

Whittingham Homeowner's Association

Steps once Alarm has been detected

1. If there are fire or smoke conditions in your unit **DO NOT SILENCE THE ALARM.**
2. Fire and System CO alarms (if applicable) can be silenced by entering your valid 4-Digit code.
3. Central Station will call the main phone number, **do not call them**. Your phone number was given to Central Station by the resident at the time of a setup.
4. Central Station will ask you for your password. This word, name, number, phrase was given by the resident at the time of setup.
5. Once you are ready to clear the alarm (**ONLY IF THIS IS A FALSE ALARM**):
 - a. Press and Hold Reset Button on the keypad until you hear 3 beeps
 - b. Press *72 on the keypad.

If you do not know your 4 digit code or your password please call 5th Ave Systems at 908-858-7037. It is the homeowner's responsibility to know this information. A false alarm can not be disabled without this information. No WHOA employees are permitted to disable an alarm at any time.