

135 North Main Street • Gunnison, CO 81230
970-829-0597 | CakeMeAwayColorado@gmail.com
CakeMeAwayColorado.com

Wedding Dessert Pickup Contract

Partner A

Name:

Phone:

Email:

Partner B

Name:

Phone:

Email:

Married last name:

Primary Contact

(If different from Partner A)

Name:

Email: Phone:

Event And Pickup Information

Original wedding date:

Pickup date and time frame (during business hours):

Person collecting the order:

Pickup contact phone:

Estimated guest count:

Deposit And Payment Terms

A nonrefundable $300 booking deposit and signed contract are required to reserve your event date. The deposit is applied toward your final balance and is nontransferable unless Cake Me Away approves otherwise in writing. Payment may be made by check payable to Cake Me Away or through the online invoice provided. Please contact Cake Me Away for check mailing instructions. Returned checks will incur a $50 fee, and the remaining balance must be paid by credit card. Final details must be approved at least three weeks before your event. A final invoice will then be issued, and final payment is due no later than 14 days before the original contracted wedding date, unless a revised payment date is approved in writing. For bookings made within 14 days of the event, full payment is due upon booking. If payment is not received by the deadline, Cake Me Away may cancel the order after written notice; the cancellation policy will apply.

Price Adjustments

Quotes provided more than three months prior to your event date are subject to change due to uncontrollable factors such as significant increases in supply or ingredient costs. Any modifications to the size, design, or ingredients of your order may also impact the final price.

Order Changes

All order details—including quantities, sizes, design, flavors, and pickup arrangements—must be finalized and approved in writing at least three weeks before the event. Changes require written approval by Cake Me Away and may affect pricing. Late changes are subject to availability and may incur additional charges, which will be disclosed before approval. Order reductions after final payment do not qualify for a refund. Three updates to your dessert details sheet are included. A $20 administrative fee will be added for each additional update after the third.

Cancellation Policy

All cancellations must be submitted in writing to CakeMeAwayColorado@gmail.com. The $300 booking deposit is nonrefundable, subject to the separate provisions below if Cake Me Away cannot fulfill the order.

An additional $300 cancellation fee applies to cancellations received on or after the earlier of June 1 of the original wedding year, or 90 days before the original contracted wedding date. This fee is due within 10 days of cancellation. For bookings made on or after the applicable cutoff, this policy applies immediately upon booking. The booking deposit and cancellation fee compensate Cake Me Away for reserving capacity, planning, and lost booking opportunities.

If you cancel before submitting final payment, we will keep the $300 booking deposit and any applicable $300 cancellation fee. Payments already made will count toward these charges. Any excess will be refunded within 14 days of written cancellation; any unpaid cancellation fee is due within 10 days.

Once final payment has been submitted, no refunds will be issued for client-requested cancellations or order reductions, even if payment was submitted before the cancellation cutoff. Please carefully review your final dessert details and invoice for accuracy before submitting payment. No additional cancellation fee will be collected if it is already covered by retained payments. This client cancellation policy does not override the provisions below concerning Cake Me Away being unable to fulfill the order.

Postponement requests must be submitted in writing and are subject to availability and written approval. The original date and cancellation cutoff remain in effect unless a written amendment states otherwise. If a new date cannot be agreed upon and the original booking is canceled, the cancellation policy applies. Any approved payment transfer, revised pricing, or revised deadline must be documented in writing.

Design Expectations

Inspiration photos guide the overall design but are not a guarantee of an exact replica. Each cake and dessert is handmade; colors, textures, piping, flowers, and decorative details may vary. Colors may also appear different under venue lighting or in photographs. Cake Me Away will request written approval before making significant design or ingredient substitutions. If a significant substitution cannot be agreed upon, any affected items and related refund or adjustment will be addressed in writing.

Ribbon Decoration & Colors

Please note that ribbon color may darken due to contact with buttercream. Satin ribbon with no wire is recommended. Clients are responsible for providing any ribbon. For specific colors, we recommend providing a physical swatch, as electronic color samples are often inaccurate. Frosting colors may bleed or behave unpredictably; we will do our best to match your vision.

Flowers

Any fresh flowers you would like Cake Me Away to place on the cake must be supplied by your florist and delivered to the bakery by an agreed time before pickup. You are responsible for confirming their safety for use with food. Cake Me Away may decline flowers that are unsuitable for food contact or safe transport. We are not responsible for the quality or availability of florist-supplied flowers or for damage or contamination caused by flowers added by others after pickup. Venue flower placement and setup are not included in this pickup order.

Upon request, we may source edible flowers for your order, though availability is limited. We will contact you to discuss alternatives if edible flowers are unavailable.

Cake & Dessert Toppers

All toppers must be submitted for review at least one week before the event to confirm structural compatibility. Toppers to be placed by Cake Me Away must arrive at the bakery by an agreed time before pickup. We may package a topper separately if transporting it on the cake would be unsafe. The person collecting the order will receive any applicable placement instructions.

Cake Me Away is not responsible for damage caused by clients, guests, or other vendors placing toppers or decorations on the desserts after pickup. Venue setup and on-site repairs are not included.

Pickup Transport And Storage

Pickup is available only for single- and two-tier cakes and individual desserts. Cakes with three or more tiers require a separate delivery booking. Pickup takes place at Cake Me Away, 135 North Main Street, Gunnison, Colorado, at the agreed date and time. Please notify us promptly if the person collecting the order or the pickup time changes; alternate arrangements require approval.

Provide a clean, level vehicle surface and air conditioning. Transport cakes on a flat vehicle floor or other secure, level surface, never on a lap or sloped seat. Keep desserts out of direct sunlight and heat, drive carefully, and travel directly to the destination. Follow the storage and refrigeration instructions supplied for your specific desserts. Keep the vehicle and display area cool, at 70°F or below; desserts requiring refrigeration must remain refrigerated as instructed until serving.

The person collecting the order should review the desserts and ask any handling questions before leaving. After handoff, the client is responsible for transport, unloading, storage, display, and setup, including a sturdy, level table away from sunlight and heat. Cake Me Away is not responsible for damage caused by handling, transport, storage, or display after handoff.

This agreement is for pickup only. Requests to switch to delivery require availability, written approval, and acceptance of additional fees, which may be substantially higher because of staffing needs. Until a written amendment or replacement delivery agreement is approved, the agreed pickup arrangements remain in effect.

Cake Stand Rental

If rentals are included in your order, the following terms apply. Cake Me Away has a limited number of cake and dessert stands available for rent. Rented items and their rental prices will be listed on your invoice. Rentals must be returned to Cake Me Away no later than two calendar days after the wedding date, during an agreed return window. A $15 late charge per day will accrue beginning on the third calendar day after the wedding date until all rentals are returned. This daily charge applies to the rental order as a whole. If a rental is damaged or not returned, a replacement charge equal to five times that item's rental price will apply. For an unreturned item, daily late charges stop when the replacement charge is assessed and the item is treated as lost. The client is responsible for returning all rented items to the bakery.

Photography & Marketing

Cake Me Away reserves the right to photograph your wedding desserts for use on our website, social media, and other marketing purposes, without compensation to you. We appreciate receiving professional photos and will credit your photographer when possible.

Allergies

Products may contain or come into contact with common allergens such as wheat, dairy, eggs, nuts, and soy. While we take precautions to prevent cross-contamination, we are not an allergen-free kitchen and cannot guarantee the absence of trace allergens. Cake Me Away is not liable for allergic reactions.

Liability & Force Majeure

Cake Me Away will make reasonable efforts to fulfill this agreement. If extraordinary circumstances beyond either party's reasonable control—including severe weather, road closures, natural disasters, or government restrictions—prevent performance, the affected party must provide prompt written notice. The parties will first discuss a mutually acceptable rescheduling or alternative arrangement; any changes require written agreement. If Cake Me Away cannot provide the contracted services and no alternative is agreed upon, payments for unprovided products and services, including the applicable portion of the booking deposit, will be refunded within 14 days after inability to perform is confirmed. The client cancellation fee will not apply to services Cake Me Away cannot provide. If Cake Me Away remains able to perform but the client cancels for personal reasons, the client cancellation policy applies.

If Cake Me Away cannot fulfill the order because of illness, equipment failure, staffing issues, or another bakery-side emergency, we will notify you promptly and, with your approval, try to arrange a suitable substitute. A substitute vendor or materially different order will not be imposed without your written approval. If no acceptable arrangement is reached, payments for unprovided products and services will be refunded within 14 days, including the applicable portion of the booking deposit, and no cancellation fee will apply.

To the extent permitted by law, liability for an order-related claim is limited to the amount paid for the affected products and services, and excludes incidental or consequential damages. These limits do not apply where prohibited by law, including liability that cannot legally be excluded for gross negligence or willful misconduct.

Our Commitment

At Cake Me Away, we take pride in our work and appreciate the opportunity to be part of your special event. If any concerns arise, please contact the Owner, at 970-829-0597 ext. 3 so we can resolve the matter swiftly and professionally.

Thank you for choosing Cake Me Away! We look forward to making your dream desserts a reality!

I have read, understood and agree to all the terms and conditions listed above.

Printed Name:

Signature Date

Your booking is confirmed and your wedding date is reserved once we receive your signed contract and $300 deposit.