Your Comment about Our Staff: Very friendly and courteous.

Would you refer us to others? Yes. I hope not soon.

Clifford W. Moore, Brother of the late Alex G. Moore

*Your Comments about Our Staff:* Very professional and made a very hard time bearable. Can not thank you enough for all of your help.

Please check the most important reason for selecting us. Reputation, location and previous service.

Would you refer us to others? Yes!

Coreen Killinger, Daughter of the late Ruth J. Walk

Your Comments about Our Staff: The staff was absolutely perfect and so very kind!

Please check the most important reason for selecting us. Reputation, location and prearrangement.

Would you refer us to others? Yes. I absolutely would recommend.

Terri L. Probst, Daughter of the late Patrick Ryan Carnes

Your Comments about Our Staff: Everyone treated all of us with much respect and kindness.

*Would you refer us to others?* Yes. I thought everyone was so nice and always ready to help everyone. My children and I were very pleased. Thank you for all of your care and concern.

Alma M. Miller, Widow of Walter G. Miller, Sr.

Would you refer us to others? Yes, 100%. You guys are wonderful. Thank you so much.

Tania Parker, Daughter of the late Harold T. Parker, Sr.

Your Comments about Our Staff: Wonderful during our tough time.

Erin Dieter, Niece of the late Michelene Rich

Would you refer us to others? Yes. I will use your services for myself in the future.

Name Withheld by Request

Your Comments about Our Staff: Everyone was so helpful and courteous. The process was made very easy and this allowed us to grieve easier.

*Would you refer us to others?* Yes. I have recommended you already. I would not want anyone else to care for our loved ones.

Kim Munro, Daughter of the late Ruth Ann Munro

What influenced your decision? Reputation and reasonable price.

Penny Zener, Widow of Rick L. Zener

5-Star Google review received from Mrs. Penny Zener, widow of the late Mr. Rick Zener. Services were arranged by Ben Blascovich via our Mill Hall chapel.

Thank you all for your wonderful service/facility here at Maxwell/Helt Funeral home. They had made me feel very calm and comfortable and they took such good care of my husband.

Penny Zener

5-Star Google review received from Mrs. Vivian Reading, daughter of the late Doris Sweeney.

Your Comments about Our Staff: An amazing staff.

Would you refer us to others? Yes. You did an amazing job, excellent.

Lynne M. Warner, Daughter of Robert G. Bailey

5-Star Google review received from Ms. Alysha Morgan, a granddaughter of the late Mr. Robert Bailey, without written comments. Services were arranged by Ben Blascovich via our Mill Hall chapel.

Your Comments about Our Staff: All excellent in everything.

Would you refer us to others? Yes, such great services.

Deborah J. Rosamilia, Widow of Charles M. Rosamilia

Your Comments about Our Staff: They were very nice.

Cora Miller, Companion to Albert C. Cummings

5-Star Google review received from the son of the late Richard Gordon. Services were arranged by Ben Blascovich via our Mill Hall chapel.

Great place to lay your loved ones. They treated us with kindness, listened and did as we wanted.

Jason Beideman

Your Comments about Our Staff: Very attentive, helpful and understanding at a very low point in our lives.

*Would you refer us to others?* Yes. We are out-of-state. Accommodations were made from Dad's wife, Sue. All arrangements were explained and modified as we needed to customize for Dad's and Cousins wishes. Thank you.

Robbie Suhr, Son of Robert D. Suhr

Your Comments about Our Staff: Quick and courteous. Everything done the way my wife wanted. Thank you.

Name Withheld by Request

*Would you refer us to others?* Yes, you were the most helpful and understanding person I spoke to and dealt with. I would recommend you to anyone. Thank you again for all your help and service.

Norma J. Hayes, Mother of Randy L. Kunes

Your Comments about Our Staff: Your service was very nice and clean. You were thoughtful with our feelings.

Thank you!

Sandra Duck, Sister of Robert E. Reese

Your Comments about Our Staff: Thank you so much for all of your help.

Would you refer us to others? Yes.

Name Withheld by Request

*Would you refer us to others*? Yes. Excellent services. Everyone there is very sweet and I love everything.

Marcy J. Probst, Wife of Steven W. Probst

Your Comments about Our Staff: Very professional. Thank you very much for taking excellent care of our mother/wife.

Would you refer us to others? Yes. Excellent care and very professional.

Ronald H. Seyler, Sr., Husband of Anna M. Seyler

Your Comments about Our Staff: Always top notch!

Joyce E. Trudeau, Daughter of Gloria M. Harbach

5-Star Google review received from a family served by Ben Blascovich at Helt Funeral Chapel, Mill Hall:

Very nice people. They were very helpful with all of our needs. Went above and beyond for us. I would recommend this place to everyone.

Michele Caruso

Your Comments about Our Staff: The staff were very kind, respectful and professional.

*Would you refer us to others?* You can count on quality of service committed to helping with arrangements.

Violet K. Aughenbaugh, Wife of Eric S. Aughenbaugh

*Your Comments about Our Staff:* Very helpful and kind, we couldn't have done all of this without the wonderful staff.

*Would you refer us to others?* Yes. Very courteous, helped us so much with all our questions and helped us through the whole process of what we had to do. Wonderful place to have my loved one. Went above and beyond in so many ways.

Corey Pelton, Son of Annabelle M. Pelton

Your comments about our staff: The best.

*Would you refer us to others?* Yes. I would refer other people to you. Everything was explained to me in detail and I have never received such kindness and sincerity!

Ferne Aikeley, Wife of Raymond L. Aikeley

5 Star Google review received from a family Mark served at Mill Hall:

Thank you so much for your kindness. You help so much. I really didn't know what to do. You guys made it easy. You were caring and understanding, and I was clear on what to do and how. I can't thank you enough for how you worked alongside me in midst of the most horrible experience I've ever had. Thank you.

Elizabeth Wildey Rodriguez

Your comments about our staff: Everyone was very helpful.

Mae Johnson, Sister of John F. Reeder

Would you refer us to others? Yes, you were very good and very kind.

William Gardner, Son of Nancy J. Gardner

Additional Comments: Thank you for your kindness and caring. I will refer Helt's Funeral Home to all my friends. I have buried two husbands with Helt's.

Barbara L. Nihart, Wife of Robert M. Nihart

Would you refer us to others? Yes. Very nice to work with and explained things well.

James Lomax, Husband of Carol R. Lomax

*Would you refer us to others?* Yes. A difficult time made much easier because of the oneon-one attention and service. Thank you from the bottom of my heart!

Cheryl Johnson, Wife of David L. Johnson

Your comments about our staff: Good job on the necklace.

Jane Hetzel, Mother of Barry Parsons, Jr.

Your comments about our staff: Staff was very good and Frank looked very good.

Would you refer us to others? Yes. You have been in my family ever since I was born.

Linda K. Yost, Companion of Franklin Rishel

Your comments about our staff: They did a very wonderful job and we thank you.

Elizabeth Wheeler, Mother of Barry M. Kreidler

Would you refer us to others? Yes. Courteous and fine service.

Name Withheld by Request

*Your comments about our staff:* The appearance and actions of the staff were professional at all times.

*Would you refer us to others?* Yes. We have attended several funerals at this location and all of them were held with a high level of professionalism.

Mary Hurd, Daughter-in-Law of Richard G. Hurd

Your comments about our staff: The staff was very helpful and nice.

Darlene Benfield, Wife of Robert W. Benfield, Sr.

Additional comments: Staff went far and beyond in assisting us with completing necessary arrangements and paperwork. They were always ready to assist us with straightening out, clarifying or completing paperwork for our loved one. Thank you for your courteous and professional assistance.

Betty Packer, Daughter of Mary L. Packer

Your comments about our staff: Answers phone quickly and in a professional manner.

Ronald E. Irvin, Son of Laurine B. Irvin

*Your comments about our staff:* The staff was compassionate, supportive, and willing to go above and beyond to make sure everything was exactly how we wanted it.

*Would you refer us to other?* Yes. The staff was so very helpful in planning and carrying out Janet's funeral service.

Eugene H. Crawford, Widower of Janet M. Crawford

*Your comments about our staff:* Excellent service! Made us all feel very comfortable. Did above and beyond. Thank you!

Georgine J. Fye & Family, Widow and family of Paul F. Fye, Jr.

Would you refer us to others? Yes. Very professional, good service.

Name Withheld by Request

*Would you refer us to others?* Yes. Your understanding and compassion went above and beyond what I was expecting.

Jennifer Roan, Daughter of Edwin Welch, Jr.

Your comments about our staff: Professional and caring as always.

Francesca M. Kline, Daughter of Richard N. Kline

Your comments about our staff: Many comments (positive) on photography.

Ruth M. Berry, Widow of Clifford "Ron" Berry

Your comments about our staff: You did a wonderful job on her.

William Foster, Executor for Elizabeth L. Foster

Your comments about our staff: Excellent. Always gracious and compassionate.

*The most important reason for selecting us:* My mother had researched the various funeral homes years ago and knew that she wanted Helt when the time came.

*Would you refer us to others?* Yes. I have absolutely no complaints. Staff were very courteous. The facility was extremely clean.

Kathleen Malenke, Daughter of Jeanne K. Malenke

*Your comments about our staff:* I was very satisfied. They were very helpful and understanding. Thank you.

*Would you refer us to others?* Yes. He looked very natural, everything was set up very nice and staff were very helpful.

Deborah J. Heaton, Widow of Walter E. Heaton

Your comments about our staff: Went above and beyond expected. Thanks.

Name Withheld by Request

Would you refer us to others? Yes. I could not imagine anybody doing a better job.

Wayne H. Stevenson, Son of Ruby P. Stevenson

Your comments about our staff: Most helpful and thoughtful.

Mr. Ira G. Masemore, Widower of Gillian M. Masemore

*Your comments about our staff:* Thank you so much for everything. You make it easier for the family. God Bless.

Helen Wheeler, Mother of Brian D. Young, Jr.

*Your comments about our staff:* Always great staff. I have been to Helt's for other family members.

Judy McClintick, Step daughter-in-Law of Eleanor C. McClintick

*Your comments about our staff:* Very happy with everything and appreciated the help to make it the best for my mother!

Louise Wyble, Daughter of Madylon L. Brand

Would you refer us to others? Yes. Very courteous and helpful.

Joanne Furl, Widow of Franklin A. Furl, Jr.

*Would you refer us to others?* Yes. Were very courteous and helpful. Assisted me in every way they could. Were very kind and respectful.

Donna R. Butler, Companion of Edwin "Bud" L. Smith

Would you refer us to others? Yes. Very pleasant and user friendly organization.

Mrs. Pamela E. Rogers, Daughter of Jacque D. Bryerton

Your comments about our staff: Your staff was excellent.

Mrs. Rebecca Anderson, Widow of Jack M. Anderson, Jr.

*Your comments about our staff:* The staff went above and beyond in a very difficult time for our family.

Name Withheld by Request

*Your comments about our staff:* We were well pleased with your staff and everything that you did for Mom and us as her family.

*Would you refer us to others?* Yes. We were impressed by your professionalism, and the care and dignity with which you treated our mother and our daughters when they did Mom's hair and nails. My daughter expressed her gratitude for all of the assistance and care you provided to her needs. Thank you.

*Additional comments:* Thank you for your care and compassion during our time of sorrow. We appreciate the care and respect that you showed, not only to us, but to our mother. The extra time and care provided to make sure she was dressed, well dressed appropriately, and the attention to details was exceptional. The follow through after the service as well was greatly appreciated.

Name Withheld by Request

*Would you refer us to others?* Yes. My whole family used Helt. My aunts, uncles and cousins from way back. They were all treated very nice and never let down. Thank you all and everyone.

Mrs. Judy Warg, Sister of John H. Cashner

Your comments about our staff: Were greatly appreciated.

Marie C. Hoffman, Wife of Jesse W. Hoffman, Jr.

*Your comments about our staff:* Since 2000, Sam McClintick's funeral, then my fatherin-law's, my mother's, and now my Bob, I have used your services. I keep coming back.

Would you refer us to others? Yes.

Judith A. McClintick, Widow of Robert I. McClintick

*Your comments about our staff:* They are wonderful people and I would recommend them to anyone. I thank you very much for your wonderful service.

Would you refer us to others? Yes. Wonderful people and good at their job.

Frank Mahaffey, Widower of Miriam J. Mahaffey

*Your comments about our staff:* Very professional and courteous during this difficult time for our family.

*Would you refer us to others?* Yes. Arrangements were easily made and carried out as we wished. Details were handled by staff thoroughly.

Name Withheld by Request

*Your comments about our staff:* Very kind and warm and genuinely comforting. Would recommend you to anyone. Very kind.

Judith A. Klucitas, Widow of Jean E. Laubscher

*Your comments about our staff:* Above and beyond courtesy. Staff treated us all like we were special.

Robert P. Etters, Widower of Lillian F. Etters

*Your comments about our staff:* I don't know what else I can say is that you all did a very good job and if my wife Shirley was alive, she would say that it was a very good funeral for <u>her</u>. P.S. Thank you all.

David Watkins, Jr., Widower of Shirley J. Watkins

*Your comments about our staff:* Excellent and very professionally done. Would recommend to all my friends and family. Thank you—were always great over the years. Keep up the good work. Thanks again.

*Would you refer us to others?* Yes. Great people, very courteous. Recommend to everybody. Thanks to all of you.

The Munro Family, Family of Richard L. Munro, Sr

Your comments about our staff: Very professional and helpful.

Name Withheld by Request

The above says it all. I was very satisfied.

Eleanor C. McClintick, wife of William

Very helpful and understanding. My sister had made requests that in some ways were difficult to fulfill. But every effort was made to do what she wanted done. The staff, the performance, all with dignity & respect at a reasonable price.

Hazel Perry, sister of Thelma G. Boyer

Everyone was very professional. Everyone was very kind and helpful.

Anna Marie Dickey, wife of Dennis Dickey

Everything was great. Thank you so much.

Pat Baney, wife of Arthur Baney

Your funeral home is definitely the nicest one of all in this area.

Deanna Blazira, daughter of Natalie DeGarmo

He went out of his way to help me.

Shirley Moore, wife of Eugene Moore Sr.

Very helpful in our time of need.

Keith E. Chaplain, son of Mildred Chaplain

I have dealt with your funeral services in the past for other clients and were always very satisfied – your staff always goes above & beyond what is needed.

Marlene Romanko, guardian of Catherine Condusta

Ben K. handled everything we needed done, just superb! The "Dove" on all Thank-you notes & newspaper notice were spoken so well to us by those we sent thank you's to. Don't think others have seen such nice reminders of the deceased person. That was such a nice surprised thing you all did! Thanks!

"WITH NO HESITATION" We felt as if we were among relatives we hadn't seen for a while. Wonderful attention. Wonderful facilities. Your choice of Rev. Marie – put us at ease too.

D. Maurime Karadimos, daughter of Dureda L. Heflin

Very nice and most helpful.

Israel & Janet Nolen, for Kathryn Nolen

I have been involved in three family funerals at your place, and you have all been so kind and thoughtful to us. Thank you!

Judith A. McClintick, daughter of Lorraine R. Overdorf

Excellent service. The staff even did more for us than was on the contract.

Larry E. Worden for Marjorie A. Worden

You are so kind, understanding and your concern for me was very comforting. Thank you.

Mary R. Howe, wife of Paul R. Howe

They were caring, friendly and most of all very helpful. Kind and understanding.

Lulubell Kline, niece of Hannah Straub

Mr. Halpate and his/your staff could not have been better. Everything was so well organized. He made a time of great sadness so much easier. My heartfelt thanks to you all.

Patricia Lattimer, daughter of Laura I. Weise

They were all great & helpful in many ways!

*Would you refer us to others?*: You where prompt, courteous, and helpful in many ways! Thank you; for everything you did for us. You did a great job & - - made everything easier.

Charlotte M. Wance, wife of Stanley R. Wance

They were very nice, and I was very pleased for everything that they done for us.

Loretta Barner, sister of William Watson

Please check the most important reason for selecting us: I liked the location.

Mrs. Dorothy M. Cryder, spouse of Howard L. Cryder

*Would you refer us to others* I cannot say enough about your staff, they are very professional, in what they do. I would not hesitate to mention them to someone in their time of need, it takes special people to be able to care for other's needs, and your staff shows this. Thank you again & may God Bless all of you.

John H. Barrett

Your comments about our staff: Very courteous, caring, and helpful

*Would you refer us to others?:* Was very pleased with your service. Our family has always used Helt funeral services. We are very pleased to see it has not lost that personal touch. That means so much.

Linda Felton, daughter of Stanley c. Walizer

*Your comments about our staff:* I was received in a very friendly, courteous manner. They were very kind and patient dealing with myself; and family.

*Would you refer us to others?* I was very grateful and pleased with the respect and dignity your staff displayed during these trying days. Thank you.

Karen Neidrich, wife of Robert Neidrich

Your comments about our staff: Everyone was extremely helpful and courteous.

Would you refer us to others: All the attention to details and the kindness of the staff.

Your comments about our staff: They really helped us in every way.

*Would you refer us to others?* Your explained everything that we wanted & needed to know.

Mrs. Richard Hevner, wife of Richard D. Hevner

*Would you refer us to others?*: Everybody was so kind and great to me in my hour of need and I would refer you to anybody. Thank you for all you have done for me.

Betty Shade for Ralph Graninetti Jr.

Your comments about our staff: Kind and compassionate

Name Withheld by Request

*Your comments about our staff:* Your staff was very considerate and caring, very helpful and made things a lot easier for us. Thank you.

*Would you refer us to others:* Your staff was so caring; ,they did a beautiful job on our Mother.

Ray Nolan, son of Lorna D. Nolan

*Your comments about our staff:* David Halpate was our funeral director and he was absolutely wonderful. We couldn't have asked for a more compassionate, kind, and thoughtful man.

Jennifer Smith, daughter of Stephanie C. Powell

*Your comments about our staff:* They couldn't have been nicer or done a better job. They treated us like family.

Judy G. Harter for Lydia E. Andrus

Would you refer us to others?: You are very good. Thank you.

Your comments about our staff: Very helpful.

Edward L. Myers, son of Luella Myers

*Additional comments:* Both myself and my Mother would use your services when the day arrives. The staff and everyone made us feel completely at ease. Many thanks to all,

Isabelle and Don Kepler for Dorothy M. Scott

Your comments about our staff: They are best!

Would you refer us to others?: Your staff is very courteous.

Stephanie Tompkins, daughter of Joseph A. Mayes

*Your comments about our staff:* Everything and everyone was excellent. Only regret was lack of a piano, as we would have liked to sing a few hymns.

Perry Snyder, Father of Kathleen Snyder

*Your comments about our staff:* The staff of your Mill Hall location was superior. (One could not receive better service)

Son of Florence M. Barner

*Your comments about our staff:* Your staff was wonderful. I could not have asked for a better service than you provided.

*Would you refer us to others?:* Not only would I refer others to you I would urge them to contact you. I have been, most unfortunately, involved with final arrangements for four other relatives. Your service was the best I have seen.

*Additional comments:* When my Mother-in-law died in 1998 we used a local funeral service. I was enraged at this person. While I am usually non-violent, it was all I could do <u>not</u> to reach out and smack the funeral director. Your service is far and away superior. While I never assault people I will, if the question comes up, express my preference as to funeral directors.

Evelyn Burns, wife of Robert L. Burns Sr.

*Would you refer us to others?*: Your building has easy access, is pleasant to the sight, and the staff is excellent.

Violet Englert, daughter of Miriam E. Young

*Would you refer us to others?*: The whole family was grateful the way everything was arranged.

John H. Cashner, husband of Gladys E. Cashner

Your comments about our staff: They were always one step ahead of my questions!

Elsie Hamilton, wife of James R. Hamilton

*Would you refer us to others?:* The Helt Funeral Chapel exceeded our expectations. The professional service, comfort, and attention to detail helped us through a most difficult time.

Carole Hunt, daughter of Charlotte N. MacGregor

Your comments about our staff: very courteous.

*Would you refer us to others?*: Everyone that came to the viewing of my husband couldn't believe how beautiful it was.

Shirley Tennerilla, wife of Peter Tennerilla

Your comments about our staff: Excellent.

Thomasine J. Meyer, wife of Carl A. Meyer Jr.

*Your comments about our staff:* Everything went smoothly. Everything was taken care of. I didn't need to worry about anything.

*Would you refer us to others?*: Your facilities were beautiful and very convenient. Everything was carried out with no problems.

## Name Withheld by Request

*Would you refer us to others?*: It was efficient and my husband had arranged things before-hand. The funeral director took care of the rest of the paper work, very helpful during a sorrowful time.

## Name Withheld by Request

*Your comments about our staff:* Dave was excellent to work with, professional and caring. All arrangements were exactly what I had asked for. His suggestions and guidance helped make the situation much less stressful than it might have been. Warm Regards,

## Joan E. Richards

Your comments about our staff: Courteous and professional with everything.

*Would you refer us to others?*: Outstanding work, beautiful surroundings and wonderful staff.

E. Catherine Kennelley, wife of Clyde E.Kennelley Sr.

*Your comments about our staff:* Our family could not be more pleased with your services and your staff was great!

*Additional Comments:* Thank you all for all you did for us, we really appreciated all you did for us. I am so sorry for repeating myself, my mind still goes numb, it all happened too fast. Thank you all again so much. God Bless You All!

Mary Ann Miller, wife of Ronald L. Miller

Your comments about our staff: Very helpful - took care of everything.

Thomas Berry, son of Joseph F. Berry

Your comments about our staff: Very kind, helpful and professional.

*Would you refer us to others?*: Yes, because of the great service and warm feeling that I felt.

## Dianna Saiers, daughter of Barbara MacGill

*Your comments about our staff:* Everyone was very polite and very helpful. You did an excellent job!

Michael S. Barnard Sr.

*Your comments about our staff:* They were very helpful in making me understand more about death. They explained various things they were doing. I really appreciated everything they have done for me.

Donna Carlson, adopted daughter of Elva M. Dewald

Your comments about our staff: Everyone done an excellent job. Thanks.

Lucretia Rozgay, spouse of Joseph J. Rozgay, Jr.

Your comments about our staff: Very kind and caring.

Anna Orner, granddaughter of Anna Marie Dickey

*Your comments about our staff:* You went over and above – Patience- concerning – listening – caring - comforting

*Would you refer us to others?*: At the time and need, you all listened, which was so comforting for our time of sorrow.

*Additional comments:* If God's will, if I have to do again, I would. You were understanding, patient, and willing to do whatever needed to be done. Thank you so much,

Kathy Bryan, Amy Doud, and Judy Kaluzny, for Gottfried T. Schmidt IV

Would you refer us to others?: Because you were very good.

Vivian L. Heaton, daughter of Doris E. Shade

*Your comments about our staff:* Polite and concerned about our needs; Excellent care of my husband's body. My family felt very comfortable.

Ruth Munro, spouse of Robert Roger Munro

Your comments about our staff: Very helpful

Would you refer us to others?: Reputation, location, previous service

Mary Winner, wife of Dr. Forney D. Winner

*Would you refer us to others?:* Yes, everybody I talk to, I tell them that you do a very good job.

John F. Reeder, husband of Mildred M. Reeder

*Your comments about our staff*: The gentleman who served us was really exceptional; answering every question from the mundane to the most important, and doing much of it over the telephone. We do thank you for caring.

L. Marie Heverly, spouse of Robert E. Heverly

*Additional Comments:* Dave did a very good job and had him looking really nice. The spray over casket was really pretty and I was able to use the flowers for a long time.

Betty Neville, wife of Elvin C. Neville

Your comments about our staff: Very helpful

Would you refer us to others: Yes. You give what the people want.

Melvin Leathers, husband of Margaret I. Leathers

*Your comments about our staff:* Outstanding!!! Thank you for making this as stress-free as possible.

Chris Jobes, son of Margaret Jobes.

Your comments about our staff: Great job by all.

Jay Young, friend of Nora M. Mitcheltree

Your comments about our staff: They were very understanding of my circumstances.

*Would you refer us to others?*: Yes, professionalism, location, ample parking and excellent service.

Jack E Prince, husband of Roberta A. Prince

Your comments about our staff: Your staff made me feel at ease.

*Would you refer us to others?*: If I lived in your area, my final arrangements would be made with Helt.

T.H. Coltrane, son of Annabelle Coltrane

Your comments about our staff: Professional and helpful. Everything went well.

Jean Merritt, daughter of Bertha E. Merritt

Your comments about our staff: Excellent staff - very understanding.

Janet Rock, wife of Peter J. Rock

*Your comments about our staff:* Very thoughtful and helpful at all times, even after the funeral. Thank you.

Would you refer us to others? Yes. Quick and courteous service at all times.

Metta B. Williamson, Wife of James M. Williamson

*Your comments about our staff:* Everything was handled in a professional but sincere way. Thank you.

Kenneth E. Lannan, Son of Jannette C. Lannan

*Your comments about our staff:* I was very pleased. A lot of people told me how nice everything was.

Karen L. Reynolds, Wife of James E. Reynolds

*Your comments about our staff:* They were so nice and considerate. Also they were very understanding with the kids. They were also very prompt on calling back and arrangements. They explained everything very simply and thoroughly.

*Would you refer us to others?* Yes. I love how they took care of everything from insurance to calling social security.

Chad M. Embick, Son of Joseph L. Embick

*Your comments about our staff:* Very compassionate, very helpful, very friendly and thoughtful. I called often and you were always friendly and never seemed bothered.

Would you refer us to others? Yes. Every aspect was excellent.

Jessica Ballard, Daughter-in-Law of Janet K. McCollin

Your comments about our staff: Everyone was exceptional and extremely helpful.

Vonda J. Barton, Daughter of Frances E. Shady

Your comments about our staff: Staff was very helpful and courteous.

Clyde L. Probst, Spouse of Jane B. Probst

Would you refer us to others? Yes. Very good.

Samuel W. Gingerich, Husband of Merella K. Gingerich