

PUBLIC CONCERNS AND COMPLAINTS

It shall be the policy of the Morehouse Parish School Board that written allegations concerning school policy or concerns about school matters be submitted to the principal of the school. If the matter cannot be settled at this level the matter should then be presented to the Superintendent in writing with all allegations documented and signed.

It shall further be the responsibility of the principal of the school or any other administrator to document any and all meetings held in response relative to a concern or complaint.

PUBLIC COMPLAINTS

Constructive criticism of the schools is welcomed by the Morehouse Parish School Board whenever it is motivated by a sincere desire to improve the quality of the educational program or to equip the schools to do their tasks more effectively. The School Board however, has confidence in its professional staff and desires to support their actions and protect them from unnecessary, spiteful, or negative criticism and complaint. Therefore, whenever a complaint is made directly to the School Board as a whole or to a School Board member as an individual, it shall be referred to the Superintendent for study and possible solution.

The School Board shall require the Superintendent and staff to maintain and disseminate information to parents, legal guardians, and the general public on the proper process and contact information to be used when making complaints.

The School Board may consider hearing citizen complaints when they cannot be resolved by the administration (teacher, principal and Superintendent). Matters referred to the School Board shall be submitted through the Superintendent, shall be in writing, and be specific in terms of the action desired. The School Board shall not consider or act on complaints that have not been explored at the appropriate administrative level.

Approved: June 3, 2025

Ref: La. Rev. Stat. Ann. §§17:81, 17:172; Board minutes, 6-3-25.