

Why use HMIS?

The Department of Housing and Urban Development's (HUD) National Data and Technical Standards establish baseline standards for participation, data collection, privacy, and security. Implementation of HMIS is a requirement for receipt of HUD McKinney-Vento Funding.

Agency Participation:

We would love to have your agency participate in HMIS if you provide services and/or shelter to the homeless community. The more information we have, the better! The information helps to provide a more accurate picture of the homeless community in the Houston, Harris, Montgomery, and Fort Bend Counties.

The Coalition for the Homeless of Houston/Harris County (CFTH) is the local HMIS Lead Agency. If your agency is interested in participating in HMIS, please send an inquiry to HMIS@cfthhouston.org

Did you know...

... that **1000 users** from over **100 local agencies** are using HMIS?

HMIS Staff:

Erol Fetahagic
Director of HMIS
Administration

Kelita Beechum
Manager of HMIS External
Partner Engagement

John Slimp
Senior Data Systems
Engineer

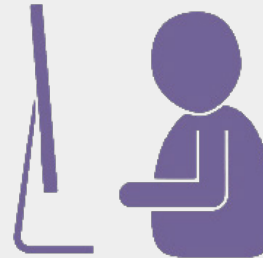
Agnes Asigbey
Manager of Data Quality and
Systems Reporting

Yvette Fuentes
Manager of HMIS
Administration

Karen Flores
Associate of HMIS Data Quality and
Systems Reporting

RaSara Rodriguez
Associate of HMIS External
Partner Engagement

Heady Cassidy
Associate of HMIS
Administration



For training registration visit:
www.cfthhouston.org/hmis-v2

For more information, contact us:
hmis@cfthhouston.org



Homeless Management Information System

Coalition for the Homeless
of Houston/Harris County

2000 Crawford St, Suite 700
Houston, TX 77002
Phone: 713-739-7514
www.cfthhouston.org

What is HMIS?

The Homeless Management Information System (HMIS) is a computerized data collection tool specifically designed to capture client-level, system-wide information over time on the characteristics and services needs of men, women, and children experiencing homelessness. HMIS allows the aggregation of client-level data across homeless service agencies to generate unduplicated counts and service patterns of clients served.

Benefits of HMIS:

Having access to the HMIS represents a strategic advantage for service providers. The HMIS software we use allows multi-level client data sharing between organizations, as well as client case coordination and electronic referrals. Our locally developed information sharing model can prevent service duplications and enable collaboration between various homeless service providers, while limiting access to sensitive data. Client privacy is very important to us.

In addition to the standard data collection and reporting functionalities, the HMIS software includes a comprehensive case management module, bed management, performance measurement tools, ad-hoc reporting, software customization options and more.

Lastly, providers that use the HMIS are better positioned to apply for future funding opportunities, as many national and local funders now require HMIS participation.

New User Training

This training introduces individuals to the HMIS system, ClientTrack. Users will learn the basic skills and concepts needed to complete the intake process for their clients. All users are required to attend this training before utilizing HMIS.

Refresher Training

This training is available for users who wish to refresh their skills, review any issues that they may have with the HMIS system, and to get up-to-date on any new features to the HMIS system.

Reports Training

This training introduces users to the many different reports that are available to organizations within the HMIS ClientTrack.

Data Explorer

This training targets experienced users with good knowledge of existing HMIS/ ClientTrack reports, and is limited to one user per agency, per training session.

HMIS Quarterly Forums:

The purpose of HMIS Quarterly Forums is to inform the HMIS community about recent data trends, ongoing system-wide activities, and important developments regarding the HMIS and Client-Track software.

Site Visits:

The HMIS department conducts site visits for all agencies participating in HMIS. An HMIS representative reviews various aspects of data entry and data quality requirements. They are also available to answer agency-specific questions.

IssueTrak:

IssueTrak is a sophisticated system that streamlines the issue resolution process, delegates issues more efficiently, and produces real-time reports to increase issue resolution productivity. IssueTrak is our method of providing technical support for all users. All HMIS users have access to this site.

HMIS Software:

ClientTrack is the HMIS software used in our Continuum of Car (CoC) region, which consists of Harris, Montgomery, and Fort Bend Counties. It was developed by Eccovia, a privately held company based in Salt Lake City, UT. ClientTrack is compliant with the latest HMIS data standards and HIPAA privacy standards.