



Making the homeless response system work – better.

# Winter 2025 HMIS Forum Agenda

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- Welcome & Introduction
- New Agencies
- Common Data Issues
- HMIS Reminders
  - Report Due Dates
  - EVA Reminders
- Common Data Issues
- Data Quality Updates
- Save the Date
- HMIS Summary & Housing Trend
- System Performance Measures
- Guest Speaker – The Beacon
- Guest Speakers – SEARCH
- Upcoming HMIS Dates
- Data Quality Awards
- HMIS Support Committee
- Team Building- Build a Gingerbread
- Questions & Discussion



# HMIS & Coordinated Entry Team

Renee Cavazos –  
VP of Homeless  
Response System

Agnes Asigbey -  
Manager of Data  
Quality and  
Systems  
Reporting

Erol Fetahagic -  
Director of HMIS  
Administration

Kelita Beechum -  
Manager of HMIS  
External Partner  
Engagement

Yvette Fuentes –  
Manager of HMIS  
Administration

Heady Cassidy –  
Associate of HMIS  
Administration

Rand  
Chaqmaqchee –  
Associate of HMIS  
External Partner  
Engagement

Karen Flores –  
Associate of HMIS  
Data Quality and  
Systems Reporting

RaSara Rodriguez  
– Associate of  
HMIS External  
Partner  
Engagement

John Slimp –  
Senior Data  
Systems Engineer



Jordan Jupe  
Hassenflu –  
Senior Manager of  
Coordinated Entry  
and Intake

Scot More –  
Coordinated Entry  
Sr. Associate /  
Homeless  
Court Admin

Carmen Carreon –  
Coordinated Entry  
Associate



# New HMIS Participating Agencies

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- Adult & Teen Challenge of Texas
- El Centro de Corazon
- Montgomery County Grants & Community Development
- Society of Samaritans





# HMIS Important Due Dates



	SUN	MON	TUE	WED	THU	FRI	SAT
Clients in Program report due	29	30	31	1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30	Quarterly EVA reports	

# We need a report for that



No matter the funding source – if you have a client enrolled in a project within your organization, we need a report for that



The Clients in Program Report for EACH project within your organization is due to [hmis.reports@cfthouston.org](mailto:hmis.reports@cfthouston.org) by the 7<sup>th</sup> of each month



Corrections (if any) are due by the 15<sup>th</sup> of each month with a follow up e-mail that includes the data quality report showing all zeros.

# Eva Reporting Requirements & Reminders

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- Effective January 2025, all residential projects must upload their data to Eva and submit the Eva data quality report quarterly to [hmis.reports@cfthouston.org](mailto:hmis.reports@cfthouston.org). Below is the report submission schedule.

October – December 2025, due January 31, 2026

January – March 2026, due April 30, 2026

April – June 2026, July 31, 2026

- Beginning January 2026, all other project types are encouraged to upload their data to the Eva app and review it for accuracy, completeness, and timeliness. This will help streamline the data quality improvement efforts across the entire system.

- The next Eva training will be held on February 9, 2026, at 9 am.

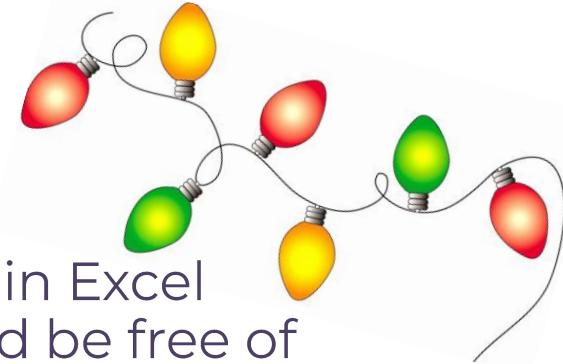
- **Registration:** <https://www.cfthouston.org/hmis-v2#HMISUserTraining>.

- **Other Advanced Training Opportunities**

- Data Explorer Training
- APR/CAPER/SPM Reports Training
- One-On-One/Small Group Support

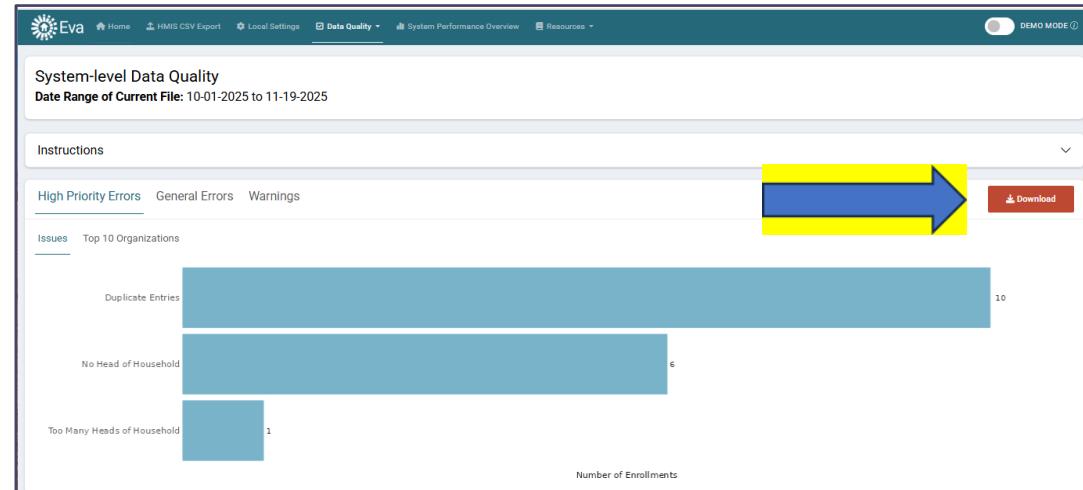


# Eva Report Requirements



The report due to the HMIS Team is the Eva Data Quality Report in Excel format. We anticipate a few warnings; however, the report should be free of high-priority issues and errors. Here are the steps.

- Run the HMIS CSV 2026 Export
- Download the report and save it as a Zip file
- Upload the Zip file to Eva
- When Eva accepts the file, click Ok
- Navigate to the menu up top
- Click Data Quality
- Select System-Level
- Click Download in red, which will export the data into Excel
- Save the Excel Workbook and submit it to us via email at [hmis.reports@cfthouston.org](mailto:hmis.reports@cfthouston.org).



# Common Data Issues

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- Demographics: Name, DOB, SSN, Race & Ethnicity
- Approximate Date Homelessness Started & Number of Times/Months Homeless
- Permanent Housing Move-In Date
- Enrollment Length
- Overlapping Residential Enrollments
- Project Transfers
- Street Outreach Contact & Living Situation
- Project Type & Funding Setup
- Bed & Unit Inventories
- Referral Outcomes
- Release of Information



# HMIS Data Quality Update

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- There has been a recent development in data quality. The U. S. Department of Housing and Urban Development (HUD) has established a 5-10% threshold for what it classifies as “missing” data, and it’s flagging related elements in system-wide reports.
- HUD now defines “missing” data as fields with the following responses or when the fields are null or blank.
  - Data Not Collected
  - Client Doesn’t Know
  - Client Prefers Not to Answer
  - Other
  - No Exit Interview Completed



# Data Quality Reminders

- To ensure data accuracy and completeness, partner agencies should promptly respond to HMIS Team request and actively monitor and improve their project data quality.
- To support accurate exits and enhance system performance, an Exit Destination Guidance document has been developed and is available on our website at <https://www.cfthouston.org/hmis-v2#HMISAgreementsandPolicies>



## Project Exit Destinations Guidance

The **Exit Destination** describes where a client will stay after leaving the project. This information is used to track outcomes and measure project impact. When exiting a client from an enrollment, select the response that most closely reflects their living situation.

- **Rental Housing with Subsidy:** If the client is moving into rental housing with financial assistance, select "Rental by client, with ongoing subsidy." This will open another field for you to select the type of subsidy they are receiving.
- **Types of Housing Subsidies:** Subsidies may be tenant-based, project-based, or sponsor-based and designed to reduce rent burdens. This includes financial assistance provided through HUD-funded programs (e.g., public housing, Emergency Housing Voucher, or Section 8) or other housing subsidies, such as state rental assistance vouchers.
- **Owned Housing:** If the client is moving into or staying in a home they own, select the appropriate response that reflects any housing subsidy they are or will receive, if any.
- **Staying with Family or Friends:** Choose the response that best reflects the expected duration of the stay, whether permanent (**90 days or more**) or temporary (**less than 90 days**). If the length of stay is unknown, select permanent.
- **No Relocation Expected:** For clients exiting from projects such as Homelessness Prevention, Rapid Re-Housing, Supportive Services Only, or transitioning in place, select the same destination where they were staying during enrollment or prior to starting the project.
- **Destination Options:** These options include **Permanent, Temporary, Institutional, Homeless, and Other.**

Permanent Housing Destinations	Descriptions
Owned by Client, no housing Subsidy	The client owns the property/house/unit they are living in, and no ongoing housing subsidy is associated with it ( <b>subsidy is not applicable</b> ).
Owned by client, with ongoing housing subsidy	The client owns the property/house/unit they are living in and receives a housing subsidy for mortgage payments. This subsidy could be public or private funds.
Rental by client, no ongoing housing subsidy	The client's rent is not supported by any government, local, or private funding source ( <b>subsidy is not applicable</b> ).
Rental by client, with ongoing housing subsidy	The client's rent is supported through government, local, or private funding sources, including the subsidies listed below. <ul style="list-style-type: none"><li>▪ <b>VASH housing subsidy</b></li><li>▪ <b>GPD TIP housing subsidy</b></li><li>▪ <b>RRH or equivalent subsidy</b></li><li>▪ <b>HCV voucher (tenant or project-based) (not dedicated)</b></li></ul>



# 2nd Annual HMIS Data Symposium

Save the  
Date

# 2nd Annual HMIS Data Symposium

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Join us for the 2nd Annual HMIS Data Symposium, hosted by CFTH. Next year's theme is "Data-Driven Solutions for Homeless Service Delivery and Outcomes."

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What to Expect: This event explores how data-driven strategies improve homeless service delivery to ensure that everyone has a safe place to call home. It brings together technology professionals, data experts, and local homeless response leaders to discuss data-informed decisions that transform our system to make it more accountable, equitable, and efficient.



# 2nd Annual HMIS Data Symposium

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## Event Details

Date: Thursday, June 4, 2026

Event Time: 8:00 AM – 4:00 PM

Additional Notes: Light breakfast & lunch provided | Business attire

Registration details will be available soon. Participation is by invitation only.

For more information, please contact Agnes Asigbey at [agnes.asigbey@cfthouston.org](mailto:agnes.asigbey@cfthouston.org)

Event Link: <https://www.cfthouston.org/thewayhome#AnnualDataSymposium>



# 2nd Annual HMIS Data Symposium



- It provides a platform for experts to share their work, knowledge, experiences, best practices, and cutting-edge technologies that support addressing and ending homelessness.
- **Data Collection & Management** – Best practices for maintaining data quality
- **Partnerships/Collaborations for Data Excellence** - Highlights the benefits of collaboration in achieving data-driven goals
- **Data-Driven Enhancements** – How agencies are using data to improve service delivery
- **Innovation in Addressing Homelessness** – AI, API integrations, dashboards & emerging technologies
- **Funding, Grants Management, and Reporting** - Ensuring accountability, compliance, and effective use of funds to achieve project goals.
- **Event Highlights:** State-wide continuum of care content, healthcare and criminal justice leaders, AI experts, and DV content

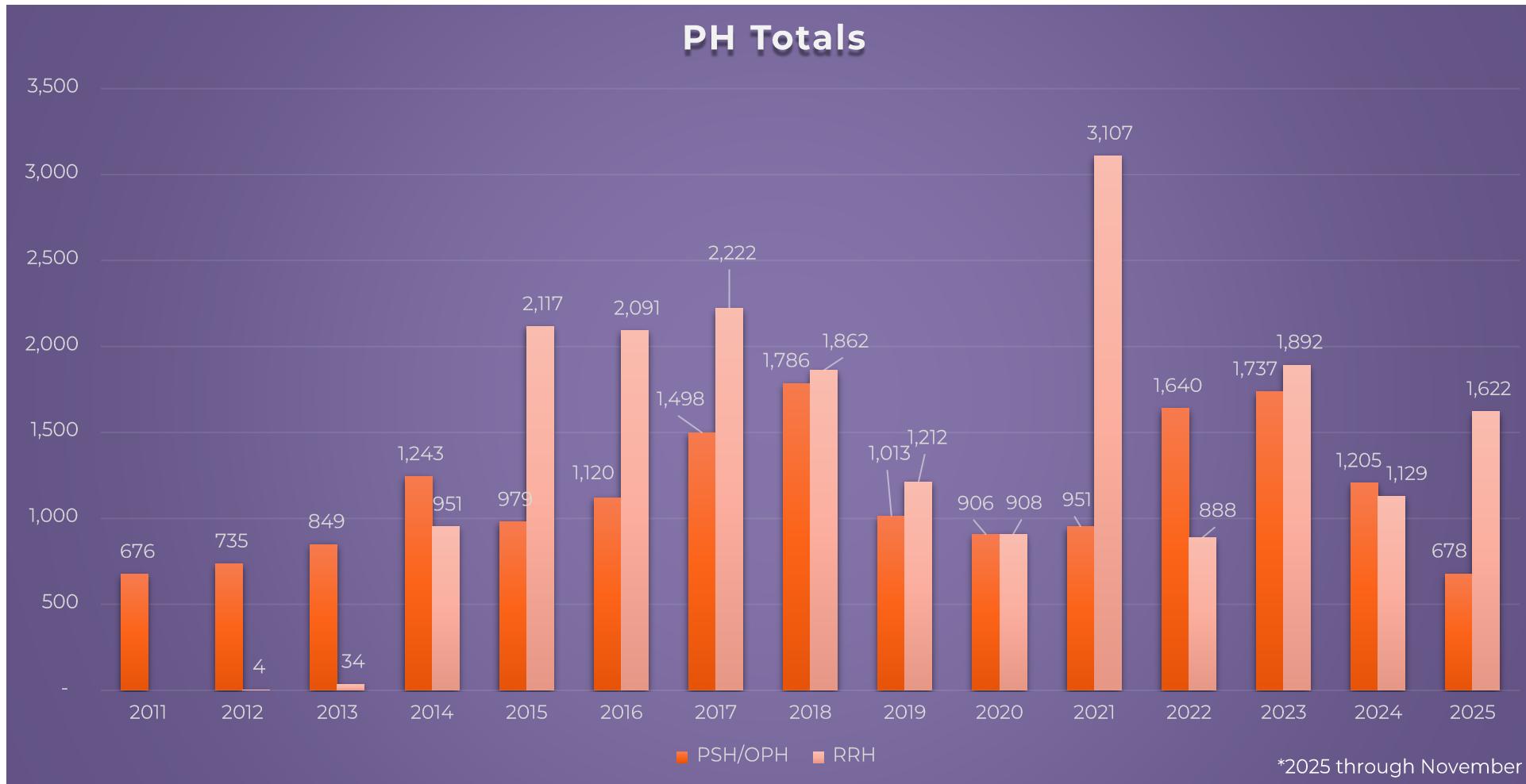


# HMIS Summary – December 2025

Partner Organizations	<b>100</b>
Active Projects	<b>250</b>
HMIS Users	<b>877</b>
Clients in Shelters (ES, TH, SH)	<b>1,558</b>
Clients in Street Outreach	<b>2,384</b>
Clients in Permanent Housing (PSH, RRH, OPH)	<b>7,299</b>
Clients in Other Projects (CE, DS, HP, SSO, Other)	<b>25,439</b>
Total Active Clients	<b>36,680</b>



# Housing Placement Trend



# System Performance Measures (SPMs)

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What our data tells us!



# About the SPMs

- The System Performance Measures (SPM) is an annual report submitted to the U.S. Department of Housing and Urban Development (HUD), generated using data from the local Homeless Management Information System (HMIS). It is a key component of the Annual Homeless Assessment Report (AHAR) to the U.S. Congress and is used by HUD to assess system-wide performance and inform the annual Continuum of Care (CoC) funding calculation.
- This report reflects data from Federal Fiscal Year 2025 (October 1, 2024 – September 30, 2025).
- The data included in this report comes from the following project types:
  - Emergency Shelter (ES), Safe Haven (SH), and Transitional Housing (TH)
  - Street Outreach (SO)
  - Permanent Housing – including Permanent Supportive Housing (PSH), Other Permanent Housing (OPH), and Rapid Re-Housing (RRH)
- To support accurate and complete data, CoC partner agencies are encouraged to respond to any data quality-related requests from the HMIS Lead agency, Coalition for the Homeless of Houston/Harris County (CFTH), and to regularly monitor and improve their projects' data quality.
- The following data provides insight into how our community is addressing homelessness, based on key performance measures tracked across the system.



# Measure 1:

Length of Time (LOT) a Person Remains Homeless

Based on the sheltered entry/exit dates	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT (bed nights)		
	FY24	FY25 Draft	FY24	FY25 Draft	Difference	FY24	FY25 Draft	Difference
1a.1 Persons in ES-EE, ES-NbN, and SH	7690	7069	73	74	1	36	35	-1
1a.2 Persons in ES-EE, ES-NbN, SH, and TH	8613	7930	97	96	-1	47	45	-2
Based on the "approximate date homelessness started"	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT (bed nights)		
	FY24	FY25 Draft	FY24	FY25 Draft	Difference	FY24	FY25 Draft	Difference
1b.1 Persons in ES-EE, ES-NbN, SH and PH	9521	8571	390	360	-30	136	130	-6
1b.2 Persons in ES-EE, ES-NbN, SH, TH, and PH	10388	9369	405	386	-19	154	147	-7



# Measure 2:

Returns To Homelessness For Persons Who Exit Homelessness to Permanent Housing (PH) Destinations

	FY24 Total Number of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Number of Returns in 2 Years		<b>FY25 Total Number of Persons who Exited to a Permanent Housing Destination (2 Years Prior)</b>	Number of Returns in 2 Years		% Difference
		FY24 Returns	% of Returns		FY25 Draft	% of Returns	
Exit was from SO	465	195	42%	<b>504</b>	<b>143</b>	<b>28%</b>	<b>-14%</b>
Exit was from ES	1198	226	19%	<b>2379</b>	<b>321</b>	<b>14%</b>	<b>-5%</b>
Exit was from TH	255	64	25%	<b>478</b>	<b>64</b>	<b>13%</b>	<b>-12%</b>
Exit was from SH	12	3	25%	<b>16</b>	<b>2</b>	<b>13%</b>	<b>-12%</b>
Exit was from PH	2956	546	18%	<b>2622</b>	<b>361</b>	<b>14%</b>	<b>-4%</b>
<b>TOTAL Returns to Homelessness</b>	<b>4886</b>	<b>1034</b>	<b>21%</b>	<b>5999</b>	<b>891</b>	<b>15%</b>	<b>-6%</b>



# Measure 3:

## Number of Homeless Persons

<b>Metric 3.1: Change in PIT Counts</b>			
	<b>January 2024 PIT Count</b>	<b>January 2025 PIT Count</b>	<b>Difference</b>
Universe: Total PIT Count of sheltered and unsheltered persons	3280	3325	45
Emergency Shelter Total	1615	1594	-21
Safe Haven Total	13	11	-2
Transitional Housing Total	545	438	-107
Total Sheltered Count	2173	2043	-130
Unsheltered Count	1107	1282	175

<b>Measure 3.2: Change in annual counts of sheltered homeless persons in HMIS</b>			
	<b>FY24 Annual Counts</b>	<b>FY25 Draft Annual Counts</b>	<b>Difference</b>
Universe: Unduplicated Total sheltered homeless persons	8810	7995	-815
Emergency Shelter Total	7819	7082	-737
Safe Haven Total	53	45	-8
Transitional Housing Total	1374	1286	-88



# Measure 4:

## Employment and Income Growth For Homeless Persons in CoC Program Funded Projects - STAYERS

### **Metric 4.1: Change in earned income for adult system stayers during the reporting period**

	<b>FY24</b>	<b>FY25 Draft</b>	<b>Difference</b>
Universe: Number of adults (system stayers)	1620	<b>1665</b>	45
Number of adults with increased earned income	155	<b>171</b>	16
Percentage of adults who increased earned income	10%	<b>10%</b>	<b>0%</b>

### **Metric 4.2: Change in non-employment cash income for adult system stayers during the reporting period**

	<b>FY24</b>	<b>FY25 Draft</b>	<b>Difference</b>
Universe: Number of adults (system stayers)	1620	<b>1665</b>	45
Number of adults with increased non-employment cash income	539	<b>565</b>	26
Percentage of adults who increased non-employment cash income	33%	<b>34%</b>	<b>1%</b>

### **Metric 4.3: Change in total income for adult system stayers during the reporting period**

	<b>FY24</b>	<b>FY25 Draft</b>	<b>Difference</b>
Universe: Number of adults (system stayers)	1620	<b>1665</b>	45
Number of adults with increased non-employment cash income	652	<b>700</b>	48
Percentage of adults who increased non-employment cash income	40%	<b>42%</b>	<b>2%</b>



# Measure 4:

## Employment and Income Growth For Homeless Persons in CoC Program Funded Projects - LEAVERS

### **Metric 4.4: Change in earned income for adult system leavers**

	<b>FY24</b>	<b>FY25 Draft</b>	<b>Difference</b>
Universe: Number of adults (system leavers)	743	<b>755</b>	<b>12</b>
Number of adults with increased earned income	121	<b>140</b>	<b>19</b>
Percentage of adults who increased earned income	6%	<b>19%</b>	<b>3%</b>

### **Metric 4.5: Change in non-employment cash income for adult system leavers**

	<b>FY24</b>	<b>FY25 Draft</b>	<b>Difference</b>
Universe: Number of adults (system leavers)	743	<b>755</b>	<b>12</b>
Number of adults with increased non-employment cash income	198	<b>201</b>	<b>3</b>
Percentage of adults who increased non-employment cash income	27%	<b>34%</b>	<b>0%</b>



### **Metric 4.6: Change in total income for adult system leavers**

	<b>FY24</b>	<b>FY25 Draft</b>	<b>Difference</b>
Universe: Number of adults (system leavers)	743	<b>755</b>	<b>12</b>
Number of adults with increased non-employment cash income	301	<b>318</b>	<b>17</b>
Percentage of adults who increased non-employment cash income	41%	<b>42%</b>	<b>1%</b>



# Measure 5:

## Number of Persons Who Became Homeless for the First Time

<b>Metric 5.1: Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS</b>			
	<b>FY24</b>	<b>Draft FY25</b>	<b>Difference</b>
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period	7354	<b>6903</b>	<b>-451</b>
Of persons above, count those who were in ES-EE, ES-NbN, SH or TH or any PH within 24 months prior to their entry during the reporting year.	1446	<b>1520</b>	<b>74</b>
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH or TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	5908	<b>5383</b>	<b>-525</b>

<b>Metric 5.2: Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS</b>			
	<b>FY24</b>	<b>Draft FY25</b>	<b>Difference</b>
Universe: Person with entries into ES-EE, ES-NbN, SH, TH or PH during the reporting period.	9713	<b>9766</b>	<b>53</b>
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2420	<b>2655</b>	<b>235</b>
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	7293	<b>7111</b>	<b>-182</b>



# Measure 7:

Successful Placement from Street Outreach & Successful Placement in or Retention of Permanent Housing

## Metric 7a.1 Change in exits to permanent housing destinations

	FY24	FY25 Draft	Difference
Universe: Persons who exit Street Outreach	5475	4895	-580
Of the persons above, those who exited to permanent housing destinations	995	892	-103
Of persons above, those who exited to temporary & some institutional destinations	219	689	470
% Successful exits	22%	32%	10%

## Metric 7b.1 - Change in exits to permanent housing destinations

	FY24	FY25 Draft	Difference
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	8536	7146	-1390
Of the persons above, those who exited to permanent housing destinations	4060	2984	-1076
% Successful exits	48%	42%	-6%

## Metric 7b.2: Change in PH exits to permanent housing destinations or retention of permanent housing



	FY24	FY25 Draft	Difference
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	7779	7106	-673
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	7385	6852	-533
% Successful exits	95%	96%	1%



# Guest Speaker

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Nice list:

Stephanie Truong  
Lori Stokey



[The Beacon - HMIS Forum 12 2025](#)



# Guest Speakers

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**SEARCH**  
HOMELESS SERVICES



# Mark your Calendars!

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- ⌚ 2026 Support Committee Meetings
- ⌚ 2000 Crawford, suite 15, 2:30 – 3:45
  - February 18
  - May 20
  - August 19
  - November 18



# 2026 Annual Security Training

- **Mandatory:** All HMIS end users must complete annual security training provided by HMIS staff.
- **Deadline:** Training must be completed by March 27, 2026.
- **Access:** The training is recorded and can be taken at any time before the deadline.
- **Requirements:**
  - Review the entire training session.
  - Complete and submit the accompanying test.
- **Tracking:** HMIS will record attendance and test scores; **no certificates will be issued this year.**
- **Additional Info:** Training session details will be posted soon on the HMIS Bulletin Board and Training Calendar.



# HMIS Site Visits

- Our HMIS team completes site visits with every participating agency to ensure ongoing HMIS compliance.
- Ensure agencies follow HMIS data standards
- Support staff with training and technical assistance
- Strengthen data quality and accuracy
- Protect client privacy and security
- Identify opportunities for improvement
- Maintain consistency across the CoC



# All Star Awards

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- SEARCH Homeless Services
- Avenue 360 Health & Wellness
- Harmony House



# Most Improved Awards

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- Magnificat House Inc.
- The Harris Center
- Houston Recovery Center



# Role of the Support Committee

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## ○ Role of the Committee

- The TX-700 Homeless Management Information System (HMIS) Support Committee is an advisory body that supports and enhances the overall mission of the HMIS Project.
- This includes advising HMIS Project staff on functions related to HMIS Project policies and guidelines.

## ○ Homeless Management Information System Project Purpose

- The HMIS is a database used to record and track client-level information on the characteristics and service needs of homeless persons and those at-risk of becoming homeless.
- HMIS ties together homeless service providers within a community to help create a more coordinated and effective housing and service delivery system.



# HMIS Support Committee Members

## Officers:

- Chair - Preston Witt - Harmony House
- Vice Chair - Neysa Gavion - West Houston Assistance Ministries
- Secretary - Dua Ata - Islamic Society of Greater Houston

## Members:

- Eddie Jesse - The Harris Center
- Elizabeth Mellado - Star of Hope
- Deborah Veals-Vann - Allies In Hope
- Kelly Ward - SEARCH Homeless Services
- Omar Sesay - The Harris Center
- Morris Cole - Volunteers of America
- Earnest Dyer - The Salvation Army of Greater Houston
- Valerie Beckham - Wellsprings Village
- Richard Alvarez - The Harris Center
- Nicholas Ables - City of Houston
- Ashanni Rogers
- Charlotte Garner
- Yvonne Benamar - El Centro de Corazón



# Thank you

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