

Why use HMIS?

The Department of Housing and Urban Development's (HUD) National Data and Technical Standards establish baseline standards for participation, data collection, privacy, and security. Implementation of HMIS is a requirement for receipt of HUD McKinney-Vento Funding.

Agency Participation:

We would love to have your agency participate in HMIS if you provide services and/or shelter to the homeless community. The more information we have, the better! The information helps to provide a more accurate picture of the homeless community in the City of Houston, and Harris, Montgomery, and Fort Bend Counties.

The Coalition for the Homeless of Houston/Harris County (CFTH) is the local HMIS Lead Agency. If your agency is interested in participating in HMIS, please send an inquiry to HMIS@cfthhouston.org



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For training registration visit:
www.cfthhouston.org/hmis-v2

For more information, contact us:
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Homeless Management Information System

Did you know...

... that **1000 users** from over
100 local agencies are using
HMIS?

Coalition for the Homeless
of Houston/Harris County

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What is HMIS?

The Homeless Management Information System (HMIS) is a computerized data collection tool specifically designed to capture client-level, system-wide information over time on the characteristics and services needs of men, women, and children experiencing homelessness. HMIS allows the aggregation of client-level data across homeless service agencies to generate unduplicated counts and service patterns of clients served.

Benefits of HMIS:

Having access to the HMIS represents a strategic advantage for service providers. The HMIS software we use allows multi-level client data sharing between organizations, as well as client case coordination and electronic referrals. Our locally developed information sharing model can prevent service duplications and enable collaboration between various homeless service providers, while limiting access to sensitive data. Client privacy is very important to us.

In addition to the standard data collection and reporting functionalities, the HMIS software includes a comprehensive case management module, bed management, performance measurement tools, ad-hoc reporting, software customization options and more.

Lastly, providers that use the HMIS are better positioned to apply for future funding opportunities, as many national and local funders now require HMIS participation.

New User Training

This training introduces individuals to the HMIS system, ClientTrack. Users will learn the basic skills and concepts needed to complete the intake process for their clients. All users are required to attend this training before utilizing HMIS.

Refresher Training

This training is available for users who wish to refresh their skills, review any issues that they may have with the HMIS system, and to get up-to-date on any new features to the HMIS system.

Reports Training

This training introduces users to the many different reports that are available to organizations within the HMIS ClientTrack.

Data Explorer

This training targets experienced users with good knowledge of existing HMIS/ ClientTrack reports, and is limited to one user per agency, per training session.

HMIS Quarterly Forums:

The purpose of HMIS Quarterly Forums is to inform the HMIS community about recent data trends, ongoing system-wide activities, and important developments regarding the HMIS and Client-Track software.

Site Visits:

The HMIS department conducts site visits for all agencies participating in HMIS. An HMIS representative reviews various aspects of data entry and data quality requirements. They are also available to answer agency-specific questions.

IssueTrak:

IssueTrak is a sophisticated system that streamlines the issue resolution process, delegates issues more efficiently, and produces real-time reports to increase issue resolution productivity. IssueTrak is our method of providing technical support for all users. All HMIS users have access to this site.

HMIS Software:

ClientTrack is the HMIS software used in our region, which consists of the City of Houston, Harris, Montgomery, and Fort Bend Counties. ClientTrack was developed by Eccovia and is now ClientTrack by CaseWorthy. ClientTrack is compliant with the latest HMIS data standards and HIPAA privacy standards.