

FY25 HOUSING + SERVICES + ACCOUNTABILITY QUESTIONNAIRE

(Aligned with FY25 HUD CoC NOFO & applicable to PH, TH, SSO, HMIS, CE, Outreach)

All questions must be answered "Yes" or "No."

1. HOUSING + SERVICE ALIGNMENT

Do you currently operate, or will you operate, a service model that aligns with the expectations of your component type (PH, TH, SSO), including regular, documented service engagement and case planning?

☐ Yes ☐ No

2. INCOME & BENEFITS STRATEGY

Do you have written policies and procedures showing how your project supports participants in increasing income (earned or non-earned) in alignment with HUD's strengthened FY25 expectations?

☐ Yes ☐ No

3. STAFFING STRUCTURE & ADEQUACY

Do you have, or will you implement, an adequate staffing model with appropriate caseloads to meet HUD's FY25 expectations for service intensity, oversight, and participant engagement?

☐ Yes ☐ No

4. PARTICIPANT ENGAGEMENT & ACCOUNTABILITY

Do you have documented procedures for consistent outreach, engagement, follow-up, and participant accountability (for missed appointments, refusals, or disengagement), in alignment with HUD's service expectations?

☐ Yes ☐ No

5. NEW QUESTION — SERVICE COORDINATION & DOCUMENTATION

Do you have, or will you implement, clear processes for coordinating services with external systems (healthcare, behavioral health, workforce, benefits, justice, etc.) AND documenting those linkages in HMIS or your comparable database?

☐ Yes ☐ No

6. DATA QUALITY & SYSTEM PARTICIPATION

Do you participate fully in HMIS or a HUD-approved comparable database and ensure timely, complete, and accurate data entry for all required fields?

☐ Yes ☐ No

7. SYSTEM-LEVEL PARTNERSHIPS

Do you have, or will you establish, partnerships with healthcare, behavioral health, workforce, benefits, and/or other service systems to support stabilization, income, and long-term housing outcomes?

☐ Yes ☐ No

8. PATHWAYS TO PERMANENT HOUSING

Do you have clearly defined pathways to permanent housing for all participants exiting your project (including PH retention for PH projects and housing/navigation pathways for TH and SSO projects)?

☐ Yes ☐ No

9. INTERNAL QUALITY ASSURANCE

Do you have, or will you maintain, internal quality assurance processes such as file reviews, case conferencing, supervisory monitoring, and regular performance review?

☐ Yes ☐ No

10. FY25 PERFORMANCE READINESS

Do you have, or will you implement, a plan to meet the increased FY25 HUD expectations for measurable outcomes, income-focused services, documentation, and overall project accountability?

☐ Yes ☐ No

AGENCY CERTIFICATION

Agency Name: _____

Project Name: _____

Date: _____

Authorized Signature: _____

Printed Name & Title: _____