5-Star Google review was received from Mr. Stephen Smith regarding the passing of his wife, Mrs. Crystal Smith. Services were arranged by Todd Eckert via our Red Lion chapel.

Our family was thankful for the outstanding care, compassion, and professionalism shown by the funeral director and the entire staff. During one of the most difficult times in our life, they made every effort to ensure that everything was handled with dignity, kindness, and attention to detail. They were thoughtful, responsive, and genuinely caring throughout the entire process.

Steve Smith

Your Comments about Our Staff: Staff was great. Sensitive and kind.

Would you refer us to others? Yes, I would refer you. Especially appreciated sensitivity of your staff.

Pamela Barr, Widow of Brian Barr

Your Comments about Our Staff: So helpful, so kind and so glad they were here to help me.

Sandra Frey-McCalla, Sister to the late Nancy L. Nelson

Please check the most important reason for selecting us. Location and pre-arranged.

Would you refer us to others? Yes. Thank you.

Carl Tome, Widower of Betty A. Tome

Your Comments about Our Staff: Care and concern was provided at every step in the process of burial. Thank you.

Denise C. Ferree, Daughter of the late Shirley C. Ferree

Your Comments about Our Staff: I returned because of the professionalism and help I received for both my parent's deaths.

Please check the most important reason for selecting us. Reputation, previous service, and location.

Lynn Jerome, Widow of Dean W. Jerome

5-Star Google review was received from Mr. Charles Taglieri regarding the passing of his mother, Mrs. Maxine Taglieri. Services were arranged by Andrew Hawkins via our Red Lion chapel.

This firm has done an excellent job.

Charles

Your Comments about Our Staff: Amazingly helpful, considering the occasion and swiftness of the family's needs.

Charles Taglieri, Jr., Son of the late Maxine D. Taglieri

5-Star Google review was received from Mr. Gene Warner regarding the passing of his mother, Mrs. Charlotte Warner. Services were arranged by Andrew Hawkins via our Red Lion chapel.

Personal, Respectful and Tasteful in all aspects from personnel to the facility itself. Will be using them again and referring to all.

Gene Warner

Your Comments about Our Staff: I was entirely pleased with the outcome of Leon's funeral, and pleased with the way your staff handled everything.

Carol Blessing, Widow of Leon G. Blessing

Your Comments about Our Staff: Very professional, understanding and easy to work with.

Would you refer us to others? Yes. Made a tough time a little easier.

Matt Zeigler, Fiancé of the late Sharon L. Chupak

5-Star Google review was received from Mrs. Sarah Jones regarding the passing of her husband, Mr. Donald Jones. Services were arranged by Matt Morris via our Red Lion chapel.

Olewiler & Heffner Funeral Home did a fantastic job preparing my husband for the viewings and funeral service. Everything went smoothly and they even secured a Bagpiper to play at the burial. It was one of my husband's last wishes. Thank you so much for your kindness and helpful information you provided to our family.

Sarah Jones

5-Star Google review was received from Tawney regarding the funeral of her grandmother via our Red Lion facility. Flattering as her comments are, we regretfully are unable to determine the name of her grandmother or the funeral director who handled this service. Nonetheless, what she wrote was gratifying to read.

Best funeral home! Definitely recommend. They were so kind and caring and did such a good job for my grandmother's funeral! When I die, this is the funeral home I want for my funeral.

Tawney

Your Comments about Our Staff: Thank you!

Scott Fila, Son of the late Dorothy M. Fila

Your Comments about Our Staff: Staff was very helpful and understanding.

Sarah R. Jones, Widow of Donald L. Jones

5-Star Google review, albeit without comments, was received from Mrs. Patricia Waltimyer, daughter of the late Mrs. Eleanor Yeakel. Services were arranged by Isabella Elliott via our Red Lion chapel.

Your Comments about Our Staff: Outstanding!

Please check the most important reason for selecting us. Location and previous service.

Name Withheld by Request

Would you refer us to others? Yes. Everything we requested was handled wonderfully. Thank you!

Carol E. Belcher, Widow of Carl J. Belcher, Sr.

5-Star Google review was received from Ms. Jennifer Arnold, daughter of the late Mrs. Ferne Arnold. Services were arranged by Scott Ball via our Red Lion chapel.

The staff was very respectful and professional and detailed oriented. It meant a lot during this difficult period.

Jennifer Arnold

5-Star Google review, albeit without comments, was received from Mr. Dylan Rexroth, grandson of the late Mr. Donald Anderson. Services were arranged by Ashley Matson via our Red Lion chapel.

5-Star Google review, albeit without comments, was received from Mr. Stephen Simpson, father of the late Aaron Simpson. Over 3200 people read Aaron's obituary on our website. Services were arranged by Matt Morris via our Red Lion chapel.

Your Comments about Our Staff: Your staff is very professional and compassionate. We have observed that with friends and relatives' experiences and now personally with our own.

Please select the most important reason for selecting us. Reputation and previous service.

Would you refer us to others? Yes. We have been to several services at your facility in Red Lion and have never had an issue or heard anything negative. Your facility has always been properly staffed to handle any size crowd.

Steve Simpson, Father of the late Aaron Simpson

Your Comments about Our Staff: Everyone did a wonderful job. We were very pleased.

Name Withheld by Request

5-Star Google review was received from Mrs. Kelli Geppi, daughter of the late Mrs. Nancy Hobbs. Services were arranged by Isabella Elliott via our Red Lion chapel.

We cannot recommend Olewiler and Heffner in Red Lion enough! The service for our mom was perfect and the planning was seamless. The staff is so organized and thoughtful. They took the time to get to know us and our mom. We received so many comments on how personal and beautiful the service was. We are grateful.

Kelli Geppi

Your Comments about Our Staff: Very courteous and helpful staff. Amazing empathy and compassion to myself and family as we said our final farewell to my father in May of 2024 and then to my mother in February of 2026. Thank You.

Edward Dircks

5-Star Google review was received from Mr. Stephen Andersen, son of the late Mr. Charles Andersen. Services were arranged by Todd Eckert via our Red Lion chapel.

The team was very supportive in helping us navigate a difficult time for our family. They were respectful, informative, and maintained excellent communication.

Stephen Andersen

5-Star Google review was received from Ms. Adrian Heindel, daughter of the late Mrs. Nan Rudacille. Services were arranged by Andrew Hawkins via our Red Lion chapel.

Thoughtful and respectful. All my family's concerns were taken care of.

Adrian Heindel

5-Star Google review was received from Ms. Michelle Shearer, a family friend of the late Mrs. Patricia Dircks. Services were arranged by Scott Ball via our Red Lion chapel.

Went there Thursday evening (March 5th) for a Visitation (family friend) with my mom and when we arrived on the property, we were warmly assisted by 2 gentlemen (didn't get their names). Talk about such great service. Even the lady (didn't get her name either) by the guest book was so warm and friendly. This funeral home is so clean and peaceful. As we left, the same 2 gentlemen escorted us to the car with umbrellas. Thank you for being such wonderful people. Kudos to this funeral home. It's top notch!

Michelle Shearer

Your Comments about Our Staff: Everyone was very thoughtful, very polite and made you know they cared.

Please check the most important reason for selecting us. Reputation.

Would you refer us to others? Yes. Just the whole experience with everyone from beginning to end.

Jane E. Miller, Daughter of the late Mary J. Miller

Your Comments about Our Staff: They were great!!!

Please check the most important reason for selecting us. Location and previous service.

Name Withheld by Request

5-Star Google review was received from Mr. Dan Reid, Jr., son of the late Mrs. Betty Reid. Services were arranged by Todd Eckert via our Red Lion chapel.

The director and the staff at Red Lion were very professional, courteous, and understanding during my time of need. They explained everything to me, were A+ in every category, and provided me with the information I needed to navigate through the death of my mother. I would highly recommend them to anyone who is in need of the services that they can provide. Thank you.

Dan Reid, Jr.

Your Comments about Our Staff: Everyone was very thoughtful, knowledgeable, considerate, kind and responsive. For such a heartbreaking time, you all made the experience easy and handled everything with such compassion.

Please check the most important reason for selecting us. Reputation and referred by Richard Diamond.

Would you refer us to others? Yes. We used you for both of my grandparents and you all did an amazing job for my father-in-law as well!!

Kristen Farrell, Daughter-in-law of the late Larry L. Farrell

Your Comments about Our Staff: They were extremely helpful and very knowledgeable. I felt comfortable talking to them about my concerns. They were not pushy about anything. It was my final decision.

Would you refer us to others? Yes. Because they helped with anything I needed. They did my mother's funeral and my sisters and brothers were pleased with their service. Friends also commented on the service.

Linda L. Hershner, Widow of Dennis L. Hershner

Your Comments about our Staff: Enjoyed having a blanket over our legs while sitting at the cemetery. Nice touch. Thanks to everyone, for what they did!

Darlene Kinard, Sister to the late Doris S. Edwards

5-Star Google review was received from Mr. Troy Arnold regarding the passing of his mother, Mrs. Sandy Arnold. Sandy retired after 35 years of serving as our office manager in Red Lion. Services were arranged by Todd Eckert via our Red Lion chapel.

Very customer focused as expected.

Troy Arnold

Your Comments about Our Staff: Outstanding as usual!

Would you refer us to others? Yes. The best as far as I'm concerned!!

Troy Arnold, Son of the late Sandra L. Arnold

Your Comments about Our Staff: Great!

Michael E. Grove, Widower of Mary Jane Grove

Would you refer us to others? Yes. I have been to so many funerals at your place. I would recommend you to everyone.

Judy Snyder, Sister of the late Connie R. Laucks

Please check the most important reason for selecting us. Reputation, previous service for my parents and heard good things about you.

Would you refer us to others? Yes. Everything was done in an excellent manner!

Beverly A, Moore, Widow of John E. Moore, Sr.

Your Comments about Our Staff: Everyone was amazing and made this process much easier.

Would you refer us to others? Yes. Amazing staff and wonderful service.

Patrice Colin-Deitsch, Widow of Harry Deitsch

Your Comments about Our Staff: So professional and helpful at a difficult time!!

Would you refer us to others? Yes. You did my mother's funeral and I was impressed with the care and service of your company and employees.

Frederick A. Mortorff, Son of the late George E. Mortorff, Sr.

Two 5-Star Google reviews were received from the family of the late, Mrs. Esther Forgach. First, from a daughter, Mrs. Dolly Wheeler, and second from a son-in-law, Mr. Philip Clark. Services were arranged by Todd Eckert via our Red Lion chapel.

Very courteous, knowledgeable, and respectful staff, making the experience very smooth.

Phil Clark

Wonderful people who care for your every need.

Dolly Wheeler

Would you refer us to others? Yes. You could not have done any better.

H. Burnell Sprenkle, Widower of Ann E. Sprenkle

5-Star Google review was received from Dr. Tracy Smith regarding the passing of her father, Mr. James Smith. Services were arranged by Isabella Elliott via our Red Lion chapel.

Heffner Funeral Home has outstanding staff who really care. I was impressed by their thoughtfulness and attention to detail.

Tracy Smith

Your Comments about Our Staff: Always friendly and caring. Attending to every need and request. All services handled smoothly.

Additional Comments: Having a pre-arranged funeral was very helpful and I would suggest it to everyone if they are able. This not only allows for a less stressful time but helps in the not making last minute and possibly decisions based on feelings.

Would you refer us to others? Yes. Process was easy and explained well.

William Naff, Son of the late Arthur I. Naff

Your Comments about Our Staff: Very courteous and helpful, very accommodating.

Please check the most important reason for selecting us. Reputation.

Would you refer us to others? Yes. Very satisfied.

Thomas Gizzi, Jr., Son of the late Thomas Gizzi, Sr.

Your Comments about Our Staff: My sister and I are so grateful for the compassionate and supportive staff during this difficult time. Everything was made as smooth and peaceful as possible. Our sincere thanks for the excellent service.

Would you refer us to others? Yes. Excellent staff, very professional.

Patricia Wilson, Daughter of the late Jane Stephens

5-Star Google review, albeit without comments, was received from Ms. Juliana Hivner regarding the passing of her father, Mr. Barry Hivner. Services were arranged by Scott Ball via our Red Lion chapel and Allison Duke served as the celebrant.

5-Star Google review was received from Ms. Sharon Hivner regarding the passing of her father, Mr. Barry Hivner. Services were arranged by Scott Ball via our Red Lion chapel and Allison Duke served as the celebrant.

My Father's service was wonderful. Beautiful job. Thank you.

Sharon Hivner

Your Comments about Our Staff: They are very friendly and helped us every step of the process. Thank you for your help!

Would you refer us to others? Yes. As my answer above, you made our choices easier to make. Again, thank you very much!

Geoffrey L. Daugherty, Son of the late George H. Daugherty

Your Comments about Our Staff: Your staff is top notch. No detail left out. They truly made a very difficult time much easier.

Would you refer us to others? Yes. Our previous experience in 01/2023 and again in 08/2025, we were beyond impressed. Everything was perfect, also hats off to the morticians who made both my mom and dad look absolutely amazing. Your staff and facility exceed all expectations.

Christopher Davis, Son of the late John H. "Jack" Davis, III.

Your Comments about Our Staff: Excellent and courteous.

Would you refer us to others? Yes. Very pleased with the way you all handled my husband's funeral. It was perfect in all that was done. I was very thankful and grateful.

Catherine Wolf, Widow of Leo C. Wolf

5-Star Google review was received from Mrs. Caroline Finn regarding the passing of her father, Mr. John "Jack" Davis. Services were arranged by Todd Eckert, Scott Ball directed the service, and Allison Duke was the celebrant via our Red Lion chapel.

I cannot say enough great things about Heffner's. We've now used them for both of my parents, and they are the pinnacle of professionalism, customer service and going the extra mile on every front.

Caroline Finn

5-Star Google review was received from Mrs. Ginnie Blakemore regarding the passing of her mother, Mrs. Charlotte Bachtell. Services were arranged by Scott Ball via our Red Lion chapel.

The service and level of care at Olewiler and Heffner Funeral Home is exceptional. The employees go out of their way to make you feel comfortable and answer any questions you may have. We will most certainly use their services again when the need arises.

Ginnie Blakemore

Your Comments about Our Staff: My dad's funeral could not have been better. Thank you!

Dean Swartz, Son of the late Larry D. Swartz, Sr.

Your Comments about Our Staff: We cannot express in words the time and care that all of your staff conveyed to our family. You went above and beyond to work with our situation and made this difficult time easier for all of us.

Would you refer us to others? We would not hesitate referring anyone that needs this service to your facility. We had prior experiences attending family and friend's services with you and were so impressed with your professionalism and personal manner. Again, thank you so much.

David Wise, Son of the late Barbara E. Wise

5-Star Google review from Mrs. Kim Schrum regarding the passing of her mother-in-law, Mrs. Norma Schrum. Services were arranged by Nate Ray via our Red Lion chapel.

We couldn't have asked for any better service.

Kim Schrum

Your Comments about Our Staff: Very well organized and very professional. Clean, relaxing funeral home. Staff also was very organized and well mannered.

Please check the most important reason for selecting us. Reputation.

Would you refer us to others? Yes. Always done the best! Thanks.

Michael Herr, Son of the late Nancy A. Herr

Your Comments about Our Staff: They were all wonderful to me.

Leona Eckert, Stepdaughter of the late Joseph F. Christenberry

Your Comments about Our Staff: Incredible, thank you for your care, attention and accommodation in running my father's service.

Would you refer us to others? Yes. Your team is lovely and you give the family a sense of peace and control that might not be had otherwise.

Hanna Zimmerman-Federle, Daughter of the late Matthew P. Zimmerman

Your Comments about Our Staff: Very pleasant staff.

Would you refer us to others? Yes. Very accommodating in helping explain the process and arrangements when you're in a time of distress. Thank you.

Pamela Hougentogler, Daughter of the late Sandra M. Eckert

Your Comments about Our Staff: Very professional and helpful.

Martha Schlotterbeck, Widow of William T. Schlotterbeck, Jr.

Your Comments about Our Staff: Pleased with everything.

Would you refer us to others? Yes. Courteous, personal, professional, previous experience, and reputation.

Glenda Todd, Widow of William J. Todd, Jr.

Your Comments about Our Staff: Everyone was fantastic! Not only did everyone remain professional, they were friendly, caring, kind, and truly made sure everything was taken care of.

Melissa Ganzermiller, Granddaughter of the late Bernard Ganzermiller

Your Comments about Our Staff: Everyone was very helpful with everything and beyond.

Would you refer us to others? Yes, and I am coming here when I pass.

Seville McKinsey, Widow of William "Wild Bill" McKinsey, Jr.

Your Comments about Our Staff: Your staff did an outstanding job in helping us. They were so kind and sympathetic as they skillfully attended to our needs and wishes.

Would you refer us to others? No other funeral home has been so responsive to our family's needs. The astounding number of options for the service and burial is top-notch. The building is serene and beautiful. The staff and celebrant went way beyond our expectations, as they always do. We feel we belong there and we trust them to take care of departed loved ones as well as those of us who mourn them.

Jane Peipmeier, Daughter of the late John H. Michal, Jr.

5-Star Google review from Mrs. Mindy Hoffman regarding the passing of her 10-year-old daughter, Ruby Hoffman Hill. Services were arranged by Matt Morris via our Red Lion chapel.

Olewiler & Heffner Funeral home helped us in ways we didn't even know we needed. We were so lost when our daughter passed, but they handled everything. I felt like all I could do was answer a few questions during the planning of the service and thankfully, that's all I had to do. They are so professional and thorough. The office was very communicative. The service was absolutely beautiful and ran smoothly. I'm very thankful they were recommended to us, and we will share our experience with others.

Mindy Hoffman

Your Comments about Our Staff: Exceptional and very comforting.

Would you refer us to others? Yes. I have no complaints and with the services being so exceptional during a difficult time, the process was made as easy as could be.

Name Withheld by Request

5-Star Google review from Mr. Richard Shoff regarding the passing of his wife, Mrs. Renee Shoff. Services were arranged by Todd Eckert via our Red Lion chapel.

My experience was excellent. And please thank Mr. Ernie Heffner for the book he sent me, *Don't Take My Grief Away from Me*. The thought was over and above. It was greatly appreciated!

Richard Shoff

Your Comments about Our Staff: As sad as it was, the experience was superb. My sister went out exactly as she requested.

Would you refer us to others? Yes. Very caring staff and accommodating.

Name Withheld by Request

Would you refer us to others? Yes. You excel at attention to detail and very responsive to special requests.

Sharon Bucher, Niece to the late Robert L. Paules

Your Comments about Our Staff: The staff was kind and understanding.

Would you refer us to others? Yes. The arrangement of the private viewing was perfect for our family to provide some closure in a quiet place. The staff was excellent and communication on the arrangements was thorough and efficient.

Name Withheld by Request

Your Comments about Our Staff: The staff were very professional and courteous. I could not have asked for more. My mother looked beautiful. Her hair and makeup were fantastic.

Name Withheld by Request

Your Comments about Our Staff: Courteous, professional and respectful.

Would you refer us to others? Yes. We were treated with respect from the moment we walked in the door, everyone was compassionate from even when they came to our home.

Larry G, Miller, Widower of Kathy M. Miller

5-Star Google review posted by Miss Amy McCormick regarding the passing of her fiancée, Mr. Frederick Pegher, Jr. back on August 4, 2022, a time before we were requesting Google reviews. Services were arranged by Nate Ray via our Red Lion chapel. Clearly Nate made lasting, positive impression.

So caring and warm. This is the best funeral home I've delt with. They make you feel comfortable and try to make planning easy. They hear what you want, and they do the best to make it happen!

Amy McCormick

Your Comments about Our Staff: Allowed us to set up our own display table. Excellent job on the slide show.

Would you refer us to others? Yes. Very empathetic during a family's time of loss.

Robert Botterbusch, Widower of Donna R. Botterbusch

5-Star Google review, albeit without comments, was posted by Mrs. Paula Hufnagel regarding the passing of her brother, Mr. Mark Schlaline. Services were arranged by Liam Tomsic via our Red Lion chapel

5-Star Google review, albeit without written comments, was posted by Mrs. Lori Topper regarding the passing of her father, Mr. Terry Bacon. Services were arranged by Nate Ray via our Red Lion chapel.

Your Comments about Our Staff: The staff from beginning to end were courteous and thoughtful. They were very helpful to our family.

Please check the most important reason for selecting us. Reputation.

Would you refer us to others? Yes. We were treated as a person. We were treated with dignity.

Name Withheld by Request

Your Comments about Our Staff: Staff was excellent.

Would you refer us to others? Yes.

Richard A. Shoff, II, Widower of Renee M. Shoff

Google review received from Mr. Adam Ludwig regarding the passing of his dear friend, Mrs. Donna Botterbusch. Services were arranged by Todd Eckert via our Red Lion chapel.

Although I have not been to your building, I want to thank you for live streaming the funeral service today of my dear friend and adopted mom, Donna. The camera work was excellent, and I could hear everything well.

Adam Ludwig

Your Comments about Our Staff: Very professional.

Would you refer us to others? Yes. Professionalism, very clean and very informative.

Charles W. Zane, Widower of Deborah L. Zane

Your Comments about Our Staff: We were very pleased with both your quality of service and respectful, thoughtful and kind staff.

Would you refer us to others? Yes. We have used your services twice and attended other services you have been in charge of. All have been high quality.

Name Withheld by Request

Your Comments about Our Staff: The staff was very compassionate. They took their time to explain everything fully. My dad looked so peaceful as we came in to say our last goodbye.

Dawn Carbaugh, Daughter of the late William R. Carbaugh

Your Comments about Our Staff: Your organization did a wonderful job.

Dennis Tyson, Brother of the late James A. Tyson

Would you refer us to others? Yes. Everything was smooth, very nice and organized. Made us feel comfortable. Everyone was very helpful and comforting.

Name Withheld by Request

5-Star Google review received from Mr. Troy Arnold regarding the passing of his mother-in-law, Mrs. Joan Lawrence, Services were arranged by Isabella Elliott via our Red Lion chapel.

Very customer focused as expected.

Troy Arnold

5-Star Google review received from Ms. Whitney Henry regarding the passing of her father, Mr. Glenn Henry. Services were arranged by Todd Eckert via our Red Lion chapel.

This provider really goes those extra steps to show kindness and provide transparency to grieving clients. We were very pleased with all steps of the process.

Whitney H.

Your Comments about Our Staff: Very professional, helpful and thoughtful.

Brenda Kramer, Widow of Robert L. Kramer

5-Star Google review received from Mr. Brad Jacobs, London, England, regarding the passing of his mother, Mrs. Cheryl Jacobs. Services were arranged by Todd Eckert via our Red Lion chapel.

Reassuringly sympathetic and attentive. They took care of all the details and made the process as painless as the day could possibly be. Everyone we encountered was professional, friendly and accommodating.

Brad Jacobs

Your Comments about Our Staff: Everyone was very courteous and helpful in every way possible. We greatly appreciate it.

Would you refer us to others? Yes. Very professional as always.

Heather Arnold, Daughter of the late Joan Mae Lawrence

4-Star Google review received from Ms. April Antico regarding the passing of her mother, Mrs. Charlene Weisneck. Services were arranged by Isabella Elliott via our Red Lion chapel.

This was my first time contacting a Funeral Home and making plans for my mother's service and last wishes. The staff was very kind and professional.

April Antico

5-Star Google review received from Ms. Jamie Hess regarding the passing of her mother, Mrs. Ethel Hess. Services were arranged by Matt Morris via our Red Lion chapel and Allison Duke served as the certified celebrant.

Everyone was great through the entire process. They made a difficult time less painful and for that I will be forever grateful

Jamie Hess

5-Star Google review received from Mrs. Krista Quickel regarding the passing of her mother, Mrs. Cheryl Jacobs. Services were arranged by Todd Eckert via our Red Lion chapel.

We had a wonderful experience with the staff. They were kind, responsive, attentive and empathetic. Every detail was perfect, and they went above and beyond to make sure of it. I highly recommend working with them.

K. Quickel

Your Comments about Our Staff: Excellent service. We didn't have an appointment scheduled and you took care of us.

Cheryl Reisinger, Daughter of the late Marian L. Baer

Your Comments about Our Staff: Your staff was very respectful and courteous to my family. They answered all questions asked on the phone and during making the arrangements. Plus, the ones after the funeral. Thank you. They handled all arrangements without problems. Your staff handled all areas that I never thought of. My well blended family felt like the family that we are. The way you made my grandson be a part of the service with helping the pallbearers was special to us and to him. I am grateful to you and your staff for thinking and doing things for me. Thank you. God Bless each and every one of your kind and loving people.

Would you refer us to others? I would refer you because of the care and respect that you showed me at the time of my husband's death. The kindness you showed me at the house and the gentleness that I felt from you and your staff.

Doris A. Snyder, Widow of Scott A. Snyder

Your Comments about Our Staff: Your staff went above and beyond. Thank you.

Sammy Khalil, Widower of Antionette Khalil

Your Comments about Our Staff: Your staff was friendly, comforting and very professional.

Would you refer us to others? Yes. Your staff was very helpful and courteous. The sleigh bed for viewing was a comforting touch, she looked very peaceful.

Sharon Huebschman, Daughter of the late Leona M. Deal

Your Comments about Our Staff: Everyone was very nice and answered our questions.

Name Withheld by Request

What influenced your decision? I had both of my parents at Heffner's.

Would you refer us to others? Yes. Very helpful during a very difficult time.

Carolyn Paup, Life partner of the late Gary L. Kling

Your Comments about Our Staff: Your staff helped me with all the tough decisions that had to be made in the passing of my wife. Everything that needed to be done went smoothly and conveniently. Thank you. Sincerely.

Jeffrey Wolf, Widower of Ellen M. Wolf

Your Comments about Our Staff: Wonderful.

Would you refer us to others? Yes. Why, because I don't know where I could go and be treated any better, I can't begin to thank you enough.
Sincerely,

David L. Stermer, Sr., Widower of Sharon A. Stermer

Your Comments about Our Staff: Wonderful!

Patricia Deller, Widow of Clair E. Deller

Albeit without written comments, a 5-Star Google review was posted by the daughter of the late Mrs. Susan Rogers. Services were arranged by Matt Morris via our Red Lion chapel.

Your Comments about Our Staff: You all did good. My wife and I had a plan from years back. I followed the plan and you all did your job and came through for us. It was all good.

Name Withheld by Request

5-Star Google review received from Mr. Edward F. Dircks regarding the passing of his father, Mr. Edward C. Dircks. Services were arranged by Scott Ball via our Red Lion chapel.

Very courteous and helpful staff. Amazing empathy and compassion to myself and my family as we said our final farewell to my father. Thank you.

Edward Dircks

Your Comments about Our Staff: Your staff was courteous and professional. They were extremely helpful in answering all of my questions.

Name Withheld by Request

Would you refer us to others? Yes. Excellent service.

Name Withheld by Request

Your Comments about Our Staff: I thank you for your service during this time of grief.

Name Withheld by Request

5-Star Google review received from Mr. Richard Achtzehn, father of the late Mrs. Michele Nardelli. Services were arranged by Scott Ball via our Red Lion chapel.

Our family had an unexpected death and the Olewiler & Heffner Funeral Home in Red Lion, PA provided us with excellent & compassionate service in putting our departed family member to their eternal rest. They made the process of making all the final arrangements very easy for us during this difficult time. We are thankful for their help and can recommend them without any reservations.

Rich Achtzehn

5-Star Google review, albeit without comments, was posted by Mr. Michael Nardelli, husband of the late Mrs. Michele Nardelli. Services were arranged by Scott Ball via our Red Lion chapel.

Your Comments about Our Staff: Thank you for making the darkest hour of my life a bit easier.

Would you refer us to others? Yes. Professional, good sensitivity to family and efficient process.

Additional Comments: With the deepest gratitude and appreciation, thank you.

Michael J. Nardelli, Widower of Michele L. Nardelli

5-Star Google review was received from Mr. Mark Seifert, a son-in-law of the late Mr. Wayne Sellers. Services were arranged by Todd Eckert via our Red Lion chapel and Certified Celebrant Amy Favorito performed the ceremony.

5-Star Google review received from Mr. David Hilt, nephew of the late Mrs. Miriam Warner. Services were arranged by Scott Ball via our Red Lion chapel.

Always pleased with Heffner Funeral Services, efficient, professional and compassionate. They always go beyond duty to give caring service. Definitely five stars.

Dave Hilt

5-Star Google review was received from Mrs. Sativa Keil, a granddaughter of the late Mrs. Betty Leighty. Services were arranged by Nate Ray via our Red Lion chapel and Certified Celebrant Allison Duke performed the ceremony.

Your Comments about Our Staff: Amazing staff in every way. We value your kind services. Many thanks!

Please check the most important reason for selecting us. Referred by other family members.

Would you refer us to others? Yes. Already passed information onto others commending Heffner services for their excellence.

Davi Hilt, Nephew of the late Miriam Warner

5-Star Google review received from Mrs. Christine Gipe, a daughter of the late Mr. David Evans. Services were arranged by Scott Ball via our Red Lion chapel

5-Star Google review was received from Mrs. Kayla Lockner, a granddaughter of the late Mrs. Betty Leighty. Services were arranged by Nate Ray via our Red Lion chapel and Certified Celebrant Allison Duke performed the ceremony.

5-Star Google review received from Mr. David Harvey, son of the late Mr. William Harvey. Arrangements by Matt Morris were via our Red Lion chapel.

I highly recommend this funeral home! Everyone was very kind, respectful, professional and compassionate. They treated my dad with dignity and respect. My dad was a vet and a poor man. Olewiler & Heffner were generous to help make sure he was cremated and given all honors and recognition he deserved as the great man he was and as a patriot that served his country. When I had to confirm dad's identity for cremation, they made him look peaceful and more like he did in life. I appreciate all the help from Olewiler & Heffner.

Dave Harvey

Would you refer us to others? Yes. You were very helpful.

Carolyn M. Flaharty, Companion of the late Alvin W. Tome

Your Comments about Our Staff: Wonderful!

Name Withheld by Request

Your Comments about Our Staff: My phone calls were answered in quick order.

Would you refer us to others? Yes. Pleased with the way they handled everything.

Name Withheld by Request

Your Comments about Our Staff: Very friendly, respectful, professional, compassionate and helpful.

Would you refer us to others? Yes. Everyone was wonderful and helpful, kind and compassionate. The cleanliness upkeep of the building and grounds were fantastic. Welcoming, warm, relaxing and comforting.

David E. Harvey, Son of the late William E. Harvey

Facebook review posted by Mrs. Janice Bortner, widow of the late Mr. Gregory Bortner. Scott Ball served the family via our Red Lion chapel.

We just had our memorial service for my husband, and it was everything I could have wished for. Absolutely perfect. We received a lot of feedback from family and friends who said it was one of a kind. Thank you very much! It was greatly appreciated.

Jan Borter

Your Comments about Our Staff: Everyone was so very helpful. 100% satisfied with everything.

Jamie L. Enfield, Daughter of the late James H. Dunlap, Jr.

Your Comments about Our Staff: Very friendly and helpful.

Would you refer us to others? Yes. We have used you for all previous deaths in our family.

Name Withheld by Request

Your Comments about Our Staff: I was very happy with everything. I was amazed with the portrait you had made of Charlie. I can't thank you enough.

Joyce E. Tyson, Widow of Charles A. Tyson

Your Comments about Our Staff: They were great!!!

Charles C. Snyder, Widower of Joyce E. Snyder

Would you refer us to others? I was faced with needing to make a quick decision for what funeral home to send my deceased aunt to. Not being from the area, I felt lost. The paramedic gave me some suggestions at my request. She mentioned that you have a celebration of life service available. It brought me comfort as a Christian to know that you support our beliefs and values.

Annette Gebhardt, Niece of the late Elizabeth Wissel

5-Star Google review received from Mr. Tom Redifer, a son of the late Mrs. Alice Redifer. Services were arranged by Scott Ball via our Red Lion chapel.

Just want to thank all of you for how you took care of us at this difficult time. The whole experience from the first time my wife and I walked into your facility was of the utmost pleasant and as professional as it could be. Your facility was very comfortable for all of Mom's family and friends. It could not have been any more pleasant of an experience for the situation. Once again, we cannot thank you enough. Thank you.

Alice Redifer's Family Tom Redifer

5-Star Google review received from Mrs. JoAnn Zimmerman, a daughter-in-law of the late Mrs. Roberta Zimmerman.

Did we perform everything as you had arranged? Yes, and more.

Daune M. Gregory, Widow of Delano D. Gregory

Your Comments about Our Staff: All very friendly.

Nancy L. Hake, Mother of the late Bradley K. Hake

Your Comments about Our Staff: Fantastic.

Would you refer us to others? Yes, because of your service!

Christopher Axe, Son of Audrey M. Axe

Your Comments about Our Staff: Very caring staff, quick to meet your needs.

Would you refer us to others? Yes. So glad that I pre-arranged my mother's funeral. No last-minute worries, all was taken care of!

Amy Glock, Daughter of Betty L. Neff

5-Star Google review received from Ms. Whitney Henry, a daughter of the late Mrs. Marilyn Henry. Services were arranged by Todd Eckert via our Red Lion chapel.

This provider really goes those extra steps to show kindness and provide transparency to grieving clients. We were very pleased with all steps of the process.

Whitney H.

Would you refer us to others? We would recommend you very highly. Everyone on your staff was friendly, courteous and very helpful. It made our situation much easier. Thanks again.

Shirley J. Gilbert, Widow of Jacob A. Gilbert

5-Star Google review received from Mrs. Elysia Green, mother of the late Miss Rachel Green.

5-Star Google review received from Mrs. Sharon Weyant, grandmother of the late Rachel Green. Services were arranged by Matt Morris via our Red Lion chapel.

I was extremely pleased with the care and service of the Olewiler & Heffner team. We would absolutely use them again.

Sharon Weyant

Your Comments about Our Staff: Very professional and attentive, while respectful also. Made everything easy for us at a very difficult time.

Would you refer us to others? Yes. Nice facility and easy to work with staff that were available as needed to answer questions in a timely manner.

Karen Muller, Daughter of Brenda Saylor

Your Comments about Our Staff: Professional and sympathetic to all, much appreciated.

Would you refer us to others? Yes. In my opinion Heffner's exceeded our expectations. The most efficient and respectful services imaginable. I was overwhelmed with the support and respect of the entire staff. I could not be more pleased with Heffner's.

Terry L. Stokes, Widower of Jean E. Stokes

Your Comments about Our Staff: Your staff made me feel very comfortable during a very difficult time. It was very reassuring knowing your staff was taking care of all the arrangements and having my best interests at heart.

Would you refer us to others? Olewiler & Heffner was very professional and thorough through a very difficult time for me. I felt very safe and secure knowing that my loved one was being taken care of. They went above and beyond and couldn't have asked for better service. Thank you so much.

Valerie J. Chavis-Kosko, Daughter of Shirley I. Deets

5-Star Google review received from Mrs. Yvette Engle, a daughter of the late Mrs. Marilyn Henry. Services were arranged by Todd Eckert via our Red Lion chapel.

Kind, professional and honored all of our requests.

Yvette Engle

Your Comments about Our Staff: The staff were very patient, especially remaining later than the time of the viewing the night before the service. There was no indication in behaviors or attempts to rush us out because the service was over.

Bryan Smith, Son of Burnell L. Smith

5-Star Google review received from Ms. Anita Manifold, a daughter of the late Mr. Maurice Wagner.

Your Comments about Our Staff: There was not one staff member that stood out better than the other, they were all equal. Could not have found any better somewhere else. Excellent. Personal.

Would you refer us to others? Yes. Excellent service, staff went out of their way to help any way they could. Will use them again if needed. Everyone was so compassionate & helpful.

Margaretta Wagner, Wife of Maurice E. Wagner, Jr.

Your Comments about Our Staff: This was the first time I ever had to deal with any of this. You were absolutely amazing. Very respectful and made everything go smoothly and easily. Even little things like the little card you left on the bed after you took my mom meant so much to us. (I will keep it forever) Giving us the time to process everything and say our goodbyes while you waited so patiently. Even the bag at the end of the funeral with the USB of the tribute video/pictures were unexpected. I could continue on and on, but all I can say is although I hope I don't need or want to go through this again anytime soon, we will definitely use you again whenever the time may be. Thanks again for everything.

Would you refer us to others? Yes, you went above and beyond.

Carolyn Stachowski, Daughter of Shirley Jean Bratkowski

5-Star Google review received from Ms. Kathleen Frey, a daughter of the late Gene Frey. Services were arranged by Todd Eckert via our Red Lion chapel.

The experience was over the top in service from meeting us at the house after the passing of my father to follow-ups after the ceremony. The staff was comforting and professional. They helped make a difficult time manageable and provided us with tools and guidance to move forward.

Kathleen Frey

Your Comments about Our Staff: Very kind & compassionate. Helped to make a terrible situation easier. Thank You!

Barbara K. King, Wife of James J. King, Sr.

5-Star Google review received from Mrs. Pamela Brigman, a daughter of the late Shirley Jean Bratkowski.

Your Comments about Our Staff: Your staff was great, well done!

Would you refer us to others? Yes, I will because everything went so smooth and we couldn't have asked for anything more. Many people were impressed by the service and I do not hesitate to tell them how generous and helpful you were. Thank you.

Name Withheld by Request

Your Comments about Our Staff: Everyone has been very compassionate, caring and helpful. Everything met our expectations and then some.

Would you refer us to others? Yes.

Robert T. DeShong, Son of Gloria M. DeShong

5-Star Google review received from one of the sons of the late Mrs. Gloria DeShong. Services were arranged by Todd Eckert via our Red Lion chapel.

Everyone was very helpful and respectful. They also handled our father's service. Highly recommend!

Mike DeShong

Your Comments about Our Staff: The staff was very helpful. Doing the things we ask of them. Changing a few things for us.

Would you refer us to others? Yes. I would refer them, but that is their choice.

Name Withheld by Request

Your Comments about Our Staff: Very friendly, helpful and professional. I have made my pre-arrangements based on your excellent service.

Bonnie Hoersch, Partner to Dr. Ronald P. Spinello

5-Star Google review, though no written comments, from Dr. Brian Grim, a son of the late Mr. Carlton Grim. Services were arranged by Nathan Ray via our Red Lion chapel.

Your Comments about Our Staff: We could not be happier with the service & love we received from the staff.

Would you refer us to others? Yes. Highly. Beautiful facility.

Mrs. Donna S. Ludwig, Daughter of Barbara L. Slenker

5-Star Google review received from a son of the late Mrs. Gloria Gruver. Services were arranged by Liam Tomsic via our Red Lion chapel. Mrs. Gruver's husband passed away in February. Todd Eckert served at that time and received a complimentary email from the other son.

Very courteous and helpful with all our needs.

Joel Gruver

Your Comments about Our Staff: You did an excellent job preparing my parents for the viewing. They looked great, just like themselves. Great Job! Thank you again!

Would you refer us to others? Yes.

Randy Gruver & Family, Son of Gloria M. Gruver

Your Comments about Our Staff: Mother never looked any better. Thank you.

Phil Hersey, Son of Betty J. Hersey

Your Comments about Our Staff: Excellent! Professional, compassionate and helpful, everything we would have hoped for in an absolutely terrible situation.

Thank you,

Daniel Bowers, Son of Dan Bowers

5-Star Google review received from the son of the of the late Betty Hersey. Services were arranged by Liam Tomsic via our Red Lion chapel.

Very understanding and professional staff. They made the grief of losing our loved one very comfortable. I have nothing but praise for everyone at Olewiler & Heffner.

Phil "Splinterguy"

Email from Mr. Randy Gruver, son of the late Mr. Lee Gruver, served by Todd Eckert at our Red Lion chapel.

I was very pleased with my father's private viewing. I liked the sofa lounge you had him laying on, made him look like he was sleeping on a Sunday afternoon. You really did a great job making him look like himself. I also would like to thank the whole staff for being so compassionate and caring during our time of grief. Thanks again, yours truly,

The Gruver Family

5-Star Google review received from the husband of the late Cynthia Edwards. Services were arranged by Scott Ball via our Red Lion chapel.

The whole staff cares and understands the things your family is going through and respects what you are going through. They offer a helping hand for whatever they can to help you through this rough time. They care for your loved one as if it was one of their own.

William Edwards

5-Star Google review received from a daughter of the late Mrs. Myrtle Windon. Services were arranged by Matt Morris via our Red Lion chapel.

Everyone there was very helpful and completely understanding.

Bobbie Harget

5-Star Google review received from a son of the late Mrs. Jane Snyder. Services were arranged by Todd Eckert via our Red Lion chapel.

I am very satisfied with your services for my mother. You are very cordial and personable. You did a fantastic job putting together my mother's pictorial celebration of life tribute. Thank You!

Bradley Snyder

Your comments about Our Staff: I couldn't be more pleased. The staff was very cordial and quite effective.

Would you refer us to others? Yes, I believe anyone would be pleased with your services.

David Edman, Son of Marian M. Erdman

5-Star Google review received from the son of the late Virginia Szitas who was served by Matt, Allison and Isabella at our Red Lion chapel.

The services for my mother could not have been any better! It gave some comfort to receive the sincere kindness, caring and professionalism we experienced from the entire team! My mother was presented beautifully, and they executed on every detail to make it an outstanding service. I literally had dozens of attendees. Including family, that said was the best funeral from end to end, they ever attended. No doubt they are the very best in what they do. My family has decided that they will serve us in the future and expect for many generations. Sincerely, Greg

Gregory Szitas

5-Star Google review received from a daughter of the late Mrs. Patricia Lessig. Services were arranged by Scott Ball at our Red Lion chapel.

Very professional, quick and kind during a very difficult time.

Wendy Trout

Your Comments about Our Staff: Everyone was very courteous and compassionate during this difficult emotional time.

Would you refer us to others? Yes, I definitely would refer you. You went above and beyond my expectations. We received so many compliments from those who attended my husband's service. In addition, I help at funerals at my church and after observing many funerals, I've always been impressed with your company.

Karen K. Adams, Wife of Lawrence W. Adams

5-Star Google review received from Beth Fromherz, daughter of the late Lawrence Adams.

5-Star Google review received from Jill Urey, daughter of the late Russell Urey.

Email from Barbara Dowd, wife of the late Dr. Daniel Dowd, sent to Todd Eckert.

We were very pleased with your services. Everyone I had contact with was very kind. My family was pleased that we could take all that time to say goodbye to Dan. The boys needed to grieve with the family there. Thank you so much.

Mrs. Barbara Dowd

5-Star Google review received from a family served by Nate at our Red Lion chapel:

Exceptional professional experience!

Trinda Gulley, Daughter of Mary Klunk

Your Comments about Our Staff: Excellent!

Ellen I. Doll, Wife of Augustus K. Doll

5-Star Google review received from a family served by Nate at our Red Lion Chapel:

My family and I recently lost my dad on New Year's Eve. When my mom asked me and my sister and brother about going with Olewiler, we all agreed that was a great choice. When we went there to make arrangements for dad's funeral, we were very happy with how they explained everything and helpful to us to make the right decision for us. They have always done an excellent job of past funeral services that I have been to.

Linda Bernlohr, Daughter of Donald Miller

5-Star Google review received from a family Matt served at Red Lion:

Fantastic group of people here. They treated us with kindness and compassion the entire process. No hard sells or pressure; just a fair presentation of the different options available. Couldn't ask for a better company to work with during one of our most difficult times.

Jack Fogg

Your Comments about Our Staff: Very professional, helpful, and sympathetic.

Would you refer us to others? Yes. There were a lot of comments about how beautiful the service was.

Robin S. Seifert, Daughter of Isabell Sellers

5-Star Facebook review received from a family served by Todd at our Red Lion chapel:

I would highly recommend. They were courteous, kind and very patient with my family. We have used this funeral home many times and are very pleased.

Coleen Ness

Your Comments about Our Staff: Very nice & polite.

Would you refer us to others? Yes. Very nice people to work with at a terrible time.

Coleen Ness, Sister of Glen V. Dillman

5-Star Facebook review received from a family served by Liam at Red Lion:

We highly recommend! They were kind and patient with us on the day of and days before our daughter's funeral. They even allowed us to bring her cat to see her the night before.

Nancy Cain Godfrey

5-Star Google review received from a family served by Nate at Red Lion:

I am very pleased with Olewiler Heffner Funeral Chapel & Crematory. They are very kind and courteous and go out of their way to make you feel comforted during your time of sorrow.

Lee Smeltzer

5-Star Google review received from a family served by Todd at Red Lion:

Very kind and thoughtful service during a difficult time in my life. Professional and courteous while assisting with the needs and concerns. Thank you.

Sandi Fishel

5-Star Google review received from a family served by Matt at Red Lion:

Very helpful and informative during the process. Always available by phone or text.

Dodie Werner

Your Comments about Our Staff: I don't think you could do any better.

Would you refer us to others? Yes. I would refer you in a minute. I am very, very happy with you. Thank you.

Robert Snyder, Husband of Joan L. Snyder

Your comments about our staff: The staff was super – they were patient and informative.

Diane Innerst, Daughter of Mary Ann Lentz

Your comments about our staff: Wonderful service during a very difficult time.

Name Withheld by Request

Your comments about our staff: Everyone was compassionate and caring.

Richard E. Leiphart, Husband of Deborah A. Leiphart

Would you refer us to others? Yes. Excellent professional service.

Ernest D. Smeltzer, Son of Virginia M. Smeltzer

Your comments about our staff: Your staff was very good with our service. Polite and professional.

Steven Smith, Son of Sylvia D. Miller

Your comments about our staff: Absolutely Wonderful!

Mrs. Carolyn D. Clark, Wife of Alston W. Clark

Your comments about our staff: Keep up the good work.

Would you refer us to others? Yes. Prompt, efficient service and attention to ones needs.

James Weigel, Husband of Lucinda A. Weigel

5 Star Google review received from a family Matt served at Red Lion:

Wonderful and caring people. Very accommodating.

Lora Rohrbaugh

Would you refer us to others? Yes. The Warner family has used your services for several generations of funerals.

Name Withheld by Request

Your comments about our staff: Your staff helped us out to make our funeral service.

Dale A. Harrison, Cousin of Joan A. Keeports

Your comments about our staff: You all did a very good job. Thank you again.

Would you refer us to others? Yes. Great place to work with, courteous and professional.

Philip A. Champagne, Sr., Son of Normand E. Champagne

Your comments about our staff: They are truly caring in your hour of need.

Would you refer us to others? Yes. Your advertisement explains it all. Voted #1 for 21 years in a row. All of your people are true professionals. Thank you kindly for all you have done.

Thomas Rawson, Husband of Helen E. Rawson

Your comments about our staff: They were very courteous and helpful. It was really appreciated.

Would you refer us to others? Yes. Very helpful and kind.

Earl L. Hilt, Husband of Carol A. Hilt

Your comments about our staff: Made everything go very well.

Janet Becker, Wife of Marley A. Becker

5-Star Google review received for family Nate served at Red Lion:

Very big and clean facility.

Ashlie Zartman

5-Star Google review received for family Matt served at Red Lion:

From picking up my mom at her residence to her final resting place, all their staff were 110% professional, caring, and thoughtful. Thank you

April Nicholson

Your comments about our staff: Everyone was very kind and sensitive to my needs and easy to work with. This experience was not easy but everyone at Olewiler & Heffner made it the best it could be.

Would you refer us to others? Yes. Everyone seemed to genuinely care. All questions and concerns were addressed quickly and validated. Providing exceptional care and customer service is viewed as a gold standard and showed through!

Chelsea Runkle, Wife of Tyler C. Miller

Your comments about our staff: Great Job.

Would you refer us to others? Yes, you did a great job.

Robert G. Peel, Husband of Carol A. Peel

Your comments about our staff: Very kind and courteous! Also, secretary at Red Lion was very helpful and kind.

Name Withheld by Request

Your comments about our staff: Everything was excellent. Staff was so courteous and helpful.

Betty Jane Zuray, Wife Joseph C. Zuray

Your comments about our staff: Your staff was excellent! All of my siblings feel the same way.

Would you refer us to others? Yes. Your people did an excellent job.

John E. Urey, Son of John O. Urey

Your comments about our staff: Staff always compassionate, friendly and accommodating to everyone involved. We are very thankful and appreciative to all of you for your service during difficult times.

Would you refer us to others? Yes, highly recommend.

Jamie Minnich, Daughter of Richard J. Knight

Your comments about our staff: Would not have wanted anything changed. All was good.

Would you refer us to others? Yes, by all means. I have viewed bodies at other funeral homes and prep was not good. Here was excellent.

Ronald E. Grove, Brother of Gloria Y. Grove

Your comments about our staff: Always very professional and responsive to our needs. Also, very courteous and efficient.

Would you refer us to others? Yes, I would feel very comfortable referring potential clients. We are very thankful that everything during the services went very well throughout the whole day.

Sally E. Keech, Daughter of Edwina A. Keech

Would you refer us to others? Yes. I have known the Heffner family for a long time. They also provided services for my grandparents, Martha and Nevin Horne. They have performed service for my parents. They were professional and still have a caring side of service. They put your needs and feelings first. At the time of need they went to great lengths to help me do what was needed.

Christine Stone, Daughter of Doris I. Knaper

Would you refer us to others? Yes. Very professional and efficient. Nice facility that was easy to access.

Violet D. Wessman, Wife of Frank C. Wessman

Your comments about our staff: You supplied the service that I expected.

Hazel M. Wood, Wife of Luther C. Wood

Your comments about our staff: Excellent service all around.

Would you refer us to others? Yes. Extreme professionalism, great service and fair prices.

Michael Anderson, Grandson of Laverne M. Baum

Your comments about our staff: Very accommodating to our work hours. Staff covered while others were busy.

Roxann Werner, Daughter of Beverly E. Nowell

Your comments about our staff: We were very happy with your service.

Ronald Marks, Son of Dorothy E. Marks

Your comments about our staff: Everyone was so caring and helpful. Comfortable environment, clean and beautiful. All the staff was so wonderful.

Would you refer us to others? Yes. Thank you for providing excellent services in my time of need.

Sharon D. Graumenz, Wife of Neal A. Graumenz

5-Star Google Review Received by Olewiler Heffner:

Very professional and knowledgeable and sympathetic of our family's difficult time.

Jason Urey

Would you refer us to others? Yes. All members were professional and compassionate. Everything was handled as instructed. I never had to worry about anything. You took care of everything flawlessly.

Charles A. Kurshan, Husband of Catherine J. Boyer

Your comments about our staff: Everything was handled extremely well. Very courteous employees. Thank you!

Name Withheld by Request

Your comments about our staff: Awesome. Entire staff and office staff was awesome. We appreciate it.

Scott Fitzkee, Son of Ronald E. Fitzkee, Sr.

Your comments about our staff: Pre-arrangements made this an easy process.

Would you refer us to others? Yes. Very helpful with preplanning.

Thomas Smith, Son of Paul L. Smith

Your comments about our staff: They were great.

Would you refer us to others? Yes. everything was perfect.

Darlene M. Evans, Wife of William Lee Evans

Your comments about our staff: I couldn't have asked for anything more. Everything was with comfort and respect. It made it a wonderful experience.

Would you refer us to others? Yes. Just the overall experience. Smoothly done. Made my grieving easier.

Barbara Holmes, Wife of Charles F. Holmes

Your comments about our staff: Very courteous and professional.

Wade N. Confair, Son of Earl L. Confair

Your comments about our staff: You and your staff could not have been more helpful to us. Everything was perfect from the décor to phone calls. If we sent an email, it was answered in five minutes no matter what time.

Would you refer us to others? Yes. Family and friends have told us it was very comforting. Everything was handled in a timely manner.

Charles L. Kohler, Husband of Beverly Ann Kohler

Google Review Received:

The care and concern shown by the staff of Olewiler & Heffner Funeral Chapel was top notch. They helped us take care of every detail and walked us through a very painful time. When you decide the time is right, whether ahead of time or when a death occurs, contact Olewiler & Heffner Funeral Chapel. I have every confidence that they will take care of you and your loved one as they did for us.

Lee Shaull

Google Review Received:

Olewiler & Heffner funeral home do a wonderful job with helping you plan out your loved one's funeral service. They listen to what you have to say and help you make decisions on what works best for you. Their staff go above and beyond your expectations and really do care for you and for your family as you prepare for life afterwards in your grieving process.

Annette Zentkovich

Your comments about our staff: Your staff went above and beyond expectations of your services to me and my family.

Would you refer us to others? Yes. My family has been using your funeral home for past generations. We all have always liked your services to our family over the years. It all started with Jennings and Jeannette Grove, my grandparents. In regards to my husband, Daniel Zentkovich, we were well pleased with how Dan looked and how he was laid out to preview the body before cremation.

Annette L. Zentkovich, Wife of Daniel R. Zentkovich

Your comments about our staff: The Heffner staff displays an exceptional level of care from the moment a call is placed to request service. Without hesitation, the staff gives credit to participating members who contributed to the professional services provided. All members display a presence of peace and confidence during the planning and preparation process.

Would you refer us to others? Yes. Even though services were prearranged, the Heffner staff politely reviewed, without pressure, available options to meet the current desires of the family. The Heffner staff prepared the deceased loved one with professional care to ease the family's discomfort created by the death.

Dennis Grove, Son of Colleen R. Grove

Your comments about our staff: Staff was very friendly and helpful. Thank you for listening to my questions and providing guidance during this unfamiliar territory.

Samantha Achey, Daughter of Alan R. Kopp

Your comments about our staff: Everyone at Olewiler & Heffner's in Red Lion were professional, compassionate and a pleasure to work with. Great job by all!

Bruce McCallum, Son of George S. McCallum

Would you refer us to others? Yes, you did my father and mother's funerals. You all couldn't be more professional.

Name Withheld by Request

Your comments about our staff: Perfect!

Jane Leiphart, Sister of Rita H. D'Ottavio

Your comments about our staff: All were excellent!

Dawn Miller, Daughter of Ellen M. Baer

Google Review Posted for Olewiler & Heffner:

I can't even begin to say how far the staff went in helping us honor and say our last goodbyes to my father when he passed away. From the grief-filled first meeting making final arrangements to his burial, he and his family, were treated respectfully, kindly and with the utmost concern and care. There are too many examples to mention, but each and every one of the special, extra touches comforted us in our time of grief.

Lisa Hattaway, Daughter of Clinton Goss

Your comments about our staff: You guys were a 10 on our scale.

Mary Brown, Sister-in-Law of Carl E. Brown

Would you refer us to others? Yes. You meet the needs of families wishes and help navigate through the process, being compassionate and professional.

Michelle Kennedy, Daughter of Sandra P. Frey

Google Review Received for Olewiler & Heffner:

I would highly recommend Olewiler and Heffner for your funeral needs. They were all incredibly kind, thoughtful and sincere in their care for our family. I can't possibly emphasize enough the great help they were in navigating such a difficult event. They were such a blessing to our family.

Stephanie Williams

Your comments about our staff: Everyone was so wonderful, professional, caring and patient.

Would you refer us to others? Yes. Absolutely. Everything was perfect.

Angela Openshaw, Daughter of Walter R. Boyer

Would you refer us to others? Yes. The services provided to my family during the recent passing of my mother, Jean Douglass, and my father, John Douglass in October 2016, were exceptional. Thank you for your compassion during these difficult times.

Kimberly D. Mann, Daughter of Jean M. Douglass

Your comments about our staff: The staff was very knowledgeable and courteous. Everyone paid attention to details and was very cooperative of our needs.

Additional comments: 5 stars.

Gregg E. Niedererr, Husband of Lena K. Johnson

Would you refer us to others? Yes. Everyone was thoughtful, courteous and made me feel comfortable during my stressful time.

Mary E. McMillion, Wife of Leo H. McMillion

Your comments about our staff: Very caring and supportive.

Muriel Slenker, Daughter of Paul Saylor

Your comments about our staff: Thank you for your excellent service and attention to detail.

Jane Grove, Niece of Arlene M. Warner

Would you refer us to others? Yes. Very professional all around.

Scott L. Miller, Son of James A. Miller

Your comments about our staff: Outstanding in every way! Thank you!

Randall S. Knaub, Nephew of Anna Mae Keller

Additional comments: The family thanks you!

Duane Hull, Son-in-Law of Kenneth M. Tyson

Your comments about our staff: Everyone was very kind and helpful to all the family.

Lois Dubbs, Widow of Douglas D. Dubbs

Your comments about our staff: All your staff couldn't have been more accommodating. Two thumbs up!

Would you refer us to others? Marie wanted to use your Red Lion location due to family and extended friends and family. I wouldn't think of not honoring my mother's end of life wishes.

Marlin Knaub, Son of Marie E. Munchel

Your comments about our staff: The staff was extremely sympathetic and professional.

Would you refer us to others? Yes. The staff was very genuine and understanding when we had to make changes in our plan due to COVID. Thank you so much for everything!

Pamala K. McCauley, Daughter of Marilyn K. Peters

Your comments about our staff: The staff was friendly and professional and could not have done a better job.

Would you refer us to others? Yes. Everything was perfect. I would not have changed anything. Thank you.

Tony Shaull, Son of Denton Shaull

Would you refer us to others? Yes. In addition to professional and compassionate staff, we appreciated the extra time to allow us to read letters written to Greg's mother so we could put them in the casket.

Sandy Rexroth, Daughter-in-Law of Catherine S. Eisenhart

Would you refer us to others? Yes. Very helpful and sensitive to your needs.

Machelle L. Wagner, Daughter of Barbara E. Little

Your comments about our staff: All of the staff is kind, courteous and compassionate.

Joyce Breneman, Daughter of Ruth C. Peters

Your comments about our staff: Very quick responses to questions. Accommodating of the family members involved in the process.

Would you refer us to others? Yes. Excellent services for multiple members of our family; very pleased with services for my mother.

Hunter A. Jones, Son of Thalia Jones

Your comments about our staff: Staff was very kind, respectful, and helpful. Thank you so much!

Would you refer us to others? Yes. We've always had a wonderful experience, and helped us through a difficult time.

Nicole Colyer, Daughter of Robin Fitzkee

Your comments about our staff: Everyone was very pleasant!

Would you refer us to others? Yes. Very pleased with all services and everyone.

Mr. R. Todd Heffner, Son of Katherine Y. Heffner

Your comments about our staff: Everyone was very courteous.

Gary E. Grimm, Sr., Widower of Myrcla Grimm

Your comments about our staff: All were very kind and made the whole process easier to deal with.

Would you refer us to others? Definitely. The professional and kind manner in which everyone handled themselves and our loss was most important. From setting up the private viewing to the cremation, felt very much at peace with the whole process.

Margie L. Snyder, Sister of Nancy Lee Kumontis

Would you refer us to others? Yes. In 2011, you had our son, Mark Lloyd, and now my aunt. The service was very comforting by all involved.

Urith Ann Lloyd, Niece of Elizabeth M. Stine

Your comments about our staff: Thank you for your patience and answering our questions. Also, thank you for accommodating our unique requests.

Would you refer us to others? Yes. The service provided was excellent and very professional. Thank you for accommodating the pastor running over.

Randy Boyd, Widower of Mary Ellen Boyd

Would you refer us to others? Yes. Very Helpful and patient, very organized, nice job with all the preparations.

Mr. Steven L. Stauffer, Son of Avaleen M. Stauffer

Your comments about our staff: The staff conducted themselves in a professional manner.

W. David Hershner, Son of Hilda R. Hershner

Your comments about our staff: Outstanding. I plan on using you for my pre-arranged and pre-paid funeral.

Would you refer us to others? Yes. From the first time I met your staff at the Red Lion Funeral Home, I saw nothing but handling my needs professionally. You made my loss a bit easier to handle. Keep up the excellent work.

Mr. Carl Phelps, Widower of Margaret A. Phelps

Your comments about our staff: You have helped me in the past with my mother and currently with my husband. Everyone on your staff is very caring and helpful. I appreciate everything you have done to help me during this time.

Carol J. Katzenberger, Widow of William E. Katzenberger, Sr.

Your comments about our staff: The best! Thank you.

Would you refer us to others? Yes. Most professional and goes way "above and beyond" to keep us comfortable with everything!

Additional comments: My husband's uncle, who presided at the graveside, told me the other day that he was so impressed with the way Heffner's did everything, that he knows that he and his wife will be looking to make a visit to Heffner's to set up their plans. Thank you again for how wonderful my Ray looked!

Geraldine M. King, Widow of Franklin Ray King

Your comments about our staff: Everyone was very thoughtful and made a stressful time much easier. Thank you.

Robert F. Schilberz, Widower of Marie S. Schilberz

Would you refer us to others? Yes. My mom had a very limited income. You worked with her and did not make her feel like she was any different than your most wealthy patron.

Donna L. Bortner, Daughter of Janet M. Seitz

Your comments about our staff: They were courteous, compassionate and very helpful to me.

Bonnie Shaffer, Widow of Terry Lee Shaffer

Would you refer us to others? Yes. Because you were courteous and professional.

Name Withheld by Request

Would you refer us to others? Yes. I would definitely refer others to Olewiler & Heffner. Having a pre-planned funeral reduces a lot of stress. Your staff was amazing in every aspect. They went above and beyond in accommodating any requests. Very professional in the way everything was taken care of the day of the service/funeral. Thank you for being there for our family.

Diane DeVere, Daughter of Hilda E. Eyster

Your comments about our staff: Everyone was so helpful in the handling of my mom's last wishes. From bringing her home, to the private viewing, everyone was so helpful from start to finish. The memorial turned out great, a fitting tribute to a wonderful person. Thank you so much for everything you did.

Would you refer us to others? Yes. Everything turned out wonderful. All of our wishes for her were granted. Highly recommend to family and friends.

Rhodia Valdovinos, Daughter of Nesher C. Jackson

Your comments about our staff: Very helpful with things we didn't know needed to be done.

Would you refer us to others? Yes. You made us feel comfortable and at ease at a difficult time.

Linda Sweitzer, Sister of Grace H. Hunter

Would you refer us to others? Yes. Very nice atmosphere. Easy access.

Dorothy L. Kraut, Widow of S. Richard Kraut

Your comments about our staff: The staff was wonderful. They did a great job with everything. It takes a lot to do that kind of job. My heart goes out to them. Thank you for doing a wonderful job.

The most important reason for selecting us: Location and the job they do.

Would you refer us to others? Yes. They do a great job.

George R. Mortorff, Sr., Widower of Elliouse Mortorff

Your comments about our staff: Very professional.

James R. Hale, Widower of Karen A. Hale

Your comments about our staff: Everyone has been kind and helpful—can't thank you enough for your help.

Patsy A. Beckley, Widow of John R. Beckley

Your comments about our staff: Extremely helpful, caring and sensitive. Things went very smoothly. Thank you.

Name Withheld by Request

Your comments about our staff: The staff and service were beautiful and helpful.

Would you refer us to others? Yes. Always.

Tracy Lauver, Daughter of Arthur E. Haugh, Sr.

Would you refer us to others? Yes. Liked quickness of response and professionalism of staff.

Additional comments: Thanks to all who helped us at this difficult time.

Name Withheld by Request

Your comments about our staff: Very understanding and personable.

Brandon Miller, Grandson of Elizabeth A. Mallery

Your comments about our staff: They were very thoughtful and helpful.

Name Withheld by Request

Your comments about our staff: Everyone was very considerate and friendly and professional. My family was impressed that Mr. Seitz sang along with hymns at my husband's graveside services on an extremely windy day. Thanks Jan!

Would you refer us to others? Yes. I can understand why you have been voted #1 for 19 years.

Name Withheld by Request

Your comments about our staff: Excellent.

Additional comments: Your professional service was great. Happy with everything.

Audrey M. Axe, Widow of Ray D. Axe

Your comments about our staff: Very nice and very helpful of my situation.

Cynthia D. Fornwalt, Widow of Carl E. Fornwalt

Your comments about our staff: Everyone was professional and courteous. They could not have been more helpful in these times.

The most important reason for selecting us: Five star reputation.

Would you refer us to others? Yes. Very professional, kind and patient. You all covered things that I had not even thought of at the time. Thank you so much.

Karen Gerrick, Daughter of Patricia Ann Sueck

Your comments about our staff: I was pleased with everyone that helped.

Would you refer us to others? Yes. Nice people, lovely building, good location, etc.

Donalene M. Keener, Widow of S. Preston Keener

Your comments about our staff: Since I had never had to deal with such a loss before, I was "lost" as to what to do and/or where to begin. All I knew was that my mother's wish was to be cremated through Olewiler & Heffner. Each person I had contact with treated me with the utmost respect, courtesy and compassion. My mother was treated and handled with the utmost dignity. She looked absolutely beautiful the day of her viewing for close friends and family, and I received nothing but compliments. I cannot thank everyone at Olewiler & Heffner enough for the kindness they all showed. The atmosphere there is beautiful and very welcoming.

Donna Schmidt, Daughter of Juliann E. Salamon

Your comments about our staff: Professional and courteous. Excellent job preparing remains—exceeded expectations.

Name Withheld by Request

Would you refer us to others? Yes. The family has been dealing with Olewiler & Heffner for many years. Always satisfied.

Patricia Craig, Niece of Pauline C. Grove

Your comments about our staff: You are beautiful people that help a person out in the time of need. You did a wonderful job. God bless you all.

Robert L. Mortorff, Widower of Randy Lee Troup

Your comments about our staff: Everyone was very professional, which made us feel comforted and we all appreciate that! Thank you for doing such a wonderful job with my husband. Thank you again.

Would you refer us to others? Yes. Absolutely everyone was courteous and caring!

Antonina M. Busser, Widow of Ronald W. Busser

Would you refer us to others? Yes. Good service.

Nancy Ann Grove, Widow of Donald B. Grove

Your comments about our staff: All employees carried out Dad, Gene Gemmill's, wishes for his funeral as he had requested.

Would you refer us to others? Yes. Mark, my husband, and I sincerely appreciate the professionalism exhibited by your staff. Dad's was the third funeral you conducted for us since December, 2017. That was my mother, Miriam's, then July 2019, my father-in-law, Robby's, and now my dad, Gene, January 2020.

Suzanne L. Robertson, Daughter of E. Eugene Gemmill

Would you refer us to others? Yes. Your building was absolutely beautiful, serene, and very comforting. Thank you so much for all you did.

Nora J. Snyder, Widow of John E. Snyder, Jr.

Your comments about our staff: Wonderful, everyone was great.

Would you refer us to others? Yes. Thank you for everything!

Renee Rhodes, Daughter of Doris Mae Billett

Your comments about our staff: Friendly, caring, compassionate.

*Would you refer us to others**?*** Yes. Very thorough, every detail thought of and explained. Caring and kind, prompt responses. Very pleased.

Robert L. Taylor, Father of Jonathan S. Taylor

Would you refer us to others? Yes. Nice job was done helping us through this difficult time.

Name Withheld by Request

Your comments about our staff: Very welcoming and comforting.

Would you to refer us to others? Yes. Very nice and answered our questions clearly.

Summer Horn, Daughter of Dennis J. Speck

Your comments about our staff: Caring and understanding**.**

Name Withheld by Request

Your comments about our staff: Courteous and very helpful. Like the setting, lots of light. It's not dark and gloomy!

Helen Kornbau, Widow of Roy H. Kornbau

Your comments about our staff: Staff was extremely professional.

Wane Heindel, Father of Ryan M. Heindel

Would you refer us to others? Yes. Dad looked as natural as if he were sleeping. You did a great job.

Additional comments: The honor guard at the gravesite was powerful. Had many positive comments. The extra touches you included were a nice surprise. Thank you again. Well done.

Charles "Bud" Chandlee, Son of George E. Chandlee

Your comments about our staff: Your staff is so wonderful—caring, thoughtful, sympathetic and much more. They helped me so much with dealing with the arrangements for my Dad.

Would you refer us to others? Yes. This is the second funeral I have had with Heffner—my Mom in 2015, and now my Dad. Your staff worked out all of our needs with perfection. So kind and loving! Thanks so much!

Diana H. Shanko, Daughter of Charles R. Hildebrand

Your comments about our staff: Excellent job.

Would you refer us to others? Yes. Very professional, kind and polite.

Delone and Virginia Miller, Brother and Sister-in-Law of Larry G. Miller

Your comments about our staff: Could not be better!

Mr. August Zanti, Husband of Tomalyn L. Zanti

Would you refer us to others? In the last few years, my family has had 3 services. I was pleases with your funeral chapel each and every time. Thank you.

Lesia K. Goss, Daughter of Hazel J. Patterson

Your comments about our staff: Everyone was wonderful.

Wendy Tompkins, Daughter of Nolan W. Haugh

Your comments about our staff: Very helpful and very thoughtful.

Additional comments: Many of my cousins and friends were taken care of here.

Name Withheld by Request

Your comments about our staff: Your staff is/was amazing from beginning to the end of our funeral service for our Dad. Detailed, concerned, helpful, kind, caring, understanding, and the facilities are so clean and stocked with everything one needs. We appreciated your services and business. Thank you!

Renee Karanicolas, Daughter of Samuel L. Seitz

Would you refer us to others? Yes. Everything was handled professionally and kept private.

Mr. Rick Keeports, Son of Shirley J. Keeports

Your comments about our staff: Helpful and able to assist no matter how big or small.

Would you refer us to others? Yes. Always on top of things. No issues.

Chad C. Druck, Son of Larry D. Druck

Your comments about our staff: Very professional. Couldn't have been better under these circumstances.

Mrs. Joyce Milstead, Widow of Kenneth E. Milstead

Would you refer us to others? Yes. The first time I called asking for information about cremation, I was pleased that instead of pressuring me to "buy" or come in, you answered my questions completely.

Randall Sizemore, Brother of Teresa M. Sizemore

Would you refer us to others? Yes. Staff was great and very caring and kind in my need. Thank you!

Debra G. Metzger, Widow of Ronald E. Metzger

Your comments about our staff: Very helpful.

Name Withheld by Request

Your comments about our staff: Very excellent job!

Would you refer us to others? Yes. Very pleased with everything.

Mrs. Jane Ann Frey, Widow of Martin D. Frey

Your comments about our staff: Amazing staff that was so helpful, kind and caring. Thank you.

Susan Morris, Daughter of Gloria J. Morris

Your comments about our staff: Wonderful.

Pamela S. Eberly, daughter of Lois J. Millar

Your comments about our staff: Thank you so much for going above and beyond for the dove request being met. It meant so much to my family.

Crystal Pearson, daughter of Darlene F. Maldonado

Your comments about our staff: Very helpful.

Gina Slenker, Mother of Stefanie L. Raimer

Your comments about our staff: Excellent.

Devon L. Rodriguez, Widower of Samantha F. Rodriguez

Your comments about our staff: You were all courteous and caring. You made a time of sorrow much easier to bear.

Would you refer us to others? Yes. You handled everything in a seamless manner, and explained all details in a plain and simple manner.

Additional comments: I am not good at expressing myself in writing, but my family and I were very pleased with all your help in guiding us through this process. You have our thanks, and at the risk of being redundant, our gratitude for the care you took of our loved one.

Linda S. Watson, Widow of Howard D. Watson

Your comments about our staff: Everyone was so very understanding of the heartbreak I was going through. So kind, gentle, and attentive to my needs. Thank you.

Karen S. Horn, Widow of Todd J. Horn

Additional comments: Thank you for all of your help in our time of need. You were very professional and courteous in all of your efforts. Thank you to a former customer and friend of the Herrman Printing Co. and the Herrman Family.

Jeff Herrman, Son of Henry P. Herrman

Would you refer us to others? Yes. In such a time of sorrow, it was made easier by the caring attitude of everyone on the staff. Thank you!!

Mr. Burnell L. Smith, Widower of Charlotte L. Smith

Your comments about our staff: Very kind and helpful! Thank you!

Name Withheld by Request

Your comments about our staff: You made a hard time a lot easier! Thank you.

Cynthia Simpson, Widow of Gerard E. Simpson

Would you refer us to others? Yes. Everyone went above and beyond to make Larry's farewell a great experience.

Additional comments: The whole service was as good a farewell as anyone could have. Thank you all.

Beth M. MacTavish, Widow of Larry D. MacTavish

Your comments about our staff: So kind and thoughtful.

Troy E. Eaton, Son of Elmer R. Eaton, Jr.

Your comments about our staff: Excellent.

Carol D. Clark, Widow of Thomas E. Clark

Your comments about our staff: Very professional, patient and helpful. Thank you so much.

Mary E. Llewellyn, Widow of James E. Llewellyn

Would you refer us to others? Yes. Very cooperative.

Paul E. Keeney, Widower of June M. Keeney

Would you refer us to others? Yes. Thanks for everything.

Chad C. Druck, Son of Sue E. Druck

Your comments about our staff: Very nice.

Terry L. Bacon, Widower of Dorothy Bacon

Your comments about our staff: Very professional and sympathetic. Extremely satisfied with the service they provided. Sincere thank you.

Would you refer us to others? Yes. Very straight forward and helpful. Provide options to us and are patient while you decide.

Charles D. Royer, Jr., Son of Joan M. Royer

Your comments about our staff: Everyone was very professional and extremely helpful.

Donald Stremmel, Son of Laverne C. Stremmel

Your comments about our staff: Everyone our family dealt with was very compassionate and caring. Even though this was a very sad time for us, your staff made us feel at ease. They were very patient.

Would you refer us to others? Yes. My Mother (and Dad) had everything pre-arranged which made it easy for the family, but the additional arrangements were handled very smoothly.

Name Withheld by Request

Your comments about our staff: Your staff was very professional, yet very compassionate, caring, and understanding of our needs and emotions at this time. You went above and beyond to get us through one of the hardest times in our lives. A thousand thank yous could never be enough.

Sherry L. Miller, daughter of Edna R. Eyer

Your comments about our staff: Was really impressed and did a wonderful job.

Would you refer us to others? Yes. You do a wonderful and great job. Everyone there was so wonderful and pleasant.

Darlene Horn, Step Daughter of Loretta M. Horn

Would you refer us to others? Yes. Our family felt the service, especially the Honor Guard, was very comforting to us. Thank you so much.

Lois E. Raver, Widow of Roland C. Raver, Jr.

Your comments about our staff: Very nice.

Would you refer us to others? Yes. Very thoughtful.

Connie J. Boyd, Widow of Ronald M. Boyd

Would you refer us to others? Yes. I would refer to others. Everyone was kind and compassionate. Your facilities are beautiful and immaculate. Our service was held at our church and your staff took care of moving things and putting everything back at the conclusion. Everything went smoothly and as planned. Thank you!

Lisa Tompkins, daughter of Grace Mae Stiffler

Your comments about our staff: Everyone was very nice. Cannot thank them enough.

Mrs. E. Imelda Waltemyer, Widow of Titus C. Waltemyer, Sr.

Additional comments: Everyone was very kind and thoughtful. That meant so much to us!

Amy J. Clarkson, Widow of Thomas C. Clarkson

Your comments about our staff: Great people. Thanks for all you do during a difficult time.

Jacklyn A. Billet, Widow of Jacob M. Billet, Jr.

Your comments about our staff: Everyone was excellent in every way!

Would you refer us to others? Yes. Everyone was helpful in every way!

Ruth A. Markel, Widow of Elmer W. Markel, Jr.

Your comments about our staff: High class staff in all areas!

Would you refer us to others? Yes. Every time I have an opportunity.

Wade B. Elfner, Son of Dale E. Elfner

Your comments about our staff: Very personable and professional and helpful and attentive.

Gary L. Lehman, Widower of Jane E. Lehman

Your comments about our staff: Very helpful. Tried to accommodate our schedules. I feel it takes a special type of person to do this job. You seem to select the right people.

Would you refer us to others? Yes. This is the third funeral you've conducted for us in the past 7 years. Each director we worked with was wonderful.

Name Withheld by Request

Your comments about our staff: At our difficult time, the staff was extremely helpful assisting us promptly with arrangements for the visitation and funeral service.

Would you refer us to others? Yes. We would definitely refer Heffner's to others. The staff is compassionate and very professional.

Gene Gemmill and Suzanne Robertson, Widower and daughter of Miriam P. Gemmill

Your comments about our staff: Very helpful and kind.

Name Withheld by Request

Your comments about our staff: Staff was very courteous. Everything went as planned. Very professional.

Would you refer us to others? Yes. Everything was perfect, no commotion. Everyone knew their job.

Scott Taylor, Son of Donna Mae Taylor

Would you refer us to others? Yes. I have friends who used your services and were quite pleased, as were we. You have reached your goal of warmth, dignity and respect.

Name Withheld by Request

Your comments about our staff: Made it very easy to complete arrangements for my mother, Mildred V. Mitzel.

Would you refer us to others? Yes. Everything was done smoothly and timely.

Bonnie Myers, Daughter of Mildred Mitzel

Your comments about our staff: Very professional.

Would you refer us to others? Yes. Very nice to deal with.

Beverly A. Diemert, Widow of Thomas J. Diemert, Sr

Your comments about our staff: You all were wonderful in every way. Provided my family with comfort, detail, and compassion in every aspect. I went with your funeral home mainly because of Paul Heffner. I know Paul is a relative to your business. He was my landlord on First Avenue in Red Lion and one of the best men I've ever known. If he was always compassionate and caring, I hoped that your funeral home would meet my expectations and it did. Highly recommended and referred by me always. Thank you.

Name Withheld by Request

Additional comments: For a difficult time, your staff was so kind and understanding and helpful. The respect they showed for my husband and my children was immeasurable. Grateful for all the courtesies extended to us.

Paula A. Vitz, Widow of Charles M. Vitz

Your comments about our staff: Well done.

Faye N. Hershey, Widow of John L. Hershey

Additional comments: Thanks for all of your attention and help on the day. We were so pleased.

Wendy G. Hill, Daughter of Louise A. Jenkins

Additional comments: Just a wonderful job and all was done well.

Richard and Alan Mundis, Sons of Preston C. Mundis

Your comments about our staff: Everyone was awesome. They made a difficult time easy to manage.

Tammy Bievenour, Daughter of Dorothy Mae Diehl

Would you refer us to others? Yes. Great service in all respects.

Donald L. Anderson, Widower of LaDawn R. Anderson

Your comments about our staff: Very satisfied with everything, have no complaints.

Jim E. Alagood, Widower of Melanie A. Alagood

Your comments about our staff: They were great and very helpful.

Name Withheld by Request

Your comments about our staff: Exceptional.

Would you refer us to others? Yes. I absolutely would. Thanks so much for providing a wonderful service.

Gloria M. Miller, Widow of Mantz C. Miller

Your comments about our staff: Provided options and recommendations to allow us to make decisions appropriate for our wishes and budget.

George Loder, Brother of Donald L. Loder

Would you refer us to others? Yes. Our mother looked as radiant as she was in life. Thank you for giving us the opportunity to remember her as such.

Jody Alwood, Daughter-in-Law of Helen L. Alwood

Your comments about our staff: All staff was excellent and conducted themselves in a very professional manner.

Sharon L. Brown, Widow of Michael D. Brown

Your comments about our staff: Your staff is always pleasant to work with.

Would you refer us to others? Yes. I would gladly refer your funeral homes to everybody. Have never had a problem with Heffner's. Thank you for all you have done for us.

Crystal L. Moyer, Daughter of Walter S. Tyson, Sr.

Your comments about our staff: Very professional and very helpful!

Would you refer us to others? Yes. Top quality customer service is so important. We had a great experience!

Arlette Tyson, Widow of Charles W. Tyson

Your comments about our staff: Very courteous and caring!

James K. Raver, Executor for Kenneth E. Stabley

Your comments about our staff: Very nice and polite and comforting.

Would you refer us to others? Yes. Great place and nice people.

Thomas L. Harbold, Widower of Donna L. Harbold

Your comments about our staff: Staff was very attentive and helpful.

Would you refer us to others? Yes. Very professional, well run from beginning to end.

David A. Miller, MD, Son of the Honorable John T. Miller

Your comments about our staff: The staff did a wonderful job helping us to make all of the arrangements for dad. We really appreciated all of the work you did in making the day go smoother. Thank you so much to all!!

Mary E. Snyder, Daughter of Millard E. Miller

Your comments about our staff: Dear Mr. Heffner, You can be very proud of your staff. They all are kind, caring, thoughtful, and supportive at a time when someone needs this the most. I can't thank all of you enough for a job well done. Thank you and God Bless!

Would you refer us to others? Yes. I am encouraging friends and relatives to get with Heffner Funeral Home to pre-arrange their service. I let them not only know how professional and helpful you are during the process of pre-arranging, but also when their loved one passes away. Believe me, I know.

Laurice J. Kiser, Widow of Paul F. Kiser

Your comments about our staff: Excellent service from everyone involved. Thank you so much!!

Fred Artman, Friend of Dorothy M. Smith

Your comments about our staff: Acted in a very professional way. Answered all the questions I had asked.

Would you refer us to others? Yes. She acted very professional and answered all my questions. A very nice person. Thank you.

Janet Heffner, Widow of Donald E. Heffner

Your comments about our staff: Very helpful and compassionate.

Mrs. Julie Schlaline, Widow of Andrew L. Schlaline

Your comments about our staff: Staff was fantastic.

Mrs. Vivian Kessler, Widow of Gale L. Kessler

Your comments about our staff: Everyone was very helpful.

Sue Bankert, daughter of Edward W. Herbst

Your comments about our staff: I found your clerical staff very pleasant and helpful. I was very satisfied with your services.

Name Withheld by Request

Your comments about our staff: Every member of your staff was wonderful—they attended to everyone's needs.

Would you refer us to others? Yes. My father was the pastor for my son's service. He has done countless funerals. He said that your facility and staff were the nicest he has ever been to. Giant brought me a flower arrangement. I sat it in the pew where I was sitting. The girl in charge (her name escapes me), caught up to me and offered to display the arrangement. They really kept an eye on everything and attended to everything. Again, I feel we made the perfect choice—everything was wonderful. Thank you for helping us through this difficult time.

Lora Stone, Mother of Richard L. Morgan, II

Would you refer us to others? Yes. Everything about your staff and services went above and beyond all expectations!

Ann Sherron, Daughter of Robert W. Hughes

Your comments about our staff: Everyone did a great job in seeing that everything was done the way the family wanted it.

Would you refer us to others? Yes. You went out of your way to do things right for us.

Name Withheld by Request

Your comments about our staff: From pre-planning, to transferring my dad's body, to all dealings and accommodations, my experience with you (was the first time) was flawless.

Susan A. Hess, Daughter of Nelson P. Bacchiocchi

Your comments about our staff: Your staff was very courteous and so caring and professional.

Would you refer us to others? Yes. I definitely recommend you to others.

Additional comments: I was very pleased with your complete staff with whatever they did. It made our time of grieving much easier. They were very caring. My family was happy about the performance of your staff. Thank you,

Carolyn F. Turner, Widow of Boyd E. Turner, Sr.

Your comments about our staff: Everyone was very professional and caring and went the extra mile to make sure everything was perfect, and continue to do so even after the fact. Thank you for everything.

Howarda Danley, Widow of Stephen L. Danley

Your comments about our staff: Good job!

Would you refer us to others? Yes. Everyone made you feel comfortable.

Dawn P. Coeyman, Widow of Charles A. Coeyman

Your comments about our staff: Above and beyond! Everything was handled to meet every expectation in the most professional manner.

Would you refer us to others? Yes. Your facility is warm and very user friendly. Your staff and directors exceptional and personable. They make you feel at ease making decisions under anxious conditions.

Keith McCleary, Son of Verlyn E. McCleary

Your comments about our staff: Our circumstances were challenging due to my husband being in Texas.

Would you refer us to others? Yes. Although situation was difficult, you listened to us and our concerns and tried your best to make things right and that was greatly appreciated.

Additional comments: Thank you for going above and beyond and getting Jim back to PA with dignity and respect. Thank you for your support with this tragic loss.

Reba A. Waltemyer, Widow of James K. Waltemyer

Your comments about our staff: All staff employees were compassionate, courteous, professional and friendly.

Would you refer us to others? Yes. We would definitely recommend. We have always been extremely satisfied.

Mrs. Pamala Grove, Daughter of Sara J. Craley

Your comments about our staff: Everyone was very professional and also very down to earth. It was a comfortable setting.

Would you refer us to others? Yes. I would recommend you due to the professional service we received. Thank you.

Daniel L. Smith, Jr., Son of Daniel L. Smith

Your comments about our staff: Very efficient—no complaints.

Mildred Snyder, Widow of Dale L. Snyder

Your comments about our staff: The staff of Olewiler & Heffner met and exceeded all expectations in providing a timely and dignified funeral for my mother. Thank you again.

Brian C. Holzer, Son of Genevieve L. Holzer

Your comments about our staff: Very helpful and kind.

Name Withheld by Request

Your comments about our staff: Everything was excellent.

Would you refer us to others? Yes. Wonderful service.

Mrs. Patricia A. Bowman, Widow of Kenneth L. Bowman

Your comments about our staff: Speaker was excellent. Thank you so much.

Name Withheld by Request

Your comments about our staff: Most helpful and respectful—no surprises.

Karen F. Doyle, Daughter of Lorraine F. Flinchbaugh

Additional comments: Your people sure did a great job of fixing him up. He really looked like Allen before he became sick. Thank you.

Yvonne Emenheiser, Widow of Allen H. Emenheiser

Your comments about our staff: The staff was very pleasant and friendly and professional.

Would you refer us to others? Yes. My family and I were very pleased with how everything was handled during our sorrow. Also, working for Royer's Flower, West York, I know firsthand how well the staff works together.

Penny A. Berkheimer, Daughter of Eugene W. McCarthy

Your comments about our staff: Your staff was very helpful and cooperative with all issues.

Sharon L. Fisher, Daughter of Terreasa M. Fisher

Your comments about our staff: Thank you for being on time and efficient. You let all of us know so many things in advance, we knew the next steps.

Bonnie Daneker, Daughter-in-Law of George W. Daneker, Sr.

Your comments about our staff: We thought everyone was very nice, professional and helpful with everything.

Would you refer us to others? Yes. The staff is very family oriented and is so much appreciated at that time of need.

Debbie S. Young, Daughter of Kathryn V. Young

Your comments about our staff: Wonderful. Caring and compassionate.

Name Withheld by Request

Your comments about our staff: The staff was great. We had a very good experience dealing with everyone. Thank you.

Susan M. Baublitz, Daughter of Betty V. Breen

Your comments about our staff: Wonderful!

Additional comments: My family and friends thought everything was wonderful. Thank you!

Mrs. Shirley J. Sinclair, Widow of Enos E. Sinclair

Would you refer us to others? Yes. Everything was perfect. I was so impressed. I will have my funeral there.

Janet E. Gross, Mother of Rhett E. Warner

Your comments about our staff: Everyone involved was excellent. The entire process was perfect. No complaints at all.

Dean C. Colvin, Widower of Kerry L. Colvin

Your comments about our staff: Very kind and caring.

Bonnie L. Myers, Widow of James L. Myers

Your comments about our staff: Most compassionate group of people in a difficult time. We are very grateful for the outstanding detailed service.

Would you refer us to others? Yes. We hold you in a special place in our hearts for the care and attention to detail in the loss of our daughter.

Mr. and Mrs. Eric Strous, Parents of Amanda K. Strous

Your comments about our staff: The staff was so considerate, caring and professional and I would certainly recommend Heffner's. Thank you all for making the service so beautiful in the hour of our grief.

Mrs. E. Nina Molina, Widow of Jose M. Molina, Sr.

Your comments about our staff: Excellent staff, very caring and compassionate.

Would you refer us to others? Yes. It's done the right way from beginning to end.

Linda R. Billet, Widow of William T. Billet

Would you refer us to others? Yes. Was very pleased with everything.

Mr. Carl W. Shaull, Widower of Margaret Y. Shaull

Your comments about our staff: Professional – Top Notch – Friendly – Sincere – Very helpful – Extremely courteous.

Would you refer us to others? Yes. Definitely!!

Brenda S. Willwert, daughter of Robert L. Jackson

Your comments about our staff: They treated me and my family with dignity and respect. Great people. God bless them.

George W. Smeltzer, Jr., Widower of Alice M. Smeltzer

Your comments about our staff: The staff was very attentive and responded to all of our needs quickly and completely.

Would you refer us to others? Yes. The staff is very accommodating and makes things easy for the family during a difficult time.

Additional comments: Thanks for the good care that you gave to my mother and our family!

Jean Miller, Daughter of Betty J. Miller

Your comments about our staff: I was greatly impressed with your staff. They truly cared about meeting all our needs. I really wanted the viewing at the funeral home (it wasn't available) but they went above and beyond making sure the church setting was beautiful. The obituary was wonderful, and I also was impressed at the timely manner at which all contractual items were produced.

Would you refer us to others? Yes. I feel that Heffner gives you the best package deals; we were overwhelmed with the "extras" that came with it. They are keepsakes that will be cherished for a long, long time!

Amy Glock, Daughter of David J. Neff

Your comments about our staff: Everyone was very courteous and kind. Our needs were met before we even knew we had them. Thank you.

Tammy Bievenour, daughter of Joseph R. Diehl, Sr.

Your comments about our staff: Everybody helped and took good care of me.

Nelson P. Wagner, Widower of Janice L. Wagner

Would you refer us to others? Yes. Staff was very professional and very kind.

Miss Nancy A. Arnold, Sister of Esther E. Arnold

Would you refer us to others? Yes. Very courteous and professional.

Name Withheld by Request

Would you refer us to others? Yes. Employees were kind, considerate, eager to grant any request. They shared a wealth of information. I never really felt like a customer.

Sheryl A. Houghton, Daughter of Marilyn M. Seman

Your comments about our staff: All of your staff worked extremely well with us.

Would you refer us to others? Yes. We were very happy with all of you.

Jack H. Almoney, Jr., Son of Jack H. Almoney, Sr.

Your comments about our staff: We were very satisfied in all of your staff and how beautiful our mom looked. Flowers were beautiful.

Would you refer us to others? Yes. Dedicated and excellent staff that got us through a very difficult time.

Patricia E. Amspacker, daughter of Edna M. Amspacker

Your comments about our staff: Everyone was very understanding and helpful.

Mrs. Kathryn A. Smeltzer, Widow of Dean R. Smeltzer

Your comments about our staff: Excellent service, top notch staff.

Would you refer us to others? Yes. Service was above and beyond exceptional, and staff was helpful, caring and professional. Outstanding experience.

Mr. Michael R. Senft, Son of Dorothy L. Senft

Your comments about our staff: Absolutely excellent.

Would you refer us to others? Yes. I thought everything was just wonderful. It could not have been better.

Kathleen E. Cooper, Widow of Harry Cooper

Would you refer us to others? Yes. Everyone was so helpful and caring.

Marian Erdman, Widow of John A. Erdman

Your comments about our staff: Outstanding customer service.

Michael L. Axe, Son of Doris Mae Axe

Would you refer us to others? Yes. Very understanding and compassionate during a stressful time.

Pauline M. Tompkins, Widow of Raymond E. Tompkins

Your comments about our staff: Your staff was very courteous and understanding.

Donald L. Martin, Widower of Lynda L. Martin

Your comments about our staff: Very polite and helpful.

Would you refer us to others? Yes. You made everything so easy for me and my family. Thank you!

Nancy L. Gibson, Widow of Horace E. Gibson

Your comments about our staff: Very caring, kind and considerate.

Would you refer us to others? Yes. During this very difficult time, we were given compassion, consideration and respect in planning the funeral. The staff were very accommodating to family members and the large number of people who came to the visitation and funeral. Thank you!

Denise R. Druck, Widow of Benn A. Druck, II

Would you refer us to others? Yes. For the interest of your staff to others and a job well done.

Mrs. Helen I. Mellinger, Widow of Charles J. Mellinger

Would you refer us to others? Yes. Since my family was very pleased with the way our needs were handled, we would refer you to others.

Mrs. Geraldine T. Morgan, Widow of Raymond B. Morgan, Jr.

Additional comments: Words cannot explain the way I felt to know and feel the feelings from your entire staff were real.

Rick L. McKinsey, Widower of Sharon K. McKinsey

Your comments about our staff: Very helpful.

Mrs. Barbara C. Bell, Daughter of John G. Blouse, Sr.

Your comments about our staff: I can't say enough wonderful things about the staff at Heffner's. They all were so kind and compassionate. As far as I'm concerned, there's no other funeral home that also presents your deceased loved one looking as natural and close to what they looked like previously.

Mrs. Jane Love, Daughter of Marie Seitz

Would you refer us to others? Yes. I was very pleased with everything from beginning to end. All was top notch – Thank you.

Daniel P. Malott, Son of Gloria I. Malott

Your comments about our staff: Everything was taken care of in the way I wished. Thank you!

Mrs. Erma E. Grim, Cousin of Sandra D. Seaks

Your comments about our staff: Everyone did an excellent job.

Donald J. Seymore, Widower of Patricia A. Seymore

The most important reason for selecting us: Husband's wishes to use your services based on his experience as a pallbearer years ago in Red Lion.

Would you refer us to others? Yes. Cleanliness, beautiful surroundings; décor; respect for family and deceased; attention to detail Re: family wishes. OVERALL=A+.

Sandra Emswiler, Widow of Charles M. Emswiler, Jr.

Additional comments: We had a very good experience working with your staff. They were professional and compassionate.

Mrs. Sherrie Pettit, Daughter of Ronald B. Paules

Additional comments: Thank you for everything.

Norman V. Crone, Sr., Widower of Charlene R. Crone

Your comments about our staff: Wonderful—helpful every step of the way.

Mrs. Vonetta F. Grove, Widow of Milton W. Grove

Your comments about our staff: Everything was great. We appreciated it very much. Excellent, very professional.

Would you refer us to others? Yes. Have already.

Mrs. Eleanor L. Gingerich, Widow of Gladden E. Gingerich

Your comments about our staff: The staff was able to answer any questions we had in a timely and professional manner. Could not be more pleased the way the service was conducted.

Would you refer us to others? Yes. The care and concern your staff offered at a very stressful period was much appreciated.

Paul H. Grove, Widower of Joan M. Grove

Your comments about our staff: They did an excellent service.

Kenneth L. Eberly, Son of Mary Ann Eberly

Your comments about our staff: They were very professional and caring throughout the entire time.

Would you refer us to others? Yes. I also dealt with you through my mother's passing; also the same quality of services.

Patricia Hoens, Daughter of David W. Sangrey, Sr.

Your comments about our staff: Excellent.

James Selway, Brother of Anne K. Selway

Your comments about our staff: Everyone was wonderful.

Mark Thomas, Son-in-Law of Doris Sanders

Would you refer us to others? Yes. Your organization provides unparalleled support and service.

Additional comments: Ron's family is supremely grateful to your organization, not only for your above excellent performance, but also for your compassion and willingness to make the service we wanted to honor Ron, financially possible for us to get.

Reverend Dennis S. Myers, Brother of Ronald I. Parr, II

Your comments about our staff: Caring, helping, information all excellent. Thank you for your help, guidance and prayers. I wouldn't change a thing.

Would you refer us to others? Yes. Went so smooth and organized.

Emma L. Knisely, Widow of Jeffrey C. Knisely

Your comments about our staff: I do not believe that I could have found a staff that was more professional or helpful. Their service was outstanding. Everything was as originally discussed. In addition, their follow-up after the burial has been more than expected. Everything was perfect in every way.

Would you refer us to others? Yes absolutely. Every question or concern that I had was answered and any of my preliminary concerns were taken care of in a very professional way. Since I was saying goodbye to my wife of 66 years, I wanted everything to be perfect and it was.

Mr. Philip Schweitzer, Widower of Dorothy H. Schweitzer

Your comments about our staff: Everyone was very kind and helpful at all times. Many thanks to all from our family.

Would you refer us to others? Yes. All were very professional, kind, and helpful in all matters. Thank you.

Joyce Seitz, Widow of Donald E. Seitz

Would you refer us to others? Yes, I would. Everything was wonderful. Just beautiful. Just as I wanted to be.

Gloria M. DeShong, Widow of Robert E. DeShong

Your comments about our staff: Everyone was very helpful and attentive.

Junior L. Herbst, Widower of Carolyn A. Herbst

Your comments about our staff: You all helped us make this difficult situation easier with your caring and professional manner. Thanks.

Would you refer us to others? Yes. Have already referred over the years since my mom and stepfather used your location. That was in 2005 and 2007.

Kay M. Vannoy, Widow of Ronald E. Vannoy

Your comments about our staff: Over expectations.

Maxine A. Hoffner, Daughter of Therman D. Cordrey

Your comments about our staff: Overall—excellent.

Mrs. Cheryl S. Migliarini, Daughter of Esther S. Smith

Your comments about our staff: The staff was perfect. They were polite, kind, attentive and engaged at all times, and thorough.

Judith Sleppy, Widow of Steven T. Sleppy

Would you refer us to others? Yes. We were all very pleased with your services and impressed by your helpful, friendly, professional staff. It was a great comfort at a difficult time.

LaVere Roseman, Son of Grace G. Roseman

Your comments about our staff: Everyone was wonderful.

Karen L. Denton, Widow of Michael L. Denton

Your comments about our staff: We thank you and your staff for the best of everything.

Mr. Ludwig Faistenhammer, Jr., Widower of Damenica M. Faistenhammer

Your comments about our staff: (Awesome) in all they did with us and for us. Full of God's love, caring for others, and just being there for all of us. Thank you so much.

The most important reason for selecting us: Reputation, and it is very good.

Would you refer us to others? Yes. My children and I are very grateful to all of you at Heffner's and will share your kindness and love for others at this hurting time in our lives. Yes, we will share you with others. God bless.

Julie Cauler and Family, Widow and Family of James Cauler

Your comments about our staff: Always friendly; there to answer your questions when needed. Performed in a professional manner. Very pleased with the entire service that our daughter and I received.

Would you refer us to others? Yes. For list of reasons written above.

Mrs. Doris A. Smeltzer, Widow of Eugene L. Smeltzer

Your comments about our staff: They were very professional. I liked the way you took care of everything. I did not have to worry about anything. You took a lot off my mind. Thank you so much.

Name Withheld By Request

Your comments about our staff: Your staff was down to earth caring making us feel more relaxed and cared about, more family at this time in our lives. Highly recommended and thank you to the great staff.

Bryan C. Keiser, Son of James G. Keiser

Your comments about our staff: Excellent.

Would you refer us to others? Yes. Staff was kind and courteous.

Mrs. Doris Diamond, Widow of Richard J. Diamond

Your comments about our staff: They made us feel like family. They were sincere and accommodating…There was nothing they did not attend to.

Would you refer us to others? Yes. Professional staff – nothing but "Top Notch" with every detail. The family is extremely pleased.

Additional comments: We wish to extend a very grateful thank-you to the entire staff. Everything was absolutely beautiful and the personal touches were gratefully appreciated.

Brenda S. Willwert, Daughter of Yvonne M. Jackson

Your comments about our staff: Very, very helpful and respectful! Thank you.

Would you refer us to others? Yes. Very professional and efficient handling.

Mrs. Raelyn A. Whitacre, Widow of Phillip T. Whitacre

Would you refer us to others? Yes. Definitely.

Joan L. Wise, Cousin-in-Law of C. J. Smith

Your comments about our staff: Great staff; all involved made our family feel comfortable and listened to our concerns.

Would you refer us: Yes. Seemed genuinely concerned. I would definitely recommend your service.

Edward M. Ahrens, Son of Mary M. Ahrens

Your comments about our staff: Everyone was helpful and caring. At a time when we were grieving with hurting hearts, you were giving us support and comfort.

Would you refer us to others? Yes. Everything was handled in a caring and efficient manner.

Pauline E. Tyson, Daughter of Charles W. Dettinger

Your comments about our staff: Thanks so much to all your staff. They helped us get through a very painful day.

Ms. Belinda Smith, Granddaughter of Cora L. Johnson

Your comments about our staff: Everything was well taken care of and in a professional manner. I can't think of anything that could have been done better.

William D. Stokes, Son of Florence M. Stokes

Additional comments: I think you have done a beautiful job. Everything was great. Thank you so very much. Respectfully,

Sandra M. Blevins, Companion of Kim D. Bacon

Would you refer us to others? Yes. You have a beautiful facility and the staff is so attentive to every detail. I was so pleased with the services and people commented on how beautiful everything was.

Additional comments: Thank you for all your attention to every detail and making this time, which is already sorrowful and unpleasant, less stressful for our family. Sincerely,

Brenda Clinton, Daughter of Doris M. Fisher

Your comments about our staff: A+ on all functions.

Name Withheld by Request

Your comments about our staff: As always—your staff was tremendous.

Andrea Stanley, Daughter of George L. Eveler, Jr.

Your comments about our staff: Everyone was wonderful and did an excellent job. My Dad looked like himself. You did a great job with all of this too. Thank you.

Barbara K. Loder, Kristie Krohn, and Shawn Loder, Widow and children of James R. Loder.

Would you refer us to others? Yes. Professional, friendly service without pressure to buy up.

Mrs. Daune Runkle, Daughter of Mary Lois Shenberger

Your comments about our staff: The staff was wonderful and the best.

Would you refer us to others? Yes. You made the deceased look like he was sleeping which I liked.

Name Withheld by Request

Your comments about our staff: Everyone was very nice. I could not have asked for a better service.

Would you refer us to others? Yes. I would recommend your funeral home.

Doris L. Robinson, Daughter of Alice M. Douglas

Would you refer us to others? Yes. Excellent service.

Name Withheld by Request

Your comments about our staff: We were all (family) very satisfied.

Would you refer us to others? Yes. You were always there when I needed information.

Diana D. Robinson, Widow of Charles F. Robinson

Your comments about our staff: The entire staff was courteous, kind and professional. Everyone was so helpful and we were so pleased with everything. I can't be more grateful during such a difficult time.

Would you refer us to others? Yes. Absolutely—I have told everyone how very pleased we have been with the service and handling of all arrangements, as well as the courteous and helpful staff.

Michelle Taylor, Daughter of Carolyn E. Taylor

Your comments about our staff: The staff was wonderful.

Would you refer us to others? Yes. Because of your caring and personal attention and taking the time, no pressure.

Velma A. Spurley, Widow of C. Dean Spurley

Your comments about our staff: Very courteous. I would recommend Heffner's to anybody. Made me feel comfortable and my experience was A+ service. Thank you so much.

Schirl A. Warner, Widow of Dean E. Warner, Sr.

Your comments about our staff: Very polite and helpful.

Sheilah Snyder, Daughter of Mae V. Urey

Your comments about our staff: Staff acted very professionally. Gave us time to make decisions. Every detail was taken care of. They asked my wishes when closing the casket.

Would you refer us to others? Yes. The ceremony was beautiful. Thanks for your part in making it go smoothly.

Name Withheld by Request

Your comments about our staff: Everyone was courteous and kind. Thank you for helping our family; my mother would have been pleased.

Kay E. Westerhold, Daughter of Evangeline M. Bjork

Would you refer us to others? Yes. They were helpful getting everyone needed to contact to sign papers.

Suzette Smith, Girlfriend of Daniel L. Fourhman

Your comments about our staff: Awesome.

Susan M. Neff, Sister of John R. Prowell

Your comments about our staff: They did an outstanding job.

Ronald E. Garee, Widower of Brenda L. Garee

Your comments about our staff: Great experience considering circumstances. The staff took care of our needs (even before we asked); were professional, considerate and handled everything as Mom wanted.

Jane M. Marrison, Daughter of Elsie M. Young

Your comments about our staff: PERFECT! PERFECT! PERFECT! Not having pallbearers of our own, the staff all helped. Thanks so very much.

Would you refer us to others? Yes. We've already done so. The professional and caring staff were excellent. The convenience of location is great.

Karel Baker, Daughter-in-Law of Elsie M. Baker

Your comments about our staff: Everyone is very professional and friendly. They try to help in any possible way. I always think the deceased looks very much like themselves, not overly made up, just natural like they should be.

Linda Olphin, Widow of Preston W. Olphin

Your comments about our staff: Everyone gets an A++++ for everything they did. We could not have been more satisfied. If we needed something, it was there before we asked for it.

Would you refer us to others? Yes. I would say there is no funeral home in the area that can even come close to the service you provide for the families. We had so many people comment on what a beautiful service you provided for us. I told them you do that for every family.

Sandra L. Arnold, Widow of Raymond E. Arnold, Jr.

Would you refer us to others? Yes. I don't have to take care of the paperwork needed. That was all taken by your service! Thank you.

John Smith, Jr., Son of Tressa M. Smith

Would you refer us to others? Yes. Definitely would recommend. So many things were taken care of that I didn't have to do or even thought of. Could not have had a more comfortable experience at such a hard time.

Linda Koons, Widow of Ronald H. Koons

Would you refer us to others? Yes. Because of your great service.

Mr. Dennis Beaverson, Nephew of Rosetta C. Richardson

Would you refer us to others? Yes. We were happy with all the assistance your staff provided in the recent death of my father, John W. Gross.

Kathleen Dobbie, Daughter of John W. Gross

Your comments about our staff: Your staff have been very caring and professional. You made everything very easy.

Patti McCaslin, daughter of Ray T. Walker

Your comments about our staff: They were all like caring old friends—very great group of people. Can't thank them enough for their kindness to our family.

Mabel D. Anderson, Widow of Earl F. Anderson

Your comments about our staff: Very nice.

Larry L. Anderson, Widower of Linda L. Anderson

Your comments about our staff: Everyone was so nice and thoughtful.

Would you refer us to others? Yes. Everyone I worked with was very helpful and had a "warm welcome feeling."

Mrs. Valerie Kreidler, Daughter of Marguerite Keesey

Your comments about our staff: Your staff made my family very comfortable through this extremely difficult time. Everything was done with caring and to perfection.

Diane M. Gould, Widow of Steven I. Gould

Your comments about our staff: Very professional.

James M. Hamberger, Jr., Son of James M. Hamberger, Sr.

Your comments about our staff: Very professional and friendly.

Darvi A. Emenheiser, Son of Ruth L. Meyers

Your comments about our staff: Great, beautiful.

Darlene M. Middleton, Widow of Douglas F. Middleton

Would you refer us to others? Yes. Your staff was like family. They went out of their way to be helpful.

Name Withheld by Request

Additional comments: My Mother looked beautiful.

Debra Mitchell, Daughter of Nobbie P. Kinard

Would you refer us to others? Yes. Several family members and friends have had final life tribute services in your facility. Every time our expectations as to a full and fitting final tribute were met and exceeded. Your professionalism and attentiveness are second to none.

Jan L. Dellinger, Son of Cora E. Dellinger

Your comments about our staff: Your staff did a wonderful job. Monte "Jake" looked so peaceful.

Tina Mundis, Widow of Monte W. Mundis

Your comments about our staff: The staff were courteous and helpful, I appreciated it very much.

Ben Lighty, Son of Helen I. Lighty

Your comments about our staff: Very helpful and courteous.

Howard Atkins, II, Son of Howard R. Atkins, Sr.

Your comments about our staff: Well pleased with everything.

Would you refer us to others? Yes. Because we had everybody to help us get through these trying problems. Real helpful!

Mrs. Gloria Peters, Widow of Charles P. Peters

Your comments about our staff: We were in excellent hands throughout the entire process.

Mary S. Shoemaker, Widow of Mark A. Shoemaker

Would you refer us to others? Yes. Everything was done with excellence. My family thanks you for all that everyone has done. Thank you,

Nancy E. Kinard, Sister-in-Law of Wayne H. Clouser

Your comments about our staff: Very well trained and sociable. Could not have done any better! Good Job!

Would you refer us to others? Yes. Our family was well pleased as to how everything was presented! The funeral was well performed at the church and graveside! Good Job!

Shirley Bacon, Widow of Dallas D. Bacon

Your comments about our staff: Very nice, courteous, well mannered and pleasant to be around.

Barbara M. Lutz, Widow of Richard C. Lutz

Your comments about our staff: Wonderful job—made it as easy to accept as possible. Prearranged package was great.

Would you refer us to others? Yes. Outstanding to work with all involved.

Greg W. Rebert, Son of Helen S. Rebert

Your comments about our staff: Staff was very professional. Made a very sad situation go very smoothly. Thank you.

Candy Toggas, Daughter of Charlotte M. Eckert

Your comments about our staff: Very pleased.

E. Joelene Wolfe, Daughter of Evelyn I. Arnold

Your comments about our staff: Very professional excellent service.

Ronald L. Leiphart, Brother of Glenn W. Leiphart

Your comments about our staff: I appreciated all the effort and patience given to me and to my family. I know my husband would have been pleased in the manner he was laid to rest. Thank you all very much.

Mrs. Norma L. Jacobs, Widow of Glen E. Jacobs

Your comments about our staff: Thank you with your help with my Father and Mother.

Would you refer us to others? Yes. Excellent and professional.

Robert L. Heater, Jr. Son of Robert L. Heater

Upon the death of my husband, I was overwhelmed with decisions and planning. Your service was helpful in thinking of all the details and providing services in a comforting way.

Bev Castriota, widow of Joseph

Your comments about our staff: Everyone from the couple who took Mom to her final destination were extremely helpful and considerate.

Susan M. Santos, Daughter of Catherine E. Flanagan

Your comments about our staff: They were very courteous and polite.

Would you refer us to others? Yes. Did a wonderful job! When the family asked questions, you made it easy to understand. Thank you so much for being there for us.

Joseph Waltemyer, Son of Mary R. Waltemyer

Your comments about our staff: Your staff was very sympathetic and courteous. Thanks again.

Terry Eichelberger, Brother of Edward A. Eichelberger

Your comments about our staff: Everything was handled very well. Some day I'll be at your chapel also.

Erma E. Grim, Sister of Ethel L. Kuhn

Would you refer us to others? Yes. Both of my parents had services at Heffner's and I felt sure of the quality.

Maxine S. Mittel, Widow of Dennis W. Mittel,

Would you refer us to others? Yes. I was very impressed with your compassion and attentiveness to my wishes, of how beautiful my Mother looked. Any questions or concerns were answered.

Theresa Adams, Daughter of Dorothy I. Knisley

Your comments about our staff: Very professional but also very compassionate!

Would you refer us to others? Yes. I have never heard anything negative about your establishment.

Patricia L. Hoens, Daughter of Thelma V. Little

Would you refer us to others? Yes. Easy to talk to. Knowledgeable.

Catherine Ferguson, Daughter of Sheila M. Bartczak

Your comments about our staff: Everyone is so nice to talk to and to deal with which is what is needed at a time of loss. They made you feel like it was important to attend to your needs.

Would you refer us to others? Yes. Because of the professionalism and consideration of your staff to help in any way that they can.

Mrs. Mary Markey, Sister of Samuel E. Keeney

Your comments about our staff: The staff was excellent in all that they did for us. Thank you.

Nancy Kinard, Sister-in-Law of Helen L. Clouser

Would you refer us to others? Yes. You were very kind to us. You did for us what we asked for. Thank you.

Norma Workinger, Widow of William B. Workinger

Your comments about our staff: Everything was just wonderful. Everyone was courteous and professional.

Leah Lutz, Daughter of Ruth M. Smith

Your comments about our staff: Everyone was very helpful.

Would you refer us to others? Yes. Everyone listened to you and was very kind.

Hazel K. Druck, Widow of Benjamin E. Druck

Would you refer us to others? Yes. Because of your personal care and consideration.

Linda L. Grove, Widow of Dick L. Grove

Your comments about our staff: Super friendly and supportive.

Name Withheld by Request

Your comments about our staff: Used time efficiently and did not "hurry" us through "paper" work.

Would you refer us to others? Yes. Spoke with other members of family—all voiced excellent opinions of your services.

Violet M. Chronister, Widow of Roy E. Chronister

Your comments about our staff: My Husband's family is from Lancaster County and were very impressed with the entire service and facility. Also, thank you all for being so sympathetic and courteous.

Debra Harvey-Ray, Daughter of Donald E. Harvey

Your comments about our staff: Great job!

Donald W. Immel, Widower of Hazel D. Immel

Your comments about our staff: Everyone was A-1 in all concerns.

Would you refer us to others?: Yes. When attending a prior service for Glen Wise, we decided your services were what we desired.

Mr. C. J. Smith, Widower of Mary E. Smith

Your comments about our staff: The staff went above and beyond my expectations.

Mrs. Melinda Daugherty, Mother of Shawn M. Daugherty

Your comments about our staff: Very caring and helpful.

Wanda J. Henise, Widow of Thomas G. Henise

Your comments about our staff: Great!

Would you refer us to others?: Yes, wonderful service. Thank you all.

Ed Dircks, Father of Alan N. Dircks

Your comments about our staff: Very helpful, very caring; my Mother looked absolutely beautiful.

Additional Comments: I do want you to know I am so grateful for the job and all you did for the loss of my Mother, Pauline Waltermeyer (1-1-12). I still miss her so much. Your service and all was excellent. With Love and thanks,

Deborah Bentley, Daughter of Pauline Waltermeyer

Your comments about our staff: Very good!

Terry G. Grove, for KayAnn Grove

Your comments about our staff: Everyone was so helpful and nice!

Would you refer us to others?: Yes, you really helped with everything we needed to do!

Carol Lytle, daughter of Florence Frey

Your comments about our staff: Kindness and very timely

Would you refer us to others?: Yes, treated like family

Trudy Shaffer, daughter of Janet R. Knisely

Your comments about our staff: They were the best and I would recommend your services to other family members.

Would you refer us to others?: Yes, some of my family already has pre-arranged services with you. And I know I'll be doing the same.

Diana R. Haugh, companion of Clair J. Bradley

Your comments about our staff: Very kind and courteous – listened quietly as our thoughts and comments were expressed. Thank you!

Darlene Keeney, daughter-in-law of Kenneth E. Keeney

Your comments about our staff: Very kind, helpful and professional.

Would you refer us to others?: Yes, particularly since we had not pre-planned, I was impressed with how smoothly all aspects of your services were carried out.

Susan M. Fulton, long time companion of Robert S. Wilson Sr.

Your comments about our staff: Very nice!

Would you refer us to others?: Yes, the place is very nice and clean. Everyone is always helpful.

Sandra E. Runkle, niece of Holda L. Kline

Your comments about our staff: The staff was courteous and sensitive to the family.

Karen Neier, daughter of Carroll Overmiller

Would you refer us to others?: Your people were kind, courteous, and helpful. I think that sums it up pretty well.

Harold Krow,widower of Shirley L. Krow

Your comments about our staff: Very pleasant and helpful.

Sandy Colyer, daughter of Irene D. Dettinger

Your comments about our staff: Everyone my family and I dealt with, showed total compassion and kindness from the day of death, to the day I brought my husband home.

Would you refer us to others?: Yes; every detail was carried out exactly to our wishes, and in a manner that was totally relaxed and professional.

Bev Nowell, widow of Ron Nowell

Your comments about our staff: The staff was excellent; Very kind and understanding. We were very pleased with the service you provided under the circumstances. Thank you to everyone there. They were great!

Would you refer us to others?: We were very pleased and cannot express enough how pleased we were, and we have been telling everyone how great you all did. My Dad looked great! Everything was beautiful!

Candy Dehoff, daughter of Walter J. Fike Sr.

Your comments about our staff: Your staff was very professional, courteous and attentive to detail from my first phone call to the final service at the cemetery.

Would you refer us to others?: Yes, because of your excellent service and professionalism.

Gary L Groh, son of Alma C. Groh

Your comments about our staff: Very professional and cooperative.

Would you refer us to others?: Yes, our family has been served since 1948, by your company. We have always been more than pleased with your service. Therefore I would be quite happy to recommend your services to anyone.

H. Vernon Tyson, brother of M. Jean Seidenstricker

Your comments about our staff: Very helpful, patient, took time to listen, warm, took care of several details (Social Security, etc), gave us time to think and discuss things.

Would you refer us to others?: Did a very excellent job.

Audrey E. Miller, wido of C. Robert Miller

Your comments about our staff: Very kind and helpful.

Jeffrey Halterman, son of Janet E. Halterman

Would you refer us to others?: Yes, very nice place, kind and courteous and friendly.

Richard Royston,Widower of Erma O. Royston

Your comments about our staff: Thank you for providing our family such great care and comfort.

Would you refer us to others?: Yes, we were very pleased with the staff and service.

Jessica Williams, daughter of James M. Poch

Your comments about our staff: Everyone my family worked with was very professional at their job and did everything they could to comfort you with the loss of a loved one! Thanks.

Would you refer us to others?; Yes, a lot of family and friends had a lot of praise for your funeral home and said they will use your services at the time of their needs.

Elwood C. Donagher, Widower of Pam Donagher

Your comments about our staff: They were all very efficient and respectful.

Would you refer us to others?: Yes, very courteous and friendly and easy access to building.

Martin H. Sowers, Widower of Marion K. McNeill-Sowers

Would you refer us to others?: Yes, the people at Heffner's are more like family.

Nancy Hoke, daughter of Ross C. Pickel

Your comments about our staff: All very efficient and helpful.

Peggy V. Schuhly, Widow of Frederick K. Schuhly, Sr.

Your comments about our staff: <u>All</u> the staff was very courteous and helpful; would recommend you anytime. Thank you <u>so</u> very much;

Janice Bortner, daughter of William Geiselman

Your comments about our staff: You are wonderful to work with. Thank you.

Name Withheld by Request

Your comments about our staff: The staff was like a "Family" and made you feel comfortable in whatever aspect of the funeral!

Gloria R. Miller, sister of Rebecca E Miller

Your comments about our staff: I appreciate everything your staff has done for me.

Would you refer us to others?: Thank you for all your help.

Barb Knisely, daughter of Burnell M. Patterson

Your comments about our staff: Very warm, compassionate, caring – willing to do anything they could to make this most terrible time as easy as possible.

Would you refer us to others?: Yes, because of comments listed above.

Cindy Lakatosh, Widow of Larry Lakatosh

Your comments about our staff: They were the best! Nothing left undone. Very kind and courteous; pleasure to work with at this difficult time.

Would you refer us to others? Yes. Most definitely. Couldn't get any better service. Was very well pleased with everything. Thanks.

Mrs. Mary Ahrens, Widow of Robert E. Ahrens

Would you refer us to others?: Yes. Thank you all very much.

Elmer R. Eaton Jr. "Bud" for Judy C. Eaton

Your comments about our staff: Just one word…wonderful.

Dorothy Shuster, Widow of Leonard Shuster, Jr.

Your comments about our staff: We were very pleased with everybody and everything.

Deb Harrington, daughter of Pauline M. Lewis

Your comments about our staff: Very customer oriented.

Steven Neuman for Carol-Ann Neuman

Your comments about our staff: Outstanding!

Richard E. Barley, Widower of Suzanne S. Barley

Your comments about our staff: Very efficient.

Would you refer us to others?: Yes, excellent service.

Wilford Fourhman, for Erdean M. Fourhman

Your comments about our staff: Very professional and courteous!

Would you refer us to others?: Yes, because you treated us like family!

Judith McMaster, daughter of Fairie L. Yohe

Your comments about our staff: We had friends come from out of state and they were impressed with your facility. Your staff was great.

G. Daniel Stein, son of Ruth J. Stein

Your comments about our staff: Very nice. Took care of things I had not thought of.

Cynthia Lebowitz, daughter of Glenwood P. Blouse

Your comments about our staff: Exceptional! Treated our loved one with the utmost respect; Very sensitive to our emotions/mourning.

Tina Golden, family friend and POA of Luther Coulson Jr.

Would you refer us to others?: I really appreciated the immediate phone call, particularly since it was New Year's Eve. The immediate attention was very helpful. The attention to detail was impressive and we were grateful for all the assistance. We felt cared for by Heffner's and I knew my Mother was being well looked after.
P.S. My Mother's nails and hands and hair, especially, looked fabulous. Thank you.

Michael Malur, daughter of Sandra J. McElwain

Your comments about our staff: The staff was very helpful, courteous, and professional. All of our special requests were accommodated.

Would you refer us to others?: Great facility. Friendly and helpful staff; Call center is always available at the hours posted. Statement of work and bill were clearly explained. Special requests to fulfill Buddhism requirements were accommodated.

Tran Tran, daughter of Giau Thi Le

Additional comments: Thank you. Your service was very well. Thanks again.

Shelby J. Krout, Widow of Ralph O. Krout Sr.

Would you refer us to others?: Your staff was always courteous and very helpful.

Bonnie Posey, daughter of Marie B. Warner

Your comments about our staff: Everyone was kind, anticipated your needs; they were nearby and I did not have to hunt them down; Very helpful at viewing and service, and also at graveside service. I felt I could depend upon them during my bereavement.

Would you refer us to others?: The whole service went smoothly and was very organized. The environment was also pleasant and comfortable.

Name Withheld by Request

Your comments about our staff: GREAT!

Robert D. Zeigler II, son of Robert D. Zeigler

*Would you refer us to others?: E*veryone was very nice to us!

Name Withheld by Request

Your comments about our staff: Wonderful, compassionate, spent a lot of time with our family and did not rush.

Would you refer us to others?: Professional and sincere care shown to our family.

Additional comments: Our family cannot begin to express our sincere Thank You to your company in our time of need.

Beth Williamson, daughter of Alene T. Kerchner

Your comments about our staff: I only have one thing to say, Thank You for everything you did; it put my mind at ease to know everything was taken care of.

Denise Kreeger, Widow of Edward F. Kreeger

Would you refer us to others?: The preparation of body was well done.

Bernell Shoff, nephew of Rosetta M. Krout

Your comments about our staff: Everything you did for me and family was great.

Loy C. Craley, Widower of Dorothy Craley

Your comments about our staff: My sister and I were treated like family as your staff helped us traverse a very difficult time. The loss of our Mother was so much easier because of your compassionate support. Thank you!

Linda Moyer, daughter of Mary E. Hoover-Harris

Your comments about our staff: Everyone was very courteous and willing to assist our family in any way, and I really appreciated that they delivered the flowers we wanted to our houses for us. Thank you very much.

Would you refer us to others?: Yes, because of the very nice facility and friendly people.

Patricia A. Grove, Widow of P. Eugene Grove

Would you refer us to others?: Yes, I found the staff was courteous. The staff acted in a professional manner. I was pleased on how things were handled for me and my family.

Donald E. Hopple Sr., Widower of Marjorie E. Hopple

Your comments about our staff: He was very helpful and accommodating. He left no "stone unturned".

Would you refer us to others?: You're top-notch! You're family!

Dorothy Young, daughter of Dorothy I. Billet

Your comments about our staff: Very professional, helpful and courteous – attentive – compassionate.

Would you refer us to others?: Yes, Very helpful in time of grief.

Bonnie L. Myers, daughter of Gerald L. Mitzel

Your comments about our staff: Excellent. Couldn't have been more thoughtful and helpful.

Would you refer us to others: Yes, I very much like the Gotham setting and the very fine service I experienced there personally, and as a pastor. Great job Ernie.

Rev. Joseph W. Seitz,Widower of Rev. Bonnie L. Seitz

Your comments about our staff: The staff was there whenever we needed them, but they were never pushy or in the way. We had many favorable comments from friends and family about the staff and how well everything was handled. Thank you so much.

Would you refer us to others?: Yes, we've had experiences with other funeral homes in the area and none came close to Olewiler & Heffner.. Thank you.

Jan Newman, Widower of Gloria Newman

Your comments about our staff: Excellent!

Paul Wilson, Widower of Electa Wilson

Your comments about our staff: Very, very Good.

Kathleen Shoff, Widow of Dario Shoff

Your comments about our staff: Very helpful and polite. Answered all of our questions and looked into the ones they could not answer.

Patricia A. Wright, daughter of Esther M. Ness

Additional comments: Great job for my Brother's funeral – Kenneth L. Markel.

Quay Markel, brother of Kenneth L. Markel

Would you refer us to others?: Courteous, compassionate staff, size of building and amenities.

Dr. A. Neil Harvey, Widower of Carol D. Harvey

Your comments about our staff: EXCELLENT!

Nevin Lehman, Widower of Dorothy R. Lehman

Your comments about our staff: Excellent!

Constance M. Fish, daughter of David E. Dellinger

Would you refer us to others?: Yes, accommodating, convenient and excellent service. Thank you.

Name Withheld by Request

Your comments about our staff: For the first time ever, experiencing such a heartfelt incident, your staff went beyond expectations to comfort our family. Your staff walked us through each step of the process and with such tender hearts. I would like to personally thank you. Angie

Would you refer us to others?: You have excellent service and staff.

Angela McSwine, daughter-in-law and Barry McSwine, spouse of Darla McSwine.

Your comments about our staff: The staff went above and beyond meeting our needs. I can't thank all of them enough. They will always be in my mind and heart.

Would you refer us to others?: I certainly would, and have told friends and relatives just how wonderful you are; how you made everything so easy for me and my family.

Mrs. Joan Goolsbee for Robert D. Goolsbee Jr.

Your comments about our staff: Your staff showed both compassion and professionalism in all the arrangements for my husband's services. In a time of stress and deep sorrow, they were a great help.

Name Withheld by Request

Your comments about our staff: Everyone was kind and helpful and made it as easy for me as they could.

Name Withheld by Request

Would you refer us to others?: You did a great job. Thank you.

Betty L. Keiser, daughter of Esther E. Ness

Would you refer us to others?: You took care of a lot of things I was not emotionally ready to take care of myself.

Anne, Mother of Mark E. Forwood

Your comments about our staff: Everyone we dealt with of your staff, was exceptionally helpful – courteous and so pleasant in our time of need.

Would you refer us to others?: We were very well pleased with all your help and pleasant dealings for all the arrangements, and extra services. Thank you.

Shirley Smallbrook, Widow of Francis C. Smallbrook Jr.

Your comments about our staff: We were very well pleased with your service.

David M. Keeney, Widower of Brenda L. Keeney

Your comments about our staff: They were all a blessing from our Heavenly Father, making this time easier to bear. Their love, kindness, compassion and understanding were immensely appreciative at this time, along with their professionalism. Please give them my sincere appreciation and unending gratitude. Please tell them ALL what a wonderful staff that you have – you can be very proud of them…with unending gratitude,

Janette Smith, Widow of Lamar E. Smith Jr.

Your comments about our staff: Always friendly, professional, thoughtful and courteous.

Would you refer us to others?: Everything was handled very well and we were all pleased with your services.

Nancy Burrs, daughter of Margaret Kohler

Your comments about our staff: They were very courteous and helpful through this difficult time.

Virginia Levinsky, daughter of Romaine M. Hawkes

Your comments about our staff: You all were very wonderful, in all you did for us.

Would you refer us to others?: We will always use you for our needs. We were very pleased, and happy with the entire service.

Additional comments: Again, thank you from our hearts for all of your help. You did a wonderful job with Dad. When you paid our respects to both of them they looked good. Mom was still a very pretty woman. Again; Thank you so very much,

Mike Runkle and Melissa Spera, son and daughter-in-law of Michael and Tanya Runkle

Your comments about our staff: Your staff was very helpful in this time of need. I couldn't have been more grateful for what you did for my husband and me.

Doris M. Schmidt, Widow of Karl Schmidt Sr.

Would you refer us to others?: Yes, you did a wonderful job at helping us get through everything.

Shannon Pucci, daughter-in-law of Sandra L. Pucci

Would you refer us to others?: No explanation needed. Everything was perfection.

Mary Ellen McKinley, Widow of William C. McKinley

Your comments about our staff: Thank you for everything.

Preston, Richard and Alan Mundis, for Margaret B. Mundis

Would you refer us to others?: Because we were treated with warmth and respect during our loss, we would and will recommend the Heffner group to other people.

Greg and Grace Dettinger, for Kenneth L. Dettinger

Your comments about our staff: Staff was great – very helpful.

Additional Comments: A big thank you for everything!

Ginny Grove, Widow of Roland E. Grove

Your comments about our staff: Very sympathetic and caring.

Sandra Towson, Widow of William A. Towson

Would you refer us to others?: Yes, you made everything as easy and painless as possible during our most difficult circumstances. Thank you.

Barbara Torbert, Mother of Vaughn A. Torbert

Would you refer us to others?: Yes, the fine staff and workmanship.

Timothy Beaverson, son of Lester R. Beaverson

Your comments about our staff: Courteous, helpful, understanding

C. Eugene Tyson for Chester B. Tyson

Your comments about our staff: All your staff was pleasant, courteous and very helpful

Would you refer us to others?: Fortunately, I have not had to deal with very many deaths in my family, but your service exceeded all my expectations from what I had experienced in the past!

Joanna Martin, Widow of Bruce R. Martin

Would you refer us to others?: Yes, you were very professional

Your comments about our staff: Words wouldn't do justice. Everyone was above Board. Keep up the good work. Thank you.

Just a thank you again for requesting a tree be planted in Al's memory. National Park letter said it's planted.

Terrreasa M. Fisher

Your comments about our staff: I couldn't have been more pleased with eh service. I can honestly tell you if my father would have been here, he would have felt the same. It was exactly what he wanted. Thank you. Your staff is wonderful.

Would you refer us to others: Your staff is the most kind and caring people I have ever met.

Rosa Blaize, daughter of Barry Eberly

Your comments about our staff: Your staff was extremely helpful and caring about our needs. Words do not adequately describe the support shown by your staff. My family is of the opinion that your staff was above excellent.

Would you refer us to others: The arrangement of flowers, the displayed pictures, and the video were tastefully set. My wife was beautiful and appeared as though she were sleeping. You captured her beauty. She did not use very much makeup, and you arranged her accordingly without our direction. Thank you. Sincerely,

David R. Filson, Jr. Widower of Anna E. Filson

Would you refer us to others?: For the very professional service, and understanding of the way everything was handled for the service.

Kenneth L. Adams, son-in-law of Erma K. Moore.

Your comments about our Staff: Excellent.

Dorrine Smith, Widow of David E. Smith

Your comments about our staff: Outstanding and Thank-you.

Robert Druck, Widower of Dorothy A. Druck.

Your comments about our staff: Excellent!

Glenn Thomas for Karl E. Thomas

Your comments about our staff: Everyone was very helpful, kind & caring. On such a hot day it was very thoughtful serving water at the gravesite. We all appreciated that. You think of little things that mean a lot during difficult times.

Janet Seiple, Widow of Lester W. Seiple

Your comments about our staff: Fine group of people.

Would you refer us to others: As a family we always had Olewiler & Heffner of Red Lion.

Robert E. Warner for Margaret Daugherty

Your comments about our staff: Everyone we had contact with showed the utmost courtesy and concern for our needs. They were totally discreet and dignified in our time of stress and need.

Would you refer us to others? Your personnel guided us through all of the needed steps in a friendly, timely manner. We were most grateful.

Janet Blomquist, Widow of Richard H. Blomquist

Your comments about our staff: Your staff was very nice. They took care of everything. They helped and advised me on things that needed to be done that I knew nothing about.

Would you refer us to others?: The Service to me and the care of the deceased body that your provided made a difficult time much easier. Thank you.

Name Withheld by Request

Would you refer us to others? Yes, I already have done so. I was very impressed with the way everything was already taken care of. I didn't have to do anything except supply her clothes to wear.

Virginia Smith for Virginia Grove

Your comments about our staff: Everyone we came in contact with was so compassionate, respectful and caring.

Linda Diehl, daughter of Ethel I. Nelson

Your comments about our staff: 1st Class Across the Board.

Would you refer us to others?: Without hesitation. I can't thank you enough for your professional service and understanding during what was the most difficult time of my life.

Michael Wheeler, father of Jason Wheeler

Your comments about our staff: Most helpful in arranging everything. Our Mother passed away in Florida and we knew nothing about transportation, etc. Your staff eased all of our concerns.

Would you refer us to others: We just thought everything went perfectly. The memorial brochure brought compliments from everybody.

Son, wife & grandchildren of Margie Wood

Your comments about our staff: Everyone and everything was fine. Thank you.

Daughter of Beulah M. Leffler

Would you refer us to others?: Was very satisfied.

Erma Knisely, Widow of Emerson J. Knisely

Your comments about our staff: Excellent!

Would you refer us to others?: Everything was done according to Charlotte's wishes. She looked so nice – it was a shame not to have a viewing. That was her wish. Her sister, Ruth Ella Leiphart, joins me in these comments.

Doris Stallman, friend of Charlotte Krug

I had never been in this decision making process before and was flabbergasted by the amount of detail that goes into it. Before, during, after. All the services you provide are above and beyond anything I would've thought of.

Teri Ivey, daughter of Rebecca Holmes

We appreciated that no pressure was place upon us, only suggestions. You have a wonderful staff of people to work with!

Rana Taylor, daughter in law of Robert S. Taylor

Everyone's service was outstanding! You came strongly recommended and upheld your great reputation. My thanks to All.

Wayne Barshinger, son of Alice M. Leiphart

Your staff was wonderful. At the time our loss was very emotional. Your staff gave us a feeling of comfort. They went out of their way to answer all questions and to help in all our needs. Our friends from out of town came to view my dad. They were very impressed with the way everything was handled. They gave a lot of compliments on your funeral home.

Christine Stone, daughter of William H. Knaper, Sr.

My father's funeral was handled in a very excellent way by Olewiler & Heffner . So much so that never was any thought given to using another funeral home. Plus, my late wife also very much liked your location, layout, accessibility and services from other funerals we had attended there over the years. Plus, the fold-out commemorating my late wife's life was tremendous and drew glowing comments from those who attended her viewing & funeral service.

Jan Dellinger

We couldn't have asked for any better service. Thank you all very much.

Shirley Harrison, Widow of Dwight

It was just an excellent service – everything we expected.

Glenn Thomas, son of Josephne Thomas

Your services were flawless! Any questions or requests we had were immediately addressed & taken care of.

Florence M. Zumbrum, Widow of Eugene Zumbrum

Very professional yet caring. Responded to our special requests without any hesitation. Your staff definitely goes the extra distance!

Cindy Smith, daughter of John F. Stern Jr.

Everybody was wonderful.

Dorothy V. Strickler, Widow of Dale Strickler, Sr.

Everyone at the funeral home went way beyond what we expected. Every staff member we came in contact with helped make our pain & sadness a little more bearable. Absolutely would never use another funeral home. Your establishment in Red Lion is beautiful. The people working there are absolute "Angels". Everyone went far beyond their job to help us through our sadness twice. There's not one thing I could tell you to improve. The staff @ Olewiler & Heffner in Red Lion are True "Angels". I can't begin to tell you the impact they have made in our lives. They took charge in a very caring way.

Brian & Betty J. Shaull, parents of Cheyenne E. Shaull

Don't change anything. There is no other funeral that would treat you the way we were taken care of. #1 home in layout & clean easy access. Location is great. Good job. Thanks!

Dean Seiple, son-in-law of Clarence Clites Sr.

Everyone was very thoughtful, kind and accommodating. Also anyone who has attended a service at your Home can't help but be very impressed.

Brenda Kramer, daughter of Gertrude Smith

Even though it was a difficult time, I heard voices from my family, friends, co-workers. They NEVER EVER seen such a beautiful, caring, clean, professional funeral home as this one, and they've seen a lot. When the good Lord comes to take me home, I told my family just call Heffner Olewiler – they will handle it…

Linda DiMartino, Widow of John DiMartino

I was very pleased with everything, looked like himself. Also heard comments about everything.

Doris Eppley, Widow of Raymond

Aside from the fact that I lost my husband, I can't say enough about my satisfaction with your services. Sandy was especially helpful to me and I appreciated that very much.

Would refer us to others without one moment's hesitation.

Louise C. Eline, Widow of Richard C. Eline

Kind and courteous and were detailed about everything. Evelyn looked like I remember her before her illness. She would have liked her hair. She always took good care of herself. Thanks Ernie & your wife,

Wilbur E Forry, Jr., Widower of Evelyn

Very kind & caring & helpful. You thought of everything.

Etta L. Stump, Widow of John H. Stump III

Your people were thoughtful and left us plenty of time to decide what we wanted. We also liked the little things that you helped us work out like the newspaper article and the military honor guard. Thanks for all you have done. Everything was organized in a professional manner, not leaving anything that might have been missed.

Keith Heist, son of Edward R. Heist

Everything was perfect. I wouldn't change a thing. The staff was wonderful. They thought of thing I wouldn't have.

Brenda Dettinger, Widow of Vernon S. Dettinger

They performed in a respectable, professional manner with attention to all details. Top notch. Highly recommended. Excellent services, facilities, personnel and professional.

Michael J. Griffith, Widower of Annette M. Griffith

I would have nothing but the best to say about your funeral home. I had questions and called Sandy at Red Lion and she was perfected all the way. Treated me like family.

Because your staff, helps in every way possible.

Grace Spangler, Widow of Gordon Spangler

Your place does not look like a morgue and meant a lot to us.

James Darr, son of Betty Jane Darr

Everything was done and respected her wishes. You treat people like family. Very understanding. I like it that you have your own crematory.

Mary Engle, daughter of Mary Miller

Everyone was so kind and understanding and accommodating to us with our special needs, our gratitude to you, at the way you walked us through each step, necessary in the arrangements. The same was said of the services and your fine establishment. "Thanks" for all your kind attention to all and many details.

William Mundis Family

We found all the staff just wonderful.

Daughter of Walter E. Urey

Excellent Job. Many Thanks,

Walter Harrison & Darlene Graham, children of Mary Harrison

Great people you have working for you. You personally were great and the atmosphere excellent. Staff made sure everything was doing great.

Antonio Biddulph, relative of Heidi Biddulph

Great.

Deborah S. Perago, Widow of Randy Perago

Staff very courteous, helpful and caring.

Janet Seiple, daughter of Charles L. Burk

Definitely, my needs were met and I was guided in the direction that I needed to go, as I had no knowledge as what to do. I was not pressured and was given choices with the utmost guidance. As I am still grieving, I can look back and feel comfort knowing that I and my family weren't lost in the process. Thank you so much. As we will never forget your kindness and direction.

Vicky Layton, Widow of Irvin

Your staff was confident, knowledgeable and very professional. They were helpful in my decision-making.

Sandra F. Towson, daughter of Doris C. Johnson

They "look" very young, but acted in such a professional manner – in person & over the phone…put us completely at ease at such a difficult time. There is no need to (refer us to others) every comment was "what a great job the funeral director's did"…from directing people, cars, the caterer & staff, setting up for extra (many extra people) so polite & caring! Per customer: share comments, but later please! Thank you.

Sandra Cooley, Widow of Harold E. Cooley

You were all very helpful to us. I cannot thank you enough for what you did. Thank you again very much!

Susan Paul, daughter-in-law of Elizabeth A. Obrecht

Yes, would refer to others. You did a good job for our mother and our family.

Edward Jennings, son of Frances Jennings

Your staff was fantastic. As a son I was treated very well. They gave all the support I needed. I was never treated so well in my life. Grade A+ for your staff. Thank you. Your staff is very helpful – the Biggest reason. It makes you feel like you are part of the family.

Larry A. Shaffer, son of Arthur

They all did a fine job. The way they made my Dad look was terrific. He looked so natural.

Son of Nevin S. Hannigan

Very nice people.

Michael T. Breighner, Widower of Sharon K. Breighner

Everyone made you feel at ease when arrangements were made. We were not rushed to any decision we had to make. Everything we wanted from the visitation & viewing the night before service to the service itself was attended to by the staff. Mom looked so peaceful & pretty! The memorial brochures were shared with friends and/or relatives who could not attend viewing an/or service. We heard back from many how glad they were to receive the brochure. The cost to have these brochures is "priceless" when it comes to memories of your loved ones. I just loved the way the brochure was printed. It really showed a celebration of life!!

Gloria Miller, daughter of Katherine Stewart

Your staff was very nice & kind. And my Mother looked so very nice. The service was very nice also. Was the way my Mom wanted it, plain and simple. My brothers were so very pleased in the way my Mother looked.

Mrs. Kathy Estright, daughter of Doris K. Hauer

Everyone did a great job & everyone was polite.

Charles Fogle, Widower of Linda M. Fogle

Very caring and compassionate. I really appreciated how promptly he returned my calls.

Ruth Boyer, daughter of Theodore Fake

Everyone was very helpful, caring, and professional. The service was lovely and the staff was wonderful.

Jennifer A. Prine, mother of Isabella Sechrist

Each person we dealt with was courteous, understanding & sympathetic. Everyone was so helpful & courteous in our time of loss. You explained everything very clearly, so that we had no questions. Our concerns & requests were always taken care of promptly. Thank you so much.

Mrs. Karen L. Arnold, mother of Andrew Arnold

Very understanding & helpful

Esther Smith, Widow of George W. Smith

They did a wonderful job.

Marian Morton, daughter of M. Margaret Fake

They were very helpful and sympathetic in making all our arrangements. We have used your services three times in a very short time. Everytime everyone was very helpful.

Would you refer us to others? We have already many times.

Evelyn Caudill, sister of Walter R. Pomraning

Outstanding, concerned, great effort, handled everything well. Relatives and friends attending the services also gave very positive comments.

Would you refer us to others? I have for about a dozen years or more, noting the outstanding services and well displayed and well demonstrated concern. Very professional and very caring. Thanks.

Bill Kreiger, son of Edgar W. Kreiger, Sr

Very helpful & courteous!

Name Withheld by Request

You did an excellent job with everything. The woman in the office did a beautiful job with the remembrance booklet. Every aspect was taken care of, so we didn't have to worry about anything.

Lisa Jackson for Quentin D. Grim

Your staff was very professional as well as kind & caring people. In such difficult times, it is so helpful to have individuals work with you that care and are so helpful.

Diane Emenheiser,Widow of Jack Emenheiser

Everyone was very warm & friendly. Thank you again.

Pauline Goodling. Widow of Clyde Goodling

We were well pleased with the service we received.

Donald Enfield, Widower of Mary Enfield

Your staff was very helpful to our family in our time of sorrow & need. Everything was run smoothly. Everyone was understanding to our needs.

Carol A. Crushong, daughter of Joann S. King

They were very nice, courteous & very attentive to our needs. Just excellent & orderly & everything to perfection. The BEST in York County.

Would you refer us to others? Yes, because you please everyone in doing what the people want & meeting all their needs with Love & Kindness.

George Grim, Widower of Clair Grim

My family and I found everyone to be very thoughtful and courteous.

Betty J. Ness, Widow of Arthur Ness

Everyone was so caring at this most stressful time in my life.

Sandra Seaks, daughter of Hazel T. Seaks

They all couldn't have been nicer or more helpful during this terrible time.

Ann F. Potter, Widow of David E. Potter

I would highly recommend as a very professional staff, friendly and courteous and very serious with their work. Made the family comforting.

David E. Dietz, Widower of B. Elaine Dietz

Very courteous and helpful. Thank you!

Dean Waltimyer Jr., son of Dean Waltimyer Sr.

Before, during & after the service, your staff was exceptionally helpful.

Would you refer us to others?: All of our questions were answered and my children & I were very pleased with your staff's helpfulness & understanding of our special requests. Thank you so much.

Rose M. Holland, Widow of Richard L. Holland Sr.

Would you refer us to others?: Having people as yours were, very thoughtful & considerate, I just felt my husband, was in the best hands.

At times as this, going through this, but yet knowing there is people as you were. Everything was done so nice. Loosing my husband as I did, but yet knowing he is in peace. Giving my time & my family time with him was the most. I was never put through this except "my mother dieing", in 1983, which she was done by you. All I like to say, is thank-you, with all heart. Thank you, again,

Barbara A. Rexroth, Widow of Dana E. Rexroth

Would you refer us to others?: Along with being professional also very personal & comforting.

Name Withheld by Request

Excellent! Very professional – but human too!

Your comments about our staff: We appreciate all the consideration given us by your staff.

Lisa Moody, niece of Linda L. Clements

Your comments about our staff: Words cannot express the outstanding service your staff had performed.

Would you refer us to others?: Heffner's are by far the most professional and courteous funeral home I have ever seen.

Waye Barshinger, father of Matthew Barshinger

Your comments about our staff: The staff (director) went above and beyond their duties. They helped to get myself and my family through my husband's passing with ease and kindness and compassion; felt so calm after talking to them. We were fortunate to have all of you.

Would you refer us to others?: My husband was taken care of with the utmost respect. The director showed warmth and sincere compassion and listened. I could not have made it through this loss without their help. I see no way to improve your facility or your directors, who put my husband and myself as their main concern with dignity, respect and compassion, I thank all of you for all the warmth. This is a very hard and emotional time for spouse and family members, but with the guidance I receive it has helped me to face the future, yet mourn my loss. Blessings & Peace to all of you at Olewiler & Heffner. Mrs. Michael P. Glusco. Thank You!!! I am sure my husband would want me to thank you for making this easier on me. Thank you.

Connie Glusco Widow of Michael Glusco

Your comments about our staff: The staff were all caring about our needs. I have a 5 & 8 year old and they helped with the girls. Thank you!!

Would you refer us to others? Courteous, caring & professional.

Nicole Flaharty, daughter of Marie Flaharty

Your comments about our staff: Your staff did a perfect job.

Would you refer us to others: I thought your work was perfect.

Charles J. Gantz, Widower of Helen Gantz

Your comments about our staff: We as a family were very pleased the way you handled everything including the church service. Thanks, the Beck family.

*Would you refer us to others? Y*es, because of the way you handled everything and the kindness that you showed. Thanks again.

The Beck family, for Austin P. Beck

Your comments about our staff: Fine Group of People

Would you refer us to others: As a family we always had Olewiler & Heffner of Red Lion.

Robert E. Wagner

Your comments about our staff: Excellent in every way.

Name Withheld by Request

Your comments about our staff: Very professional.

Would you refer us to others?: Definitely.

Barry E. Roseberry, Sr., father of David Roseberry

Your comments about our staff: Having previously been served by your company I found them to be courteous and very helpful as they have always been in the past.

Would you refer us to others?: As indicated above I have always been more than pleased with your service.

H. Vernon Tyson, brother of Lorraine A. Tyson

Your comments about our staff: Your staff was accommodating and helpful, considerate, professional with compassion & understanding from first contact to last. Little extras, ease of planning & getting through this sent my mother off perfectly. Thanks ever so much. Jane Horn

Would you refer us to others?: Yes* Yes * You all made it easy and comfortable and all our requests were no problem. Conducted with dignity, respect & compassionate empathy.

Jane Horn, daughter of Miriam J. Hess

Your comments about our staff: The staff was excellent. Their attention to detail was exceptional. They were extremely helpful; pleasant and were able to answer all of our questions. They really went out of their way to accommodate our requests.

Would you refer us to others?: If my father were able to plan his own funeral, I'm sure it would have turned out just like the actual one. The staff definitely helped us to capture his spirit at the memorial.

Katie Chaddock, daughter of Clair Fitz

Your comments about our staff: Everyone was very helpful & understanding.

Name Withheld by Request

Would you refer us to others?: Heffner's employees take care of everybody's needs.

Tonia Shoff for Gage L. Shoff

Your comments about our staff: They did an excellent service for our family and we were thankful for all your help.

Nancy C. Lupton, Widow of Wilbur B. Lupton

Your comments about our staff: Your staff was very kind, sympathetic and courteous in everything they did for us. All questions and concerns were handled in a very timely fashion.

Would you refer us to others?: Olewiler & Heffner took care of the arrangements for both my parents, Lawrence B. and Edith N. Ranieri. My brother and I were very pleased with both arrangements. Everything ran very smoothly, at a time of great sorrow, for us. Thank you.

Shirley Beck, daughter of Edith N. Ranieri

Most important reason for selecting us: I had attended previous services and just liked the atmosphere.

Diane Koller, mother of Vernon Keller

Your comments about our staff: They were very helpful and courteous.

Would you refer us to others: Everyone was very helpful to our needs and very polite.

Katherine E. Baker, sister to Clyde Ness Sr.

Your comments about our staff: Your staff was above reproach in every way. I don't know how you can or could improve your staff or service….unless you did it free, then it would be the cost not the staff or service.

Melvin R. Stevens Widower of Margaret A. Stevens

Would you refer us to others?: Everyone on the staff is very nice & kind. They do anything they can do for you.

Kelly Boone, niece of Loreda M. Kagen

Your comments about our staff: Very professional.

Would you refer us to others?: Yes, Staff was always courteous & very concerned about family wishes & concerns.

Jim Whorl, son of Elizabeth Whorl

Your comments about our staff: The most caring and thoughtful people I have ever experienced.

Tracey Smith, daughter of Donald E. Smith

Your comments about our staff: Your staff was wonderful to us anticipating our every need. They were caring & sensitive to our feelings.

Would you refer us to others?: Your services speak for themselves.

Sue Arnold, daughter of Oda R. Bosley

Your comments about our staff: Experienced well organized – thoughtful.

Would you refer us to others?: Without hesitation.

Additional comments: Dear Ernie – Thank you so much for making this difficult time much less so. You and your staff are the best.

Michael J. Wheeler

Would you refer us to others?: Very good & very kind.

Dallas Srickler for Rosanna Strickler

Your comments about our staff: They were excellent. They treated us like family made us feel real good.

Would you refer us to others: Yes, because we were well pleased with your service.

Ellen Doll Widow of Dale A. Doll

Your comments about our staff: Your staff very courteously and sincerely attended to all my needs at a very trying and difficult time in my life. Their help got me through it with a minimum of discomfort. I especially appreciated the planting of the tree in my wife's honor. Thanks so much for all your help and care.

Your comments about our staff: Very professional as well as supportive.

Would you refer us to others?: You did a wonderful arrangements with all the details & requests we ask for.

Arlene Smith for Sterling E. Smith

Your comments about our staff: (Very Good)

Would you refer us to others: (Very good service)

David Dunlap, Widower of Donna Dunlap

Your comments about our staff: Your staff was very helpful, caring and professional.

Grace George, Widow of William O. George

Would you refer us to others?: Everyone was very kind and helpful. They made you feel welcome and considerate of our needs.

Charlotte Yohe for Sylvester Rittenhouse

Your comments about our staff: The staff was very friendly and courteous to all the family.

Would you refer us to others?: Because it is easy for the elderly and handicapped, no steps.

Mary L. Schmuch, Widow of Curvin Schmuck

Your comments about our staff: They were wonderful.

Dreama Ball, Widow of Robert Ball Sr

Your comments about our staff: Everything was great and very accommodating.

Cindy Daugherty, friend of Hazel Amberman

Your comments about our staff: Everyone was a s courteous and business like as anyone could hope for. Thank you.

James Steffee,Widower of Brenda J. Steffee

Your comments about our staff: There is no need for improvement for the people who served us. They were the best.

Would you refer us to others?: I surely would; everyone was impressed by the way the service and the way everything was handled. I was well satisfied

Rosalie Kokta, sister of Norbert Kokta

Your comments about our staff: Everyone was very nice & made me feel that everything was going the way I wanted it. It's the way I want my funeral to go.

Dorothy Warner, Widow of Eugene W. Warner

Your comments about our staff: The staff is always caring and considerate.

Would you refer us to others?: I will plan my own funeral with you. My family has been dealing with Heffner's since the late 1970's.

Would you refer us to others?: The staff was very courteous and very professional in their conduct of business.

Freeman P. Kinard, Widower of Mary J. Kinard

Your comments about our staff: Their guidance through the entire procedure was superb. You can be very proud of your staff!

Would you refer us to others?: Your procedure in helping a bereaved customer was so very satisfactory. The facilities at 35 Gotham Place are excellent for a large crowd, regardless of weather conditions.

Name Withheld by Request.

Your comments about our staff: Staff was wonderful! Your staff was very courteous, helpful and made a very difficult time for me and my family a lot easier. Thanks.

Name Withheld by Request

Your comments about our staff: I was satisfied with the professional handling of the whole process that took place. I also am pleased with the extras that were purchased.

Ray G. Gilbert, Widower of Norma Jean Gilbert

Your comments about our staff: Everyone was very helpful and available when needed. There was never a problem being able to reach someone.

Would you refer us to others?: The bereavement book is beautiful – A lot of work and thought appears to go into it.

Connie & James Kreeger, son and daughter-in-law of Flo S. Kreeger

Would you refer us to others?: There is none any better.

Yola Ludwig, sister to Eileen J. Alloway

Would you refer us to others: The minister from Chapel Church was an excellent choice! Beautiful funeral home & attentive staff.

Dawn M. May, Widow of Larry D. May

Your comments about our staff: My family all said it was very nice and clean. The staff was very mannerly and helpful.

Brenda Baldwin for Alan T. Baldwin

Your comments about our staff: Understanding, helpful – above and beyond service!!

Crystal Wiland, fiancee' of David A. Wingert

Your comments about our staff: Couldn't ask for anything better.

Would you refer us to others?: Your service was excellent. Very much satisfied.

William Baulsir, Widower of Constance M. Baulsir

The staff was completely professional at all times. Even after the service they were able to handle all of our problems and questions. They ALL treated us as if we were the only clients.

Would you refer us to others?: From the first phone call the staff was friendly and understanding. They did not make us feel pressured or hurried.

Name Withheld by Request

Your comments about our staff: Professional, yet compassionate at this difficult time. We were pleased with the services.

Norine Shaw, Widow of Robert E. Shaw

Your comments about our staff: Very pleasant.

Kathryn Kohr, Widow of Robert P. Kohr

Your comments about our staff: The office staff was extremely helpful and courteous in fulfilling my additional requests for books, thank you cards and DVD's, during a number of visits in the days following my wife's service.

Kenneth E. Poet, Widower of Lucille S. Poet

Your comments about our staff: I cannot say enough about all your staff, from everyone who came the evening of my husband's death, to those who helped at the viewing and Life Celebration to the girls in the office. To say they were kind, just is not enough.

Would you refer us to others?: I was so pleased and thankful to all. I also love the follow-up visit. God Bless all of you.

Mare F. Parker, Widow of Bruce A. Parker

Your comments about our staff: Very helpful, well pleased.

Debbie Howard, daughter of Jesslyn V. Howard

Additional comments: Red Lion facility serene, peaceful and charming – comfortable – and best under fact we no longer have Mr. E on earth – his pain is gone. I feel he is in heaven. God Bless all of you.

Name Withheld by Request

Your comments about our staff: Very respectful and caring

Would you refer us to others?: Only one our family uses.

Crystal Nispel, significant other of George E. Morningstar

Your comments about our staff: The staff made a sad, hard time, much better. We didn't have to concern ourselves about any of the plans and services.

Josie L. Miller, daughter of Sterling E. Stine

Your comments about this staff: Staff was so kind and supportive throughout this while process.

Would you refer us to others?: Absolutely, because the staff took away a lot of the burden that comes along with the death of a loved one, and in turn, made our goodbye to Eleanor that much nicer.

Additional comments: We can't stress enough how impressed we were with the facility, staff and services. All of our family and friends commented on how beautiful everything was. It shows that your staff fully understands what a family needs to have the memory of a loved one live on. The keepsakes mean a great deal to all of us.
Thank you very much!!! Always,

Susan Liger and family

Your comments about our staff: Wonderful – No pressure

M. Chris Williams, son of Ruth A. Tedder

Would you refer us to others?: Everything went as planned and expected.

Deborah Keener, daughter of Glenn R. Roseman

Your comments about our staff: Very courteous and helpful. Really appreciated me and my children's concerns. All who worked there, while not being over consoling, did the very best, and knew when to step up or stay in the shadows.

Would you refer us to others? If one could say a memorial service was beautiful at such a sad time, I would say that is what we felt and the friends who came to pay their respects – so much was given than expected – Thank you.

Karen J. Hileman, Widow of James E. Hileman Jr.

Would you refer us to others? Yes - Attention to minor details.

Name Withheld by Request

Your comments about our staff: Very caring people.

Would you refer us to others? I was really blessed to have a funeral home so caring about the needs of people they don't really know. As a Christian, it's getting harder to find caring in this world. But you funeral home is excellent in their care.

Sylvia Marshall, Widow of Ronny Marshall

Your comments about our staff: The staff was wonderful. Very helpful and caring. I cannot say enough about what was done for us.

Would you refer us to others? Absolutely

Name Withheld by Request

Would you refer us to others? I think you have done a wonderful job. I was very pleased with everything. So many people had remarked how nice everything was and how nice you had him fixed up, and that made me feel real good. I was really concerned to see how it would be because we had paid for everything so many years ago.

Additional comments: I am really glad we did because that took a burden off my daughter (Lindy Holzer) because that poor soul had her hands full with both of us in a nursing home. I only hope that my funeral expenses and funeral will be as well taken care of as my husband was.

Pauline Herbst, Widow of Herbert H. Herbst

Your comments about our staff: Everyone on the staff was exceptionally accommodating, courteous and helpful from the planners to the secretarial staff. All of you are greatly appreciated and respected by our family.

Would you refer us to others? We couldn't have asked for a lovelier tribute to Brian, from the pamphlets and mass cards, to the actual memorial service. Everything was beautifully handled and executed. The portrait is absolutely beautiful too!

Diane Lafko, Widow of Brian T. Lafko

Your comments about our staff: They were very understanding. Ready to answer your questions. Made you feel like part of our family.

Phyllis Dellinger, Widow of Harvey Dellinger

Your comments about our service: Second to none.

Bobby Figdore, Widower of Holiday Figdore

Your comments about our staff: Your staff was wonderful. I would recommend you to anyone.

Judy Fake, Widow of Lawrence Fake

Your comments about our staff: Very neat appearance, helpful and professional.

Would you refer us to others?: For the way she handled everything. She was very professional;

Mother of Diane K. Hartman

Your comments about our staff: Your entire staff went above and beyond all our expectations. Many wonderful comments from family.

Your comments about our staff: Couldn't ask for a nicer person. Handled everything with expertise and kindness. Didn't expect to be treated that good.

Christina Rawls, daughter of Evelyn Nyahay

Your comments about our staff: They were very caring and courteous.

Kathleen Haugh, Widow of Dale R. Haugh

Your comments about our staff: Very friendly.

Would you refer us to others?: Yes, very helpful.

H. Thomas Kilburn Jr. for Harry T. Kilburn Sr.

Your comments about our staff: Kind, caring and concerned, sympathetic to our needs and as well as to the needs and request of our deceased loved one.

Would you refer us to others?: All of our expectations and requests were performed with dignity and respect to us and to our loved one.

Judy Klinedinst, daughter of Kay Klinedinst

Your comments about our staff: Very accommodating and courteous.

Anita Smeltzer, daughter of Jesse D. Runkle

Your comments about our staff: They were very professional and saw to it my every need was met. They were very caring and courteous and compassionate.

Would you refer us to others?: I just think you do such a professional job and everyone commented how nice everything was and how nice the staff was to them.

Additional comments: I felt like my daughter was in good hands and treated with respect and dignity. Thank you all so much for a beautiful farewell service for my sweet angel.

Tammy Everhart, Mother of Lauren A. Maxey

Additional comments: Your staff and facility was outstanding. Thanks again,

Darryl Ehrhart, son of Galen Ehrhart

Your comments about our staff: Thank you. The staff present at the memorial service was friendly, helpful and compassionate.

Amy Schlottag, daughter of Gen Schlottag

Your comments about our staff: Friendly, warm, courteous and helpful.

Would you refer us to others?: In a very dark hour, I found the staff at Heffner's to be very warm and friendly and helpful.

Rosalie Miller, Widow of Barry W. Miller Sr.

Would you refer us to others?: I certainly would do so. My family also was quite pleased. Your representative was very helpful and pleasant.

Marie S. Seitz, Widow of Carl E. Seitz

Your comments about our staff: Very professional, courteous and helpful!

Gail Ropp, daughter of Elizabeth M. Holtzinger

Your comments about our staff: Very helpful to me and the family of Shirley Gordon.

Gloria Dettinger, sister of Shirley Gordon

Your comments about our staff: Very helpful and understanding; Felt that they felt our hurt also.

William Barham, Widower of Janet Barham

Your comments about our staff: Everyone did their job very well.

Would you refer us to others?: Yes, My Mother's service was very nice and everything went very well as planned.

Wade E. Taylor, son of Gladys M. Taylor

Your comments about our staff: Everyone was wonderful; when they came to get Mom they treated her with respect. Everyone was great. Thank you.

Would you refer us to others?: The respect and care you gave to my whole family was wonderful. We were never rushed or made uncomfortable.

Kathy Gordon, daughter of Hazel I. McCarthy

Your comments about our staff: Very well and professionally done.

Michael L. George, son of Albert C. George

Would you refer us to others?: I found nothing to fuss about.

Dorothy V. Crumbling, Widow of Donald L. Crumbling

Your comments about our Staff: A wonderful staff, thank you very much.

Mr. Walter R. Boyer, Widower of Audrey R. Boyer

Your comments about Our Staff: Your staff was <u>everything</u> that people need at this time in their life. I could not have asked for more kindness and understanding. The efficiency was beyond words. Thank you for everything.

Mrs. Linda M. Roberts, Widow of Thomas G. Roberts Sr.

Your comments about Our Staff: Courteous and compassionate

Name Withheld by Request

Your comments about Our Staff: Done to perfection

Mr. Wade B. Elfner, son of Norma E. Elfner

Your comments about Our Staff: I was pleased that we were given the options & price list and were allowed to be alone to discuss our choices. I had confidence that arrangements would be handled in the manner we wished.

Name Withheld by Request

Your comments about Our Staff: It was a pleasure to work with them.

Mrs. Ruth E. Jones, Widow of William L. Jones

Your comments about our staff: Very helpful.

Edna M. Amspacker, Widow of John H. Amspacker Sr.

Your comments about our staff: They were all wonderful people.

Shirley Jones, Mother of George E. Corbett

Your comments about our staff: Very professional and understanding in every way.

Raymond Arnold and Wilma Lloyd, children of Evelyn M. Arnold

Your comments about our staff: The staff attention to detail was the reason our family selected your chapel for the service.

Would you refer us to others?: The service was professional and very well orchestrated.

Alicia Maharaj, sister-in-law of Michelle L. Plaza

Your comments about our staff: Answered all our questions.

Would you refer us to others?: Lots of room at your facility. No steps to travel.

Delores Nubile, daughter of Grace I. Harvey

Your comments about our staff: I have always been comfortable with your home. When you have to say good-bye, its wonderful if they look as you know them. Thank you.

Julie Grove, daughter of Arthur E. Grove

Your comments about our staff: Wonderful, professional, knowledgeable staff.

Would you refer us to others?: Absolutely. You are well organized and my whole family was pleased with your great service.

Marcy Sprenkle, daughter of Sheryl E. Mangold