is relevant.

We do not, and will not sell any client lists or names or disclose any non-public personal information about our clients, current or former, to anyone, except as permitted by law. We restrict access to non-public personal information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic and procedural safeguards that comply with federal regulations which restrict access to your non-public information. Absolutely No credit card information is stored in any computer or server.

We may report information about your account to credit bureaus. Late or missed payments or other defaults on your account may be reflected in your credit report.

This company is licensed and examined under the laws of the State of Texas and by state law is subject to regulatory oversight by the Office of Consumer Credit Commissioner. Any consumer wishing to file a complaint against this company should contact the Office of Consumer Credit Commissioner through one of the means indicated below:

In person or US Mail, 2601 N. Lamar Blvd., Austin, TX 78705-4207

By phone 800-538-1579 or 512-936-7600

By Fax: 512-936-7610

E-mail: [consumer.complaints@occc.stte.tx.us](mailto:consumer.complaints@occc.stte.tx.us)

Este prestamista tiene licencia de la Oficina del Comisionada de Crédito al Consumidor del Estado de Texas y es examinado por la misma. Llame a la Línea De Urgencias de Crédito al Consumidor o escriba a la Oficina del Comisionada de Crédito al Consumidor para información tocante el crédito a para ayuda con problemas de crédito:

En persona a par carea postal, 2601 N. Lamar Blvd., Austin, TX 78705-4207

Telefono No: 800-538-1579 or 512-936-7600

Fax No: 512-936-7610

E-mail: [consumer.complaints@occc.state.tx.us](mailto:consumer.complaints@occc.state.tx.us)