NuVation Health Services
Covid-19 Policy

Purpose:

1) To decrease the spread of any virus or infective disease.
2) To maintain a healthy environment for patients and staff.

NuVation Health Services, PC will:

1) Display signage in all public areas explaining sanitation and safety policies.
   a. Safety policies will includes encouraging face masks for patrons NOT fully vaccinated.
   b. Signage on entrance door requesting patrons to wash/sanitize hands when entering the premises.
   c. Chairs in waiting area will be arranged per best practices recommended.
2) Regular sanitation of all agency spaces.
   a. Routinely clean and disinfect all frequently touched surfaces at NuVation Health Services, such as doorknobs, workstations, keyboards, telephones, light switches, and bathroom areas.
      1. Staff at NuVation Health Services will routinely sanitize anything within a 6-foot distance of a patient/visitor.
      2. Staff employed at NuVation Health Services will remove all decorations, toys, and cloth items that are difficult to sanitize.

Patron Protocols:

1. Telehealth will remain an option for clients not wishing to attend in person.
2. Time will be allocated between sessions to allow for cleaning.
3. If they are not feeling well, it is requested that patients should not enter the clinic and should switch their sessions to telehealth.
4. Any caregiver will be asked to wait outside for the return of their minor child.
5. When possible parent meetings will be done over the phone if more than one parent is requested/requesting to be involved in the session.
6. Patients will be asked not to bring anything extra into the NuVation Health Services clinic to reduce the possibility of exposure.
7. Patients will be able to use the restrooms.
8. Patients will be asked to make payments online or over the phone by credit card whenever possible. Please visit our website for the online payment option.

Employee Protocols:

1) Employees of NuVation Health Services have face masks available to wear during sessions.
2) Employees of NuVation Health Services will frequently wash hands for 20 seconds following the CDC guidelines.
3) Employees of NuVation Health Services will sanitize their workstations routinely according to the CDC guidelines.

<u>Symptom Protocol:</u>

1) Employees who have symptoms of the virus or any infectious disease based on the CDC guidelines (i.e., fever, cough, or shortness of breath) should notify their supervisor immediately and stay home.
2) Sick employees should follow CDC recommended steps. Employees should not return to work until the criteria to discontinue home isolation are met, in consultation with health care providers and state and local health departments.
3) Employees who are well but have a sick family member at home with COVID-19 should notify a supervisor as soon as possible.
4) Wash your hands often with soap and water for at least 20 seconds. Use hand sanitizer containing at least 60% alcohol if soap and water are not available.
5) Avoid touching your eyes, nose, and mouth with unwashed hands.
6) Cover your mouth and nose with tissue when you cough or sneeze or use the inside of your elbow. Throw used tissues in the trash and immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not available use hand sanitizer containing at least 60% alcohol. Learn more about coughing and sneezing etiquette on the CDC website.
7) Clean and disinfect frequently touched items and surfaces such as workstations, keyboards, telephones, light switches, and doorknobs. Dirty surfaces should be cleaned with soap and water prior to disinfection. To disinfect, use products that meet the EPA's criteria for use against COVID-19, and are appropriate for the surface.
8) Avoid using other employees' phones, desks, offices or other work tools and equipment, when possible. If necessary, clean and disinfect them before and after use.
9) Practice social distancing by avoiding large gatherings and maintaining distance (approximately 6 feet or 2 meters) from others if possible.