



ASSIST YOU

*Serving the Comal County
& Surrounding Areas*

www.assistyou.vip

830-318-5268



Dear Families, Healthcare Facilities, & Care Partners:

Assist You is pleased to offer our Signature Concierge Care & Standby Services for individuals who require dependable transportation and a responsible escort before and after outpatient medical procedures.

We understand that undergoing a procedure can create uncertainty for both the individual and their family.

Our goal is to provide a professional, discreet, and safety-focused transportation resource that offers **peace of mind from pickup through a safe return home.**

Our concierge service may be appropriate for:

- Colonoscopies and endoscopies
- Cataract and dental procedures requiring post-care transportation
- Pain-management injections and treatments
- Minor outpatient procedures
- Diagnostic imaging and medical testing
- Other outpatient procedures requiring a responsible escort and return transportation

Pricing is based on the total service time. Extended service beyond eight hours may be available depending upon the duration and circumstances.

Contact us for a custom quote.

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Signature Concierge Package

The Signature Concierge Package provides transportation support for up to **2½ hours** and may include:

- Prompt pickup from the client's home or hotel
- Transportation to the medical facility
- Driver standby during the scheduled procedure
- Safe return transportation following facility-authorized discharge
- Family notification upon completion, when specifically authorized by the client
- Professional, discreet, and compassionate service throughout the scheduled transportation period

Extended Concierge Care Observation & Standby Support

For procedures requiring additional time, Assist You offers an **Extended Concierge Standby Service for 3–8 hours**.

When a treating facility determines that additional **observation** is necessary, Assist You may remain available on standby for transportation and escort needs until the client has been medically cleared and released by the facility.

This service is particularly helpful when:

- A procedure takes longer than expected
- The medical facility requires additional observation before discharge
- Family members are unable to remain nearby
- The client needs dependable transportation home once released
- Additional time is needed for a safe and coordinated return home

A Clear Difference From Rideshare

We provide **private, scheduled concierge transportation** with an emphasis on safety, professionalism, reliability, discretion, and personal attention.

Our professional training and credentials include:

- Certified Transportation Specialist (CTS)
- CPR / AED / First Aid
- Bloodborne Pathogens & Infection Control
- Additional professional training and certificates available upon request

Assist You is a **private pay service** and is not billed to or payable through Medicare, Medicaid, or government-funded NEMT programs.

Advance scheduling is recommended.

Our mission is simple:

To provide families and healthcare facilities with a trusted transportation resource when a client needs more than simply a ride.

We believe in being respectful, discreet, professional, and compassionate—every mile of the way.

Sincerely,



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