

Ticketing Intern

Winnipeg Sea Bears | Summer 2026

The Winnipeg Sea Bears are hiring a Ticketing Intern for the 2026 season. This is a front-line, people-first role inside a professional basketball organization. You'll be in the building on game days, working directly with fans, premium guests, and the ticketing team to make sure every experience runs smoothly.

If you want real reps in sports business, pro team operations, and ticketing technology, this is where you start.

What You'll Do

Game days:

- Set up premium areas before doors open
- Assist with fan ingress and help guests find their seats
- Act as the point of contact between fan groups and the ticketing team
- Process last-minute tickets for fans and corporate partners
- Support the ticketing team on anything that comes up during the event

Day before games:

- Build and release last-minute tickets for fans and partners
- Work through unexpected issues alongside the ticketing team
- Prep premium seating assignments, guest lists, and event-day materials

What We're Looking For

- A genuine interest in the business side of sports
- Strong interpersonal skills. Comfortable talking to anyone, from a first-time fan to a corporate partner
- Currently enrolled in or recently graduated from a business, sport management, or related program
- Availability for all home games, including evenings and weekends
- Organized, calm under pressure, and willing to jump in wherever needed

What You'll Gain

- Hands-on experience with event operations and group sales execution in a professional sports environment
- Training on Archtics, the ticketing platform used by every team and venue selling on Ticketmaster
- A behind-the-scenes look at how large-scale events are built and executed
- Direct exposure to a pro sports front office and the people running it
- A professional reference and a foot in the door for future roles in sports business

Application Questions

Please answer the following as part of your application:

1. Why do you want to work in professional sports ticketing, and why the Sea Bears specifically?
2. Tell us about a time you handled a difficult customer, guest, or high-pressure situation. What did you do and what was the outcome?
3. The Sea Bears home season runs May through August 2026. What does your availability look like for weeknight and weekend game days during that window?

How to Apply

Submit your resume and answers to the three questions above to Dane Taylor, Director of Revenue and Ticketing Operations dtaylor@seabears.ca.